Controlled Parking Zone (CPZ) – Frequently Asked Questions

1. What is a Controlled Parking Zone?

This is an area where parking activities are controlled by waiting restrictions (yellow lines) and parking bays.

2. At what times will the restrictions apply?

Existing parking controls in this area operate 9am – 5pm Monday to Saturday and it is proposed that the same times will be used for this area, if a scheme is introduced.

3. How long will I be able to park for during operational hours?

Permit holders and Blue Badge holders will be able to park for an unlimited period within parking bays, providing a valid permit/Blue Badge is displayed. Pay by phone users will only be able to park for up to the maximum stay shown on the parking sign at the bay although it is proposed that 8 hours parking will be used in this area.

4. Who is eligible for parking permits?

Any resident with a vehicle registered at an address within the zone (if planning conditions do not forbid the issuing of parking permits) and any business with a business address within the zone would be eligible for a parking permit. Information on how to apply for a permit will be sent to all consultees in due course if it is decided to proceed with the scheme.

5. What about our visitors?

Visitors would only need to pay for parking during the hours of operation of the zone. Residents can purchase Resident Visitor Permits for their visitors at a cheaper rate than the normal daily tariff. During operational hours, visitors must either use the pay by phone method to purchase time or purchase a cashless Resident Visitor Permit (obtained via the resident they are visiting by the pay by phone method).

6. Why can't we have "resident only" parking?

The shared-use permit / pay by phone scheme proposed is more flexible, allowing visitors, including customers of local businesses and tradespeople, to park. The permit cost is subsidised by pay by phone users. Existing shared-use schemes provide residents more opportunity to park during the hours of operation than unregulated parking as the majority of commuters are reluctant to pay for parking.

7. Is this not just a money-making scheme?

It is a legal requirement that parking schemes are self-financed as no funding is available from the Council Tax for these types of proposals. In outer areas, such as this proposed area, income levels are lower than town centre locations where parking demand is higher. Charges ensure that implementation costs can be covered within a couple of years.

8. How much will permits cost?

Currently the cost of permits is based on the emissions of the vehicle – there is a maximum of 2 permits per address:

Residents parking permits (annual, 12 months)

Charge Band	CO2 emission (g/km)	Existing charge
Band 1	<1	£37.50
Band 2	1 – 90	£85.80
Band 3	91 – 130	£137.50
Band 4	131 – 190	£192.50
Band 5	>190	£330
Vehicles registered Before March 2001	>1601cc	£330
	<1601cc	£165

Surcharge for a second permit at the same address, whatever the charging band.	£55

Resident's visitor permit (half day) for inner zones (Central, North, N1, N2, South, East Outer, East Inner, E2 and West permit zones)

Charge Band	CO2 emission (g/km)	Existing charge
Band 1	<1	£2.50
Band 2	1 – 138	£2.80
Band 3	>138	£3.30
Vehicles registered before March 2001		£3.30

Business parking permits (annual, 12 months)

Charge Band	CO2 emission (g/km)	Existing
Band 1	<1	£143
Band 2	1 – 90	£330
Band 3	91 – 130	£528
Band 4	131 – 190	£660
Band 5	>190	£825
Vehicles registered before March 2001		£825
Surcharge for a second permit at the same address, whatever the charging band.		£55
Surcharge for a third permit at the same address, whatever the charging band. [note*]		£165
Surcharge for a fourth permit at the same address, whatever the charging band. [note*]		£550

Implemented on renewal basis. First time permit admin fee applies.
* The third and fourth business permits are not available at addresses within the Croydon Central CPZ (i.e. the North, N1, South, East Outer, East Inner, E2 and West permit zones).

Diesel surcharge on parking permits

Date diesel vehicle registered	surcharge (1/2 day)	Surcharge (1 month)	surcharge (3 months)	surcharge (6 months)	surcharge (12 months)
From September 2015	Nil	Nil	Nil	Nil	Nil
Existing charge	£0.55	£5.50	£17.60	£33	£55

The diesel surcharge is applied to any permit type, new application or renewal, whatever the charging band and in addition to any other surcharges already being applied.

9. How much will pay by phone parking cost for non-permit holders?

Current charges in this area allow 8-hour parking between 9am and 5pm, Monday to Saturday and are based on the emissions of vehicles in 3 bands:

Duration	Band 1 > 1 g/km CO2	Band 2 1 - 138 g/km CO2	Band 3 < 138 g/km CO2

30min	£0.52	£0.59	£0.70
1hr	£1.08	£1.23	£1.45
1hr 30min	£1.61	£1.82	£2.15
2hrs	£2.13	£2.42	£2.85
2hr 30min	£2.70	£3.06	£3.60
3hrs	£3.22	£3.65	£4.30
3hr 30min	£3.75	£4.25	£5.00
4hrs	£4.31	£4.88	£5.75
4hr 30min	£4.83	£5.48	£6.45
5hrs	£5.36	£6.07	£7.15
5hr 30min	£5.92	£6.71	£7.90
6hrs	£6.45	£7.31	£8.60
6hr 30min	£6.97	£7.90	£9.30
7hrs	£7.53	£8.54	£10.05
7hr 30min	£8.06	£9.13	£10.75
8hrs	£8.58	£9.73	£11.45

10. Where will parking bays and yellow lines be marked?

Parking bays will be marked on the carriageway in safe locations and away from junctions and dropped crossings. Yellow line waiting restrictions will be installed at locations where parking would be hazardous or cause obstruction.

11. Can you guarantee me a parking space outside my house?

It is not possible to guarantee anyone a particular space on the public highway. Evidence from existing schemes show that in most areas residents experience less parking stress.

12. How can it be ensured that motorists parking in the zone park legitimately?

Civil Enforcement Officers (CEOs) will patrol the roads within the zone during the controlled hours. CEOs can issue a Penalty Charge Notice (parking ticket) to any vehicle that is parked in a manner that contravenes parking regulations e.g. parking on a yellow line or within a parking bay without displaying a valid permit or paying for time via the pay by phone system.

13. Will I be able to park across my driveway?

Yes, but only outside of the controlled hours. It is not possible to mark bays across driveways as this would legalise obstruction.

14. What if I do not support the introduction of controlled parking?

Vote 'No' on the questionnaire - if most residents / businesses vote against controlled parking then a scheme is unlikely to go ahead in the road / area. If the majority of residents are in favour of a scheme there would be an opportunity to make further comments or object to the proposals at the Public Notice Stage when the scheme is formally advertised in the Croydon Guardian, by on-street notices and on the Council website.

15. What happens next?

At the end of this consultation, the votes and comments on all returned questionnaires will be analysed. The results of these will be presented in a delegated decision report which will be available from early February 2026 – please use QR code on letter to see the report.

16. Any further questions?

Please contact the Parking Design Team; parking.design@croydon.gov.uk