Homes for Haringey

Haringey LONDON

Autumn 2019 - Issue 2

Broadwater Farm Newsletter

Growing is great on the Estate!

Last year the Broadwater Farm Growing Project was awarded funding through the Community Voting day.

Since then lots has been happening to get families growing on the estate.

The aim of the project is to deliver workshops for the community so residents can grow their own food.

Workshops began in February in Harmony Gardens and residents built planters and learnt about sowing, planting from cuttings and growing in your home.

If you are interested in learning more about growing your own food and want to get involved in the Broadwater Farm Growing Project, please contact Paulette on 07538 717885.



Paulette Henry and Joan Curtis in Harmony Gardens

Keeping it clean and tidy! - see page 3



Meet the team and have your say

Come and meet the Director and the BWF Team at the Broadwater Farm Community Centre. Free refreshments will be provided.

Upgrading kitchens and bathrooms

260 residents are benefitting from upgraded kitchen and bathroom works taking place across the estate.

We spoke to Grace, resident from the Broadwater farm Estate about her experience, this is what she had to say.

"The resident liaison officer visited me to go over the work that was going to take place. After a conversation about it being hard for me to get in and out of the bath, they referred me for an assessment.

All the work was completed in under three weeks and Caroline, the Occupational Therapist was lovely. She reassured me that the level access shower would be better, it would have a chair for me to sit on and shower myself. I am so happy with my adapted bathroom; it has been adapted to suit my needs and I am very grateful,"

Caroline Ali and Naomi Isaac are two qualified Occupational Therapists, who work in Haringey. Once residents have been referred to them, they complete a full assessment to identify if any adaptations are needed. Recommendations can vary from things like grab rails to the installation of a level access shower. The recommendations made are intended to improve the quality of life, reduce risk and maintain the individual's long-term safety and independence.

If you have a question about the kitchen and bathroom programme, please come into the office and ask to speak with a member of the team.





Adapted bathroom

DISTRICT HEATING UPDATE

We are currently replacing cold water pipes in all flats and working on upgrading the central boiler house.

We'll also start to install individual meters in flats soon so that you will pay for what you use.

To find out what works are due in your flat, contact your Resident Liaison Officer – contact details can be found

Helping residents move home:

The Broadwater Farm rehousing team



Sarah William
Rehousing Officer

We're rehousing residents from Tangmere and Northolt so the blocks can be demolished and new council homes built in their place. Tangmere is now almost empty and we're working with residents in Northolt to help them move.

To support residents who need to move, we have a rehousing team who work one to one with residents. They are based at the Neighbourhood Office and support residents all the way through the move process and help them settle into their new homes.

Esther has recently moved from Northolt to a one bedroom flat in Muswell Hill,

"I'd lived in the Northolt block for 12 years and was upset and nervous about change when I heard that I would have to find a new home. My rehousing officer was Sarah William and she went the extra mile to provide me with good customer service.

She made me feel like I was the only person she was speaking to and would call me to update me with any extra information. I am very happy with my new home. It's a nice community and I am now very close to my son and daughter.

Sarah and Sheila came to visit me and following a conversation, they discovered that I was entitled to apply for pension credit. I applied and this has been approved, I am now in receipt of pension credit. I am very happy with how I was treated throughout my move."

If you have any questions about our rehousing programme, please visit the office and ask to speak to a member of the team.

Keeping it clean and tidy! Community litter picking day

Last month, staff and members of the Broadwater Farm Residents' Association went on a community litter pick. Armed with plastic bags, hi-vis jackets, litter grabbers and determination, we picked up rubbish from bushes and on paths. We will be organising more community litter picks, so look out for information on noticeboards for future dates.

Play your part

Homes for Haringey work with Veolia to undertake litter picking on the estate. Vincent, Robert and Thomas are part of the Veolia team who work on the estate and we spoke to them about how we can work together to improve the estate.

"We want to keep your estate clean and tidy but need your help. We find a lot of litter thrown on the floor either by people walking through the estate or out of people's windows. This can include sanitary items or other kitchen and food waste. There are plenty of bins on the estate so please be considerate by disposing your waste properly."

We will take enforcement action against anyone found to dumping rubbish or throwing litter from windows. If you are unsure how to dispose of rubbish, please speak to a member of staff or your concierge officer.



Vincent and Robert who are part of the Veolia staff.

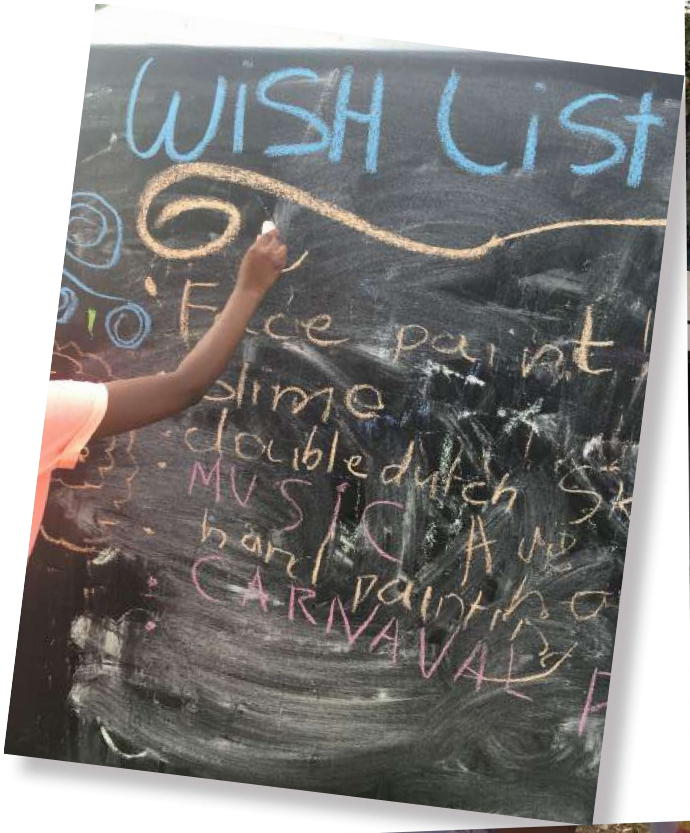
HAVE BULKY ITEMS TO GET RID OF?

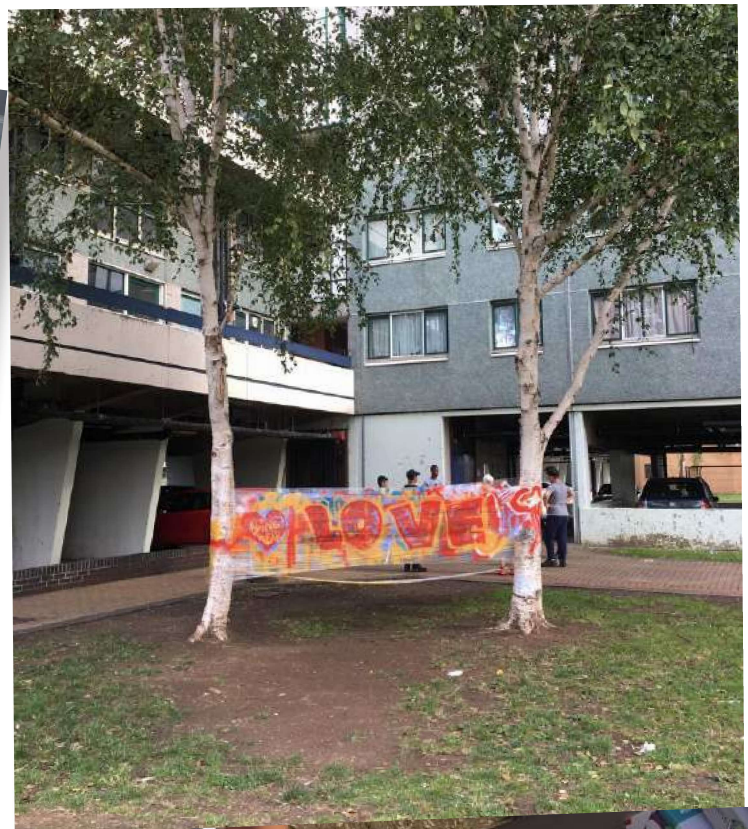
If you have large items of bulk rubbish, like sofas or old televisions, please speak to your concierge or Estate Services officer about how we can help have them removed. We can collect items from free from certain areas of the estate!

Need independent housing advice?

Summer fun on Broadwater Farm

Thanks to everyone who came down to some of the events on the estate over the summer, we hope you had fun! A special thanks to all partners who contributed too, including Engie, The Willow School, Tottenham Hotspur Foundation and others.







Haringey Play Summer of Fun

The Haringey Play Association came down to the estate every Thursday for six weeks throughout the summer outside Manston. The events were funded by the Willow primary school and Broadwaters Children's Centre. Activities included face painting, bouncy castles, flag making and a carnival!

London Elite and Haringey Council fun day

On the Sunday 18 August, London Elite and Haringey Council hosted a family fun day at the Broadwater Farm Community Centre. The event was aimed to support a multi-generational group of local people and included a football tournament run by Clasford Stirling MBE.





Resident Association Community Day

The Broadwater Farm Residents' Association organised a fun packed community day on Saturday 7th September. There were arts and crafts activities, face painting, and food and drinks. The Tottenham Foundation provided football coaching along with employment advice, and the music was provided by a local DJ.



WHAT'S ON?

Getting out and about

We have been carrying out regular estate walkabouts with the Residents' Association to identify issues and get them resolved. If you want to be involved then please come along. We meet outside the Neighbourhood Office on Willan Road - let's work together to make the estate an even better place to live!

Upcoming dates:

- **Tuesday 10 December 2019 – 10am**
- **Tuesday 4 February 2020 – 10am**

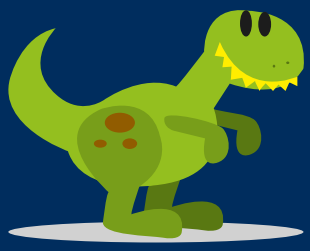


The Willow Primary School and Broadwaters Children's Centre



Stay and play at the Children's Centre
Monday 9:15am to 11:15am (under fives)
Monday 1:30pm to 3pm (under threes)
Friday 9:15am – 11:15am (under fives)

Sensory classes
(0-18 months)
Friday 1:30pm – 3pm



Clothing and Toy Bank
Free used children's clothes and toys for families.
Mondays 1pm – 4pm



The Willow Primary School Reception class open morning

Tuesday 5th November (adults only)

Come along to the Willow School's open morning and discover more about school life at this two-hour event. Meet the Head Teacher, Head of Early Years and some

Contact Umarani Nathan (Uma) via email parents@thewillow.haringey.sch.uk or call 020 8885 8800.



YOUR SERVICES

Your concierge

We have six concierge stations across the estate and our concierge staff are here to keep blocks safe and secure. Their jobs include monitoring security, providing support to residents and reporting communal repairs. In total around 18 staff work on a rota to cover all shifts.

To help them improve security, when you enter the block please try to stop non-residents entering the block behind you when the door is open. Tangmere and Northolt have 24-hour concierge because the blocks are partially empty which makes them vulnerable to squatters.

If you have any suggestions on how we can improve our concierge service, please let us know.



: Concierge officers Eddie, Benjamin, Pat, Max, and Ewart

Customer Services on the estate



Homes for Haringey customer service staff

The Broadwater Farm Neighbourhood Office is open to residents with queries about services.

You can drop in and ask about rents, tenancy management, repairs, communal repairs, pest control, and fobs & keys.

The office is open at the following times:

• Monday	9am – 12pm
• Tuesday	2pm – 4.45pm
• Wednesday	CLOSED
• Thursday	2pm – 4.45pm
• Friday	9am – 12pm

PLEASE REMEMBER THE FOLLOWING

- **It is important that you do not have any bottled gas or oxygen cylinders in your property. Contact us if you need to have bottled oxygen.**
- **You must not use your balcony for barbeques. A barbeque recently caused a serious fire in Barking. It also stops your neighbours from being able to open their windows because**

What's on at the Lordship Hub

The hub on Lordship Rec has a packed agenda of activities every day. You can find the full schedule of what's on at https://lordshiphub.org.uk/

Mondays

11.30 – 1.30pm
Watercolour classes.
Price includes materials.
Contact jvroberts@mac.com
Price £8



Hula Hooping together for fitness & fun
All welcome. Book 4 sessions £20, drop-ins £5 if space available. Contact Sarahall52@gmail.com or 07932 566 508 – Price £5

Tuesdays

10.30am – 12.30pm
Silverfit
Exercise for 45+. Yoga, Cheerleading, Nordic Walking, Badminton. Non-members £2.50. info@silverfit.org.uk, www.silverfit.org.uk – Price £1

11am – 12pm
Parent/Carer & Toddler drop-in playgroup
Charge covers a drink & snack for you & the little one – price £2



Wednesdays



10am – 11am
Baby Yoga
From six weeks to eight months.
For more info contact Karen: first-touchmassage@hotmail.co.uk
Price £7

6.45pm – 7.45 pm
Pilates Mat Class
Contact Lauren
perrypilates@hotmail.com
Price £8



Thursdays

12.15 – 1.45pm
Parent/Carer & Toddler drop-in playgroup
Charge covers a drink & snack for you & the little one – Price £2



6.30pm – 7.45pm
Hub Community Singing
. Come and join us – 'Sing your heart out'. For more info please contact: leona@lordshiphub.org.uk - FREE



Fridays

10am – 10.45am
Tiny Time Music

Multiple connections mean multiple prizes.

