Proposed Traffic Calming Scheme – Chipstead Valley Road

Public Engagement Results



Public Engagement Overview

Background & Purpose

Surrey County Council is proposing a package of measures to improve road safety along Chipstead Valley road outside Chipstead Valley Primary School. The scheme includes carriageway surfacing, drainage improvements and traffic calming measures
A public engagement exercise was carried out between **15th December 2025 and 16th February 2026** , providing residents, local businesses, and other road users with an opportunity to review the proposed scheme and share their views.

The purpose of the engagement was to gather local insight, understand any concerns, and ensure that all affected stakeholders had the chance to contribute before the scheme progresses further.

This report summarises the feedback received throughout the engagement period and sets out officers' recommendations and responses to the comments raised.

Engagement Methodology

Engagement materials - including plans, supporting information, and speed data - were made available on the project webpage: https://chipstead-valley-road-chipstead.commonplace.is/

To ensure wide awareness, all residents and businesses within the area were notified by letter, local schools were contacted by email, and information boards were placed in the area.

Engagement Response Level

519	Visitors to engagement webpage
50	Survey respondents
18	Respondents living on impacted roads
27	Respondents living within local area

Recommendation

The engagement findings support progressing the scheme as currently proposed.

Respondents show strong support for the proposed drainage and resurfacing works, viewing them as long overdue and essential for improving conditions on Chipstead Valley Road.

Although the engagement findings show a majority in support, feedback on the traffic calming measures are mixed, but a significant number of people welcome measures to reduce speeds and improve road safety outside the school.

Concerns mainly relating to the parking behaviour are expressed with many highlighting that addressing this would meaningfully improve safety.

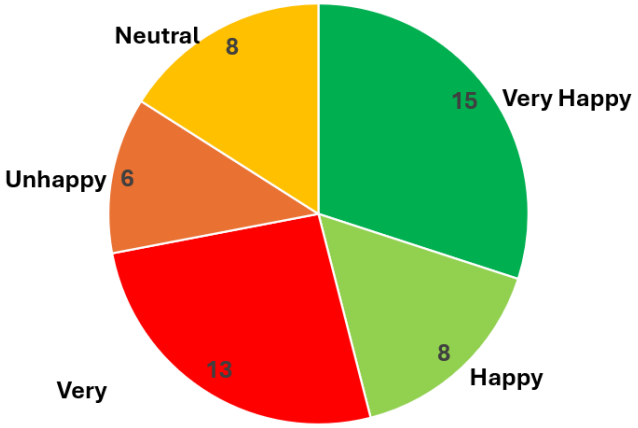
Overall, the engagement findings indicate clear backing for safety – focused improvements with traffic calming measures seen as important steps towards creating a safer environment for children and other road users.

Sentiment of Respondents

How people feed about the proposed traffic calming scheme

There is overall support for the scheme, with strong support from the residents living on Chipstead Valley Road, however residents living within the local area are not in full support.

Overall
(50 respondents)

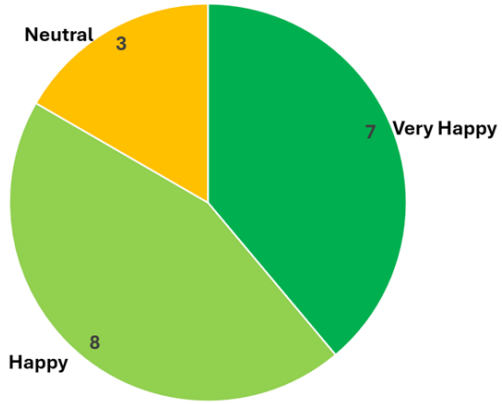


46% happy or very happy

38% unhappy or very unhappy

16% neutral

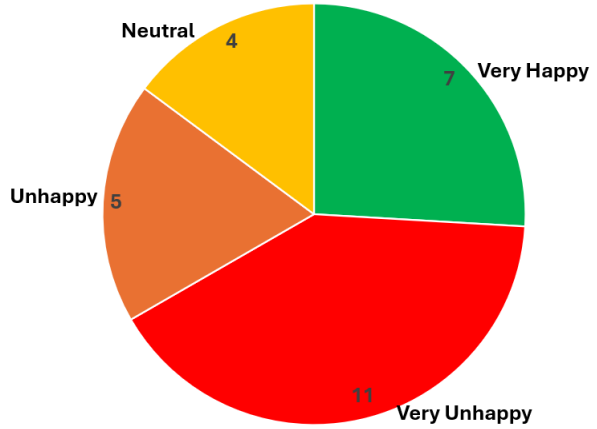
Residents of impacted roads
(18 respondents)



83% happy or very happy

17% unhappy or very unhappy

Live withing the local area
(27 respondents)



26% Very Happy

59% unhappy or very unhappy

15% neutral

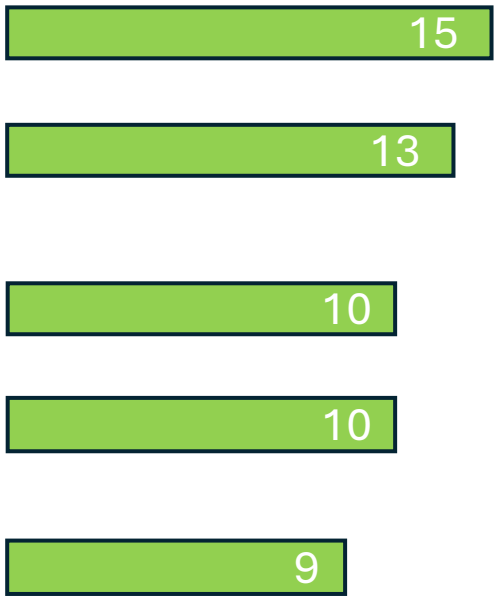
Positive Feedback

What people said they like about the proposed Traffic Calming Scheme

Key Positive Themes

- ✓ Drainage Improvements co-operated within the scheme
- ✓ General support for improving the safety and reducing the speeds outside the school.
- ✓ Strong support for the resurfacing of Chipstead Valley Road
- ✓ Support for the traffic calming measures
- ✓ General support for all three aspects of the scheme

Number of mentions



What people told us...

As a resident of the road, it is important that the persistent drainage problems are addressed.

Cars often drive past too quickly. This will make a big difference to slowing cars and improving the drainage

The resurfacing of the road is long overdue. It is a dangerous mess

It is appropriate to have traffic calming measures in place by a school

Anything to slow the traffic and improve the drainage problems in this road is welcome

Key Insight

The positive comments show overall support for measures that improve safety outside the school, calm traffic, and improve the drainage issues. Several respondents also expressed support for the planned resurfacing of the extent of Chipstead Valley Road.

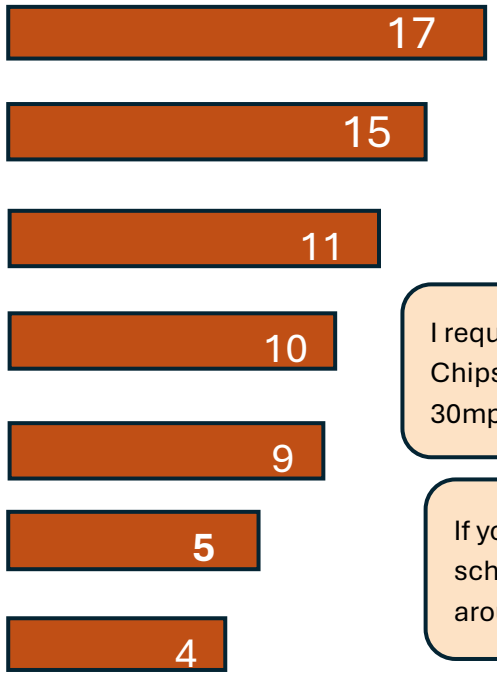
Objections and Concerns

What people said they did not like about the proposed scheme

Key Objection Themes*

- Parking enforcement outside the school not addressed
- Wrong location, traffic calming measures would be more effective elsewhere
- Traffic is already slow traffic calming not necessary
- Prefer 20mph or Speed Camera instead
- Do not support speed cushions
- Cost, waste of money, would prefer money spent on maintenance of roads
- A School Crossing Patrol (Lollipop) person would solve the problems

Number of mentions



What people told us...

Dangerous/illegal parking are the real issues, and traffic calming measures won't solve this without enforcement changes

These measures need to be extended further along Outwood Lane/Rectory Lane where speeds are a problem.

I request further enhancements to the safety measurement on Chipstead Valley Road specifically a speed reduction from 30mph to20mph alongside the traffic calming proposals,

If you want to look at improving safety around schools look at restricting traffic / parking around school start / finish times

** Please see Concerns and Suggestions page for more details on these comments*

Key Insight

Most concerns were about the scheme's effectiveness, with some residents feeling that speeds are already low and the proposed traffic calming measures would not address the parking issueses outside the school.

Concerns & Suggestions (1/3)

Summary of concerns raised and officer responses

Concern	Officer response
Greater focus needs to be placed on improving the drainage in the area. This problem occurs more regularly than issues related to speeding vehicles	Drainage issues are being addressed as part of the wider scheme. The drainage improvements are designed to prevent localised flooding and reduce pressure on the existing drainage network. The traffic calming measures specifically target the immediate safety risks outside the school where vehicle speeds and unsafe manoeuvres pose a daily hazard to children and families.
The dangerous and illegal parking outside the school are the real issues. More enforcement is required.	We recognise concerns about dangerous and illegal parking. The scheme aims to reduce the speeds around the school, making it a safer and calmer environment for children and families to walk to school. We have passed the parking concerns and request for additional enforcement to the Parking Enforcement team to take appropriate action with the resources available to them.
Traffic calming measures are needed further along Outwood lane/Rectory Lane where speed is an issue.	We recognise that there is local interest in speed reduction measures on Outwood Lane and Rectory Lane. These roads may be considered separately, under the new unitary council of East Surrey to prioritise once in place from April 2027. The current scheme focuses on addressing the immediate safety risks directly outside the school on Chipstead Valley Road.
Prefer a 20mph or speed camera	• A 20mph speed limit along Chipstead Valley Road will be recommended to the new unitary council of East Surrey to prioritise once in place from April 2027 • Speed cameras are reserved for the worst locations in Surrey where there has been a pattern of collisions resulting in personal injury, and only after engineering measures have been considered first.
Do not want speed cushions, they are unnecessary and pointless	• Speed cushions are proposed as they are an effective and proven way to reduce speeds on roads, especially outside schools where slower driving is essential for safety.

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Concerns & Suggestions (2/2)

Summary of concerns raised and officer responses

Concern	Officer Response
The money for this should be spent on resurfacing or potholes instead	• It is recognised that some residents and road users would like to see additional repairs to roads in Surrey. • Countywide road maintenance works are funded from a different budget than the funding that has been allocated for delivering this scheme. The roads with the worst surface defects, and with the greatest usage are prioritised first. This prioritisation is to ensure that roads and pavements in greatest need of treatment are addressed in a fair and consistent manner across the county. Further details of how we prioritise road resurfacing works can be found here: https://www.surreycc.gov.uk/roads-and-transport/roadworks-and-maintenance/maintenance
A School Crossing Patrol (Lollipop person) is needed here	There is a controlled zebra crossing outside the school where children and families can safely cross the road as part of their school journey. School Crossing Patrols are not used at school sites where there is a controlled pedestrian crossing in place.
Noise/emissions from humps	• Speed cushions are designed to slow vehicles gently and when driven over at the correct speed they create minimal noise or emissions. Their safety benefits outside schools outweigh any disbenefits from noise or emissions.

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Conclusion and Next Steps

Conclusion

Feedback demonstrates clear support for both the drainage improvements and road resurfacing with many respondents welcoming action to address the long-standing flooding and poor surface conditions on Chipstead Valley Road.

Although views on the traffic calming component vary, a substantial number of respondents express clear support for measures that reduce speeds and enhance safety outside a busy primary school. Many highlight the benefits of slowing traffic and recognise the role that speed cushions can play in promoting safer walking and cycling for children and families.

Several respondents explicitly welcome the traffic calming and request further enhancements such as road tables, or a 20mph speed limit to strengthen the impact of the scheme.

A significant proportion of comments expressed concerns over the parking behaviour, particularly on the opposite side of the road during school pick-up and drop off times and believe that these need to be addressed alongside the current scheme. These points have been addressed through the officer responses.

Despite these concerns, the engagement also highlighted clear support for the underlying aims of the scheme, with many residents and road users valuing the intention to create a safer, more controlled environment outside the school.

Some respondents suggested broader measures such as, extending the traffic calming to other roads and adding a 20mph speed limit. These fall outside the scope of the current scheme, but they have been noted and can be considered as part of a subsequent phase by the new unitary council of East Surrey following Local Government Reorganisation (LGR) in April 2027.

Next Steps

Taking into account both the concerns raised, and the strong safety benefits identified, the Council considers that the scheme will deliver meaningful improvements to road safety outside the school and will support safer, more sustainable travel choices. The scheme has the support of both the county councillor and Surrey Police, and for these reasons **the decision has been taken to proceed with the next step:**

A Draft Traffic Regulation Order (TRO) will now be prepared and advertised for statutory consultation. This legal process provides a further opportunity for formal representations to be submitted before a decision is made on whether the traffic calming scheme is to be implemented.