Controlled Parking Zone (CPZ) – Frequently Asked Questions

1. What is a Controlled Parking Zone?

This is an area where parking activities are controlled by waiting restrictions (yellow lines) and parking bays.

2. At what times will the restrictions apply?

Existing parking controls mostly operate 9am to 5pm, Monday to Saturday and it is proposed that the same times will be used for this area, if a scheme is introduced.

3. How long will I be able to park for during operational hours?

Permit holders and Disabled Blue Badge holders will be able to park for an unlimited period within parking bays, providing a valid permit/Blue Badge is displayed. Pay by phone users will only be able to park for up to the maximum stay shown on the parking sign at the bay although it is proposed that 8 hours parking will be used in this area.

4. Who is eligible for parking permits?

Any resident with a vehicle registered at an address within the zone (if planning conditions do not forbid the issuing of parking permits) and any business with an address within the zone would be eligible for a parking permit. Information on how to apply for a permit will be sent to all consultees in due course, if it is decided to proceed with the scheme.

5. What about our visitors?

Visitors would only need to pay for parking during the hours of operation of the zone. Residents can purchase Resident Visitor Permits for their visitors at a cheaper rate than the normal daily tariff. During operational hours, visitors must either use the pay by phone method to purchase time or purchase a cashless Resident Visitor Permit (obtained via the resident they are visiting by the pay by phone method).

6. Why can't we have "resident only" parking?

The shared-use permit / pay by phone scheme proposed is more flexible, allowing visitors, including customers of local businesses and tradespeople, to park. The permit cost is subsidised by pay by phone users. Existing shared-use schemes provide residents more opportunity to park during the hours of operation than unregulated parking as most commuters are reluctant to pay for parking.

7. Is this a money-making scheme?

The purpose of the proposed CPZ is to manage local parking pressures rather than to generate income. Charges are applied to cover the costs associated with designing, introducing, administering, and enforcing parking controls. Any income and expenditure associated with parking management must be handled in accordance with the relevant legal requirements.

8. How much will permits cost?

Currently the cost of permits is based on the emissions of the vehicle – there is a maximum of 2 permits per address:

Residents parking permits (annual, 12 months)

Charge Band	CO2 emission (g/km)	Existing charge
Band 1	<1	£39
Band 2	1 – 90	£89
Band 3	91 – 130	£143
Band 4	131 – 190	£199
Band 5	>190	£342
Vehicles registered Before March 2001	>1601cc	£342
	<1601cc	£171
Surcharge for a second permit at the same address, whatever the charging band and non-Euro 6 Diesel vehicles		£57

9. How much will pay by phone parking cost for non-permit holders?

Current charges in this area allow 8-hour parking between 9am and 5pm, Monday to Saturday and are based on the emissions of vehicles in 3 bands:

Duration	Band 1 > 1 g/km CO2	Band 2 1 - 138 g/km CO2	Band 3 < 138 g/km CO2
30min	£0.52	£0.59	£0.70
1hr	£1.12	£1.27	£1.50
1hr 30min	£1.68	£1.91	£2.25
2hrs	£2.21	£2.50	£2.95
2hr 30min	£2.81	£3.19	£3.75
3hrs	£3.33	£3.78	£4.45
3hr 30min	£3.90	£4.42	£5.20
4hrs	£4.46	£5.05	£5.95
4hr 30min	£5.02	£5.69	£6.70
5hrs	£5.55	£6.29	£7.40
5hr 30min	£6.15	£6.97	£8.20
6hrs	£6.67	£7.56	£8.90
6hr 30min	£7.23	£8.20	£9.65
7hrs	£7.80	£8.84	£10.40
7hr 30min	£8.36	£9.47	£11.15
8hrs	£8.88	£10.07	£11.85

More comprehensive information on charges including for visitors and businesses can be found on-line – please use QR code on letter.

10. Where will parking bays and yellow lines be marked?

Parking bays will be marked on the carriageway in safe locations and away from junctions and dropped crossings. Yellow line waiting restrictions will be installed at locations where parking would be hazardous or cause obstruction.

11. Can you guarantee me a parking space outside my house?

No. A permit would allow an eligible vehicle to park within the relevant permit zone, subject to the restrictions shown on the signs, but it would not reserve or guarantee a particular parking space. A CPZ may improve parking availability by discouraging commuter and long-stay parking, although the effect will vary depending on local demand.

12. How can it be ensured that motorists parking in the zone park legitimately?

Civil Enforcement Officers (CEOs) will patrol the roads within the zone during the controlled hours. CEOs can issue a Penalty Charge Notice (parking ticket) to any vehicle that is parked in a manner that contravenes parking regulations e.g. parking on a yellow line or within a parking bay without displaying a valid permit or paying for time via the pay by phone system.

13. Will I be able to park across my driveway?

Normally such parking can only take place outside of the controlled hours as a single yellow line would be marked to protect the driveway from obstructive parking.

14. What if I do not support the introduction of controlled parking?

Please select “No” on the questionnaire and explain the reasons for your response. All responses and comments will be considered as part of the consultation assessment.
The Council will consider the level of support, response rate, street-by-street results, comments received, local parking conditions and other relevant information before deciding whether any proposal should progress. If a scheme is developed, there would be a further opportunity to comment or object during the formal consultation stage.

15. What happens next?

At the end of this consultation, the votes and comments on all returned questionnaires will be analysed. The results of these will be presented in a delegated decision report which will be available from December 2026 – please use QR code on letter to see the report.