Broadwater Farm Newsletter

Haringey LONDON

Your estate, your home, your views

Autumn 2022

Improving Broadwater Farm for all Residents

You have told us what you want improved around the estate. We've heard you loud and clear and are working on improving services on the estate.



> **You said:**
> **The cleaning standards in your blocks needed to be improved.**

We set up a temporary deep cleaning team on the estate to strip floors and polish walls, floors, lifts and lift lobby areas in all the blocks on the estate between December 21 and July 22. This has improved the standard of cleanliness inside the blocks.

> **You said:**
> **It was difficult to report and follow up outstanding repairs and want to speak to someone personally on the estate to help you get repairs sorted.**

There is now a weekly repairs surgery at the Medical Centre on a Wednesday morning with the BWF Repairs Co-Ordinator. We have held over 160 appointments with residents and helped to resolve more than 300 repairs issues.

> **You said:**
> **The surface level drains on the estate are often blocked so rainwater does not drain away.**

Our contractor surveyed all blocked and broken surface drains and has either unblocked or repaired them.

> **You said:**
> **The flooring in some of the wing blocks was unsightly and a trip hazard.**

We've renewed the communal flooring that could have been a fire or trip risk in the wings of the blocks at Croydon, Debden, Hornchurch, Hawkinge.

> **You said**
> **The external pipework left from the District Heating programme in the undercroft areas was left looking unsightly.**

We have removed the redundant external pipework on the estate and have carried out follow up repairs. We are now redecorating the affected areas.

> **You said:**
> **Bulk refuse left out for collection made the estate look unattractive.**

We've relocated the five bulk collection points on the estate to less visible areas.

> **You said:**
> **You wanted us to control the amount of pigeons on the estate and clean-up the pigeon mess.**

A contractor was instructed to remove pigeons from the estate which resulted in a reduction of nearly 1200 pigeons between April and July 2022. We are continuing to take measures to control the pigeon population. Veolia carried out jet washing of external areas on the estate which were most badly affected by the build-up of pigeon mess.

> **You said:**
> **Fly tipping on the estate was a problem.**

We have invested in new CCTV cameras which has enabled us to identify and prosecute illegal fly tippers.

> **You said:**
> **People were using the estate as a base for their vans to carry out waste disposal.**

Earlier this year, we worked in partnership with parking enforcement, Veolia and the Police to successfully remove illegally parked trucks and dumped waste and take enforcement action against the people using the estate as a base.

Continued inside..

Improving Broadwater Farm for all Residents

You said:
You wanted the concierges to be more visible in your blocks.

We have asked the concierges to carry out daily block walkabouts to identify and report urgent repairs and issues. They will also now put up signage where they identify a significant issue to update you that we are aware and are dealing with the issue.

You said:
You wanted us to help set up gardening projects on the estate.

We have worked with around 20 residents to set up a community garden on the terrace at Croydon which has flourished this summer. We are currently working with estate contractors to set up a second garden on the disused terrace at Debden (see below for more information).

You said:
You wanted us to carry out regular estate walkabouts to identify outstanding issues and potential improvements.

We are working with the Residents Association and have held a number of estate walkabouts with residents where we have identified repairs and improvements. We have updated those who have taken part on how things are progressing.

Next Steps

We know there is much more to do and we want to work in partnership with you to continue to improve the estate. You know your estate the best.

If you would like to talk to us about this further, please contact Numan Hussain, BWF Community Engagement Officer on 07976 070667 or email the project team at bwf@haringey.gov.uk.

Community First

Haringey Fixers

Do you have a chair with a wobbly leg? A lamp with a loose connection? A jumper with a hole in it? Instead of throwing it away, head along to a Repair Café at the Community Centre on the estate or at Lordship Rec Hub, learn how to fix your broken items and give them a new lease of life.

"Living here I meet lots and lots of residents from a whole range of backgrounds who seem to me to be brilliant problem solvers. Haringey Fixers exists to help people swap the skills they already have - you fix mine and I'll fix yours in exchange.



Mahmoud and Marguerite, table fan repair, Lordship Hub

"People who help repair are doing us all a favour - saving money and the planet," said Chris Setz, one of the café founders.

If you would like to book a repair or find out more about upcoming repair cafes, visit https://hfixers.netlify.app or search 'Haringey Fixers' on Facebook.

Croydon in Bloom

After a summer of sunshine, the growing project on Croydon Terrace which is looked after by green-fingered residents has produced a bumper crop of vegetables and beautiful flowers.



> "The terrace is like a lifeline for us residents who don't have open space. We are sharing our produce and it tastes incredible, not like anything you buy in the shops." *Resident*

> "The garden means a lot to me. I enjoy planting and watching it grow and harvesting when it's ready I really do love it!" *Gloria*

> "We love spending time here growing our own food. Eating healthy is important to us and this way we can guarantee our food is organic. The garden is great for our mental health." *Zeynel*

To find out more about this project, please call Dionne Johnson on 07805 918698

Broadwater Farm Improvements

Repairs and Refurbishment



Repairs Surgeries

Weekly Repair Surgeries have been taking place on Wednesdays between 11am - 1pm since May 2022.

The surgeries are facilitated by BWF Repairs Co-ordinator, Manj Bansal. Over 160 appointments have taken place and have helped resolved 300 different repairs issues.

"Manj helped arrange to get my long-standing leak problem sorted and then made sure the follow up painting work to repair the damage was arranged.

"Manj takes time to understand the person and the situation. She is considerate and I can relate to her. Manj and her team had to make arrangements with my neighbours to get them to fix the leaks, she then visited me and assessed the damage and arranged the follow up works and kept in touch so I knew what was happening. I think this is an exceptional service, one of a kind," said Yvonne from Kenley.

The repairs surgeries take place **every Wednesday from 11am to 1pm** at the Medical Centre. A Turkish interpreter will be in attendance on the last Wednesday of each month.



New Homes Programme

Tangmere Mural

On Monday 10 October, the Council's Planning Committee resolved to defer the decision on the Broadwater Farm planning application. This means that it will be considered again at a later date.

The main reason for the deferral, is the mural on the side of Tangmere has recently been Grade 11 listed by Historic England. From the outset of this project, we had committed to remove the mural and consider how it could be sensitively re-purposed through the development.

The listing of the mural does not change this commitment, and we are currently assessing options of how we can do this. We will be working with Historic England to get further feedback and seeking your views.

Tangmere demolition works

Over the coming weeks and months, the Tangmere site will get busier with demolition works.

You will start to see the building coming down in a controlled demolition manner. Works will begin on the south-west corner, before continuing round the building. The front of the building, where the mural stands, will be the last part to be demolished.

There will be increased noise and traffic around the site over this period.

If you have any questions about the demolition or the planning process, please contact Numan Hussain, BWF Community Engagement Officer on 07976 070667 or email the project team at bwf@haringey.gov.uk.

BWF Directory

Repairs
020 8489 5611
(8am-6pm Monday-Friday)
repairshfh@homesforharingey.org

Housing Manager
Lucille Nowell
tenancymanagement@haringey.gov.uk

Antisocial Behaviour
020 8489 1335
and 020 8489 0000
(if out of hours)

Connected Communities
www.haringey.gov.uk/communities/connected-communities

Fly Tipping
enquiries.haringey@veolia.com

Your Local Councillors
Cllr Nicola Bartlett
nicola.bartlett@haringey.gov.uk
Cllr Seema Chandwani
seema.chandwani@haringey.gov.uk
Cllr Sarah Williams
sarah.williams@haringey.gov.uk

Community Engagement

GET INVOLVED with BWF Resident Engagement Framework

A big thank you to the residents that attended our resident's training session on Saturday 17 September at Lordship Hub.

Your feedback is valuable. The Framework has been created to help residents to be actively involved in the planned improvement works on the estate.

Themed around areas that are important to residents: new homes, refurbishment to existing homes, health centre, estate service improvements, and supporting local opportunities.

This is supported by a residents' steering group and local stakeholders' group, providing regular feedback and updates on the estate improvement works.



If you'd like to get involved and have your say, contact: Curtis Donovan from Newman Francis, on 07738 408 961 or email curtis@newmanfrancis.org or Numan Hussain, BWF Community Engagement Officer on 07976 070667 or email numan.hussain@haringey.gov.uk

Community Fun Day

Join us at the Community Day for family fun, updates on estate improvements and help and advice.

Activities include:

- Progress with BWF improvement project
- Meet the contractors
- BWF time credit scheme
- Repairs, cost of living, employment navigators, connected communities services
- Local residents groups showcasing their work
- Activities for children/families
- Raffle draw with mystery prize!

A Turkish interpreter will be available.



WANT TO VOLUNTEER to help the project team organise and deliver the event. Contact Numan Hussain on the details above or Dionne Johnson on 07805 918 698 or dionne.johnson@haringey.gov.uk.

Do you have a project or good news story you'd like to share with the estate?
Get in touch at BWF@haringey.gov.uk