

# Charles County Government Collaborative Community Improvement Project (CCIP)

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**Engagement Period:**  
August 15-September 15, 2025





# CCIP ENGAGEMENT OVERVIEW



## Who participated?

**122 participants**

**76%** live in Bryans Road/Indian Head

**6%** work in Bryans Road/Indian Head

**11%** live and work in Bryans Road/Indian Head

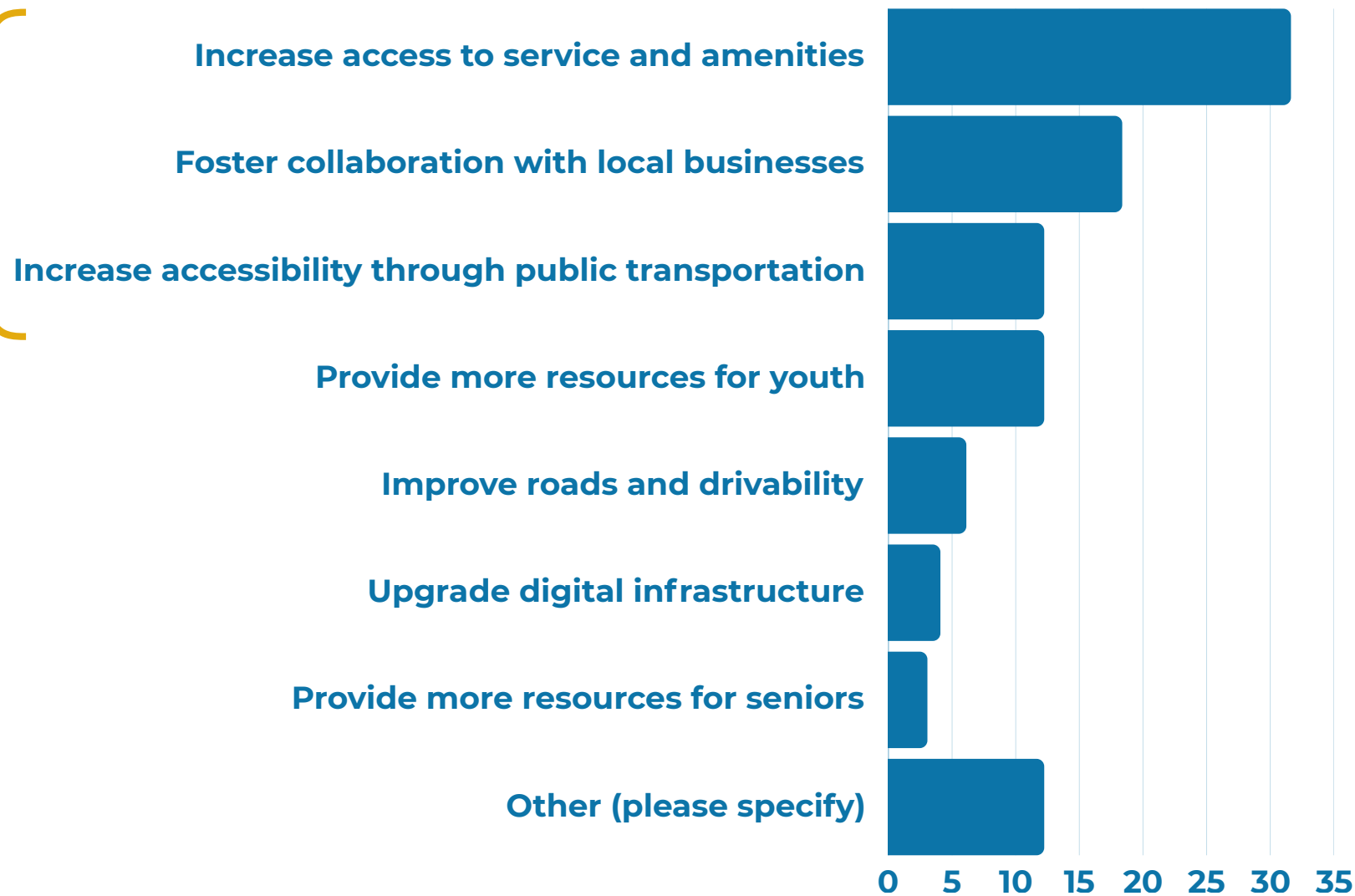
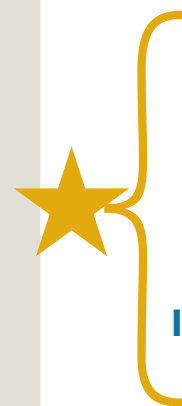


## How were people reached?

- **Flyers and yard signs**
- **Social media**
- **E-newsletter**
- **Community meetings and events**
- **Outreach to key stakeholders**

## Quality of Services

Participants were asked to select the most important thing Charles County can do to improve quality of services.



## Top 3 Priorities Spotlight



**Access to Service and Amenities**



**Collaboration with Local Businesses**



**Accessibility through Public Transportation**

Residents who live in Bryans Road/Indian Head overwhelmingly prioritized increasing access to services and amenities (31%), far surpassing other options.



# CCIP Engagement: Who Participated?

122

Participants

- A majority of participants were in the following age groups: 35-44 (23%), 45-54 (24%), and 55-64 (21%).
- 42.75% of participants identified as White (Non-Hispanic or Latino) and 40.2% identified as Black or African American
- 81.2% of participants have lived in the County for more than 5 years
- Received engagement from residents in the following zip codes:
  - **20616 - Bryans Road (51 responses)**
  - **20640 - Indian Head (25 responses)**
  - **20695 - White Plains (4 responses)**
  - **20646 - La Plata (2 responses)**
  - **20603 - Waldorf (2 responses)**
  - **20662 - Nanjemoy (1 responses)**

## Key Stakeholders:

- Voices of Bryans Road
- Citizens Academy Ambassadors
- BRSC Community Outreach Center
- Bryans Road Business Association
- Representatives from: Charles County Public Schools, Charles County Public Library, The Master's Child Church Worship Center
- HOA Leadership
- Targeted engaged residents

# Community Characteristics



## Availability of a Variety of Art and Cultural Events

Most residents living in Bryans Road/Indian Head rated the availability of arts and cultural events as **"Poor," (65%)** with only a small portion giving favorable ratings, highlighting a lack of such events in the area.

## Ease of Getting Around by Public Transportation

Residents who live in Bryans Road/Indian Head overwhelmingly rated public transportation ease as **"Poor", (63%)** suggesting significant dissatisfaction with transit options. Notably, no respondents rated it as "Very Good" and only 3% rated it as "Excellent".

## Sense of Overall Safety

Majority of residents rated sense of overall safety as **"Good" (38.6%) or "Fair" (25.7%)**. 15% of participants rated their sense of overall safety as "Poor" and 6.9% rated it as "Excellent"

## Ability for Residents to Give Input to Charles County Government

Residents of Bryans Road/Indian Head predominantly rated the ability to provide input to Charles County government as **"Poor" (42%) or "Fair," (33%)** indicating significant dissatisfaction with engagement opportunities.

## Overall Cleanliness and Maintenance

Residents who live in Bryans Road/Indian Head overwhelmingly rated cleanliness and maintenance as **"Poor" (26%) to "Good", (34%)**, with less than 10% rating it as "Very Good" (5%) or "Excellent" (4%).

# Community Characteristics



## Quality of Parks and Recreational Amenities

The majority of residents living in Bryans Road/Indian Head rated the parks and recreational amenities as **"Fair" (39%)** or **"Poor," (29%)** revealing potential dissatisfaction with these facilities.

## Quality of Waste and Recycling Services

Most residents living in Bryans Road/Indian Head rated the waste and recycling services between **"Fair" (29%)** and **"Good," (30%)** suggesting the community perceives room for improvement.

## Ability to Travel as a Pedestrian or Biker

Most residents living in Bryans Road/Indian Head rated the ability to travel as a pedestrian or biker **poorly (53%)**, highlighting a significant concern about walkability and bikeability in the area.

## Overall Quality of Services Provided by Charles County

Residents living or working in Bryans Road/Indian Head predominantly rate county services as **"Poor" (28%)** or **"Fair" (43%)**, with minimal responses in the good or very good categories and no excellent ratings.



# Resident Input: Open-Ended Comments

What is the most important thing you think Charles County can do to improve the Bryans Road/Indian Head community?



## Access to Services and Amenities

- Desire for diverse shopping, better grocery stores, quality restaurants, coffee shops, fitness facilities, and urgent care. Communities want the convenience of not having to travel far (La Plata, Waldorf, Fort Washington).
- Frustration with “too many liquor stores and gas stations” and the absence of diverse retail. Complaints that existing grocery stores are inadequate in quality and stock. Feeling of neglect compared to other areas (especially Waldorf).



## Youth Engagement and Opportunities

- Calls for career-focused opportunities, trade/tech schools, STEM centers, recreational centers, and safe spaces for youth. Hopes for crime reduction through positive engagement.
- Frustration with lack of youth activities, overcrowded or unsafe schools, and children “running in the streets.” Concern that lack of investment leads to drug use and juvenile crime.



## Community Gathering and Identity

- Vision of multigenerational centers, parks, trails, cultural hubs, and revitalized downtown/waterfront spaces. Desire for places to connect across generations.
- Frustration at lack of welcoming spaces, outdated facilities, or insufficient amenities. Concerns about empty or neglected commercial spaces.



## Infrastructure, Safety and Transportation

- Requests for sidewalks, bike lanes, better roads, and expanded bus/metro access. Enthusiasm for safer, more walkable communities.
- Anger at unsafe conditions for children and pedestrians, frequent traffic accidents, inadequate road design, and long commutes.



# Resident Input: Open-Ended Comments

What is the most important thing you think Charles County can do to improve the Bryans Road/Indian Head community?



## Governance, Leadership and Trust

- Calls for responsive, present leadership who engage in town halls and listen to residents.
- Distrust of current county leadership, accusations of neglect, failure to respond, and approval of development plans against resident opposition.



## Public Safety and Health

- Desire for stronger police presence, crime prevention, drug treatment programs, and expanded urgent care.
- Perceptions of unsafe conditions, lack of medical services, and under-resourced fire stations.



## Growth, Housing, and Development

- Requests for sustainable economic development, affordable housing options (especially for seniors and low-income families), and local job creation.
- Anger about “constant development” without matching infrastructure. Resentment toward luxury housing and perceived displacement of affordability. Concerns that rapid residential growth worsens crime, congestion, and environmental degradation.



## Environment and Quality of Life

- Support for preserving Mattawoman Creek, building trails, promoting ecotourism, and protecting green spaces.
- Anger about overdevelopment “destroying our planet” and eroding natural resources.