Broadwater Farm Newsletter

Haringey LONDON

Improving Broadwater Farm together

Summer 2023

Find a job you love with Haringey Works

Are you looking for work? Haringey Works provides FREE employment and skills support exclusively for Haringey residents.

Local resident, Madeleine, has recently found a new job with the support of Haringey Works and Natasha Williams, Broadwater Farm's dedicated employment navigator.

After securing a temporary role in the HR Department of Haringey Council, Madeleine gained valuable experience that led to a position in a graduate scheme focused on Housing and Regeneration. She says,

"I got help with my CV, cover letter and interview practice. But it wasn't just about that; Natasha took a holistic approach, helping me gain confidence and reassurance."

Whatever stage you are at in your career, having the right people guiding you through your job search can make all the difference to your future success. The specialist team of professional advisors at Haringey Works can help to mentor, train and support you to reach your goals.



To start your work journey, please contact **Natasha Williams** (See Broadwater Farm Directory), or attend the Employment Surgeries, Wednesdays, 11am–1pm at the Broadwater Farm Health Centre, 2A William Road, N17 6BF.

Introducing the Over 50's Club

Share your experiences, connect with other members of the community, and receive support to put your skills to work and unlock new career possibilities.

"All residents, regardless of age, are welcomed and can benefit from the knowledge and experiences shared in this community initiative," explains Natasha Williams, responsible for organising the group.

- 1st & 3rd Thursday of each month
- 12:30pm to 3:30pm
- The Church on The Farm
  157 Gloucester Road, London, N17 6BF

Broadwater Farm Community Day

Bouncy castle, facepainting, arts & crafts, dance, food, music, and more!

- Manston Play Area,
  Adams Road, N17 6HU
- Saturday 9 September
  12.00pm to 4.00pm



Date for the diary

If you would like to run an activity or assist with the event, please contact **Numan Hussain** (see BWF Directory)

Repairs and Refurbishment

You Said – We Did

Over the past few months, we have actively worked to improve our core services on Broadwater Farm based on your feedback. Here's a summary of the improvements we made together:

You said:
Reporting anti-social behaviour (ASB) on the estate was challenging.

Our housing officers and ASB team run a surgery on the 2nd and 4th Wednesday of every month at the Medical Centre, providing you with an opportunity to report and discuss any concerns.

You said:
Accessing employment support was difficult.

Natasha, our Employment Navigator, holds a drop-in session every Wednesday at the Medical Centre. She can provide guidance and support to help you find employment opportunities. Natasha can also be contacted by phone or email if you can't attend a session (see BWF directory).

You said:
Communal repairs in the blocks needed attention.

Our contractor, SER, carried out a program of 300 minor communal repairs across all blocks, such as fixing broken windows, easing fire doors, and plastering damaged walls and ceilings in corridors.

You said:
There were frequent leaks in the undercrofts and between properties.

We've numbered all the parking bays to make reporting leaks in the undercrofts easier and more accurate. We're fixing leaks as they're reported. As part of the refurbishment program, we'll also repair and replace faulty pipework and connections in the undercrofts and individual flats. This work has already begun in properties that recently had kitchen and bathroom refurbishments, where we repaired faulty pipes and connections.

You said:
Some kitchens and bathrooms required upgrades.

We have installed 80 new bathrooms and 44 new kitchens in properties across the estate.

You said:
The pigeon population needed control on the estate.

Our contractors have been regularly removing pigeon nests and eggs on a monthly basis. A pigeon removal programme will take place later this summer.

You said:
Disused terraces could be better utilised.

We have collaborated with residents to set up gardening projects on the Croydon and Debden terraces. Residents in these blocks are now enjoying these transformed spaces and growing plants and vegetables. If you would like a terrace garden in your block, please contact Dionne (see BWF Directory).

You said:
Willan Road shrubs obstructed the view and safety.

The shrubs were cut down and regular litter picks are taking place. We will consider additional cuts if needed.

You said:
Play areas and benches required cleaning.

Jet washing has taken place across the estate, including the play area between Croydon and Debden. This comprehensive cleaning initiative has noticeably improved the cleanliness and appearance of the area.

Thank you for your feedback and continuous support in making these improvements possible. If you have any further suggestions or would like to discuss this further, please contact your engagement officer, Numan Hussain (see the BWF directory). We remain committed to enhancing our services and addressing your concerns to ensure a better living experience on Broadwater Farm.

New kitchen and bathroom for Broadwater Farm residents

As part of Refurbishment Programme, we have renovated 80 bathrooms and 44 kitchens in the estate, providing residents with renewed and modern living spaces.

One of the residents that now has a new kitchen and bathroom is Stella, who has been a part of our community for over 20 years. She says "My favourite space is the kitchen. It feels more spacious now."

Scan the QR Code to watch a video showcasing the renewed spaces in Stella's home.



For more information about the programme, contact Engagement Officer **Dionne Johnson** (see BWF Directory).

Community comes together to transform Community Centre

Community volunteers came together on Wednesday, 7 June, to clean and improve the Broadwater Farm Community Centre as part of Volunteers week.

Cllr Sarah Williams, Cabinet Member for Housing Services, Private Renters and Planning came along to help out and thanked everyone for their help and support to make the centre a more welcoming space for the entire community.

Scan the QR Code to watch a video of the volunteers' work.



For information on sessions held every Friday and Saturday at the Community Centre, reach out to Wheely Tots at **07397 902255** or email **info@wheelytots.com**.





A bumper harvest at Debden Community Garden

Debden Community Garden is flourishing as harvest season arrives, with beautiful strawberries, peas, courgettes, and more.

Mri, a resident who tends the terrace garden, says "We started in December, and after months of work, I'm excited to try the tomatoes!" she shares.

The community garden was built from scratch, with workshops guiding residents on growing food and maintaining the garden. The Gardening Group planted seeds and nurtured the plants. Now, their hard work has paid off with fresh produce.

Debden Community Garden Project also promotes social connections among residents. It has become a space for sharing gardening tips and stories.

Scan the QR Code to watch a video and learn more about the project.

For more information about this project or to request a garden for your block, please contact **Dionne Johnson** (see BWF Directory).

75 years of Windrush celebrated

On Saturday, June 24, the Broadwater Farm Community Centre hosted a vibrant celebration commemorating the 75-year legacy of the Windrush Generation. The event, organized by the Broadwater Farm Residents Association, united the community with music, dance, and delicious food.

"It was a lovely evening to celebrate with my community, to remember Caribbean migrants and Veterans who came to this country for a better life. I was born here and my parents came from Antigua"

Shirley, Broadwater Farm resident



What's on

Connected Communities Support Hub

Every Tuesday, 10am – 1pm drop in and 1pm – 4pm appointments only at Broadwater Farm Medical Centre. Drop in to speak to a support worker or Local Area Coordinator about support around housing, childcare, benefits/financial support, social care referrals, grant applications, advocacy, education and much more.

Local Area Coffee Morning

The Coffee Mornings takes place on 1st and 3rd Monday of the month from 10am – 12pm at Broadwater Farm Medical Centre. Come along and enjoy an informal and relaxed Coffee Morning with free refreshments provided. Meet other residents and get to know your community.

Tottenham Talking/Connected Communities Open Activity Sessions

Every 2nd and 4th Monday of the month between 10am – 12pm at Broadwater Farm Medical Centre, you can come along to open activity sessions where you can enjoy crafts, painting, yoga, origami, poetry and many more activities.

Moselle Community Project

Join us for free activities every Friday (11am – 4pm) and Saturday (9am – 12pm) at Broadwater Farm Community Centre.

Community Surgeries

If you need help or advice, then head down to one of the community surgeries at the Broadwater Farm's Medical Centre.

Repairs Surgery

Every Wednesday from 11am – 1pm. You can get updates and help to get appointments on repairs jobs which have already been reported but not completed. Turkish interpreter is available on the last Wednesday of each month.

Employment Surgery

Every Wednesday from 11am – 1pm. You can receive support on your job-seeking process. Get advice on creating a CV and cover letter, completing job application forms, and finding suitable training opportunities, and prepare for job interviews.

Anti-Social Behaviour (ASB) Surgery

The second and last Wednesday of the month between 11am – 1pm. You can report and get confidential advice about any ASB issues that you are concerned about from drug use or dealing, littering and vandalism, noise nuisance, hate crime, abusive language or behaviour, and fly-tipping.

Your Money and Rents Surgery

The second and fourth Monday of the month between 9.30am – 1pm. If you are a tenant or leaseholders and having difficulty paying your rent or service charges the team can help. This includes support to manage your finances and look at opportunities for grants and additional welfare benefit.

BWF Directory

Repairs

020 8489 5611 (8am-6pm Monday-Friday)

Housing Manager

tenancymanagement@haringey.gov.uk

Anti-social Behaviour

To report to Haringey Council

020 8489 1335 and
020 8489 0000 (if out of hours)

Report ASB to your concierge

Kenley, Hornchuch or Hawkinge
020 8808 6073

Manston or Lympne
020 8801 3552

Martlesham or Rochford
020 8352 4820

Northolt or Stapleford
020 8352 1952

Debden or Croydon
020 8352 6040

www.haringey.gov.uk/anti-social-behaviour

Connected Communities

www.haringey.gov.uk/connected-communities

Fly Tipping Removal

enquiries.haringey@veolia.com

Your Local Councillors

Cllr Nicola Bartlett
nicola.bartlett@haringey.gov.uk

Cllr Seema Chandwani
seema.chandwani@haringey.gov.uk

Cllr Sarah Williams
sarah.williams@haringey.gov.uk

NewmanFrancis (ITLA)

0800 644 6040 (freephone)
broadwaterfarm@newmanfrancis.org

Haringey Council Engagement Officers

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Employment Navigator

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