Objective	Measure	Action
Objective 1: To better understand and explain the level of local flood risk affecting Westminster with partners, businesses and communities.	**1.1 Create an integrated record of historic flooding and sources of flood risk in Westminster through data collection.**	1.1.1 Develop and maintain a central GIS database of flood risk from all sources and historic flooding, and flood management assets in Westminster.
		1.1.2 Collect tangible data on areas at risk, historic events, and flood management assets by engaging with internal departments, risk management authorities, landowners and asset owners.
		1.1.3 Collect tangible data on historic flood events from community groups through direct engagement.
		1.1.4 Actively engage with community groups after major storms to record relevant impacts.
		1.1.5 Develop an online mapping platform for flood sources, assets and upcoming FRM projects.
	1.2 Quantify, visualise and communicate risk to understand the exposure to risk and the cost that this may incur to businesses, residents and communities.	1.2.1 Develop written and / or digital materials which help visualise risk and quantify potential costs, both financial and to well being.
		1.2.2 Promote materials produced to quantify risk to communities and partners through and engagement plan.

Objective	Measure	Action
Objective 1: To better understand and explain the level of local flood risk affecting Westminster with partners, businesses and communities.	**1.3 Engage with local forums, residents associations, communities, businesses and social enterprise to provide further information in relation to flood risk management.**	1.3.1 Create an educational data hub for flood risk safety, featuring videos and infographics.
		1.3.2 Update the website to signpost communities and residents to the appropriate resources and actions to take.
		1.3.2 Create a targeted community engagement strategy and circulate internally and externally.
		1.3.3 Provide education for short term residents / lettings about flood risk in Westminster, through information pamphlets and periodic review.
		1.3.4 Regularly attend local neighbourhood forums, resident associations, business groups in the communities and community group events to discuss flood risk issues. Minimum of three per year.
	1.4 Promote a better understanding of flood risk with partners through information sharing and engage in stronger collaboration efforts.	1.4.1 Improve collaboration between Westminster and Thames Water to share knowledge, including upcoming schemes and strategies through a quarterly check in.
		1.4.2 Collaborate with the London Fire Brigade annually at their community open days to provide information on flood risk, to deliver an integrated information service.
		1.4.3 Collaborate with schools to develop a flood risk program to educate and improve flood risk knowledge in partnership with neighbouring boroughs and organisations.

Objective	Measure	Action
Objective 2: To develop holistic, integrated, multi-beneficial and sustainable approaches to flood risk management in Westminster.	**2.1 Increase opportunities for biodiversity, ecosystem services or urban greening to complement water management in Westminster.**	2.1.1 Clearly identify targets and opportunities for biodiversity enhancement in Westminster.
		2.1.2 Produce a 'developer guide' on achieving multiple benefits within a development scheme.
	2.2 Continue to Implement public realm SuDS with target to attenuate 15% of water above the surface for a 1:30yr event (3.33% AEP) from the SuDS Catchments by 2030.	2.2.1 Engage with Westminster internal teams to develop the integration of SuDS into Westminster owned properties.
		2.2.2 Develop standard details for different SuDS elements for easy integration into Westminster's public realm and highways schemes.
		2.2.3 Provide design advice for ongoing public realm and highways schemes.
		2.2.4 Develop SuDS masterplan for the SuDS Catchments, to identify potential areas within Westminster which would be suitable for SuDS and provide flood risk and wider benefits.
		2.2.5 Retrofit SuDS within the identified SuDS Catchments.
		2.2.6 Establish requirement for all major planning applications to submit a verification report detailing SuDS installed and storage volumes.
		2.2.7 Develop and maintain a GIS database of all SuDS features and storage volumes across Westminster.
		2.2.8 Develop targeted policy to encourage rainwater harvesting / reuse.
		2.2.9 Develop innovative solutions to remove Surface Water Runoff from the Thames Water Combined Sewer System including assessing the opportunity to establish a separate surface water sewer in Westminster by 2050.
		2.2.10 Develop a standardised maintenance and management plan (including estimated costs and maintenance schedules) for SuDS implemented in Westminster's public realm and highways.

Objective	Measure	Action
Objective 2: To develop holistic, integrated, multi-beneficial and sustainable approaches to flood risk management in Westminster.	**2.3 Connect complimentary internal and London-wide strategies (including the London Surface Water Strategy) to ensure maximised flood risk and wider environmental benefits are realised.**	2.3.1 Engage with Westminster internal teams to highlight the wider benefits of SuDS and an integrated approach.
		2.3.2 Review sources of funding with partners on a quarterly basis to identify opportunities for joint benefits.
		2.3.3 Review internal and external strategies on a quarterly basis for opportunities to collaborate with other internal departments in Westminster and other RMAs.
		2.3.4 Work with relevant partners and stakeholders to develop a joint Thames Riverside Strategy by 2030 in line with the Thames Estuary 2100 Plan.
Objective 3: To promote and ensure preparedness, resilience and recovery to local flood risk with partners, businesses and communities.	**3.1 Implement a system of identifying, contacting and providing support to residents before, during and after flood events by 2026.**	3.1.1 Identify residents that are at risk of surface water flooding and provide them with detailed information for support during a flood event.
		3.1.2 Update the WCC website to include a dashboard of all extreme weather events, flood risk and a virtual warning system.
		3.1.3 Utilise social media to issue flood alerts and warnings during flood events.
		3.1.4 Develop text warning system that can be signed up to for severe weather.
		3.1.5 Provide support to most affected communities after a flood event through personal contact and online information.

Objective	Measure	Action
Objective 3: To promote and ensure preparedness, resilience and recovery to local flood risk with partners, businesses and communities.	**3.2 Improve resilience and recovery amongst partners, businesses and communities.**	3.2.1 Provide information on WCC website for improving property resilience and preparing for flooding.
		3.2.2 Provide information on WCC website for recovery after a flood event.
		3.2.3 Work with Thames Water to understand how they would prefer flood events to be reported and communicate this to businesses and communities.
		3.2.4 Carry out Section 19 investigations within 4 weeks following a flood events that triggers the S19 threshold.
Objective 4: To ensure all development takes an integrated approach to flood risk management, ensuring it is sustainable and delivers improvements.	**4.1 Streamline local planning guidance and clarify necessary documentation for all developments by 2025.**	4.1.2 Update the WCC website regularly with the relevant planning guidance and documents. This includes developer checklists, updating and keeping the SFRA under review.
		4.1.3 Keep a database of new incoming planning applications for basement developments to provide an indication of where there is a lot of basement development coming forward.
		4.1.4 Ensure the GLA GIS database of basements is up to date.
	4.2 Ensure all new developments consider SuDS, with preference to above ground SuDS by 2025.	4.2.1 Update planning guidance for developers to ensure that flood risk and SuDS are considered in all new developments, with preference for above ground SuDS.

Objective	Measure	Action
Objective 5: To adopt and implement a collaborative approach to flood risk management in Westminster with partners, businesses, and communities.	**5.1 Engage in regional networks for sharing of knowledge and best practice.**	5.1.1 Regular attendance (quarterly) at the Central London North Flood Risk Partnership Group and LoDEG.
		5.1.2 Disseminate regional updates internally on a regular basis through LLFA meetings and email.
	5.2 Work with other RMAs and risk management stakeholders to engage communities.	5.2.1 Ensure pertinent information from local neighbourhood forums is disseminated to Westminster stakeholders.
		5.2.2 WCC will Jointly attend at least two public events in local communities per year with other RMAs.
Objective 5: To adopt and implement a collaborative approach to flood risk management in Westminster with partners, businesses, and communities.	**5.3 Encourage the involvement of communities and businesses in Flood Risk Management.**	5.3.1 Identify opportunities for joint funded community resilience projects. Review on a quarterly basis.
		5.3.2 Engage with community groups about upcoming FRM schemes and their areas of concern through attendance of their meetings and specific engagement events.
		5.3.3. Support and promote the establishment of community flood wardens in the most at risk areas.
		5.3.3 Establish an online system for reporting flood incidents in Westminster.