Partner with First Bus

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Moving the everyday

First Bus



Resource: Over 2,200 Employees.

You're in experienced hands.



Service across N&WY: 83m passenger trips per annum covering 24.2m miles.

Scale that enables reliability and adaptability.



Locations:

West Yorkshire – c.50% of network (Leeds, Bradford, Huddersfield, Halifax)
York – Main operator for City Centre and Park and Ride

Local availability 24/7.



Operate P&R sites: Leeds (3) and York (6) P&R sites

Trusted partner of local transport authorities.



Fleet: 750+ fleet of buses, including 180+ Electric Vehicles with fully electrified bus depots (£30m+ investment)

We're First for sustainability and green credentials.

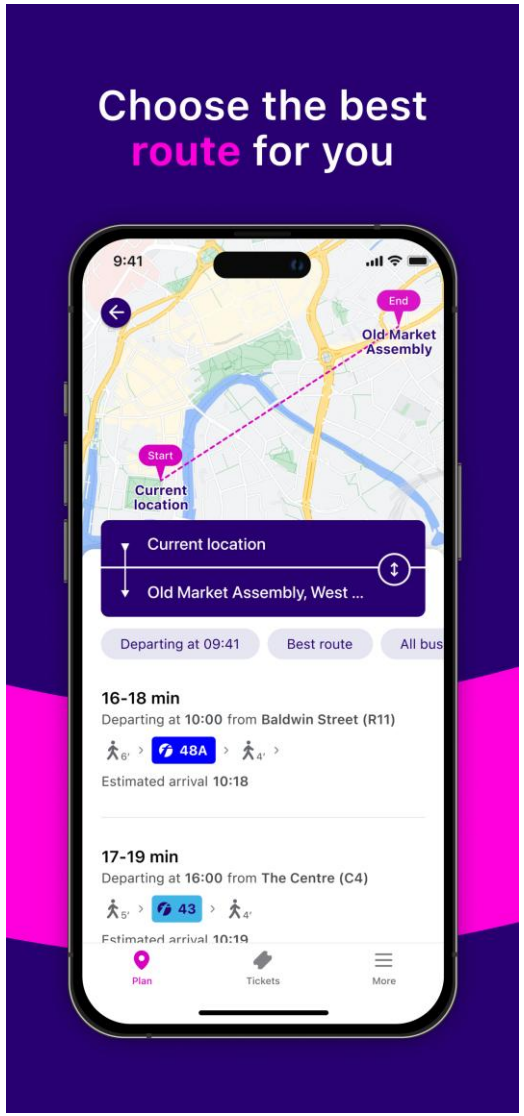
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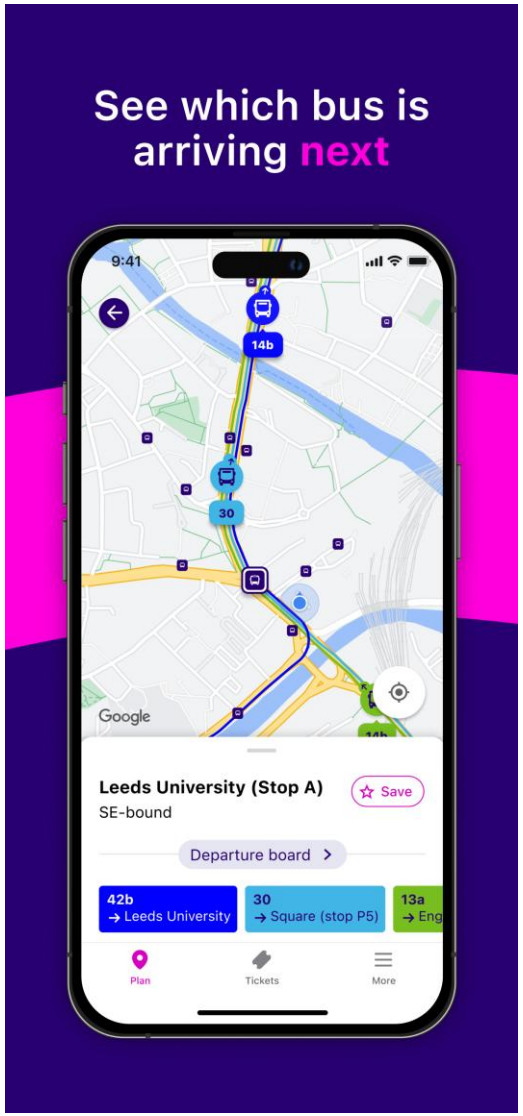
We have a wide range of ticket options available for Adults, Young Person and Students – valid for travel across the whole of West Yorkshire

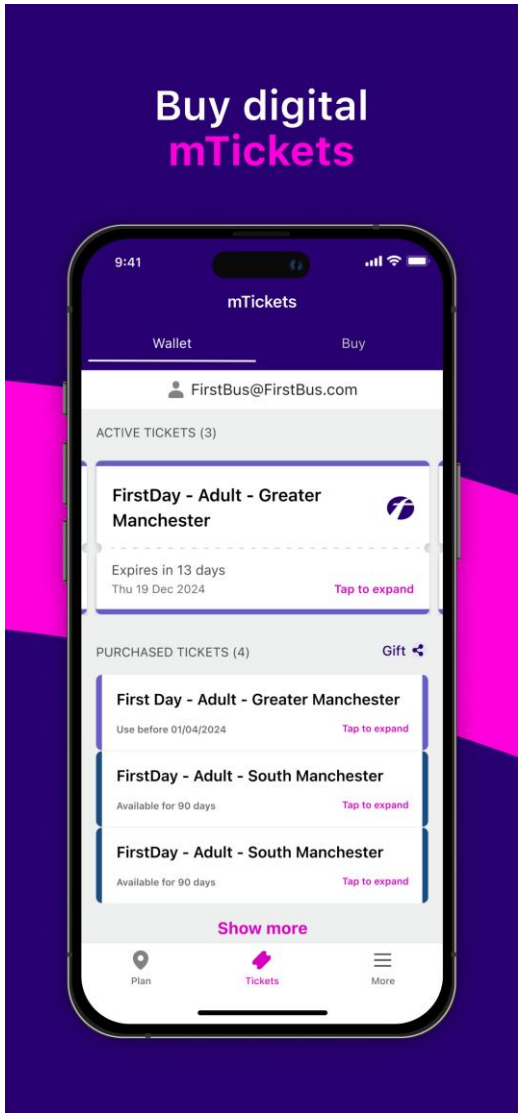
Ticket Type	Best For
Single	Occasional trips
Day	Multi-trip days
Flexi Bundles	Hybrid workers
Week/Month	Regular commuters
Term & Academic Year	Full Time Students
Annual	Commuters who travel year-round

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First Bus App







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First Bus Partner Portal

A standalone web app for managing your organisation's travel programme.

Enables issuing mobile and paper tickets directly to individuals such as students, employees, or supported individuals.

Key Features

- Associate & dissociate individuals
- Issue mobile & paper tickets
- Cancel or curtail tickets
- Bulk operations for all tasks
- Access user history

Examples:

- *Business can purchase tickets to staff for work travel*
- *Heal Care provider can issue tickets for patient appointments*
- *Homebuilders can issue to tickets to homeowners*
- *Universities can issue student bus passes directly to students through the portal.*

Mobile Tickets

- Requires passenger to sign up to First Bus App account (not needed to issue tickets).
- Flexible start dates within tariff window

Printed / Physical Tickets

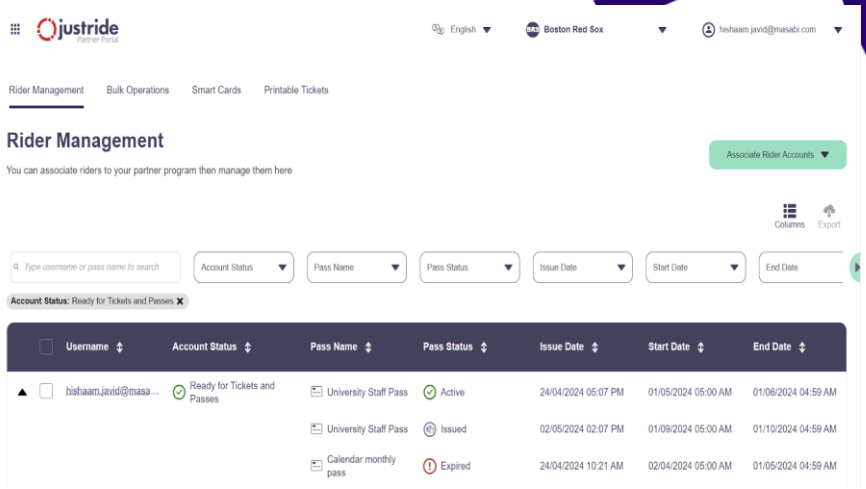
- For use with single tickets only
- Day ticket scratchcard could be made available (additional cost)

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How to Access the Partner Portal

East to Access

- Go to The Partner Portal | First Bus and select log in
- Log in with your credentials
- You'll be directed to your organisation's portal.



Roles

Staff

Issue mobile and printed tickets, associate individuals

Manager

Includes disassociation and cancellations

Administrator

Full access

Support

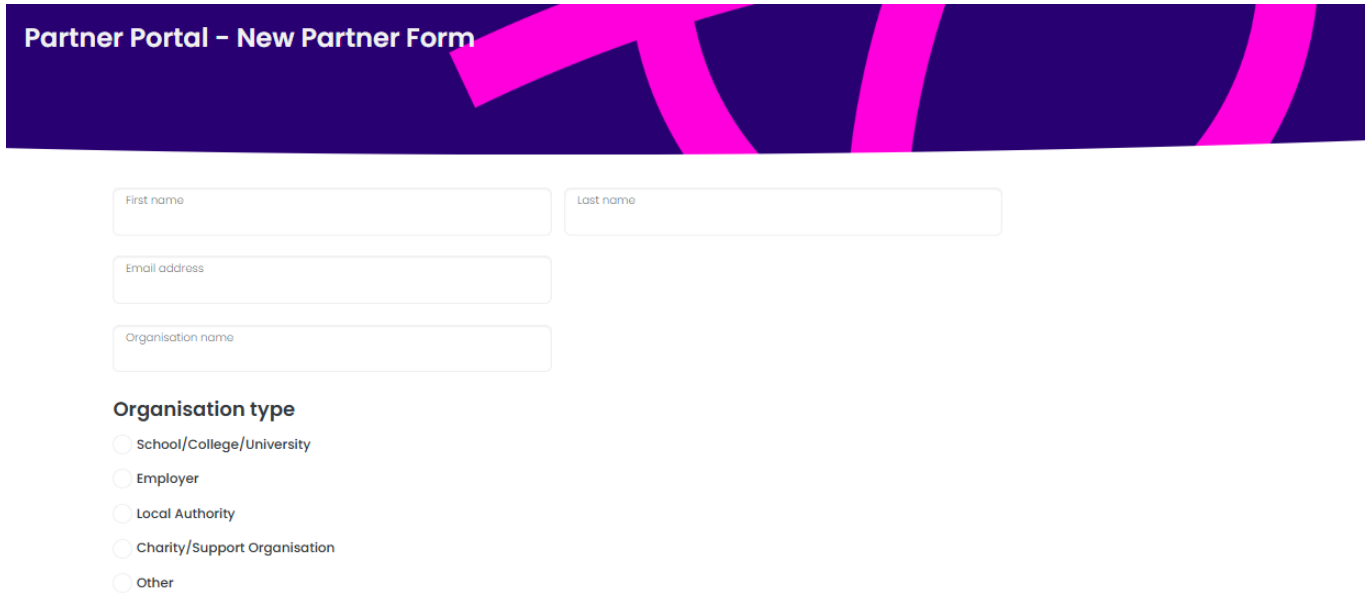
Full training materials will be provided on sign up.

You can use support form and our team will be available to assist you every step of the way

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Want to Sign Up to the Partner Portal?

If you are wanting to use the Portal then all you need to do is complete the new partner request form at the following link: [The Partner Portal | First Bus]



As part of the process will need to undergo **credit check** and agree to pricing & payment terms – all tickets to be paid by invoice.

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Want to know more information?

You can speak / share you contact details with David Jones

You can also contact the First Bus West Yorkshire Commercial Team:

Email: WYCommercialTeam@firstbus.co.uk

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