Broadwater Farm Newsletter

Haringey LONDON

Improving Broadwater Farm together

Spring 2024

Construction work has begun

Work has started on a new temporary road on Broadwater Farm to support the construction of 294 high-quality council homes on the estate.



Over the coming weeks, JB Riney, who is undertaking the work, will create a new 'haul' road for construction vehicles. The road will run between Adams Road and Willan Road, ensuring that no future construction vehicles pass by the Willow and Brook schools or Broadwaters' Children's Centre. The work is due to be completed by the summer.

JB Riney's Site Manager, Lee Elliott, told us: "Riney are delighted to be working with Haringey Council on this project and look forward to delivering top quality works on what is the first phase of an exciting journey for Broadwater Farm."

"Since being appointed we have been working closely with the Broadwater Farm Project Team to ensure high standards of health and safety, minimising the impact to the residents and local schools and looking at ways in which we can contribute to social value as part of our works."

Meet the Contractor event

Willow School Hall

Tuesday 11 June from 3.00pm to 4.30pm

No need to book - just drop in! Join us to learn more about what's involved in the work and ask any questions.

Adams Road zebra crossings

We'll start the construction of the two new zebra crossings on Adams Road outside the Willow and the Brook schools over the summer holidays.

We'll need to temporarily close roads for short periods while we undertake the work. We will contact you over the coming weeks with more information and a confirmed start date.

Your safety is our priority. If you have any questions about the installation of the new zebra crossing, please get in touch with **Ione Braddick** at **ione.braddick@haringey.gov.uk**



Repairs and refurbishment

Section 105 Refurbishment Project and Interior Communal Refurbishment Consultation feedback

Thanks to everyone who shared their views in the recent Section 105 and interior communal refurbishment consultations.

We received 126 Section 105 responses, and 138 interior communal refurbishment responses.

You should have received the Section 105 and interior communal refurbishment feedback reports through your door. If you haven't received copies, please contact your local Community Engagement Officers, **Dionne Johnson** and **Numan Hussain**. See the directory for details.

You can also visit the Broadwater Farm engagement hub to view all consultation and engagement materials.

Visit **www.broadwaterfarmestate.commonplace.is/** or scan the QR code.



126 Section 105 responses

138 Interior Communal Refurbishment responses



Abandoned vehicle removal – reminder

We wrote to all residents earlier this year letting you know that we're now removing any vehicles left on the estate that are: untaxed, have no MOT or not SORN-registered vehicles (registered as off-road).

You said...we did!

We introduced this abandoned vehicle programme in response to your feedback telling us the number of unused vehicles on the estate was causing parking issues.

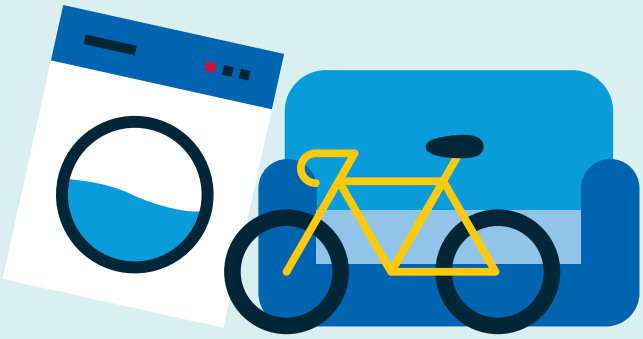
Since starting enforcement action, we've already seen fewer abandoned vehicles. 39 vehicles have been removed from the estate by us or their owners. This abandoned vehicle programme will be ongoing.

What to do if you receive an Abandoned Vehicle Notice

You have seven days to remove your car if we leave a notice on it. If you don't remove it within this time, we'll remove and destroy it.

If you'd like to speak to someone about what you need to do, please contact **estate.parking@haringey.gov.uk** or call the telephone number left on the notice.

Broadwater Farm Estate updates



The easy way to get rid of your unwanted bulky items

Did you know we collect unwanted bulky items, such as old furniture, white goods and electronics, for free?

You can leave any large unwanted items at the dedicated collection points throughout the estate. Your local Estate Services team will take care of the rest.

You can find these collection points at:

Martlesham:
Near the front entrance on Adams Road.
The concierge will unlock the store so you to leave your items inside.

Manston:
Near the back entrance on Adams Road.

Lympne:
Near the front entrance on Gloucester Road.

Debden:
Near the back entrance, opposite Freedom Road.

Croydon:
Near the back entrance, opposite Freedom Road.

Broadwater Farm Community Centre:
The collection point for electrical and electronic equipment (WEEE) waste is to the side of the main entrance.

Need help moving your unwanted items?

If you are elderly or vulnerable and need assistance, your local Estate Services team can collect and take your bulky items to the nearest collection point.

Just ask an **Estate Services team member** when you see them on the estate or call the contact centre at **020 8489 5611** – they can connect you with your local team.

Changes to how you pay for your heating and hot water

New meters have been installed in all homes on the estate. This means you can now be charged individually for heating and hot water.

We expect the new charges for your heating and hot water to start during the summer, but we'll send everyone a letter with the exact date in the coming weeks.

Support with energy costs

If you're unsure about how to manage the new charges, we're here to help you. Please contact our dedicated Financial Inclusion team at financial.inclusion@haringey.gov.uk or 020 8489 5611.

You can also contact SHINE, a free energy advice service, using the SHINE London referral form at https://forms.office.com/e/XcYcsSxyyN or by calling 0300 555 0195.



Newman Francis monthly sessions

Your Independent Tenant and Leaseholder Advisors (ITLA), Newman Francis, will be visiting the estate on:

- Thursday 13 June, from 4.00pm to 5.00pm – outside Martlesham.
- Thursday 11 July, from 5.00pm to 6.00pm – outside Croydon.

Drop by to discuss advice or support about your tenancy or lease regarding the estate's improvement works.

Community first

Quilt Club joins the Broadwater Farm Community Centre

The Quilt Club is at the Broadwater Farm Community Centre every Monday evening (except bank holidays), making patchwork masterpieces from 4pm to 8pm.

Whether you are a sewing professional or can barely thread a needle, the Quilt Club team can help you make beautiful pieces, such as a small cushion or a large quilt.

We've extended the original end date of 30 May with sessions now continuing at the centre for the foreseeable future.

There's no need to book – just come along. It's all about connecting with your neighbours and getting creative. There'll be refreshments and snacks too.

All sessions are **FREE**, and there's no charge for the fabric you use.

If you have any questions, please get in touch with **Nicola** at **nicola@quiltclub.co.uk**





Making safer spaces together

We want your views on making the car park spaces beneath the blocks at Broadwater Farm safer and more welcoming.

You may have seen various pop-ups and night walks on the estate in April, asking for feedback and ideas on how we can make Broadwater Farm feel safer together. Thanks to everyone who shared their thoughts. Your input has helped us understand how you currently use these spaces and how we can improve them.

There is still time to share your views

Don't worry if you missed us – there's still time for you to share your views online or by taking part in our upcoming safer spaces co-design workshops.

Visit our engagement hub to learn more about these workshops, view our proposals and give your feedback – https://broadwaterfarmestate.commonplace.is/

Everyone who attends our co-design workshops will be given a gift card as a thank you for sparing your time.

Sign up to the Broadwater Farm engagement hub



Sign up to receive news and updates directly to your email on:

- Improvement works schedule and progress
- What's happening on the estate
- How you can get involved

Visit **www.broadwaterfarmestate.commonplace.is/news** or scan the QR code.

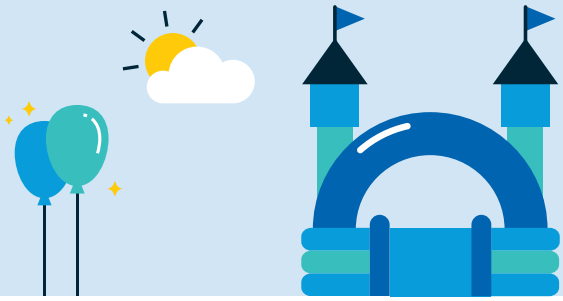
Community first

Broadwater Farm Community Day

Join us over the school summer holidays for our Broadwater Farm summer community day.

There'll be a bouncy castle, arts and crafts, food, music, ways to get involved in upcoming engagement activities and more!

Keep an eye on your notice boards and visit our engagement hub at www.broadwaterfarmestate.commonplace.is/ for more information coming soon!



New fitness class with Fit For All

We're working with Fit For All, an inclusive and accessible fitness training provider, to offer FREE fitness classes for young people aged 16-25 with neurodiversity and learning needs.

The classes will help young people improve their physical fitness, increase attention and focus, boost confidence and more.

- Broadwater Farm Community Centre
- Fortnightly (from Thursday 9 May)
- 10.00am to 11.00am (term time only)

Find out more at **www.fitnessforall.uk**. Contact **fitforall.uk@hotmail.com** or **07957 270141** to book your place.

Arts on the Farm

Thank you to everyone who joined us at our Arts on the Farm exhibition in March.

The exhibition was the finale of a pilot programme of creative workshops on the estate and with the Willow Primary School, bringing everyone together to celebrate and showcase their fantastic work.

The event included arts and crafts activities from the Trove Market, a performance by artist Shepherd Manyika and children from the Willow Primary School and a fantastic display of original paintings by residents and local artists.

Visit our engagement hub to read more about this pilot programme and next steps for Arts on the Farm at **www.broadwaterfarmestate.commonplace.is/**







What's on



Repairs surgery on Wednesdays

It's been two years since we started the weekly repairs surgery at Broadwater Farm Medical Centre. Since then, there have been 670 appointments, and we've dealt with over 1,200 repair issues that you have brought to the surgery.

Through these weekly surgeries, we've worked together to fix issues you previously found difficult to resolve. Drop in to book a repair or find out more about a repair you've already booked. A Turkish interpreter is at the surgery on the last Wednesday of each month.

Reporting communal undercroft repairs

If you see a communal fault, such as water leak or faulty lighting, in one of the undercroft spaces beneath a block, please report it to one of the estate's concierges.

All parking bays now have a unique reference number. Please give the concierge the parking bay reference number closest to the fault you're reporting to help us locate and fix the problem as quickly as possible.

Repairs surgery

Medical Centre

Every Wednesday, from 11.00am to 1.00pm

Mosaics on the Farm

Saturday 29 June

Join us for a mural restoration facility tour and workshop. Learn more and book your free place www.tickettailor.com/events/haringeycouncil3/1220351

BWF directory

Repairs

020 8489 5611 (8am-6pm Monday-Friday)
RepairsHFH@haringey.gov.uk

Housing Manager

tenancymanagement@haringey.gov.uk

Anti-social Behaviour

To report to Haringey Council
020 8489 1335 and
020 8489 0000 (if out of hours)

Report ASB to your concierge

Kenley, Hornchuch or Hawkinge
020 8808 6073

Manston or Lympne
020 8801 3552

Martlesham or Rochford
020 8352 4820

Northolt or Stapleford
020 8352 1952

Debden or Croydon
020 8352 6040

www.haringey.gov.uk/anti-social-behaviour

Connected Communities

www.haringey.gov.uk/connected-communities

Fly Tipping Removal

enquiries.haringey@veolia.com

Your Local Councillors

Cllr Nicola Bartlett
nicola.bartlett@haringey.gov.uk

Cllr Seema Chandwani
seema.chandwani@haringey.gov.uk

Cllr Sarah Williams
sarah.williams@haringey.gov.uk

Independent Tenant and Leaseholder Advice (ITLA)

Newman Francis
0800 644 6040 (freephone)
bwf@newmanfrancis.org
www.newmanfrancis.org/bwf/

Haringey Council Engagement Officers

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