Broadwater Farm Newsletter

Haringey LONDON

Improving Broadwater Farm together

Winter 2025

New homes programme

Phase 1, new homes update



Construction works have started on the former Moselle site.

The schools are now using the temporary car park, and hoarding has been erected around the full site boundary.

Construction vehicles are using the new Haul Road next to Rochford and Adams Road to access and exit the estate.

All residents should have received a new homes information leaflet giving an overview of the works and what to expect over the coming months.

If you haven't received a leaflet or have any questions about the works, please contact **bwf@haringey.gov.uk**. Spare copies are also available at the community centre's reception.

Go to our **what's on section** on page 5 to find out more about the upcoming **Meet the Contractor event**.



Working hours and delivery times

Site working hours are Monday to Friday, 8am to 6pm and Saturdays, 8am to 1pm.

Deliveries are not allowed during school drop off and pick up times (8am to 9.30am and 3pm to 4.30pm) during term time.

Sign up to the Broadwater Farm engagement hub

Sign up to receive news and updates directly to your email on:

- Improvement works schedule and progress
- What's happening on the estate
- How you can get involved

Visit **www.broadwaterfarmestate.commonplace.is/news** or scan the QR code.



Community first

Looking for a new job? Drop into the Broadwater Farm Job Club

The Broadwater Farm job club launched in November last year. Since then, the club has helped 40 residents look for jobs and connect with local employers and supported two to successfully gain employment.

The job club has now moved back to the Jazz Café in the community centre. If you're looking for work come along to the job club **every Tuesday** from **9.30am to 12pm**. Thank you to Reverand Jackson for letting the job club use the church space for the last few months.

What's coming up at the job club?

We're excited to announce an upcoming session dedicated to careers in construction.
Visit the **engagement hub** to learn more.





Helping residents stay warm and well this winter

Thank you to Broadwater Farm project partners Sureserve who recently donated 200 winter warmer packs – 100 for adults and 100 for children and young people.

We've worked with community partners Active Change Haringey, the local school community and our neighbourhood engagement and housing teams to give these packs to residents who need a bit of extra help during the colder months.

The packs included winter essentials such as thermal socks, gloves, hats and scarves, fleece blankets, travel mugs, hot water bottles and more!

We hope everyone who received a pack feels a little cosier this winter.

Subscribe to the Broadwater Farm e-newsletter

Do you want to receive the Broadwater Farm newsletter directly to your email?

Scan the QR code to complete the sign-up form! Please make sure you provide your name and address details if you'd like to stop receiving a hard copy through your door.

Scan the QR code to sign up for the email newsletter.



Wheely Tots – Moselle Community Project and foodbank volunteers win the Volunteer of the Year award

Haringey's voluntary and community sector organisations came together at Tottenham Town Hall in December for the Haringey Community Showcase - an annual event which celebrates our incredible community organisations and the amazing work they do to support residents.





Wheely Tots - Moselle Community Project and Foodbank Volunteers took home the Heroes Team of the Year award for their work delivering support to residents on Broadwater Farm.

We think you'll all agree all the volunteers work extremely hard and thoroughly deserve this award. A massive thank you and well done from everyone at Broadwater Farm!

Broadwater Farm resident priorities – what you've told us

Using the feedback you shared with us in the activities survey and ongoing engagement sessions, we've put together Broadwater Farm's top five priorities for community activities, support, and services. Below is an overview of the five priorities. Visit the engagement hub to learn more.

Activities for young people: More opportunities available to young people.

Health and wellbeing: Reducing social isolation and increasing mental and emotional wellbeing.

Employment and skills: Developing digital skills, training and employment opportunities.

Safe and thriving neighbourhood: Activities to promote an inclusive and connected community.

Heritage, culture, and art: Celebrate the community's heritage and history.

We'll use these priorities to make sure we continue offering the right opportunities and support for all residents.



Lympne Terrace Gardens – coming soon!

We're sure you've seen lots about the award-winning growing happening at the Deben Terrace Gardens thanks to Mri and team, well it's now Lympne's turn to start growing.

The Broadwater Farm project Team is working with our partners DCK to build new beds on one of Lympne's terraces, which will be ready in April. If you'd like to share a plot in one of the beds with your neighbours, contact Dionne Johnson on **07805 918 698** or **bwf@haringey.gov.uk**

Once Lympne beds are ready, we'll be holding some introductory sessions to help anyone new to gardening get started.



Public spaces updates

Adams Road playground upgrades

Since our last update on improvements to Adams Road playground, we've been looking at options for resurfacing the flooring and installing some new natural play pieces and seating.

We'll be holding a workshop in March with the school community and families on the estate to design some of the play pieces together and show you the plans for the playground.

We'll need to close the playground for a few weeks to replace the flooring and want to make sure we do this at a time that causes the least disruption. The work is planned for after the Easter break (towards the end of April into early May).



New secure bike storage at Broadwater Farm

Thanks to everyone who responded to our survey giving your feedback on locations for the new secure bike hangars on Broadwater Farm.

Over the coming weeks we'll be installing two new Cyclehoop bike hangars – one in the courtyard space by the entrance to Debden and the other on Adams Road near Manston. We chose these locations because they were the most popular in the survey, and they have good access to block entrances and cycle routes.

Each Cyclehoop hangar holds six bikes. Subsidised spaces will be available to Broadwater Farm residents for £22.00 per year

Residents will be able to apply for a subsidised bike space in one of these hangars, once they are installed at **www.cyclehoop.rentals**.



Broadwater Farm Medical Centre – NHS survey

All residents who are patients at the Lawrence House Surgery will have received a letter from the NHS North Central London (NCL) Integrated Care Board (ICB) asking for your feedback on the best way to deliver GP services for residents who are patients at Broadwater Farm Surgery.

Please be reassured - no final decisions have been made. The NCL ICB's survey runs until 31 March. You can also join the community centre user and provider group to have your say on how the community centre can provide more wellbeing services.

Help shape the future of the community centre

We received over 70 responses to the recent community centre improvements survey, giving us a better understanding of how people use the centre.

You told us that you mostly use the centre to attend classes or events or because you're a gym member. You also told us that the reason you didn't use the centre more is because of cleanliness, not feeling welcome and lack of flexibility with opening hours and classes. Look out for our survey feedback on the engagement hub if you would like to know more.

Works to resolve drainage issues and improve the community centre's roof started in January, with more improvements planned to the centre's facilities over the coming months. We're also looking at the longer-term options to improve the centre, including the use of spaces and variety of activities, which you can have your say on.



Join the **Broadwater Farm Community Centre User and Providers Group** – a resident and service provider consultation group working with us to help shape the future of the Community Centre.

HAVE YOUR SAY!

Email **bwf@haringey.gov.uk** to join.

Sign up to the **engagement hub** using the **QR code on the front page** to learn more about the improvement works and engagement opportunities.

Repairs and refurbishment

Rochford and Martlesham planning application

It was great to see so many residents at our recent pop ups about the planning application for Rochford and Martlesham pilot refurbishment project.

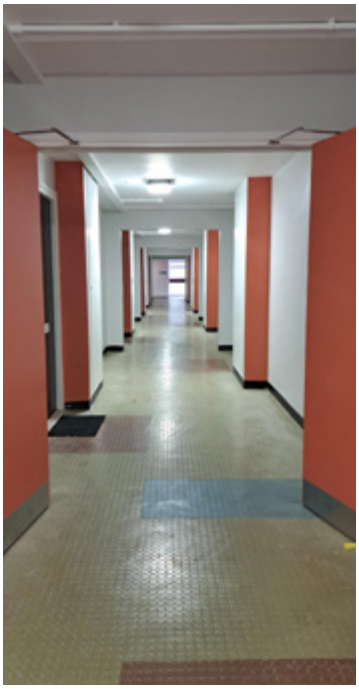
The application was for Rochford and Martlesham but does reflect the improvements chosen by residents as part of the Section 105 consultation and will influence the estate wide refurbishments programme.

This planning application closed on Wednesday 26 February. Haringey Planning Officers will now assess the application with a final decision being made in the next few months.









Fire safety works and internal communal redecoration

Communal redecoration works are now complete at Kenley, Hornchurch, Debden, Croydon, Hawkinge, Lympne and Manston and all communal fire doors have been installed.

We'll be sharing further information on how the communal fire doors work and some tips to help ensure you don't set the alarms off accidentally with all residents soon.

If you still need to have your flat front door upgraded to a fire door, please contact Dionne Johnson on **07805 918 698** or at **bwf@haringey.gov.uk** to make sure it is completed.

We expect to have completed these works by the end of March 2025.

What's on

Ramadan community meal

Tuesday, 18 March from 4.30pm to 7pm

Open to all residents breaking their fast and anyone who would like to join the celebrations and learn more about the meaning of Ramadan.

Contact Numan Hussain at **bwf@haringey.gov.uk** if you'd like to get involved.

Become a Digital Ambassador

Community Fibre is recruiting Digital Ambassadors across Haringey to deliver voluntary workshops to residents who want to improve their digital knowledge. All ambassadors must be 18 or over and will receive full training.

Email **digitalambassadors@communityfibre.co.uk** to learn more.

Meet the Contractor event

We're hosting a **Meet the Contractor** event on Tuesday, 1 April at The Willow School from 3.30pm. Come along to meet **Formation Design and Build** and ask any questions you may have.

BWF Estate updates

Join our next estate walkabout

We held our first estate walkabout of 2025 in January. We're holding our next walkabout towards the end of April/early May when we hope to see more of you.

These walkabouts are your opportunity to share concerns and help identify issues we need to tackle together such as communal repairs, grounds maintenance and rubbish dumping.

Regularly check your communal noticeboard for more information on the next walkabout or sign up to the engagement hub so we can notify you directly.

New motion sensitive cameras helping stop aerial fly-tipping

We installed new motion-sensitive cameras on the estate last November to help with the ongoing problems of aerial fly-tipping (throwing rubbish out of windows).

In the last three months alone, we've caught and fined residents for throwing gym equipment, furniture, glass bottles, used nappies, and women's hygiene products, from heights of up to 17 storeys. Any rubbish or items thrown from this height could seriously injure passersby below. Please dispose of all rubbish in the rubbish chutes and bins provided.

BWF directory

Repairs
020 8489 5611 (8am to 6pm Monday-Friday)
RepairsHFH@haringey.gov.uk

Heating and Hot Water
K&T Heating (repairs)
020 8305 3578

Sycous (meter and billing queries)
0333 880 3115
hello@mysycous.com

Housing Manager
tenancymanagement@haringey.gov.uk

Anti-social Behaviour
To report to Haringey Council
020 8489 1335 and
020 8489 0000 (if out of hours)

Report ASB to your concierge
Kenley, Hornchuch or Hawkinge
020 8808 6073

Manston or Lympne
020 8801 3552

Martlesham or Rochford
020 8352 4820

Northolt or Stapleford
020 8352 1952

Debden or Croydon
020 8352 6040

www.haringey.gov.uk/anti-social-behaviour

Connected Communities
www.haringey.gov.uk/connected-communities

Fly Tipping Removal
enquiries.haringey@veolia.com

Independent Tenant and Leaseholder Advice (ITLA)
Newman Francis
0800 644 6040 (freephone)
bwf@newmanfrancis.org
www.newmanfrancis.org/bwf/

Your Local Councillors
Cllr Nicola Bartlett
nicola.bartlett@haringey.gov.uk

Cllr Seema Chandwani
seema.chandwani@haringey.gov.uk

Cllr Sarah Williams
sarah.williams@haringey.gov.uk

Haringey Council Engagement Officers
Numan Hussain
07976 070667
numan.hussain@haringey.gov.uk

Dionne Johnson
07805 918698
dionne.johnson@haringey.gov.uk

Haringey Here to Help
www.haringey.gov.uk/HereToHelp

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