Appendix 2

Q2 Which proposals do you not support and why?

The amount of money into every are but wood green
Removal of newspapers in librairies - I think older generations really rely on hard copies to obtain information
I do not support the increase in Social Housing rents limited to new tenancies it should apply to all tenants. This would be fairer across the whole spectrum of Social Housing tenants
As indicated above the proposals to consider are not clear ! There are even some mistakes in the presentation of the information !
Not seen enough detail.
Where costs are increased for the resident in Haringey residents, sutting services or reducing hours for example the library. People need these spaces and you are making it hard for people to reach them.
There are too many proposals to assess carefully. They seem broadly balanced in tough circumstances, but I cannot say much.
Library savings, especially the proposed shift to self-service technology. The proposal makes no reference to the impact of digital exclusion and the obvious rewards of library staff engagement with children across different language groups. The example Barnet is not encouraging. Volunteer-run libraries are dismal and empty spaces.
Please do not waste money on surface upgrading of the Parkland Walk when social services are at risk
Cuts to Library Service - slashing opening hours and replacing paid/trained staff with self-serve kiosks and/or volunteers will be devastating to the service and to the communities that rely on it.
Proposal to cut library opening hours and introduce automatic self service machines.
Cuts to libraries most of all. Less advantaged people need access to places of learning. I fear this will lead to the closure of these smaller libraries. Manny hundreds of libraries have closed over the years.
I think there should be less focus on cutting library hours. It clear the unemployed, ageing populations and children of all ages need libraries. I do not agree with digitalising newspapers as many prefere to read hard copies of magazines and newspapers. Also less money should be spent on felling trees in Haringey. Focus on the fact that mature trees absorb pollution and allow for greener environment.
Cuts to library funding.
Reduction in library funding. This is a service that decreases loneliness and improves education and knowledge
I do not support the reductions proposed to our libraries. At a time of social inequality, lack of money to spend on books, isolation and so on, we need our facilities more than ever.
I do not support any of them. As detailed above they read as pie in the sky and aspirations and not real budget calculations. Where savings may occur they will be simply transfer to other areas such as NHS and the tax payer will still pay.
Cutting Library staff and library hours. Libraries are vital to the community and play a vital role in improving literacy amongst school age children. They also provide an opportunity for elderly people to get out and visit a library to read a newspaper or browse the books rather than being stuck at home. Not everyone can afford to buy books, and this is much more significant at the moment with the cost of living. Mothers and toddlers use the libraries during the mornings and removing the opportunity for toddlers to become familiar with books will be a huge loss and could well reduce literacy rates in the future as research has found that the earlier children are exposed to books and someone reading them a story the more likely they are to be good readers themselves. Do not remove this opportunity from them. Also in the past I have asked librarians for book recommendations for my children, so librarians provide and invaluable service. Also elderly users of libraries are less likely to be able to use self service machines, resulting yet again in

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Q2 Which proposals do you not support and why?

them being excluded from society. This is removing their human right to participate in society as many things have become self services in recent years (parking, council services, payments), please let them have access to some things they can easily participate in and use). Elderly people are also more likely to use the library during the day rather than the evening, so reducing library hours would impact them using the library services.
Why is this box smaller!? And harder to write in. S10 is to expand to an increasing need. Those needing sexual health support will still need same infrastructure and STI are more common with rising incidence And increased cost like mpox_ a new STI. It won't save you money. S9 just transfers cost to NHS. This box is impossible to write in so I will use the why I support box to talk about what I don't support. I would support a better app for parking! And better council forms.
Funding cuts for libraries- they are well used and needed by the local community
libraries - it doesn't say this in the general budget info for the public but I heard elsewhere that 'library toilets will be closed when no staff are present. This is firstly a disaster for older people using libraries e.g. for get togethers, meetings or most importantly internet access. And it reveals some scenario in which libraries would be open but unstaffed? how is that possible? or if staffed only by unpaid volunteers, are they not allowed to use a toilet? Unacceptable!
Library cuts, I am disabled and in financial distress, I cannot afford to buy books or go far to a library
Lower funding and more LTNS and School Zones
s19: Variation of library opening hours - I am concerned that irregular openings for just mornings or afternoons will lead to an overall reduction in library use and hence be a slippery slope for closures. s20: Introduction of self- service technology in libraries - I don;t know what is really intended by this as there is already self-service for issuing and returning books. But librarians are still needed to get books from resetve stock, issue books obtained through The Libraries Consortium, order new books on request, etc. Overall I am concerned that two libraries are currently closed for 'refurbishment' (Muswell Hill and Highgate) and there is a dearth of library provision already. I am also concerned that there is apparntly no capital spend allocated in the budget to finish the works on these clsoed libraries?
The cuts to the library service opening times. Libraries are a statutory service and access to WC for the public are also vital for anyone living with disabilities
don't reduce staffing in the library or move to self service/ all digital - its a critical community space
S19, S20, S21
S20 - as one of the last front line council services, librarians often deal with issues too complex for volunteers. From providing high quality information on books and e resources, running literacy initiatives and community building events to signposting patrons to other services, each library must have at least one full time, dedicated, paid librarian to run it.
The proposal to reduce library budgets by 30% over two years, including cutting opening hours and reduce staffing of libraries. My local library (Stroud Green) has proven a lifeline to me over the last two years in terms of feeling connected to the community, maintaining my wellbeing and mental health. I regularly use it to work from as my work place no longer has a communal office. I often interact with staff who are helpful and friendly, and know from spending time in the library that other people do too. Last year I have had to take time off work due to three early pregnancy losses. The library has been a place of sanctuary, where I can go for gentle social interaction and to quietly sit and read. There are countless others who rely on free, welcoming spaces to spend time outside of the home. It would be a huge loss to move to self service and I thoroughly believe that this would hollow out the heart of the library service and be the start of a slow decline. I'm actually writing this from the library and I can hear quiet conversations between friends and family members. There is a table full of people working on laptops. The staff member is serving a

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Q2 Which proposals do you not support and why?

member of the public. The massive cuts proposed are a false economy in terms of the huge benefits local libraries and their staff provide to the community and some of our most vulnerable residents. I urge the council to reconsider.
Reductions to library opening hours. Public space enables wider access to 'safe space' and learning opportunities. In addition they support people who are impacted by digital inequalities and those who experience loneliness.
C4 Pendarren house. Is this still a good idea? Fuel for the bus there & back is expensive, there is a big park in the Lee Valley which does outdoor activites.
I am worried by the reduction in library opening hours. The libraries play a vital role, especially for parents with young children. Although I can see the benefits of opening more in evenings, proposals should be judged on not reducing the total number of hours the libraries are open to residents.
Library staff and spaces cuts - cutting important institutes like libraries in any form will yield negative results. Sharing the space is encouraged, but having trained staff members will be beneficial to everyone that uses the space.
Limiting library hours
The budget and Library proposals
should cut government expending and keep it only essential services ensuring high quality and effectiveness of them., keeping most of those policy will directly imply having to raise tax burden to most of the people while only benefiting a small percent of the population. At the cost of decreasing quality of life to the mayority that contribute.
I do not want the library budget to be cut, as I think libraries are essential for so many people
Reduction in library opening hours - as these are some of the only spaces available for families with very young children.
None
Reducing hours of opening in libraries - they provide warm spaces. I am surprised to see that there is a cost for the coroner court as it is now based in Barnet.
I do not support the proposal to reduce library opening hours and staffing, library staff play an important community role and libraries themselves are safe and warm places for many people.
Funding cuts to local libraries as they are a key resource for the community
I am concerned about the council continuing to devalue the mental health and community resilience value of dedicated libraries and specialist staff, particularly in deprived communities,
Reductions in library opening hours - mornings are when pre schoolers are most likely to visit
Variation of library opening hours and increase in the use of self-service technologies. Libraries provide a vital public service. I personally use St Ann's library regularly with my children, borrowing dozens of books per month. The staff are polite, helpful and well-informed and it would be wrong to reduce their hours and strip back the service they provide. I don't necessarily object to removing hard-copy newspapers and magazines, but if there is a simultaneous reduction in library staff who could help users with Pressreader, I would object to this also.
Cuts to the library budget- they are an invaluable community resource across all ages and sectors of society regardless of income class gender or race.
Cutting Library budget
I do not support the proposal to limiting opening hours for libraries, changing to digital access or a volunteer run service as this will result in Haringey's excellent library service being significantly damaged
cutting of library services

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Q2 Which proposals do you not support and why?

Cuts to staffing of local Haringay libraries. Leading to closures, less safety etc. I use this library regularly, it is a hub for the community, local classes, arts and children's activities as well one of the few free and safe resources left available to the public
Cuts to library opening times. Libraries are vitally important as places of education and learning and are one of the exceedingly few places people can go to for free. Cutting access seems like a one way street to us ultimately having no libraries and I would advocate for marketing them more and giving residents an increased awareness of the events and resources offered. Personally, I work full time so I am only able to visit the library with my son on Saturdays and fear that this important educational resource will be lost to us. I was excited for my son to get his first library card and have hoped that regular visits and access to an exciting range of books will lead to a lifelong passion for reading, with all the accompanying educational and developmental benefits. I'm lucky enough to have a computer at home but many residents will only be able to use them at the library - for example to study, draft CVs and apply for jobs. I don't have the stats, but surely in the long terms there is a return on any investment into libraries
S20 Introduction of self- service technology in libraries. For may people face to face contact is the easiest and most comrtable form of communcation e.g completing this survey online requires a highdegree of computer skills.. In the short term of 2 years the introduction of digital and other technologies is very expensive. S21 Ending provision of hardcopy magazines and newspapers in libraries; Reading online for people without broadband facilites at home is imposssible. For those with impared vision reading a range of newsprint in libraries is a welome opportunity.
Cutting budget for libraries
I do not support cutting funding for harringey libraries as they are a vital resource which will become more likely to close if funding is cut and they are unable to provide a good service to the community.
It is unfortunate that library opening hrs will be reduced, but most of all I do hope staffing levels can be maintained and librarians are offered good stable contracts
The council's £64million refurb of the civic centre. When the budget cuts are so drastic, as you have said in your opening to this survey, why spend such a a huge amount on council offices? The community won't use the space… they use places like librarys and kids play areas.
Self service in libraries
Library cuts
Reducing library hours, reducing staff, using volunteers instead of librarians, reducing toilet service at libraries
Budget cuts to Haringey library. Especially the requirement to have to swipe in.
I do not support the proposal to cut funding for haringey's libraries. At a time when loneliness is at an all time high these are vital spaces for communities, as well as a critical resource for families with young children. This service must be protected!
The cuts to library services, the reduction in staffing and use of volunteers
Cuts to the library service
Do not support changes to libraries. Having self service libraries makes them unsafe for women, children, young people and disabled people. Having public buildings without open toilets makes them inaccessible and discriminates against these groups. The libraries will become magnets for antisocial behaviour and children will not be able to use them safely or attend the valuable and educational activities the library staff currently run. Please do not make cuts to the library services and especially not self service which would lead to no one using libraries at all and poorer outcomes for all residents
Cuts to libraries. This is extremely shortsighted. Libraries are a well-used local resource for all ages.
library service cut.

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Q2 Which proposals do you not support and why?

Self-service libraries and reduction of library staff. This will make libraries unwelcoming, inaccessible to vulnerable groups and risks them becoming sites of crime and antisocial behaviour. I use the library every week with my small child and every time we interact with helpful and expert library staff. I would not feel safe to take my small child to an unstaffed space.
Cuts to library services
Introduction of self-service technology in libraries - anything that reduces staffing risks putting people into poverty and counter-productively leading to them relying on Council support. Moreover, money would still be spent, but to the benefit of big technology companies rather than local people. Variation of library opening hours - this risks reducing the use of libraries by making their access more difficult, and doesn't seem to account for e.g. parents for whom a library might be the only place out of their residence they can go in any weather and at any time of day. Increase in advertising space portfolio - rather than increasing the amount of advertising in an already very advertising-crowded borough, why not charge private companies higher rates to advertise? They are a captive market.
Cutting funding to libraries - myself and all the local families and schools use this regularly. It's an invaluable resource for underprivileged communities and removing it will disproportionately affect these populations. Reduce literacy and education for deprived populations is known to cause poorer physical and mental health in the future so by continuing a fully staffed library with professional librarians it will provide benefits long into the future.
Reducing staff at Wood Green library
Introduction of self- service technology in libraries. Our library staff being a sense of community to these spaces. Replacing them with self service digital options will remove that element from our library spaces.
S19 (restricted access when needed with children) and S20 (librarian are absolutely essential to libraries to guide people coming. Safety reasons. Library must be maintained. I am against your plan to cut staff
Making the libraries self-service
Cutting the library hours and staff and reducing access to the toilets.
The Library budget cuts
Cutting th library budget. Because our children need books from Alexandra Park library very well.
Library cuts, because there are clear economic and social reasons why libraries should be safeguarded. Libraries have a demonstrable long-term impact on literacy, health, employment, digital inclusion and many more outcomes. They are also a cost-effective and efficient means to deliver a range of council services within communities.
The Libraries
see answer above
I'm completing this survey as I'm very concerned about proposals to reduce access to libaries
I do not support the cuts to library funding-this is a core part of the community for many groups including the elderly and young parents. Cutting off this access would have significantly negative impacts.
Changes to libraries, particularly reducing staff. It surely raises safe guarding issues to have children in an unsupervised library, not to mention there is no evidence that a volunteer model works. Libraries are a crucial public service for children, parents with children, the elderly and all sectors of society.
Introduction of self-service technology in libraries - anything that reduces staffing risks putting people into poverty and counter-productively leading to them relying on Council support. Moreover, money would still be spent, but to the benefit of big technology companies rather than local people. Variation of library opening hours - this risks reducing the use of libraries by making

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their access more difficult, and doesn't seem to account for e.g. parents for whom a library might be the only place out of their residence they can go in any weather and at any time of day. Increase in advertising space portfolio - rather than increasing the amount of advertising in an already very advertising-crowded borough, why not charge private companies higher rates to advertise? They are a captive market.
I do not support the cut in hours at Stroud Green and Harringay Library. Having seen the technology in action, I don't think self-service in any way can replicate the important role the librarian plays in helping grown ups and children alike access the books and information they are looking for
i am bitterly disappointed by the cuts to the library budget. these locations are the heartbeat of the community and our local library is a meeting point for all ages, cultures, and background. without this being open for all, with the proper amenities, our community will be damaged. those in most need, the less fortunate and those with children or dependents, will be most damaged.
Cutting library provision
Slashing library funding is a slap in the face of the community and a form of discrimination towards those disadvantaged that rely on the services the library offers
Library cuts.
Cuts to library budgets and personnel. If left unmanned, abuses of contents will increase. Hours already are minimal and difficult to access on weekdays and holidays outside work hours
I do NOT support the cut to library budgets: libraries are increasingly central to the healthy functioning of our community, especially children the elderly and vulnerable - it is exactly the wrong thing to cut.
Library cuts
Cutting hours and personnel in libraries is a terrible idea. For families with children the library is an essential resource which encourages reading (and academic achievement) as well as providing families with somewhere to go which is free - essential at a time when so many are financially struggling.
Cutting the Library hours in harinegy
Cutting funding to libraries
Library budget reduction
Libraries need to continue to be fully funded
Any cuts at all to libraries. Alexandra Park library has been beautifully refurbished and is usually full of children from the youngest to students from local schools doing homework. Libraries are vital to Haringey residents in times of financial hardship as a place to keep warm, study, access computers and first and foremost are free for those seeking books to enjoy.
Cutting back money for libraries And trying to run the gym yourselves instead of getting a professional organisation to do so. Having worked with a charity which runs its own gym I realise you need people with experience and resources to run it without losing a lot of money. Libraries are essential for the many people who need a community centre and books
I oppose these £675,000 in cuts in the libary budget
The 35% cut to the libraries budget is too much. I have a toddler who loves to spend time in Stroud Green and Harringay library and Hornsey library and I know of many other parents and their toddlers who do the same. It would be a huge shame for those to close or have restricted services
I do not support the proposal to cut LIBRARY BUDGETS by 35%. When it comes to the Council's vanity schemes there is always money in the kitty to be spent: £56,000,000 on the refurbishment of the Civic Centre. (The place always was an ugly eyesore.) The refurb had an original price tag of £24m,. But that wasn;t good enough for the Council who wanted swish new offices for its staff -

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and so the cost sky-rocketed. It is a travesty that the LIBRARY SERVICES should be cut back as a result. There's always moneey in the kitty for the Council's pet schemes (most of which fou nder and are never heard of again e.g. One Borough One Future. £1.5million wasted on that. Why should local residents have to suffer because of the Council's profligacy?
Cutting budgets for the library service. The libraries are a wonderful resource to promote education, reading, and are particularly important when the cost of living is so high.
potential reduction in budget for Alexandre library - our library is an important resource for the future through its child users
Any cuts to libraries (e.g hours). They provide safe (and warm in winter) space.
I strongly disagree with the proposals to reduce library budgets. A place for the local community to go, meet, read, work, use computers and other resources, get information, relax is vital, particularly as things get difficult for everyone. A well-cared for library is so important on so many levels to the local area and community. So many people - young and old - depend on the library in various ways. I have great concerns that reducing opening hours and staff will have a significantly detrimental impact on how the library is used, which will sooner or later lead to further cuts or closure. That would be an awful tragedy and a shameful direction of travel for the Council to take.
I do not support cut to library services. They are an invaluable resource to the community. I will not vote labour again if these cuts go through.
As a user of Park Road leisure centre I understand the council proposes to take in house the running of the centre. I understand this has not gone out to tender for specialist management, and that there could be specialist third party providers who can take over management more cost effectively. I also do not support proposed budget cuts to libraries, which play an important role in the community.
Do not cut the library budget, do not reduce library opening hours. Libraries are a vital service, especially for young people.
Not cutting library budget
none no cuts
Library Cuts - unsafe to leave without staff present, reducing hrs reduces usage in a cost of living crisis where people will rely on libraries more for books
Library Cuts, because people will steal books from unmanned libraries.
Haringey should be rightly proud of it's libraries and it's open spaces - cuts made in these areas are a false economy
Reducing the time libraries are open and having staff on hand, because we need all the library availability we can have for all ages in the community and because librarians are such a help and inspiration to new potential readers
Reducing the budget for libraries
I don’t support the library cuts. Libraries are an important hub in a community. They are important quiet places where people can work and study.
I do not support to cutting back on library services. Libraries are essential for all of our community - whether it be children, students, adults and elder. Literacy is the most important part of our education system. Also, libraries provide safe warm places, meeting areas for many groups, and are a vital community asset.
Library budget cuts; taking leisure centres in-house
I strongly oppose the proposed cuts to the library service, especially the reduction in hours. The quieter times provide an opportunity for one to one tutoring of children who are out of school (often SEN children) and also for one to one adult literacy sessions. The libraries are absolutely brilliant as a community resource for books, computers, information, help with council services, meeting space. They need to be celebrated not cut back.

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Q2 Which proposals do you not support and why?

cutting library budgets. I have been a Haringey resident all my life and our local libraries have been a vital asset both as a child/ young adult and now as a parent. We use our local library (stroud green library) on a weekly basis. It provides somewhere warm, friendly and safe. The local library staff are fantastic and play an important role in fostering and championing community spirit
Defunding libraries, reducing library staff and programming and reducing the operating hours of libraries. The library is so important to our family. Bringing Park Road leisure centres in house. Better will offer a better serivce at Park Road Leisure Centre.
Cutting back library hours is silly. I have a two-year-old and it's almost impossible to find out what activities you have on at our local library, which is a solid 25 minute walk away. You should be investing in smaller local libraries and doing things to ENCOURAGE people into them in the mornings. People work from home more? Have them come to the library. Heating is expensive? Spend the morning in the library. Extending opening hours into the evenings to support students is great, but shouldn't come at teh expense of other users. You aren't getting users because you do nothing to encourage them and offer no programmes. That I'm aware of, at least. Look at waltham forest -- I know exactly what is on at their libraries in the mornings for children. Guess where I go instead of Haringey? Rather than make these cuts, do better -- and this isn't about spending money, but making use of what you have. On expanding advertising, please do this carefully. The odd extra billboard is one thing, but street level digital advertising is terrible -- shining lights in people's faces to get them to buy something, plus it's ugly. How about any digital advertisement systems have to be trialled in Highgate or Crouch End before they're installed elsewhere? See if they'll tolerate it before shoving it in Tottenham, thanks.
Cuts to Libraries
1. £675,000 proposed cuts to Library budgets - at a time when family and school budgets are challenged, libraries are increasingly a vital source of reading material for children. They provide warm spaces for mothers with infants and the older members of our communities.
I don’t support any of the proposals. Libraries should be accessible to the community at different times of day and also provide employment.
Do not support cuts to libraries-especially over the winter they are a real source of warmth and entertainment. As the mother of a young child I would really struggle without them. The selection of books at the library is essential to keep a little one engaged and I always find the librarians incredibly helpful for recommendations. Almost every time I try to borrow books there is a problem with one or other of the books which the librarian needs to sort would be very difficult if they were unmanned. The singing sessions are also great essentially we use the library all the time and would be devastated if the cuts went ahead.
Cutting library budgets
A I do not support library cuts. B I do not support the taking in house of control of pools/leisure centres if it can be done more economically using a specialist service provider.
I do not support large cuts to library services - which are already badly underfunded. I think unmanned libraries is a very bad idea.
Library cuts of any sort. They are a vital local resource for all ages. Not everyone has the money to buy books. As a teenager I was reading three books a week. It’s also a meeting place for the isolated. A venue for exhibitions and displays. A wonder world for children. Librarians are highly educated and knowledgeable. There is no quality control on the internet. It’s wrong to deny people access to knowledge.
Reduction in funding to libraries - this is a poor area and reducing access to the vital facilities libraries provide will have long term effects on social mobility within the borough as well as being downright sad for the people affected.
Cutting library budgets. These are valuable yet often underused spaces. See 3.
Cutting library services

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Q2 Which proposals do you not support and why?

Library closures or reduced hours
Cutting funding to libraries
Cutting the libraries budget - this country's already going down the drain so it's not a very brainy idea to cut down on anything relating to education or access to information. and unattended libraries? you must be joking! Vulnerable members of the public would stop using them (including young girls etc) for safety reason.
Cutting library budgets by 35%. Local libraries are an important part of local communities and anything that weakens the current service provided should be discouraged.
Library budget cuts
Library budget cut by 35%
New transition service - this would be better as a growth proposal as it is a good idea, but the savings indicated suggest it is a reduction in service. I'm not opposed to better use of the money over time which is why this should be an investment in the first instance. Young people with special needs and their families have been hit hard over the last few years, and further reductions would be very damaging .Equally, the proposal to find efficiencies - aka savings - from providers in integrated public health services will require providers who themselves are struggling with cost pressures, not least on recruitment , to make further savings. This risks destabilising the provider market. Proposal re Direct Payments - I actually support this, but the savings suggested are too high to be realistic. Effective direct payments take time to develop in the interests of people who are given them. Nor, as has happened with direct payments before, should councils including Haringay increasingly restrict what the money can be spent on. Control should mean control with the recipient of the money. Variation of library opening hours in libraries, plus the flagged use of CCTV (other technological proposals might work) are unacceptable. Libraries are an equalising force in our society, and one of the few left. I don't think we should raid cultural services that benefit us all even when difficult choices need to be made, and I say Thais is the light of the fact I have not objected to much of what you are proposing overall. Review of fees and parking - I support this as long is it a does actually support the Walking and Cycling Action plan, as suggested
Childcare. Children are not society's responsibility, but parents who choose to have them and are responsible for them by law - something that has been forgotten..
Cutting library budget. I'm an extensive library user across the borough. It's a vital resource for many sectors of society. Taking leisure services in house is a mistake. But by all means change fusion who are awful.
I do not support budgetary cuts to the library system in Haringey
I do not support the proposal for the council to bring in-house leisure centre delivery at an additional cost of £700,000 leading to cuts in other services. I do not support library cuts.
Reduced opening hours, lack of librarians or professional staff, lack of facilities (toilets etc).
Cuts to libraries. They are important community hubs. It is vital that children can access lots of books to help them develop into adults who will in turn contribute to society. Adults who enjoy reading but can't afford to buy books need libraries. They are places where students of all ages can study, many students don't have a suitable space to work at home. Like parks and outdoor spaces, libraries are a free resource that can help with mental health. Trying to save money on libraries now is a false economy for the future. For example, a lonely pensioner who uses the library to read, keep warm and socialise could become ill without the library and therefore cost the NHS a lot of money. We need to build kind, caring, thriving communities and cutting library funding is detrimental to this.
Cuts to library budget by 35%, the library services in our end of the borough (Muswell Hill/ Alexandra park) have been lacking since Covid closures, in part due to refurbishment works going on I. The buildings. However a consistent and accessible (ie open) library is important in a community.

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Q2 Which proposals do you not support and why?

Anything involving library closures - particularly re: St Ann's library, N15. This is our local library and is always full of children; many of these visits will go unrecorded, as the children do not always take books out etc, but they are there! It is a priceless resource for local people, allowing access to a warm and secure space in which to work, read and spend time educating their children. The staff are brilliant. My son did the Summer Reading Challenge this summer. Yesterday, as he walked there, he was chanting "who loves books? We love books!" (He is three!). The space is also used by a few seemingly vulnerable residents, daily - to read papers etc. Shortening opening hours would put them at risk.
LIbraries why are you trying to cut this by 35%? Are you mad? Just look who is in there on these cold dreary days taking shelter...
Library cuts. We need our libraries invested in - not cut.
Cutting library budgets and reducing staffing: in a cost-of-living crisis libraries provide essential service to people who are no longer able to access computers/online services at home, or do not have access to educational materials for their children. Library staff are essential to assist users and create a community link (unmanned libraries would create a risk of abuse of people and property that isn't worth the potential saving).
I don't support the council's plan to take over the Tottenham Green Leisure Center running, I think that should go to a reputable outside provider, with penalty clauses for the sort of problems Fusion had been unable/unwilling to sort out. I don't support the limiting of funds to libraries, shortening hours them unmanned. I also don't support the LTNs already created in Tottenham.
As above
I do not support cutting funding to libraries as people, especially young people, need to be encourage to read paper copies of books rather than everything being on a screen. Having unmanned libraries sounds a very ill thought out idea.
Definitely don't support cutting down library access - ESPECIALLY in winter when significant number of people use the library for warmth. Many have also cut to cut down on living space and the library is a godsend for students especially and a community space for folk who are isolated. One just needs to look at buggy areas to realise how functional the library is for mums with toddlers. Nor do I support the neglect of Stationers Park for similar reasons. NOT facilitating community spaces can become very dangerous expensive in terms of community friction
Cuts to the library services. It is important to retain at least a minimum of paid professional staff
I oppose the huge cut to library funding. The libraries are a crucial community resource. Haringey is fortunate to have many fine public libraries, assets that should be enhanced and developed in the interest of community cohesion, academic access and most importantly for many many local children, space - space to learn and to encounter new knowledge.
I do not support the reduction in opening times. Opening times are already much shorter than would be ideal, particularly for children who need somewhere safe and warm to do their homework after school. To cut times further would cut out an enormous resource for young and older children. The libraries, in particular Stroud Green and Harringay Library, are an enormous community resource and they are only able to act as such if they have opening hours at least as long as they are currently. Just as an example of a rescent interaction I observed was between a librarian and a young boy with obvious learning difficulties who had been teaching himself to play the piano on the library's electric keyboard. The space was obviously a deeply important place for this boy and the resources it provides. Just as much for my young daughter who was discovering Julia Donaldson books in the children's section. In addtion, the library is a place of warmth in the winter, has the only public toilet in the area. I also do not support the proposal to cut stuff numbers or times: they are vital for 1) maintaining the facilities - it is a false economy to cut salaries, only to find the infrastructure is not being properly maitninaed because there are not enough eyes to report small issues before they become big and expensive, 2) they are vitally

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Q2 Which proposals do you not support and why?

important to keep the rooms safe, should an incident occur - again a false economy to remove them if something awful were to happen on the counsel's property and they had negligently failed to properly staff it, 3) they are the gateway for many children into reading and introduce children to new books or activities they would not otherwise encounter.
reducing people and resources for libraries. these are badly needed by the community, safe spaces of learning for all.
I do not support any cuts to the Haringey library shorter opening hours. Libraries are a vital resource for all age groups, and need to be open all day.
cuts to library services. These services are of particular importance to the more vulnerable and for education of young people. I am also concerned that these cuts might mean that Muswell Hill library will not reopen after the extended period of closure for 'refurbishment'.
Side road blockages increases flow on other roads and I think everyone should be able to have the same advantages by the way I am not a driver or car owner
Reducing budget for local libraries and taking away qualified library staff
I cannot support cuts to libraries in our borough. These have become safe and warm spaces for some, and the numbers alone don't tell the whole story. You want to reduce staff and then suggest they can 'help clients to use the digital systems'. Why not think of what else library staff could do and give the spaces - and the people who work in them - more community value. Moving sexual health provision to pharmacies etc is all very well but I worry that young people still hide through embarrassment or ignorance and the pharmacist doesn't always have time. Lastly, reviewing charges for things like parking seems inevitable but please spare a thought for all those who end up just about the concession threshholds and always bear the heaviest burden. Key workers would be worth exempting, for example.
Reducing library funding. Libraries are essential - and even more so during cost of living crisis where people can't afford books, need warm zones and access to info and computers
Maintain spending on libraries, which sre an essential resource - some families have no books in their home at all.
Cuts to library hours, staff and newspapers
Library cuts in hours and staff
Savings S7 Recruitment of a project officer; S19 variation of Library opening hours; S20 Self Service technology. Latter 2 will reduce the usage of the library service, making it inaccessible to many in the community.
I do not support the cuts to the library budget
Cuts to library services
I strongly do not support the 31% cut in the library budget that is set out in Proposals S19, S20 and S21. This is totally unacceptable in a borough with a good track record of library provision and high levels of people with disadvanges who need libraries for education, leisure and wellbeing. Libraries are crucial public services for all sections of the community and a reduction in opening hours, provision of staff and reading materials will disadvantage many people who rely on them. Specific comments: S19: I strongly do not support cuts to the opening hours of Hornsey library. It is busy at all times and just becase there may be more people in the evening, it does not mean that everyone can go in the evening- older people often cannot. The hours are alreday reduced from what they once were and you should maintain them at current levels. You should also maintain the branch libraries' opening hours as many people rely on them as the closest library and cannot travel to a bigger library. What was the point of refurbishing Stroud Green Library if you now want to close it for half the day? On S20: a 21st-century library service of the kind we need in our deprived borough cannot be operated effectively by volunteers (and is there any evidence that people will volunteer to do this anyway?) - volunteers are not trained information professionals and running a library service is not about liking to read and sitting behind a desk

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stamping books. It is a skilled professional service able to help a wide range of users meet their needs, particularly in a digital world. You should not change the operating model and you should not reduce staff numbers. This will lead to fewer people getting the help they need, lower educational attainment, more isolation, deprivation and exclusion. On S21: newspapers are still a vital part of our cultural life for citizens to be informed, particularly at a time of political change, and you should protect them. It may be possible to provide some magazines only online - if indeed there is a readership for many of the current ones- but I do not support extending this to newspapers as it excludes people from vital information if they are unable to read online. In summary, a cut of 31% to the library budget is unacceptable and saving should be made in other areas instead.
Budget cut to libraries especially the Hornsey library. It is a valuable resource for myself and my children.
Cutting library budget Alexandra park road
Bringing leisure services back in house where there is a lack of expertise to deliver
cutting library budget
taking back Park Road leisure into council control. How can that be better?? It would be more costly and council run facilities do not have a good track record
S20. this refers to the introduction of self-service technology into libraries. Since libraries in Haringey already have self-service technology the import of this is unclear. If it means that access to libraries would involve the use of card or code, this would be a disaster, negating the very 'public' nature of libraries. Similarly with the intention of 'learning from other. boroughs', this could be constructive or destructive in its consequences. The borough of Barnet would be teaching very bad lessons indeed, including use of volunteers and reductions in spaces for study and other activities and events. Some measures could be so destructive that no real recovery would be possible with the hoped for return of more civilised central government. S21. This concerns the ending of provision of hard copy magazines and newspapers. Provision of these has been pared down following the pandemic-related closures. So the budgetary implications of retaining present provision seems trivial in cost but very beneficial for library users. The benefits of access to Pressreader are more apparent than real, since this service is overwhelmingly oriented to a US readership and does not provide for some of Haringey readers' most popular newspapers (including local papers) and magazines
I think reducing hours and destaffing libraries probably just leads to a cycle of decline. Many people value the services of someone to help them with finding appropriate books and managing community events. These are hard to automate and can leave libraries as a bit of a shell without the people.
Library cuts. Literacy is vital for both adults and children. Libraries should be safe and welcoming spaces that encourage a lifelong culture of learning. Unmanned libraries are a recipe for unsafe and unwelcoming environments that damage our children.
I do not support the proposals to cut the Library Service radically
I am strongly opposed to the proposed reduction in library opening hours and staff. Hornsey library has been incredibly important to me and my family for the ten years that we have lived in Crouch End, and before that Stroud Green library for the previous decade when that was our local library. These spaces are vital community hubs and have been somewhere to take my children from morning singing classes as tiny babies right through their primary school years. The staff play a vital role in supporting reading far beyond anything that could be automated. More recently, as energy costs have gone up and we are no longer regularly in an office, my husband and I have used the library as a place to work and stay warm. The proposed changes would have a significant negative impact on us through reducing the availability of this support and resources, and would similarly negatively affect many other local people.

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Q2 Which proposals do you not support and why?

Cuts to libraries
Cuts to library services - there are many other options to find cost savings within the borough including getting rid of Fusion running leisure centres (they are truly dreadful) and ensuring that capital works carried out by Council contractors are done so cost efficient and well, and do not need re-doing)
Limiting library access.
I'm concerned that a 33% reduction in libraries is too much, they are such a success story in Haringey and I have found the staff so helpful - supporting me in many ways and a really important part of community glue they're not just lending backs etc, I feel of all the savings maybe this could be reduced by 50%, The LD's have suggestion changing Fusion contract to an alternative could save £700k.
Cutting library budgets. The libraries provide a vital service for families with young children thriving at events at the library and learning to read. The hours need to be flexible to allow people can do at different times and weekends to use the library facilities.
Library cuts - hubs of community
No cuts, please to libraries, especially where they involve children.
Council run leisure centres : too costly! Fusion may well be a poor provider, but adjacent boroughs have found other efficient providers. I am vehemently against any reduction on Haringey library services! This is such a vital lifeline for our school students, college students and retired persons. You only have to go into one of our lovely libraries to see how popular they are! I am a Queens Avenue regular but have very much enjoyed my visits to Alexandra Park library during the current closure. It is always buzzing with activity and is a safe space for young and old.
Cuts to library budget. Very many families in Haringey are under huge financial pressure. We continue to have significant issues in the levels of educational achievement. A well promoted library can help in both of these. Adequate library provision should not be seen as a soft target but a critical part of the services available for the long term good of all of the citizens in Haringey. In particular those on lower incomes.
The cuts being suggested to the Stroud Green and Haringay library
I strongly oppose any cuts to library facilities and services. Libraries are central to our communities and are a vital free resource for people of all ages to access. They support education. They support community cohesion. They support employability. They must not have their budgets cut.
Cutting Library budgets as these are vital public spaces. You must know this.
Cutting the budget
I agree with cancelling the Fusion Lifestyle contract for Park Road pool as they did an abysmal job. It's not clear to me whether the council running it will be cost effective or whether another private company could have done a better job for less money. I'm concerned that other services (e.g. the Library) will lose out.
Cut to library budget
Cuts to libraries - these are vitally important to vulnerable people - old and young.
Library limits in funding
I don't suppory to be cut the library services
I do not support the reduction of opening hours of the branch libraries. I use the library every week for its services. I borrow books and take my baby to the play sessions that are offered. I am able to meet other mums and my baby is able to engage and learn not developmental and social skills
Reduction in library budget
Reducing Library hours and cutting staff
I am opposed to library cuts. I use the Muswell Hill library when it is open.

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Q2 Which proposals do you not support and why?

Cutting hours - I use the library when looking after my nephew each week and he often comes with parents in early morning and afternoon sessions. We attend a singing session with lots of other parents and carers, use the children's space for quiet reading and the soft play area also. It is a great community space for meeting other children and the time, space and amenities is essential for this.
Public library cuts. I have no local library within walking distance which is distressing particularly thinking about people with access requirements or inability to travel due to budget constraints. Public libraries facing a 31% cut over the next three years is a huge blow to the social welfare of Harringay's residents. My local library is a major asset to a wide variety of residents using the services for a plethora of reasons.
I am against the library cuts. They are an essential need of the community.
Cutting library budgets
Cuts to libraries which involve volunteers not staff. Many people HAVE to use the library computers to claim their benefits, as not laptops at their homes/
Cuts to library funding - specifically Stroud Green library
Please do not take away the libraries as they are part of our community
Keep all libraries open and staffed
I do not support the proposed modifications to library services, where these would remove existing provision. Libraries are key in ensuring equal access to resources that are central to educational development in all age-groups, and hence to economic opportunity and participation in the life of the community. As our public education system continues to suffer starvation of funds under the current government regime, it has never been more important to protect and develop our libraries.
The variation of library opening hours and the ending of provision of hard copies of magazines and newspapers (I think self-service technology is fine, and staff always seem ready to help with this). I regularly visit Wood Green and Stroud Green libraries. They are very important for our local communities. I think the budget for these should be increased and the focus should be on encouraging more use. Every time I visit each of these, I see good usage. Children are regular visitors at all times of day and the library provides an excellent resource for social interaction, developing literacy, and of course it is an option for those who struggle with power bills (including myself). The hard copies of newspapers and magazines are very important for adults and this also helps social interaction. Libraries are one of the most important local community resources and I think the current plans are a disaster and the opposite of what the council should be thinking of doing.
Masisive budget cuts for library service
No cut to libraries I've lived in haringey for over 40 years and the library and the community spirit it generates in Stroud Green is incredible. Since I've had a grandchild it been a space to meet children and she loves the book. Why spoil something when the community needs it. You've invested a huge amount in the Stroud Green library and the staff are fantastic. Very welcoming and helpful.sometimes you just need the personal touch
Changes to library opening hours and all other related cuts to library services. These spaces are absolutely vital for public life.
I don't support Cutting the Marcus Garvey library service
Reduction in library budget. Libraries are the hub of a community and need good full time staff to support extended opening hours for children to do homework and vulnerable people to be in a community and warm place- with access to books, education to increase wellbeing
I would not support any proposals to cut services to the public, especially libraries and music services for schools

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Q2 Which proposals do you not support and why?

Taking leisure services back in house
I don't support reducing library opening hours. I believe with better practical management and liason with communities, there would be far higher use of library spaces. I live near and use Stroud Green library regularly. It is and should continue to be a hub. I absolutely don't support reducing staffing of libraries. Communities need spaces where they can talk to a live real person. Libraries are an invaluable asset. It is something that will disappear and be regretted if you are not careful.
cutting the library budget
Cuts library budget by 35%
Libraries closing. Such a vital resource
Budget Consultation December 2023
Cuts to Stroud Green library. This is a heavily used community space with amazingly helpful and knowledgable staff. Making cuts to this services will impoverish all sectors of the community from the youngest to the oldest. I strongly oppose any cuts.
The 40% reductions in library staffing and reduction in library opening hours.
I do not support the introduction of self serve libraries and the change to opening hours. Our libraries are critical to all in society and are needed as safe spaces for being looking to aspire further in life.
Library opening hours and reduction of staff. I always used the children's library in Wood Green with my kids. It is a wonderful space and the staff is brilliant there. It would be a shame if the council cut the service. It is not true that it is not well attended in the mornings. Those sessions were always full!
I do not support the proposal to cut down funding for our libraries, as they provide an incredibly useful resource for our community and are integral to the borough.
To cut the funding and the changes mentioned
No library cuts, it’s an invaluable resource for local people young and old
S19, S20 The library is one of the few remaining safe community spaces that families of all ages can go to for free. A lot of parents use the library in the morning. The safe atmosphere is maintained by the librarians. They know the children, encourage them to read and recommend books to them. They encourage creativity and learning. In my own experience having small conversations with the librarians offers a break from the isolation of motherhood. I cannot see the library continuing to be a safe and engaging place for families by replacing librarians with CCTV. I know we should be grateful in the current climate that the library isn’t going to be closed, and I am. However I would like it noted that a library without librarians is a significant loss for our already eroded community.
Cuts to library budgets - I do not support this proposal as the cuts proposed are significant and would be hugely detrimental to the currently very popular library offer in the borough. Local branch libraries are well used during the day by children and families as well as older residents, all of whom benefit hugely from the work of the staff, and all of whom are likely to need toilets and such facilities which stand to potentially be closed if staffing is reduced. To cut the opening hours at the larger libraries would also be very detrimental. Reading and access to literature is crucial for a well educated and informed society, as well as to the development of children, and the cuts proposed to libraries would severely affect the education and development of local residents, as well as the wellbeing of those who rely upon libraries for internet access, access to books and the community services they offer.
Making libraries self service
Reducing library hours and staff
Library cuts - they’re a vital part of the community. Particularly the children’s libraries for families.

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Q2 Which proposals do you not support and why?

The 35% budget cuts to librarty services in Haringey. This is not supported because it's a severe reduction in these important services that will have a negative impact on those that rely on Haringey Libraries.
S19, s20. The library is one of the very few free, communal spaces. Your proposals will make it a less safe place (no staff, no toilets etc). Changing opening hours is bad for young parents. Also - please retain your staff!!
Library cuts! My goodness. If ever the community needed safe, warm, welcoming and free places to drop in it's now. I don't know what I would do without mornings or afternoons at the library with my toddler. When we lose our librarians, what are we??? Feels like an easy target and one that abandons principles in so doing.
Cutting library funding
Cutting.library dervices
Cuts to library funding - it is a vital space for me and my child
Highgate Library cuts.80 yr old using it for books computer/printer and info re local activities.
Library Cuts - we pay high council tax and Library is a service we and very many people rely on to stay connected and widen our contact with our community. People of all ages rely on our libraries to complete homework and projects.
I do not support any cuts to libraries as I think they are vital places for the lifeblood of the community. I use libraries all the time, mornings and afternoons with my children.
I do not support reduction in our library opening times and availability, specifically at Hornsey and Stroud Green&Harringay branches as day time hours are important especially for parents and carers with small children; a vital resource which is available to all and does not demand payment as so many facilities for children do.
Use of one bed social housing as temporary accommodation for families with a baby or young children And two beds for families - I have a strong concern that this will leave vulnerable families living in cramped and unmanageable conditions, directly adding to levels of stress, anxiety, care work which will have a negative impact on parents and children who are already struggling and under huge pressure. I also object to Introduction of self- service technology in libraries which will make libraries less safe for all users, when they are a vital resource for a wide range of people in the community, including young people and families, and those on lower incomes.
Do not support 31% cut to library services. The library is an essential community hub and should be protected
I am concerned about the reduction in library opening hours. I think they are a vital resource especially in poorer areas of the Borough and should be developed not reduced. Less staff and more reliance on technology when they are open could also make the places unsafe. I am also concerned about the increases in charges. When the council started charging for garden waste collection almost everyone on my street stopped doing it which is bad for the environment
S20 - it's essential for public spaces to be well cared for welcoming and safe for all and staff are essential to making this happen
The reduction in hours and staffing for my local library (Harringay and Stroud Green) is concerning. Being the father to a young child, frequent use of the library has been an essential lifeline in the past two years. This has been strongly facilitated by the helpful staff, so the introduction of unstaffed time doesn't feel like a reasonable subsitution, speaking from my own experience. I'm aware that council budgets are difficult to impossible with the current funding settlement, but wish to underline how important library hours and staffing are to me, relative to other priorities.
Leisure centres to be contracted out to save money
Please do keep libraries open, and encourage people to learn and exchange ideas

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Q2 Which proposals do you not support and why?

Self service library model - “reducing staffing by 40%” and replacing with CCTV is clearly unsafe, leading to a lossOf safe spaces for teenagers and young adults to study. Librarians are experts and need to be on hand for questions, queries and help. You state the rationale for getting rid of hard copies of magazines and books is ok because librarians will be on hand to help with press reader, but not if you cut staffing and go to self service. This is a truly awful idea.
Library cuts in any shape or form.
library cuts
I am alarmed by the proposed cuts in libraries provision. I think reductions in library services will have negative impacts in the community.
Cutback to library and idea of unmanned libraries! They are such good place for everyone to access information , use computer with helpful people there on hand to advise and of course t study and get books
Reducing library services - libraries are an essential part of the community, particulaly in an area like Haringey. Using volunteers is not a substitute for professional staff. Could funding be gained more creatively - through corporate partnerships / private sector support? The community feels very passionately about continuing library services, so why don't we try to work together to find some better solutions? Once they're gone they're gone, and it's vital we keep and save libraries for social mobility. Reading for pleasure has been identified as a key indicator of social mobility and must be promoted
I have issues with the 16% cut to Library Services and the poor way that Haringey has engaged with serviceas users and Frieinds' groups. EWe have been tolds at the last minute what is proposed and there has been little meaningful engagement on exploring other options, no disclosure of impact assessments nor access to granular financial or revenue expenditure information
· I disagree with the variation of library opening hours, the reduction of staff in libraries as a result of introducing self-service technology and ending provision of hardcopy magazines and newspapers in libraries. · I am a regular user of Coombes Croft Library and this library is very well used by a very diverse population. Being in such a deprived area of the borough, it is one of their great assets, it would be a great loss for the community around it. · Having reduced opening hours would make libraries less accessible and trusted. In my own experience, when opening hours are reduced, you start using those services less and less. They need to be accessible for a range of ages, community groups and diverse socio-economic population. · Libraries are places were to be warm in winter. · Libraries are very well used by childminders, particularly in the mornings. Our own child has benefited by the childminder using Coombes Croft library. · Libraries are trusted spaces in the heart of communities and the launchpad for a range of inclusive library activities. Many people depend on libraries as one of the few free and safe public spaces in their communities. · Local libraries provide a range of facilities and support to help job seekers to find work and improve their employment skills. · There is evidence that shows that half of those who do not have access to the internet at home, but use the internet in public places, do so in a public library. · Libraries connect people to community groups and services and work through local partners to raise awareness of the local support that’s available. · Support for those with special needs or disabilities. · Libraries are free, safe spaces in local communities which makes the public library network a valuable platform to address the challenge of loneliness and social isolation. · libraries offer a huge amount of digital support, training and access to some of the most disadvantaged people in our side of the borough. · The cultural activities and experiences that libraries offer reach people who do not normally participate in arts and culture, helping them to develop a love and appreciation for them. Libraries are perfectly placed to help arts and culture organisations to reach these communities. The White Hart Lane area would be an even poorer

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Q2 Which proposals do you not support and why?

community with Coombes Croft having reduced opening hours, reduced staff and no availability of paper copies of newspapers.
Cuts to library opening hours and quality of library services.
re libraries: 50% reduction to library hours is unacceptable across the board and instead the branch libraries with the lowest usage should be closed for additional days. Re use of volunteer staffing in libraries. This is a complicated proposal which is difficult to implement in a consistent manner and will require staffing at all libraries to supervise volunteers as well as training of volunteers, health and safety and police checks etc of volunteers so is unlikely to save money or work in all areas of the Borough especially where there are the higest levels of economic deprivation and the most need for students and young people and others to access library services , support and advice. m nd will likely f libraries which are
I do not support the significant reduction in the opening hours of smaller libraries and the plan to reduce them in the longer term to self service hubs without professional staff. Our local library is an important community hub, providing access to information in different ways, supporting children's education and well being and promoting democracy by enabling a wide range of people to take part in local decision making.
Reducing library hours (eg at Hornsey) - this is a valuable community space for children, esp during the winter months, when free indoor space is essential. I also disagree with the introduction of self service, resulting in a reduction of staffing. Self service is difficult for certain demographics, especially the elderly, and issues will be compounded by a lack of staff around to help solve any issues. There also certain services at the library - eg the radar key for the disabled loo/baby change, which are already difficult to obtain with the current level of staffing.
Reducing opening hours and staff levels in libraries
I do not support cuts to libraries. No cut to staffing, no cut to opening hours, keep toilets open. This is a service we use every week and it is crucial for my children's development
S19 - i think that there is diminishing cultural & educational return on limiting library hours - it is a public service
I object to cuts to libraries (no cuts to staff, no cuts to opening hours, keep toilets open
s19 & s20, variation of library opening hours and introduction of self service technologies. this not only represents a casualisation of a professional workforfe but will make libraries less inviting and useful for the community.
The council should not reduce Library hours any further - or it becomes useless opening at all because people can't always manage those particular time. Libraries are used by people who can't afford books of their own, by those who need a quiet place to revise, away from crowded family conditions. They are still imporant to society for access to and the dieesemination of knowledge and education. They are also places where children and young people learn that reading can be fun.
No cuts to library services or funding as it is such a core asset in the community.
The brilliant libraries in North London have always been a major reason to live in the area. The proposed cuts are very worrying. Libraries are warm, safe, friendly, helpful places for the homeless and those who can't afford to heat their homes. The proposed cuts to opening hours definitely affect these vulnerable people. Then later a library without staff will swiftly start to feel unsafe, let alone not offering help. Re CCTV monitoring of un-staffed libraries, it is hard to see how this can possibly work. If some incident starts to happen, are the police supposed to drop everything and drive there? Then there is the potential for damage to stock and equipment. The sort of incident it's all too easy to imagine could not be handled by volunteers, nor should it. Also you propose that people read the papers digitally, and state that staff can help with the technology ... but if there are no staff they can't!
Library cuts

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S19 and S20 are both highly objectionable -- libraries not being "as busy" in the morning seems to avoid the fact that most retired persons and job seekers utilise the libraries at these times of day, partly because of their being less busy there is actually space and resources available to them in a less noisy/intimidating atmosphere. S20 has to be one of the worst proposals I have seen - reducing library staff is an absolutely foolish thing to do - the state of the technology and accessibility of computer/AI etc "electronic librarians" or other software systems is far below that of any qualified librarian. We know from many studies that librarians are the key to improved literacy and ability to integrate in communities. This proposal is a terrible one and is not supported by the data, it will cost far more to study and analyse "ways to make librarians virtual assistants" than to simply utilise trained and skilled librarians. Probably one of the most effective and cost efficient staff members of any government. I say this not being in any way trained or skilled in library sciences simply as an educated person who is aware of the things that librarians due for their constiuents. I am also opposed to the S24 proposal re even more digital or other advertising being put up in the borough. Harringey is already one of the "trashiest" boroughs in regard to the advertising currently running in multiple places particularly near bus stops on digital boards not to mention the billboards at major intersections. This borough should be focussing on how to improve the overall look and feel of all the neighbourhoods particularly struggling ones eg Wood Green, Turnpike Lane so as to make it more attractive to persons wanting to build their lives here. Our children are exposed to countless adverts on the street that induce them to try vaping, eat fast food, consume masses of new goods and a host of other unhealthy behaviours. This is a short sighted proposal.
I don't support cuts to the library services although I can see that later opening - and therefore closing - times are a good idea. I don't agree with the abolishing of hard copy of newspapers and magazines, as the cost to those is minimal compared to how Pressreader would be implemented with equipment & staff required to support it - unless you're wrongly imagining that everyone turning up to read a paper will have a smartphone with them! Many people struggle with screen functioning, & it's far more inclusive and comfortable to sit with a paper, as it is with a book, rather than an electronic device. Nor do I support the sharing of libraries with other bodies, without protecting the space for people to use the service/the library stock/reconfiguring layout which is long overdue in Marcus Garvey. The council services have already taken away from the actual library space & fewer visitors have resulted from this move. It's been a self fulfilling prophesy. You wrote, "It could also sit alongside use of library buildings by other public services and agencies, enabling users to access, check out or return library items when using those other services" - they could but this approach simply diminishes each aspect & sidelines the libraries which need to be prioritised as a central destination for all manner of individual & community learning, and community congregation separate to the struggles of everyday monotony of bills & repairs. The libraries were designated seasonal warm/cool hubs - your proposals could limit this provision to those who need it.
S19 S20 S21 This would give the library a very clinical feel.
Cuts to library funding
I do not support the cutting of hours for the libraries. People need them at different hours at the moment there are many older people reading the newspapers and chatting to others to stop freezing in their homes and helping to prevent loneliness.Reduction of staff and self service is also a bad idea. Many older people don’t know how to self serve and in our local library there are problems outside with antisocial behaviour and drug dealing. I can imagine what will happen with no staff. Plus staff are invaluable for their knowledge about books etc.
Making libraries self service - this is a terrible idea. For a start they won't be safe places for children to go also as a women I wouldn't feel safe going into an unstaffed library where they could be people doing drugs or anything. Libraries need toilets. There are so very few public toilets

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Q2 Which proposals do you not support and why?

around in the first place and people need them in libraries. How are young people supposed to study in the library if they have to go home every time they need the toilet? Same for elderly people, disabled people and pregnant women. It means people are limited how much time they can spend in the library. It means that people who live further away from the library won't use it because they won't have anywhere to go to the toilet close by. It potentially passes that problem on two local businesses who because people using the library won't have anywhere else to go. Children's activities need to continue, this is a way of instilling a love of reading and books to children from their earliest years which is especially important for disadvantaged and lower income families. If children don't see books and reading as fun and if their parents don't have the time, English skills or literacy skills to read to their children then this means worse outcomes for children when they go to school
Do not support cuts to library services
I do not support services, such as housing, that prioritise illegal refugees over local British residents.
Any changes to library opening hours and self service in libraries as the self service machines never fully work.
I do not support this deep production in library hours for my local library. I do not believe that the next stage to introduce self-service technology and CCTV security is an acceptable strategy for our community library.
Library cuts. Please do not cut library funds, it is vital for the community
Proposals s19 and s20. I think reducing staff in libraries would pose a safety risk and be a great loss to the community. We need librarians to help older people or people with additional needs, to access digital content or just help make the space more accessible. Reducing opening hours is a slippery slope to closing down as people won't be able to rely on libraries - and many use them as heat banks.
Variation of Library Opening Hours: To close libraries in supposedly 'quiet times' means it denies access to children of 'early years' age and their carers who are in need of morning activities, job seekers who need access to computers and resources particularly when the library is quieter, vulnerable people who may need somewhere warm to be or people who specifically need to be there when it is quiet and less busy due to their particular needs. Varying opening times would mean the service becomes less dependable as a local resource to 'pop in' to as users become less sure about when it is is and isn't open. Librarians will receive less hours work which may force them to look for work elsewhere, further exacerbating gaps in librarian positions // Self Check Out Technology - This should not be a replacement for librarians. Librarians provide a wealth of knowledge about the resources there are on offer in the library as well as how to access wider resources - this knowledge and skill set should not be undervalued. People want to able to talk to librarians and not just interact with machines, it will make going to the library a more alien experience; less personal, less special and wont encourage users to see the library as a space that is one to explore and return to // Discontinuing hard copies of papers and magazines - It may well be that news can be accessed online in particular for older users this will not be the same experience or bring the same pleasure as being able to pick up a newspaper for free.
I have a concern about 2 issues. The first is the proposals for libraries - both hours and staffing. Libraries are crucial for people who need a safe place to visit, study, take their children, keep warm, especially important in areas where people have no study or work of children's play space at home, cant afford to sit in cafes or use private offers for children. if you talk to librarians about what they do in a day its far more than issuing books. I would ask that you look at this again particularly for the main libraries and those in more disadvantaged areas. The second issue is about parking charges and hours in small shopping streets struggling to survive where businesses

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Q2 Which proposals do you not support and why?

depend on people being able tostop briefly. In terms of regeneration and supporting small localb usnesses, these parking charges (not everywhere) are an own goal
S19, S20 Our local library and librarians play a huge part in bringing our community together. I'm a mum and the library has been an extremely important resource for me and my child. It has allowed us to connect with other local parents, share information and advice. Our local library has singing groups for young children in the mornings which are always very very busy. I started taking my child to the library because of these librarian led activities. Our local librarians know my daughter well and always make us feel welcome. An unstaffed library without these types of activities would in no shape or form be the same community hub our local library currently is. I have my library to thank for connecting me with my local neighbourhood during what could have been a very isolated period of my life. From my observations, the library does experience significant foot traffic in the mornings, and the librarians' active involvement is instrumental in transforming the space into a genuine community meeting point. Therefore, the proposed cuts are deeply concerning, as they threaten the very essence of what makes our local library an essential and cherished part of our community.
Any of the cuts to the library
Self-service libraries
Cuts to library opening hours and facilities - speaking as a regular user of Hornsey Library. I observe how well used the mibrary is by a variety of local residents. It is a much needed free community space, reducing the hours will disadvantage many people of varied ages, ethnicities, social classes, occupations. People use the library for work, study and as a safe space. There are very few such spaces still remaining.. .
The cutting of jobs
I do not support reducing library hours or leaving them unmanned. A different option needs to be explored like getting local community groups to come and use the space bringing in more children and adults. Scrap the hire fee for a drive to join new people up to the library. Let's explore using our libraries differently!!
S19 - I'm concerned by the proposed changes to library hours. I come to the Marcus Garvey library almost daily, to the children's story time on Mon and Weds mornings, then after nursery with my child, then as a student at weekends as I study for my diploma. It is a brilliant space with wonderful staff, always busy and being used by the public - its always such a joy and surprise to see the electric piano get so much use!
It is important to maintain Alexandra Park Library hours and facilities. The same applies to other libraries used by me in the past particularly Wood Green and Tottenham.
I dont support any variation for the library services
S7 and S19
I don't support reduction in library hours by looking at peek time usage. Sometimes it is important to be in a space with few other adults for people who need to be connected to a society but suffer from social anxiety in areas full of people. Children need quiet time for working on homework etc.I think the introduction of technology to replace people leaves the libraries at risk without staff being able to restrict anti-social behaviour in others.
cuts to library services
Variable library opening hours and volunteer staffing. Stroud Green library is a gem in the Haringey crown, with value far beyond its cost. Your proposals for cutting opening hours feels very 'Tory', in tune with Conservatives who know the cost of everything and the value of nothing. The library is a precious community hub - restricting access will be emotionally and mentally unsettling to many who use it. The library, with its kind and supportive staff, is a safe haven providing enrichment and security - and refuge the storms of economic uncertainty that are battering so many lives. Introducing self-service technology would be swimming against the tide - as supermarekets are

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Q2 Which proposals do you not support and why?

discovering, with growing revolt from customers objecting to self-service check-outs; these are alienating, de-personalising - and confusing to many older people. And to argue that CCTV has the potential to reduce staffing by 40% is an argument in favour of increased unemployment - again, a rather 'Tory' attitude, and not what I expect from a Labour council. I believe your proposals, if approved, will turn out to be a false economy - especially if you engage volunteer staff who will be ill-equipped to deal with health or safety emergencies..
I don't support the changes to the library services S19, 20 and 21. You should be investing in libraries to put them at the centre of your cultural policy. Libraries also provide essential public toilet services and should be promoted and signposted for that reason
Library budget cuts
I do not support the proposals whose reference number is as follows: S8, S9, S13, S20, S21, S23. My reasoning is that, with all due respect to the Council's difficult financial position, I cannot support making people redundant in a cost of living crisis, and also that there is simply a limit to how much a council can squeeze its departments via "efficiiency" audits, before you end up with a seriously negatively compromised social service. Underpaid and overworked employees do not improve if colleagues are fired and they have to take on even more work.
I object to any cuts to library services, cuts to staff, increase in self-service kiosks, closed toilets, cuts to opening hours etc
None
I am sceptical about envisioning libraries to be community run. Also under the self check out you did not mention if jobs would be lost. Libraries seem like a good place to employ vulnerable / disabled staff.
The drastic cuts in the 25/26 plans for the libraries. The idea that CCTV and volunteers can help users and keep them safe is frankly ludicrous. Libraries are the lifeblood of communities especially for the young and old, and those without good access to digital services, surely money can be gained from efficiencies elsewhere.
Waste management needs better management money wasted on removal not prosptution
S19 an S20 propose significant cuts in library services. These are important to a wide range of age groups and the cuts should be reconsidered. They seem to be in direct contrast to the increased amounts budgeted for the sports centre - both areas are equally important to the community.
Cutting the library budget
S19
I don’t support the proposal to change the status of the library. Please keep the library fully staffed as this will keep the library a vital contribution to the Harringay community
Reducing library staffing and hours. Librarians are essential to the functioning of libraries and the interface with the public. For older members of the community reducing their presence and replacing with machinesamounts to digital exclusion
increasing move to more electronic /fewer staff in libraries
S19 - Variation of library opening hours. In the mornings and afternoons, libraries provide a reliable, safe, warm and productive space, especially for jobseekers and those with no space at home. I personally rely on Coombes Croft regularly.
Stroud Green Library library and cuts, already there have been so many libraries closed in the borough and the consideration that there will be fewer librarians after the expensive renovation of the library makes no sense whatsoever. On top of that the lack of access to the toilets is basically saying to people who are vulnerable, with children, so old that they are not welcome in the library.
Having volunteers run libraries. This degrades the service. Also do not support any reduction in hours or moving in of other services into library space. .

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Q2 Which proposals do you not support and why?

Self service technology in libraries. I think the introduction of book scanning to borrow and return books was a good idea - freeing up staff to handle more complex transactions. However I have seen on more than one occassion in Stroud Green library incorrect use of this service (e.g. placing returned books in the shelf without scanning them first). Staff have spotted this and helped avoid a mix up. Stroud Green Library is used by parents with children. I think it would be unwise not to have staff present in these instance, as some degree of safeguarding is needed. I think that fully automated libraries will lead to their misuse, vandalism and theft. This will reduce usage and send them into a death spiral.
Cuts to Stroud Green library staffing and opening hours
I do not support the proposals to cut public library provision by 32%. Public libraries play a key role in the social fabric of our communities, presenting a safe and welcoming space for all ages, ypung and old
Proposal S19. I think any reduction in library hours will be detrimental in many ways - to learning for all generations and to a sense of community that is fostered by bringing people together. I presently attend the rhyme time at Stroud Green library on a Wednesday morning which is very well attended I and would not like to see it cut. The excellent library staff are helping to foster a love of books and learning that will benefit the whole community long term.
Don't cut the library budget!! Haringey Libraries are SO important - not only for championing free access for books, resources and WiFi but for providing warm, community spaces across the borough. Cutting the budget by 31% will have a devastating impact on the services the library can provide, and on the jobs and salaries of the lovely people who work in them. Haringey Council should be prioritising supporting free-to-access community spaces, and NOT reducing the library budget by nearly a third.
I do not support the cuts to library funding. The library is such an important place to so many people from across all the generations. It provides a safe warm space for those in need, important social connection, a lifeline for parents, and essential access to books. Personally the library helps me so much with mental health and I cannot imagine a life without it.
S19/20/21 Library opening hours have already been cut and computer time reduced from 3 to 2 hours maximum a day. Toilet accessibility is already problematic at times and having them locked during the self-service periods (if introduced) will exacerbate the problem. Halting newspapers will reduce library attendance and increase demand for the limited, working, computers. What surveys/consultations have been done to assess which are most in demand to see whether the range could be reduced? Despite the renovation at Alexandra Park Library I am forced to travel further as the computer connection is far worse than previously, so there is no wifi signal or the screen keeps freezing etc. S25 seems set to hit the motorist even more heavily; especially with the block proposals to add extensive double yellow lines by corners when availability of street parking is already problematic.
I think the libraries are taking a disproportionate hit. It's important to retain at least one librarian. Shutting the toilets is ridiculous, how are people supposed to use the library for any length of time if there are no toilet facilities, this is totally impractical, especially for those with disabilities or children. Libraries are really important for those without a computer at home, as warm or cool spaces, for young adults as a space to learn (especially given the cuts to local youth services). This mixture of cuts to the libraries are just going to make them less functional, and this will result in in less people going to the libraries, and this will be used as an excuse by the council to shut them completely. I understand the Council has to make cuts because of Tory austerity, and it's good that the council has explained this, but please find a way to protect libraries.
I do not support this reduction in library hours for my local library
I do not support the reduction in opening hours for my wonderful local library (Stroud Green), and do not support the introduction of more automated services, at the cost of library staff

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Q2 Which proposals do you not support and why?

Cuts to libraries. As a single parent I rely on the library as a free, warm, safe place to go with my child. Stroud Green library always has activities and the staff are welcoming. The staff are essential to making the library a welcoming and inclusive place to be
The library cuts. I do not support a self service model. Library staff are so important because they assist those who need it and in some cases are rare friendly faces in an increasingly isolated and lonely society.
S19 and S20 particularly those parts reducing staff numbers at libraries. My recent library visits have been slowed because of a lack of staff on the library. There is already self service provision at the two libraries I usually visit. Even though I have worked and studied IT, I have needed to ask for clarification when using the self service systems.
I do not support the proposal to cut opening hours of branch libraries, and I categorically oppose the insulting proposal (which is proven to have failed, predictably, as a "viable model" in other boroughs) to use volunteers as guides instead of professional librarians; to have unmanned desks and a self-service model (no toilets available, CCTV instead of a manned building that is safe to use and practical i.e. there are trained professionals answering queries; whatever happened to inclusivity, BAME targets, making publicly funded services accessible to everyone!). I also do not support the simultaneous push to make library spaces available "to other organisations" whilst hollowing out the primary function of these spaces as... libraries. While a limited venue hire model may work if there are multliple spaces in a bigger library (meeting rooms, etc.), this can only be an additional source of revenue if the library is serving its core function. It is an insidious proposal when, simultaneously, the library services are hollowed out and the library buildings and spaces are made difficult to use. A library isn't just a building with books, it's also the people that run it and support the community that uses it. Only an utter lack of vision, innovative thinking and understanding what makes these public spaces work so that they can continue to thrive in the 21st century can lead to such an unenlightened supposition.
I do not support this deep reduction in library hours for my local library. I do not believe that the next stage to introduce self-service technology and CCTV security is an acceptable strategy for our community library.
Self service provision in local libraries. The presence of staff is essential to this community provision.
S21 Providing newspapers/magazines is a valuable service for members of the community who find reading online difficult (macular degeneration for example).
Self-service at Libraries because of staff losing their jobs, no humans around to help with issues with the self service models, (which just don`t work), so machines will be neglected, (it will come down to the upcare of the machines, not keeping people in their jobs); Libraires will be come impersonal spaces) Libraies should be social spaces , staffed , peopled and LOVED.
Cuts to library services. Haringey's aim is to provide the best start to children's lives. Libraries are crucial to this. Reducing opening hours with remove a service for new parents and parents of young children who use the libraries in the morning. Librarians' function is way more than just being issuers of books. They cannot be replaced with self-service machines. They are skilled advisors, encouragers, mentors, inspirers, navigators. Children need adult to teach, not machines to issue their booksZ children need warm, safe, quiet spaces available all day where they can use the toilet for free, study, read, learn, bond with their parents. It send a very dangerous message about the value Haringey puts on these values. I am ashamed of a labour council that they would believe this is right. It's not. Shame on you.
I am opposed to the proposed reduction in funding resulting in cuts to the opening hours. Also planning to make some libraries self service is an error and will result in reduced access for residents of Haringey. The notion of CCTV security is misguided. Libraries need to have flesh and blood librarians present.

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Q2 Which proposals do you not support and why?

Reducing library hours
S19, S20, S21 - libraries are vital part of community, necessary for education as well as vulnerable members of the socitey
S20 - It is important that libraries retain physical newspapers and magazines. By ending this provision many residents will be severely impacted, esp certain demographics. This includes older residents, many on low incomes, those with physical disabilities such as macular degeneration, and others for whom reading a physical newspaper, turning its full size paper pages is a vital party of daily life. Reading on-screen for many is no substitute for this activity and impossible for some. Withdrawing hardcopy publications would not only disenfranchise them but would discourage them from visiting the library regularly, which is often their only reason for leaving the house, engaging with others and sitting in comfort in a public place whilst keeping up with the affairs of the world. The budget cut is a drop in the ocean compared to the Council's overall shortfall (0.0019%), and would be a great mistake if implemented.
The reduction of opening hours at Stroud Green Libra and especially the proposal to have the library unstaffed during many of these hours.
Library cuts
Library cuts
S19-S21 - libraries are an essential community service and should be protected against cuts. They are used not only as places of study for young people, but also people who are digitally excluded and cannot access computers/internet at home. They are used by families and are a critical tool in encouraging children to enjoy reading. They promote greater literacy, community cohesion & tackle loneliness and isolation, help provide information about borough wide services and support. Restricting hours and services provided by the library is widely understood to mean further cuts and closures ahead. This is short termist, likely to increase inequalities and spend in mental health/education/social care.
Libraries S19 Variation of Opening Hours, S20 Introduction of Self Service technology, S21 ending provision of hard copy magazines and newspapers, S26 Schools Streets programmes.
S19 - I do not support the reduction of library opening hours - in particular for Stroud Green and Harringay Library. This is an important resource for a wide range of people. Reducing opening hours will reduce access with detrimental effects on learning and culture.
Variation of library opening hours and Introduction of self- service technology in libraries. I think it is essential to keep libraries open for regular hours and keep staff rather than self-service.
S19 and S20 Libraries need face-to-face staffing. CCTV is for monitoring, not help for users. Staff are required to provide help and security to users.
Library opening hours cuts
I do not support S19, S20, or S21. Whether S19 and S20 are incremental, or substitutive, is not clear but the direction of travel is wrong.It is a disastrously short-sighted policy to reduce opening hours, staff support and the supply of hard copy journals in libraries. Libraries reward activity and engagement and rather than stint them, their purchase budgets should be increased.
Why close local libraries after refurbishing it is the hub of the comfort older and younger people think what you are doing now
S19, S20 and S21. Libraries are an essential part of a civilised society. The proposals will exclude older people, who will typically visit earlier in the day and are often not comfortable with digital self-service technology. It can't all be about study space for kids in the evenings. In other sectors such as supermarkets, self-service tech has backfired and is starting to be replaced by human beings once again. Libraries should stay human focused and human serviced.
S19,S20 and S21

Appendix 2

Q2 Which proposals do you not support and why?

Library cuts would be a terrible mistake. Our libraries, and librarians, are a wonderful resource in our community. The benefits of having them open, available and accessible to all, are vast. It would be a terrible mistake to cut the library budgets.
The cutting of library hours in Stroud Green library and making the librarians reductant and replacing them with CCTV so that it will be unmanned/manned remotely.
The consultation time was inadequate and unworkable as it covered the Christmas period when many local people were away and the libraries closed for many days. S19: Variation of Library Opening Hours will have a severe effect on branch libraries, esp. Stroud Green & Harringay Library (SG&H Library). The effect of using volunteers in place of trained library staff with the appropriate expertise has been tried in a number of London boroughs but – according to residents I know in those boroughs – it has proved very unsatisfactory. S20: Introduction of self-service technology presents insuperable difficulties to some older people. It is also prone to malfunctioning – which is very apparent with the current and patently inadequate online library computer system.
S20 - it takes away the specialisms and expertise of Librarians
I am concerned about the proposals for a variation in library hours and the introduction of self-service technology and volunteers. There are several reasons for this. I undertook my own survey of my local Muswell Hill library when there was a proposal to sell the building and found it was extraordinarily well used. I have now found out that my grand-daughter uses the Hornsey library for study purposes. She goes to Hornsey School for Girls and that school is not only less well provided than others it is also facing major problems due to RAAC. The libraries are some of the few public services whose buildings are not falling apart. They are used by older people as warm, social areas and by young people adn children as safe spaces. They will not be safe spaces if they are reduced to self=service and a volunteer service. Moreover, as the council knows almost all public toilets in parts of the borough have been sold off. It is important that public toilet access remains available through the libraries. It is also important - given the Governments desire to turn all services into digital services online - that all people of all abilities have help in accessing these services and printing facilities.
Cuts to Libraries in Haringey
Library
S20 A library without librarians is a body without a soul.
Cuts to libraries. Widening the use of direct payments. Cutting the budget for environmental services so much that my road resembles a tip
I do not support this deep reduction in library hours for my local library, or for other libraries in our borough. I do not believe that the next stage to introduce self-service technology and CCTV security us an acceptable strategy for our community library.
The variation of library hours. Our library on Haringey Park is so wonderful - I've taken our three children to baby group, preschool groups and chess club there and it's so much more than just lending books. Could it be possible to increase the number of other groups taking place at the library as a way of generating income? Potentially a breakfast club for parents before school - not necessarily for breakfast (but could be another way to add a fee?) with book readings/ somewhere for kids to do homework before school if parents are working, to then be walked to the 3 or 4 local schools nearby. You could also pair up with local tutors, to provide tutoring groups affiliated with each library - taking a proportion of money generated? Or book signings/ talks by authors releasing books that you could charge ticket admission for? There's a wonderful model that the Guardian run, 5 x 15, where 5 authors talk for 15 minutes about the subject/ content in a book with a common theme. Could be a wonderful community event, obviously taking some organisation, but could be a quarterly event? Please don't close the library - the town hall is now not available for public use at all, it would be such a shame to take away more from the area for the residents.

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Q2 Which proposals do you not support and why?

Cuts to Library services.
Introduction of self service technologies in libraries and reduction of staff. Libraries are valuable services and staff is helpful and necessary. Moving to a robotic era and losing community activities and human contact is against a community.
Variation of library opening hours - Libraries need to be open as many hours as is reasonable. People's needs vary day to day, at different times of their lives. Children need to be able to visit libraries in the morning. Morning people who study outside of work hours need to be able to visit at a suitable time. Please don't cut hours and staff in our libraries! They've been an absolute lifeline to me over the past few years.
changes to libraries. staff are essential so everyone feels inclusive. Many people whether elderly or having disabilities find it hard to navigate places without staff.
I strongly oppose the proposals to reduce library opening hours. Our library is a vital hub for our community. It is a thriving local resource staffed by qualified staff who actively help all visitors. Many educational and leisure pursuits are centred on the library. It is especially vital that families and children are welcomed by staff, and local elderly or retired people. Regular visitors are attracted to the library by the provision of newspapers and I am appalled that a public library is considering stopping this provision.
I do not support the reduction in library hours and asociated reduction in staffing. The library provides a safe and warm space for elderly and parents with children and closures during the morning would disproportionately affect these groups. If toilets are shut, this will also disproportionately affect these groups. For instance I would struggle to take my young children to the library without access to a toilet. I find it hard to believe that the high level of predicted savings can be achieved by reducing hours, particularly when additional security during library closure time is accouted for..
Library destaffing
I do not support the shorter opening hours of the library and I do not support self check out and cctv for our community library
Variation of library opening hours, introduction of self-service tech in libraries : our libraries are an important part of the community. I know women particularly benefit with their young babies and introducing them early to reading and books (I was one of those women). My son is now 3.5 years old and we make sometimes two trips a week to the library at varying hours, whenever is possible for myself as a working Mum, we have a very long chat with the staff there whom are always on hand to help. I also witness the staff at my library chatting to most people who come there. I can't imagine taking away such a vital public service and dehumanising it and shortening the hours. Libraries are one of the only spaces in a community where you don't have to make an expensive purchase just to exist in and amongst people in your community. My son is so dependent on this important institution. Thank you.
The reduced hours of library, its good to have the option of a place to work nearby, when increasingly companies don't provide sufficient office space. The parent activities happen in the mornings at marcus at which are useful as a way to get out of the house with a young child. By contrast i have found the children's centres offers limited, so very few warm places to go with young children.
Reducing library hours (shift workers, vulnerable people and needs for Access during all hours of the day), removal of hardcopies of newspapers and magazines (many do not like digital formatting and many may not be technically educated to use such devices), self service hubs and less staff in libraries (will make libraries less safe, less accessible to all,)
I don’t support the reduction in staffed hours at my local library and the move to automation. Librarians are the heart of libraries and communities. Without them libraries are just buildings.

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Q2 Which proposals do you not support and why?

The proposals will lead to a reduction in usage, which I fear will then be used as an argument supporting complete closure.
Reduction in opening hours
I do not support the significant reduction in library hours. I do not believe that the next stage to introduce self-service technology and CCTV is an acceptable strategy for our community library.
S2 and S3. Stop building where it's already so densely built with social housing. Even when every single resident vote against, the council still continues. Stop this practice
cutting budget for libraries
Funding for Alexandra Palace. It is about time Ally Pally was run on a commercial basis. Fees should be increased for use of the hall etc by entertainment providers. It should no longer be subsidised
Variation of library opening hours / Closing the libraries in the mornings, specifically Stroud Green and Harringay. Also reducing staffing at the library or that they are left unstaffed. As a parent of very young children I used the libraries in the mornings and I felt it was well used. I have watched Barnet reduce the hours of their Friern Barnet branch and it is now so confusing which mornings/afternoons it's open that it gets used less. Having the librarians and library open really do make it a focus of the community on Stapleton road and have resulted in my children being users throughout their childhood, as well as myself. I think the expertise but also atmosphere of the library would be such a loss without the librarians present. There are few, free indoor spaces for children and these are so valuable. I imagine it is also a valuable 'warm space'.
I object to proposal of closing some libraries or reducing their opening hours as well as introducing self-service in libraries (point 519, 521 and 521). Libraries are important social places in the area. They are vital to provide reading opportunities to the less fortunate who could otherwise not be able to read books as they cannot afford them, They provide access to education and entertainment. People can go there to talk to the staff in cases they feel lonely which I have done many times. They can read newspapers for free. In the mornings, where they are less busy they could serve as meeting places for elderlies from the area. Instead of providing additional "communities centres" why does not the council use libraries' space for this purpose . The buildings are already there , they are hated and with friendly atmosphere! They can provide some printing, scanning, binding even post-office services to earn some income to help their upkeep.Review of fees and charges
I do not support this deep reduction in library hours for my local library. I do not believe that the next stage to introduce self-service technology and CCTV security is an acceptable strategy for our community library.
Library cuts
Cutting the library budget so that there are fewer services, deskilling of the staff, closed toilets…
Cutting budget to my local library Stroud Green
I do not support any cuts whatsoever
Please save our Stroud Green library! It would be a huge loss for the community if it shuts down
I do not support reduced opening hours of our libraries. We have recently moved to Stroud Green area and one of the major draws was the Stroud Green library. I have three children and they LOVE local libraries, and these spaces are invaluable for families. Even if people are not using them every day, they are crucial centres of local community and we need to keep them alive!
Corporate budget. Corporate budget so high isn't needed. Fact it if lowered you will also find another qualified individual willing do the job for less. Get less money hungry younger person in the position that is all about the community they are serving and not linking there pocket taking away from it. Its time for a change maybe it needs to stary from the top. There life is so far from the actually community's they work for the compassion has warm off

Appendix 2

Q2 Which proposals do you not support and why?

I do not support proposed changed to libraries except variation in hours. Before removing staff and moving to digital, has the council other uses for libraries? Running events, activities, hosting council services, renting out space. My local library Stroud green has been a vital asset in the community. Not only providing library services but holding activities such as rhyme time which are vital to support the community and address loneliness.i understand that other boroughs are looking at transforming libraries into neighbourhood hubs. Can Haringey research other options for keeping libraries and staff? Stroud green library has had major investment in the building. The upstairs rooms are under utilised. Can Haringey look at hiring out the space upstairs to help paying for the running costs of the library? It could be rented as office space to the voluntary sector .
Harringay station library closure
I do not support this deep reduction in library hours for my local library. I do not believe that the next stage to introduce self-service technology and CCTV security is an acceptable strategy for our community library.
I do not support the reduction in library hours or the removal of newspapers/magazines. These proposals would adversely impact the older residents who use the libraries as a warm space to meet others and enjoy reading. They would also reduce study time for young residents who don't have space to study at home.
Stop building traffic calming measures and LTNs. School streets are a nice idea but just displace the problem of school run traffic to a few roads down. Driving is sometimes necessary but the council's traffic calming measures cause accidents and congestion. And don't say anything about the environment here - the population of London has increased by 40% in 30 years and until that is addressed there is no conversation to have about the problems caused by population growth (emissions, housing, etc)
I do not support S19 or S20. My library, the Marcus Garvey Library, is a jewel in the crown in -to use your words-Haringey's 'vibrant cultural and creative assets'. I use the Library every week, frequently more, and can testify that I see it being used at every hour of the day. I often go in early in the morning and am grateful for its long and late opening hours. I use the computers, the printing facilities and read the newspapers. I rely on the trained librarians for advice and consultation. I study UN the work area upstairs. I witness the use by a wide variety of ages and abilities of the Library as a warm safe community space, as a host for workshops, special events and a space to commemorate historical and contemporary events, e.g., the Holocaust, Windrush, the death of great authors, e.g. Benjamin Zephaniah, and a space for the community including young people using the computers and learning from mentors All of this essential cultural and educational activity is overseen and managed and stimulated by PROFESSIONAL LIBRARIANS who are trained and not just reactive- they inspire and sensitively engaged with a huge range if the community, from those who wish to learn the piano, those who wish to access the Library's unique Black and Asian reference collection to those who are vulnerable and use the Library as a safe and welcoming spaces. The wide remit is appropriate for professional highly trained staff, not volunteers. The strategy suggested that you will reduce staff by 40% I'd profoundly shocking, resulting in a de-skilling of those we rely on to run our Libraries. Over the 23 years I have used the Library I have witnessed many staff who have dedicated their working lives to Marcus Garvey Library as well as young professionals who clearly gain complex and transferable skills to take elsewhere or who might also dedicate their lives to a proud British tradition- offering a free professionally run cultural service to the public. Our Libraries being run by the community is akin to removing teachers from schools. A member of my extended family dedicated her whole working life to working as a Librarian after intensive university training and continually developed her skills. I urge you to reconsider
Those affecting libraries

Appendix 2

Q2 Which proposals do you not support and why?

(1) I do not support the reduction of staffing during opening hours - having someone to help and guide library users to access information is a fundamental purpose of libraries; (2) I also do not support the reduction of withdrawal of hardcopy newspapers and magazines. The cover price of these means many are unable to purchase them. However, the publishers offer significantly better deals to public authorities and so the accessibility of this material is an important part of the reason for libraries - this is really a part that can be offered for sponsorship by large corporates or local businesses; (3) The change in opening hours should be done via consultation or analysis of usage - and if the library space can be adapted to multi-use with other parties, that should be pursued if it allows sharing of costs to maintain longer hours.
I do not support the proposals that involve replacing staff with CCTV systems and self-service in our local community library. This change would result in the loss of its unique character and soul.
The reduction in opening hours of our libraries and the introduction of self service options at libraries. We regularly use the library with our children and they value and look forward to their time there
I do not support the proposed ruduction in hours at Stroud Green library or that it will not always be properly staffed. This is not good at all for young people or families who might need extra support.
I do not support the large reduction in hours proposed for my local library . I am even less in favour of the plan to go digital and to move to a self service volunteer led model . The reason I am against this is that libraries provide a vital community service .They are one of the few remaining warm , free , welcoming places available to everyone . That welcome is provided by the librarians . They not only have their librarianship skills but run a variety of groups for all ages . At a time when there is a pandemic of loneliness not just of the elderly , but all ages , libraries provide a community hub. This will be lost if the council goes ahead with its plan . Next there is the vital role librarians play in developing our children's literacy and reading skills through the many groups they run that foster a love of reading and books and through the summer reading scheme. This would be completely lost if we go digital without the librarians . Another point of huge concern if we move to reducing hours and then to a digital self service model is that of safety . I do not feel it would feel safe for an elderly person , a mum with young children , a woman on their own , a disabled person , a teenager studying and many other people to be in an unstaffed library . My local library at Stroud Green is quite isolated and there are known drug and anti social behaviour problems locally . I think that this would have the effect of deterring people from using the library . Is that what the Council is aiming for ?
S19, S20, S21 Budget submission on Libraries by Independent Socialist Group - PART #1 Fisrtly, we would challenge the legitimacy of the Council's consultation. To hold a consultation over the Christmas and New Year holiday period calls into question whether the terms of the statutory guidance on public consultation aka the Gunning principles, have been met. This is especially serious when the consultation on libraries does not stand alone but is part of the budget process. Public libraries are a statutory service and councils have a legal duty under the Museums & Public Libraries 1964 Act to provide a "comprehensive and efficient" service. The proposed cuts to the public library service in Haringey would be contrary to this statutory obligation; libraries are not a discretionary service. Section 7 of the Act says the library service is for: "encouraging both adults and children to make full use of the library service, and of providing advice as to its use and of making available such bibliographical and other information as may be required by persons using it" The proposals for changes to the library service have been proposed with some data showing usage but this does not include equalities data. We are not aware of the impact of the proposed changes on the most vulnerable in Haringey, including children and young people. The proposals also bring into question whether the Council has fulfilled its statutory responsibility under the public sector equality duty, to carry out and publish an Equalities Impact Assessment of its cuts to

the library service. We challenge the thinking behind linking opening hours with footfall/usage. The more varied the opening hours the more confusing it becomes for the public; it erodes confidence in the service. You don't increase demand and usage by cutting opening hours. This seems to be another way of running down the service, a managed decline. Although no redundancies are proposed there will be headcount reduction through non-replacement of staff. How does cutting paid, trained, skilled and knowledgeable library staff by 40% fulfil the obligations under s7 of the Act? The proposed self-service model has been shown to be ineffective especially in other metropolitan areas, where the numbers of users has fallen dramatically. Invariably the system will be Open + supplied by Bibliotheca (or something very similar) – as the Council's presentation says access by swipe card for registered users, CCTV monitoring, no lavatory facilities and perhaps most disturbing, no independent access for children and young people who will need to be accompanied by an adult. This will particularly impact children and young people living in temporary and/or overcrowded accommodation, children out of school and students attempting to study from home. How does excluding unaccompanied access by children/young people via the introduction of self-service swipe cards fulfil the obligations under s7 of the Act? Self-service also raises serious access concerns for people with disabilities and/or mobility issues and/or the elderly. It also raises serious health and safety concerns for women; also tailgating, anti-social behaviour, lack of toilet facilities, and so on. The model has been disastrous in Barnet where a figure of 187,000 active users was reduced to 20,000 within 2 years of its introduction in 2017. There have been 66% and 51% drops in visits since Golders Green and North Finchley Libraries started using Open +. There has also been huge opposition to the staffless model in other parts of the UK and in Ireland and Canada.
As a Spanish speaking family, attending the Spanish Rhyme Time baby classes at the Stroud Green Harringay library with my baby has been incredibly valuable for us, especially as there are no alternative options of Spanish speaking baby/toddler activities in North London. I am very worried that the proposed cuts to library opening hours will affect this and other activities for families with young children that currently take place at Harringay libraries and usually take place in the mornings.
S19, S20, S21 Budget submission on Libraries by Independent Socialist Group - PART #2 As for the volunteer model apart from concerns relating to offloading public services and job losses there are also the practical and legal issues around data protection/privacy, health and safety, equalities, sustainability, reliability and consistency and quality of service. There has been an 85% drop in visits since East Barnet Library became a volunteer 'partnership library' with a reduction in opening to 15 hours a week. There is also the undeniable fact that the Big Society/Localism agenda works better in affluent areas than poorer areas. So, how do these proposals impact on inclusion, equalities, access to volunteers and resources? Volunteers should add benefits to the libraries and community, not replace a statutory service. Getting rid of newspapers/magazines is sadly a growing trend and excludes people especially the elderly and those digitally excluded from the joys of sitting in a library reading the daily news and/or articles of interest, it's very often missed by library users and saves a pittance. It is questionable whether the changes proposed will, over the next three years, create savings in real terms. The burden will impact on those most disadvantaged in Haringey. We ask that these proposals are withdrawn, and a full and proper consultation takes places alongside an Equalities Impact Assessment.
I do not think that introducing CCTV and self-service technology is right for a community library. I also do not agree with the reduced operating hours proposed.
Library closing times
I don't support the reduction of library opening hours and having fewer librarians in premises. I don't think self-service machines and CCTV are the answer - people also go to their local library (Stroud Green & Harringay, in my case) for some human company and advice. Would they even be

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Q2 Which proposals do you not support and why?

safe without staff?! For older and lonely people they are a local lifeline. It would be an interesting trial to test if different opening hours, e.g. opening at noon on some days and staying open until, say, 8pm would increase the number of users, though, because it could mean students could use it more on those days.
S19 and S20 - reducing library opening hours - so sad, wrong and shortsighted as the library is so many things to so many sections of society, and should always be available to all. A jewel in the crown of public service provision, and should not be neglected in this way. Introducing CCTV to cover staff reduction will not keeps users and library contents sufficiently safe
Introduction of self service technology in libraries. These places are so much more than just book depositories and are hubs for the local communities. This is directly down to having enthusiastic staff who are present to organise activities and create a safe and welcoming environment
I don't support the fact that self servicing would mean someone working in the library will lose his job.
S21 the newspapers and periodical are important for looking in depth at the news and recent research. They are also important for historical reference e.g. the on-going post Office Horizon scandal. Perhaps main libraries carrying these on a carousel basis with digital access could reduce costs and increase visits to other than local libraries.
Plans to cut library services. A significant amount of time and money has just been spent refurbishing lots of libraries, it would be a shame and waste of that money to then cut library services so we cannot benefit form these improvements. Equally, the libraries will deteriorate very quickly if they are not going to be properly staffed.
I do not support this deep reduction in library hours for my local library. I do not believe that the next stage to introduce self-service technology and CCTV security is an acceptable strategy for our community library.
I do not support the reduced hours of my library and staff cuts. Staff are needed in order to be better informed.
The proposed cuts to Library Services in the next financial year are objectionable. The direction of travel—towards building closures—is denied, but is indicated by the proposals for subsequent years. Which will accelerate a decline in patronage. I do not support any of the cuts to as detailed at: https://www.minutes.haringey.gov.uk/documents/s143221/Climate%20and%20Community%20Appendix%205%20-%20New%20Revenue%20Savings%20Proposals.pdf
Reducing hours of libraries as it may impact working parents who would like to use the facilities
Libraries : I do not support the freezing/deletion of vacant posts in libraries, or any reduction of opening hours. Our libraries are vital in complementing/strengthening many council objectives in relation to education, lifelong learning, tackling social isolation, providing somewhere warm during winter months. Haringey has been brilliant at supporting its library services over the decades - please continue this. And please understand the value of fully trained, experienced librarians who can enrich the library experience in so many ways, and support people of all ages in making the most of what the libraries have to offer.
I do not support the introduction of self service library. It has to have staff.
I am concerned about proposals to reduce (or a you put it) vary library opening hours. Libraries remain non-stigmatising resources at the heart of communities and reduction of hours threatens this. Also beware self-service technologies. I use these in Islington Libraries, though with difficulty. Older residents will find these challenging. Similarly the ending of provision of hard copy newspapers and magazines. Would it be possible for these to be available in some libraries with ease of access across the borough?

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Q2 Which proposals do you not support and why?

I am not in favour of reducing opening hours. The council could maybe advertise for voluntary staff for times when the libraries are less busy and to support permanent staff at other times.council could maybe advertise for voluntary staff for times when the libraries are less busy and to
I do not support the reduction in library hours and funding for my local library
i do not support reducing libarary hours. I do not support the 2nd stage of CCTV security, self-service, libraries without librarians.
I object to the deleterious proposals regarding public libraries. Public libraries are a service which will only be of maximum use and help if professional staff are provided. Cutting the hours of opening will be baD IN T be s all residents, regardless of age, income, place of residence or educational standard. Residents should be provided with a professional service, with trained librarians
S25. The council fails to listen to residents' views on parking and see the money raised as a revenue stream.Any cuts to library services. My local library is in Crouch End
None
Cutting Library provision
I do not support the reduction in operating hours in my local library. I do not support the move towards self-service technology. This appears to be the first steps towards closing down our libraries which are so important to the community. 'The model has been disastrous in Barnet where a figure of 187,000 active users was reduced to 20,000 within 2 years of its introduction in 2017. There have been 66% and 51% drops in visits since Golders Green and North Finchley Libraries started using Open +.
The library proposals from S19-S21 could be effective if serious note is taken of experiences in other Boroughs. For instance the part paid staff and part volunteer model in Camden is not for the faint hearted and relies of thousands of hours of highly skilled volunteer work.
As above.
S19 & 20 - Libraries have enormous potential to become the Locality Hubs for the delivery of other services eg C10. The evidence from those campaigns which have monitored swipe card/independent user systems have not been positive. Libraries may be easy targets when budgets need to be cut but there has already been a substantial cut - 33%. The question is whether the Council is using libraries to their maximum potential eg integrating these spaces and skills to deliver other much needed support in the community - eg mental health services and social care support. Librarians have particular skills. Could there be partnership directors to maximise outreach and use of the space for services to the community which would bring in income as well as supplement much needed supports.
Cuts to Library services
Variation of library opening hours (see below for comment) Introduction of self- service technology in libraries (see below for comment) & Ending provision of hardcopy magazines and newspapers in libraries (see below for comment). Has there been an Equalities Impact Assessment for these proposals? If not, then the proposals should be withdrawn until that has been done and reported. The current proposals do not show the impact of the proposed changes on the most vulnerable in Haringey, including children and young people, important beneficiaries of the local library system. I thought, in law, Libraries were a 'comprehensive and efficient' statutory service, these proposals undermine such a service. Libraries are an essential public service, an important part of the fabric of a society that values community life and education. These proposals are the thin end of wedge to undermine those principles. Citing Barnet (S20) – "developing services jointly with local communities but remain part of the library statutory network as has been introduced in other boroughs" – does not inspire confidence, Haringey Council should not emulate former Tory borough Barnet that now has a poor library service. S19, S20 and S21 is a thinly veiled strategy to save money by employing fewer (and then eventually, no?) librarians. Those of us who

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have managed cuts in large budgets know that the quick way to do this is to reduce staff. This is short sighted: the organisation managing cuts in this way contributes to its own slow impoverishment and, in this case, the community. Skills are devalued and ultimately lost, difficult to replace, often never. How does cutting paid, trained, skilled and knowledgeable library staff by 40% fulfil the obligations under s7 of the 1964 Museums and Libraries Act? Referring to children what impact do these proposals have on the important work done by librarians through schools' visits to the libraries and the outreach work done in schools by qualified librarians plus parent and toddler reading and activity sessions in the library at off-peak hours (when under these proposals libraries may even be closed)? These facilities need to be close to home or they might as well not exist. S19 refers to the importance that "libraries are ideal as a free and safe community space to work in" but the plans contradict this wish and need because of the proposed variation in the staffed opening hours with no toilet facilities and very worryingly, no independent access for children and young people who will need to be accompanied by an adult. This will particularly impact children and young people whose living conditions mean that library space is vital for their educational needs and safety. The Equalities Impact Assessment must consider this. Self-service also raises serious access concerns for people with disabilities and/or mobility issues and/or the elderly. It also raises serious health and safety concerns for women; also tailgating, anti-social behaviour, lack of toilet facilities, and so on. Loss of newspapers/magazines saves a pittance (lost in the local authorities financial roundings) and excludes people such as the elderly and those digitally excluded from the joys of sitting in a library and reading the daily newspaper. Libraries are social spaces, this 'saving' sadly focuses on valuing what can be measured rather than valuing the minutiae of things that can't be measured, such as the pleasure of sitting in a communal space and reading the daily paper.
S9: I am not clear what is proposed here. S19 I categorically do not support the reduction of opening hours in my public library (Stroud Green & Harringay). The Library is used throughout the day by different users, depending on their specific circumstances and needs. During the day, it is an important centre for caring parents, old people and residents with special needs. Libraries sit at the center of a local community and should be cherished as places where people can read and focus, but also meet and share. A library without staff and only a self-service would defeat its function and purpose as a community centre. I think it is essential to keep newspapers and current affairs magazines, or ensure that there are tablets available to all users.
All those relating to the ill-considered and swingeing proposed budget cuts to the Borough librarys. services.
S12 while I understand the unsustainable pressure on provision of adult social care by hollowed-out council budgets, with the loss of contracts with homecare agencies, how are vulnerable people needing care provided by direct payments to be protected from abuse?
The reduction in hours and staff - I used the library as I have a young baby who attends the free classes. This is extremely important for her wellbeing and mine. I feel the changes will impact this and would not feel as safe and comfortable without it staffed sufficiently
I object to the proposals concerning libraries S19, S20 and S21. The library opening hours should not be reduced because they provide a place where the elderly, the unemployed and the lonely can gather. They are also necessary for school children to study when they do not have a quiet place at home to do so. They also provide a haven/shelter from trouble-makers and gangs. Then there is a need for digital access for those who cannot afford it , or those who need assistance with using computers, often the elderly. Finally, do not underestimate the value of library toilets because public toilets are now very rare. S20 We already have self-service technology. I object to community volunteers being expected to cover for reductions in hours because one cannot provide a reliable service in this way as volunteers will come and go, leaving the service closed when they are unavailable. S21 Most print newspapers and magazines were taken away in covid

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Q2 Which proposals do you not support and why?

and not replaced. A tiny saving of £30k is not worth it because the elderly and digitally inexperienced will no longer use these materials if they are not there in a convenient form. More generally, for all people, expecting them to spend even more time in front of a screen is not good for their health or their spirit.
The reduction in library hours and staffing. Our local Stroud Green Haringey library is an integral part of the local community. It is constantly busy and the staff are hardworking and hugely valuable. It is a brilliant resource for local families and ia used by all generations. Reducing the opening hours and making it unmanned at times would completely change the way In which the library is used. The council would be forcing families out and driving down the numbers of people who can use it.
S19 and s20
S19, S20, S21. You just spent money renovating Horsney Library to now partially (before fully ?) close it most of hours. This does not make any sense. S21 is not ideal for old person not going online, S20 is terrible, you do not run library without staff. CCTV security is everything except secured, not being able to access toilet is just a joke. How is reducing opening hours of library a good thing for education of our kids ? This is really the one service you should never touch
Even more Cuts to library services are a disaster- to young people living in overcrowded or homeless accommodation as they are a vital resource for studying. Also vulnerable adults who don't meet the severe criteria for ASC services but use a library for safety, further education in all aspect, and basic warmth and toilet/self care facilities which are almost entirely absent. Many older people will be even more isolated without this simple service. All users need staff there to guide, inform and support their needs and aspirations.
The proposal for libraries is deeply disappointing
Concern at excessive cutting of library hours and reliance on self service. People have adjusted to current levels of self service but still find personal advice and interaction with library staff very valuable.Links to environmental
staff should be paid, do not agree with volunteers instead. we need expertise, commitment, and accountability
I'm very concerned about the cuts to library provision because it looks like the lack of professional librarians will affect how young people get the support they need
S19/20/21 - libraries are crucial to many vulnerable citizens, providing support and a welcoming environment from staff who know their customers. They give children of all ages access to books and toys when many do not have these at home. They support parents of pre-school children through the learning environment and are a safe, friendly public space. Reducing staffing and relying on digital technology is not a way forward to enhance community engagement and build citizens of the future. Will there be staff to guide those unable to access online newspapers if hard copies are unavailable.
S19/20 I am in my 80s and have lived in Haringey all my life. I have used my local library throughout and am appalled that Haringey is thinking of reducing staffing or in any way destroying what is a brilliant community service, accessible to young and old alike. My local librarians are available, friendly, knowledgeable and very important in the local community. Libraries provide a safe environment for all and a welcome place, especially in the winter months, for those who might otherwise feel lonely and isolated.
i do not support reducing the Variation of library opening hours, since we don't need evening times theres no demand here. It's mostly used by families with children. It's actively used every day and should not be closed some days. Further I do not support Introduction of self- service technology in libraries. The current staff are knowledgable and helpful. CCTV will not prevent drug dealers using the library for their deals during the day if its unstaffed. We currently have an

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Q2 Which proposals do you not support and why?

issue with this crime outside the library at Stroud Green, the police are aware of this. If the library is unmanned the can freely come into the library.
S19 I oppose reducing opening hours of libraries. I am not opposed to increasing opening hours in the evenings but would want branch libraries to continue to be open 6 days a week. S20There are problems with self service technology; librarians regularly have to help people check out books when the machines don't work. I do not support community run libraries as these becaome limited volunteer based services, not proper libraries. I am not sure that I would want the branch libraries to be used for other services. S21 I do not support this end to hard copy newspapers and magazines since many readers find reading on a screen a strain. Also older readers may find it difficult to access newspapers on a screen.
I do not support your plans to make deep cuts to your library budget and in particular relating to Muswell Hill Library.
The Library service changes .. Will destroy the whole community development objective of the Council
Please do not close public toilets. They are needed for many.
Self service and CCTV at the libraries. Am aware of this being a negative experience in many areas.
Cutting of library services with a view to self service? How crass and unworkable. No amount of volunteers can, or should, take the place of qualified librarians.
variation of library opening hours (S19) and moving to self-service (S20)
S19/20 I strongly reject any proposals that reduce library hours or staff. Libraries are mainstays of the community, extremely important for young and old alike. For many the comfort and welcome they receive on a daily basis from library staff makes a huge difference to their lives. We should not be thinking about cuts to library budgets at this difficult time for many residents.
S25 Review of (parking) fees and charges. This looks like a cynical method of earning revenue. S19 Variation of library opening hours. This looks like a reduction in hours, making full-time librarians redundant, losing their experience and dedication to the community. S20 Introduction of self-service in libraries. My first observation is that the capital and running costs of such technology do not seem to appear anywhere in the document. In Barnet it took 9 months to do the building works needed, and the costs were at least £3million. There were reductions in library usage and other problems described in the independent report dated Feb 2020 by the Barnet Council Activist Group. S21 Ending provision of hardcopy in libraries. This is a miserable cost-cutting measure, saving very little, which discriminates against those who are not adept with technology. See my further comment on protected characteristics. The last sentence 'Staff are available in all libraries to assist...' will not apply if items S19 & S20 are actioned. G3 Recruitment of legal support posts. These will not be needed if the Council fulfils its duties and avoids being investigated by the Ombudsman or having to defend itself in the media. G7 Revised cost of revised arrangements for delivering Leisure Management in house. The cost would be less, on the Council's own figures, if alternative arrangements were considered, finding a new provider for Leisure Management. G10 Cost increases for digital infrastructure. Some costs will no doubt increase, but these need scrutiny. AV equipment is mentioned here, but also appears in item C23. Is this double accounting? C13 Libraries Hub ICT (Public Access) Decent wifi in libraries is badly needed, but please ensure value for money, avoiding overspecified PCs and redundant routers.
Cuts to library services
Do not support this deep reduction in library hours for my local library. Many family uses library for many reasons. In this cost of living crisis, somewhere like libraries should have strong stand for our community.
Variation of library opening hours - I feel it is misjudged to close libraries in the mornings. However, increasing use by community groups while the libraries are open sounds like a great idea.

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Q2 Which proposals do you not support and why?

I do not support the proposed cuts and change to the local libraries. These are lifelines and need to be staffed
I am not in favour of S19 and S20 which refer to variation of library opening hours and increasing the use of self service machines in libraries. As soon as you reduce the consistency with which a library is open you will significantly impact how used the services as people will not bother to go because of a previous experience of it not being open. No doubt the council will then use a drop in use/attendance as a reason to close services. Increasing the use of self service operations (paired with reduction in staffing) will make the services inaccessible for the most vulnerable members of the society - these are often the same people who benefit most from the service. As a computer literate person without disabilities I find that frequently in taking out 10Books for my kids on the self service machine 2 or 3 will not be able to be borrowed on the machine and a member of staff kindly issues it at the desk. This will mean the system ceases to function with no staff there. Further to this, I generally attend the library with my young children - it will feel like a significantly less safe (and less joyful) place if it were in staffed.
Please do not make cuts to our library services. They provide so much to the community. Parents and children use the services in the morning. Please don't take away this option for parents/carers. It is a safe, warm and free place plus it encourages children to love books. Taking this away would adversely affect the community.
I do not support the change to the local library hours and staffing. I do not believe self service will be sufficient to meet the needs of the community and especially people who find accessing such systems problematic such as the vulneraable, elderly, disabled. Having a friendly face at the library is very important
reducing library open hours. Morning hours are a vital resource for mums! We currently don't have a swimming pool at tottenham green leisure centre and now you want to take away early opening hours which is when mums and babies visit the children's library! we may not always take out books but we value and need the space! Children's story time at marcus library in tottenham green has just been stopped! it is shameful to remove these services for mothers and fathers in need of low cost activities for their children. I thought you stood for best first start?? And the fact that tottenham green leisure center is ignored when you talk about supporting people that need it most…compare it to park road. Shameful.
library changes
I do not support the suggested change of opening and closing times for library's. And I do not support them being unstaffed
The reduction in opening hours and staffing at local libraries.
S16 Reducing demand for social care is unethical. Replace demand with need and meet it as Care Act 2014 specifies. S19 and S20. Libraries are essential not just for children but for adults for lifelong learning, for safe warm spaces for people with disabilities, mental health issues, older people as community hubs. Without staff they will not be safe for women and girls especially. CCTV is about surveillance not safety. Library staff and their expertise is essential for all ages. Stroud Green library is a beacon in the neighbourhood and the staff provide an exemplary service. I have been proud over the years that Haringey has not gone down the path of Easy Council Barnet in destroying their library service. Once gone this community resource is irreplaceable. It is vital to wellbeing and individual and community health, it is truly preventative.
Reduction in library services
The approach to libraries feels very short sighted given that the library services could be included in the New Transition Service detailed under S1, S27 enforcement on environmental crime, the increased need for legal support in G3, to name but a few. Library spaces should be augmented with these activities in order to a) provide a site for these activities, and b) to protect its core function. The introduction of self-service technologies seems to be incredibly ill-advised at a time

when the outlay on digital systems and their maintenance is always more than predicted. The money is better spend on using the service and augmenting it to help those who need it.
• We believe the proposed libraries budget cuts are disproportionately high (32%). • They are also being applied too quickly: 16% in the first year, meaning cuts will start in April, and this excludes any provision for inflation, meaning that the proposed cuts are far deeper. Also, there is a proposal to seek further cuts in April 2025, when there will need to be investment which has yet to be thought through, and it is unclear if there will be sufficient time for these to be done. • The proposals both in terms of opening hours and then in 2025 to a change of model, represent such a fundamental change in services, that for either of these sets of changes, we do not believe the benefits case is achievable nor in any case that there is sufficient time for planning for their implementation. • We also believe any decision made in haste with insufficient warning is reckless in that they could cause lasting and irreversible damage to a number of aspects of the community • It appears the proposed budget cuts are to be mainly impacting staffing, which in turn could force libraries, including Muswell Hill Library, to reduce opening hours to a significant extent that will cause harm to residents. • In addition, if hours are reduced significantly, then the planned benefits of refurbishment would be reduced, potentially negating the whole business case for refurbishment. In recent presentations, we were told that changes in opening hours appear to be based on footfall analysis and comparisons with other councils which we believe appear highly spurious and dangerous and inappropriate comparisons. • For example, these do not appear to consider the varied usage by parents and children across the calendar year. Pre-school and primary school children would be particularly badly affected as primary school libraries are not as strong as secondary schools, and as evidence is showing that younger children's literacy rates are a concern and their reading enjoyment is at its lowest level in almost two decades. • The comparisons also do not consider then need for long-term investments in new technology some other Councils have had the benefit of. • In the specific case of Muswell Hill library it needs to be noted that as the library is currently closed for refurbishment, any footfall analysis post opening would not be representative of the future. When Alexandra Park library re-opened, it took a while for the branch to re-establish its footfall numbers but is now is thriving as residents see the benefits of the new infrastructure. We expect the same for Muswell Hill. • In Muswell Hill it should be noted that when the library reopens in the Spring, there will already have been savings in staff costs depending on the actual reopening date. It would be tragic if the branch were then to reduce its hours, which would then make it especially hard to re-establish the visitor numbers one would expect, go on to see the increased levels that other newly reopened branches such as Alexandra Park have achieved. • We believe the significant negative impacts for any reduced hours for residents as we have set out in our response to Question 6 below. These include: o Negative impacts on those who are not digitally savvy and who need to go to a space where they can have access to services, leading to increased social isolation and causing increased costs to other Council services. o Adversely affects those from poorer backgrounds who have been using the libraries to access a warm space in cold weather, particularly in the light of the current cost of living crisis and higher energy bills. Again, this will increase social isolation and increase costs to other Council services. o Particularly impacts children and their parents who use the library heavily. A blanket reduction in hours would impact mothers especially during half terms and holidays. o Particularly negatively impacts on the unemployed and those seeking employment, who would have reduced time to
S19, S20, S21: I believe that some modest trimming of library opening hours (10-13%) is understandable in the current environment, as might some trimming of the hard copy periodicals budget (to c.£2k/library, with individual branches allowed to decide how this is spent). BUT I do not support the deeper cuts that these proposals involve. The cuts proposed will really damage the whole concept of libraries being socially useful. Ironically, the areas that they contribute in - education and social wellbeing are seen as "protected" but because they just happen to be lodged

Appendix 2

Q2 Which proposals do you not support and why?

under a "library" heading the knife has been taken to them. The new technology library concept is not at all credible either technically, or financially, or from the client perspective.
I do not support the following proposala for changes to my local library which is Stroud Green and Haringay Library on junction of Stapleton Hall Rd and Quernmore Rd N4. I do not support reducing opening hours and reducing library staff. I do not support the next stage of the proposals which propose the introduction of self service technology and CCTV security - I feel strongly that continuing with current staff levels will work best for a community library.
Unmanned libraries
I do not support the budget cuts to the library . I go twice a week with my toddler for activities and appreciate the activities and time taken
Please please please do not cut the staff in the library. Access to books is a life-changing opportunity, and an unstaffed service risks making it harder for disadvantaged people to be welcomed, guided and supported – and so risks making a priceless public service more exclusive
I do not support the huge reduction in hours for my local library. I do not believe in the idea to introduce self service technology and CCTV security is an acceptable strategy for our local library.
I do not support this deep reduction in library hours for my local library. I do not believe that the next stage to introduce self-service technology and CCTV security is an acceptable strategy for our community library.
I am deeply concerned by the cuts proposed to local libraries
I do not support the cuts to the library service budget.
S19, S20 - I strongly oppose the chipping away at library services, as reducing opening hours will itself reduce attendance start a downward spiral. I notice no details are given on reduced hours at Hornsey and the Central Library. The movement to 'community' libraries has diminished services in Barnet and there is always a 'tipping point' with these things. Haringey's support for its libraries is something to be proud of and a reason why I have continued to vote for the council despite other misgivings at certain points. I understand the position the council is in, my strong preference would be that a downward spiral does not start with libraries ahead of a potential change of government this year which could result in a better settlement for local government
I do not support the cuts to the library
I am very concerned about proposals to cut library opening hours at both local branches and the larger libraries, and the assumption that self service technology can reduce staffing costs by up to 40%. The proposals say no library buildings will be closed - we only have 9 in the borough - currently two are closed for renovations and most others have been for significant amounts of time in recent years and we have actually only had 6 or 7 libraries running at a time. Most libraries are used by various groups, some run by library staff and some by other organisations including voluntary sector groups. Many of these are a way of encouraging families, younger people, older people, people with disabilities and health issues etc to come in. I don't believe that self service technology will mean that 40% less staff are needed. Some of the technology is there already, but some people need help to use it, and there are things that the self service machines can't do. A suggestion of handing branch libraries over to voluntary/community groups to run is hidden, without a heading, in with the proposals for self service technology. "Community" libraries in other boroughs are no longer part of the network, and users don't have access to the book stock and catalogue etc for the public library service unless they go to a public library branch. Haringey says it's considering handing 6 of our 9 libraries over to be run this way, including Coombes Croft and St Ann's - the nearest branches for some of the poorer areas of the borough. I don't believe that "libraries" run by community groups and by volunteers rather than paid staff would replace public libraries and the statutory and other services they run adequately. When the document says no library buildings will close, if this just means that the services delivered in those buildings will shut, it isn't reassuring. Yes, young people do need somewhere to study, but a building

entered by "self-service" in the evening, with no toilets and very limited staff available, is not safe or accessible for many people who use libraries. There are also people of various ages who come into the library to use computers and/or access internet, including to study, to apply for education/training/jobs, to apply for council homes through bidding systems, to meet requirements for benefits claims (for example Universal Credit claims) and for many other purposes.
I do not support cuts to our local library in Stroud Green. This has been a lifeline to me and I know from when I am in there how well used it is by our local community.
cuts and changes to Stroud Green library
S19: I am concerned that the proposed variation of library opening hours may be overly concentrated on branch libraries and wonder how the demand for library use and current demographics will be identified and decided. S20: I am concerned that this is unworkable! what is the success rate of other libraries elsewhere who have introduced self-service technologies? Is it successful and if so where are these libraries? Do such libraries increase their users/footfall and the overall standing and cultural importance of reading and education within their particular boroughs? S21: Ending Provision of hardcopy magazines and newspapers would be appalling! Yes, it may seem to be costly, but surely we should be applauding the use of printed media for the basic joy of reading newspapers, learning and sharing news of what happens on local, national and international areas rather than digital media, to which so many older people find difficult or unwilling to use.
I think there should be more attempt at raising revenue from certain services, not just savings.
S19, S20, S21, S28, G7, C5, No mention of Osborne Grove Nursing Home. The proposed cuts to the Library Service will discourage users and the development of Library Services in the Borough. There should be professional staff available to help users and encourage use of the facilities. As for New River and the other Leisure services, there seems to be large expenditures involved but little explanation of why they should be so high.
S21 - self service will rip the guts out of the library. People go to libraries to talk, meet others, avoid being lonely and catch up on news as well of course to access the books and music etc on offer. But an increase in self service and a reduction in staff will be so counter-productive for library users - the place will lose a sense of community. I also feel that a reduction in staff is entirely inconsistent with S19 and S21 - by all means direct people towards Press reader but you will need staff there to explain to people how to access it, how the opening hours works etc. Our supermarkets have shown that self service models do not work, create more confusion and chaos and ultimately disenfranchises the very people they are claiming to support. This measure if implemented would drive a reduction in numbers and the sense of community that so many library users rely on - and in fact depend on
I do not support reducing the library service as proposed in the consultation. The model proposed has had disastrous results in Barnet.
I strongly object to reductions in library staff. From my experience with computerised systems designed to replace human staff, they often fail to give an effective substitute. From information I have been given, similar computer systems in other London Boroughs have led to significant drops in active library attendance. For example Barnet: 180,000+ users reduced to 20,000 within 2 years of such a system. Golders Green and North Finchley - drops of about 50-60%.
I don’t support cuts to any library services.
S12, C23, S19
I am concerned about proposals to reduce the operating hours for libraries, particularly larger central libraries like Hornsey. Libraries provide important amenities and are one of the few free, warm, accessible spaces for all residents. I am concerned that opening later in the evening could

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Q2 Which proposals do you not support and why?

make staffing libraries more difficult, though I welcome the interest in meeting residents' needs and it may be that there is a lot of demand for this.
I am very opposed to closing and reducing vital library services which are a lifeline to many people. They serve all age groups and are a focal point for community activity including volunteering eg in the maintenance of plants and open spaces. It seems entirely wrong to be spending money on three new sports centres at the expense of much loved library services. Both are needed and there should be a proper balance between the two.
I don't support the plans to cut library funding, staffing, opening hours and resources. We are living through twin crises of living costs and mental health. People need libraries for warmth, for a friendly face - for help finding information, applying for jobs, learning who they want to be in the world. Our libraries are valuable. Those who have least need this resource most. We need staffed libraries that are open to welcome people whenever they need to visit. I've struggled to register online with Haringey Libraries. A lovely librarian at Crouch End sorted that out for me. Old people, young people, sick people, poor people - the people who have least also need most support. A librarian is a community leader, an educator and a support worker - something no machine can replace.
LBH Library Objection 14.01.24 S19, S20 & S21. Haringey Council's proposed 31% cuts to the library service 1/ Libraries are an important part of the social, educational and welfare fabric of Haringey. The Council has been exemplary in keeping all its libraries open and upgrading them at a time when other councils have been closing libraries. Cuts of 31% would have a devastating effect on the library service with adverse consequences for the people of Haringey. 2/ The library service depends heavily on the professional librarians who are trained to give information and expert advice to library users. They are not merely people who issue books and return them to the shelves. 3/ It has been shown elsewhere that using volunteers to staff libraries is unsustainable. 4/ Libraries cannot perform their proper functions if they are only open for limited periods. There must be all-day access for every section of the Haringey community: parents and toddlers, working people, older people, disabled people, schoolchildren, students, job seekers, and homeless people. Libraries are a beacon of hope for Haringey residents where they can read, study, research, socialise, keep warm, look for jobs, take classes and workshops, watch films, play the piano, find out about local activities, and use the facilities such as toilets and photocopiers. Many deprived people do not have access to books, newspapers, or computers at home. 5/ Reduced opening times as proposed will substantially reduce the accessibility of the libraries for Haringey residents of all backgrounds e.g. parents and children in the morning, senior citizens in the afternoon, and school students after school. 6/ As indicated in point 1/ above, the multi-faceted work of the library service saves the Council money by playing a critical role in harm prevention. For example, by helping vulnerable residents remain independent in the community and avoid going into residential care. 7/ The Council's budget difficulties are fully appreciated, but I suggest that the Council should remain faithful to its mission of providing a proper library service for all. While considering the possibility of cuts in other areas, it should explore the possibility of introducing revenue-producing schemes at the libraries. For example, some of the rooms in libraries could be rented out on a long-term basis or hired out by the hour: for classes and training courses, meeting spaces for Council staff or others, hot-desking spaces; coffee and refreshment booths might be installed in front of libraries. CONCLUSION I am totally opposed to the proposed cuts to the library service. I urge the Council to pursue an alternative strategy and to be innovative in considering imaginative schemes to safeguard the library service for our children and our children's children. Given that the consultation period was so short - and stretched over the Christmas holidays - the Council should not proceed with these cuts. It must have further consultations with library-users, including FORE, and explore better ways of saving money and maintaining a high-quality library service of which the Council can be justifiably proud.

Appendix 2

Q2 Which proposals do you not support and why?

Library opening and closing hours to branch and main libraries, should be kept as it currently is, with no reduction to staff numbers, as libraries provide a vital service to residents at all times of the day. Even when there's limited footfall at certain times of the day, staff are carrying out and prepping library activities/events. The library should not be turned into a community hub or for use by community organisations and should be kept as a library, which provides a free service to residents, and supports the vulnerable with safe and warm spaces, and study spaces for younger residents. Library staff should not be reduced or replaced by volunteers or CCTV or digital technology as staff come with specialist library and IT skills, customer service skills, and specialist knowledge. Reducing staff will not help the many residents who need help with use of use of digital tech such as kiosks, public pcs, photocopier/scanner/printers etc. Library staff as well as providing library related customer service, also promote/refer residents to other Council services so also provide customer care and support. Library staff needed to support with library queries such as book issues, discharge, reservations, fines and miscellaneous fees: adverts, sale of stock, damage to books, replacement items etc. They process new stock, shelve books in correct place, keep shelves tidying, and weed old stock. They also keep residents safe and a provide a friendly face to elderly, lonely, vulnerable residents. I do not support increasing Council tax, as it's already high enough as it is, and it's not supporting residents during a cost of living crisis.
No to excess service charge increase for council tenants and leaseholders! The proposed increases are excessive and do not take into account the council's duties of care and its professed commitment to social justice and inclusion. We are facing a squeeze on council housing funding and support from government – alongside cuts in all other public services - this year, and in this borough, especially libraries. Instead of doing the government's dirty work for it, the council should join with residents, other councils and MPs to demand a better deal for services which are a public investment – bringing a positive return in the future in social inclusion and reduced state benefit costs. In regard to council housing, the proposals seek maximum rent increases – increasing to the maximum for current tenants and using the flexibility amount and London Affordable Rent (which is not affordable) for new tenants. The huge service charge increases follow very high increases last year. So for tenants in high rise blocks with concierges (and without district heating), aggregate service charges were £36.11 pw in 2022/23, £42.51 in 2023/24 (17.7% higher), and under this proposal would be £52.61 pw (23.7% more) in 2024/25. These charges would be on top of much higher rents for new tenants, and even higher rents for those paying new homes rents. The equalities impacts of these rent and service charge policies adversely affect households with Black and ethnic minority members, female headed households, and disabled people. These proposals should be reconsidered urgently by Councillors.
Closing the library, and getting rid of hard copies of magazines and newspaper is ridiculous.
The information is not presented in a user friendly way
The 31% cut to libraries (S19, S20, S21)
S19 s20 I do not support the reduction of library opening hours or the reduction of qualified librarians.
Library proposals. The library opening hours should not be reduced as they provide a welcoming space throughout the year and esp. during the winter. This contradicts the Warm Spaces Initiative from last year. Newspapers in hardcopy should be preserved as many older persons do not like to use computers.
s19 - Libraries should remain open in the mornings for older people. Beware of only thinking about young peoples' needs
S19 - LIBRARIES OFFER A SANCTUARY FOR THE COMMUNITY S20 - DIGITAL SERVICES REMOVE A SENSE OF COMMUNITY WHERE IT IS NEEDED.

Appendix 2

Q2 Which proposals do you not support and why?

Libraries changes to hours, staffing, hardcopy newspapers etc. this will limit access to people who can't use computers and even more vital to young people who might not have access to their own computer or even space to work in peace and quiet - who most need it.
S20 - Typically, many older people use libraries who are not comfortable with self service technology s28 - I am against any removal or reduction of concessionary discounts. We need to do everything in our power to achieve health maximisation for those in vulnerable groups need the human contact. They need to ask questions and order books. s19 - We need our libraries. If demand is dropped, advertise and encourage groups to use the space.
S19/20 - Reduction of library staff. Library technology v variable. Digital newspapers not accessible to those with reading impairment. S10 - Sexual health testing online could be dangerous. S24 - Advertising on buildings does not enhance the environment. S28 - reviewing concessionary rates will debar less well off.
S19 - I do not support the proposal as older people and disabled need to have access at all times
I don't support library cuts because many need to access libraries in the morning and need support from additional staff.
I dont support any library cuts
I dont support cuts in the library
I dont support any new proposal, myself and children wants it to stay the same
Library cuts
I do oppose the library cuts
Reduce in library hours-having a young child I feel having a library readily available to be invaluable
S13 - It takes forevr for people to be reached with actual support especially elderly/old age - StruggleS18 - Too much politics, S19 Your're killing the meaningfulness of having a library
I do not support the library opening hours reduce as I come in to use the internet for my work, and to look up recipe books, novels and self help books. I come in at irregular hours, so the library is there, it helps life a lot.
S18 - This is more important
I strongly disagree with cuts to the library service. It is one of the very few council services I access and is greatly valued.
Keep my library open and the hours it is open. Do not reduce the hours so kids can have access to books
Taking away the people's future right
s19 s20 - Libraries are a vital resource providing a warm safe space and free entertainment for young children and parents and introducing kids to books and reading
I don't support a 100% discount of people not to pay council tax. However 20% discount of their council tax will sound reasonable. The saving reasonable. The saving of 80% will be allocated libraries and library facilities.
I attend a very well supported knitting and crochet group at coombs croft library on a monday afternoon and would not want this to end. I would not attend groups at any other libraries
Closing Library, Knitting group i would not attend if it was moved to another library staff needed in case of errors
Betting shops
Increase in advertising space - commercial adverts deteriorate the communities' mental health and wellbeing. Public space should be preserved for civic announcements.

Appendix 2

Q2 Which proposals do you not support and why?

S19, S20 or s21. Hornsey Library currently offers a safe warm and intellectual sapce for people of all ages with your proposal reductions to library staff, hours and resources, I feel your proposals will have a negative impact on community well-being
I do not support reductions in Marcus Garvey Library hours
I am responding to sections 19-21 of the consultation, I do not believe the library hours should be varied as it will make access to the service more difficult and less available for residents.
In particular, the CCTV , technology and especially library funding is all wrong see www.gov.uk/librariesshapingthefuture . Libraries have already had a cut of over 50% of adult literature.
We do not wish to see any changes. It would interfere with my children's regular visits
Strongly opposed to proposals to vary library opening hours and introduce self-service technology in libraries directly conflicts with stated priorities to support vulnerable residents and children and dying people. Also oppose cuts to SEND transition services for same reason.
I DO NOT SUPPORT REDUCTION IN OPENING HOURS I DO NOT SUPPORT SELF-SERVICE/CCTV SECURITY MODEL. LIBRARIES NEED LIBRARIANS.
S24 - Already enough visual pollution in the Borough. S20 - libraries need librarians - they are a vital service. Libraries are vital for poorer sections of society. S19 - Keep libraries open as much as possible. .
CUTS TO LIBRARY - STAFF HOURS and NEWSPAPER! (NEWSREADER APP you need account??)
Variation of library open hours (S19+S20) Self-service technology in libraries -> 40% staffing cuts will be detrimental to library service!
Library staff + automation Closing/reducing hours - especially STROUD GREEN which is the hub of our area for vulnerable, young family, people needing community hub.
Closing libraries earlier and opening them later
I understand the council is in a hidious position because of central gov cuts and all services are vital and i feel most dissapointed in the proposals to reduce library services since they are a prescious community resource
Cuts to libraries, the librarians and making them automated!?? Newspapers - How will "newsreader be accessed?
CUTS TO LIBRARIES , STAFFING. AUTOMATION.
I strongly oppose cuts to my local library service
Reduction of library opening hours - Libraries are central to flourishing communities providing educational, economic growth and community cohesion and cuts to librarians = damaging to these valuable prices
I do NOT support changes to library opening hours and the introduction of self service in libraries. Please NO reduction in staffing in libraries. The librarians (Stroud Green) are community facilitators and enablers.
Making changes to libraries. These are great spaces for those of us who like to come to the library and read in a quiet space and the staff are helpful
-hard copies newspapers support investigation journalism. A pillar of our democracy. Number could be reduced.
Variation of library opening hours, introduction of self-service technology in libraries and ending provision of hard copy magazine and newspapers in libraries. Our libraries are hubs for the community. These proposals will massively reduce accessibility.

Appendix 2

Q2 Which proposals do you not support and why?

Library Closures - undemocratic unsafe measures that will turn our library into self-service zones. Stroud Green library is the heart of our community - Many poorer disadvantaged people use our library for education, sociability and warmth. Feeling of safety will be gone.
I am positively against proposal S19 and the reduction of opening times, s20 and the reduction in members of staff. I have been a regular of Stroud Green and Harringey library for the past 10 years and hugely value the support and expertise of the staff and being able to access the library in the mornings
I do not support library proposals S19 + S20 - particularly S19 - variation of library opening hours and S20 - reduction of staff. I use the library every week with my children. It is not just here to increase literacy + love of books, it is here to support the community - whether that's new Mums + Dads bringing their babies to rhyme time or people on benefits looking for work. The library is an essential part of the community and its services should be protected + maintained - especially smaller libraries like Stroud Green.
Cuts to library opening hours and funding in particular, the Stroud Green branch.
1.Cuts to newspapers Proposal - The Newsreader requires paid membership? How will all users receive this? 2. Cuts to library opening hours - especially quernmore/stroud green which is a vital community hub in our area 3. Cuts to experienced librarians - vital to work with vulnerable.
I don't support the introduction of self-service technology in libraries: this will deeply affect how the community uses and enjoys the space and it will leave a huge gap in the community.
Cutting hours and Cutting staff
I do not support any changes (eg NO reduction in staffing/opening hours) to Harringay and Stroud Green Library
I do not support the reduction in hours at the library as the facilities provide essential services. When I had a new baby the library was one place I could go to stop me going crazy.
The rest, in an age when crime is rising, how can you leave a library unstaffed or just run by volunteers? Its ridiculous. Libraries should be a safe place to go to for everyone.
I do not support the reduction of funding to libraries. It is essential for mental and emotional health that we retain current staffing levels, facilites and do not outsource such a vital function to volunteers
S19 AND S20: STROUD GREEN LIBRARY IS MY SAFE SPACE IN THE BOROUGH. THERE NOT OTHER LIBRARIES LIKE IT. I'VE BEEN COMING FOR YEARS AND IF THE LIBRARY CLOSES ON SOME DAYS I WILL BE HIGHLY NEGATIVELY AFFFECTED.
s19, s20, s21, s22 Library services are vital and should not be cut. All services to young people need to be maintained not cut
Variation of library opening hours. I rely on libraries very much - mobility restrictions mean that Stroud Green is handy for bus - very helpful staff there now - self-service technology has gone far enough.
Any changes to library services especially reductions in staffing - these are vital community spaces
Closures.
S20
I do not support any reduction in hours of any libraries - libraries are an essential resource for all residents - there has been much reduction of resources already - when you start reducing hours, you lose readers...
I don't think the library times should be changed has a lot of residents and young people. will affect the community. The affect will make it so difficult.. residents need the library staff.

Appendix 2

Q2 Which proposals do you not support and why?

I do not support any reduction in library hours. My kids & myself do use computers for work.
- Introduction of self-service Technology in Libraries. - Variation of library opening hours. I pay lots of Council Tax I want to Interact and access my local Library.
s19/s20/s21 - we so enjoy the library. Talking to staff, reading actual newspapers and magazines and teaching the children about the importance of reading and social interaction, please don't charge this - please reverse the road closures S26 - This is a wider issue re road safety. Current restrictions have led to more traffic and speeding on oakfield road. I have a small child and the noise has increased massively. I'm now so cautious when we step out of our house.
S19 + S20 + S21 I do not support the reducing of morning hours in the library as mothers with young children need the space in the mornings. Adults study in the morning as well and not forget the older People who wake up in the morning. (Need staff not self service machines)
It would be tragic and short sighted to reduce library hours - they need to be extended. The staff are there as a friendly face as well as a bank of knowledge and they are a place people can go without any expectations. - so good also for childrens socialization. Please dont reduce hours and staff.
I dont want any cuts to library services
they may be use less in the morning but is very helpful to people looking for jobs' and people whishing to meet up socialising is very importent especially for the elderly
Volunteers will be used instead of trained librarians. Trained librarians need work & salaries.
To have cuts of staff of library staff hours and days closed library service and budget
S19 - It limits the older generation who want to use services and thereby focuses on young people. Also for us who have children and want access during less busy day time hrs. S20 - Some people are not tech savvy and therefore will be left out
S19 I love my library. I use Marcus Garvey Library regularly. I think Library Times ought be lengthened, if anything rather than shortened.
library reduced hours. Importance of library in all hours is indisputable. Community needs are met by libraries in various ways & shouldn't be reduced.
a) I do not support ending of newspapers in libraries, They are an important source of informational stimulation for residents and not all residents are able to use the internet. b) I am concerned about a proposal to reduce library opening hours in the mornings and extend them in the evening. Some residents eg elderly do not feel safe going out in the evenings
No cuts to library hours or services libraries are essential public spaces that are highly valued by our community
S20: The role of librarian in a library is important and can't be *illegible* by 'volunteers'. Also self-service technology is not accessible to the elderly and to people with a disability.
S19 - Library opening hours needs to stay the same. Where are we going otherwise?
INTRODUCTION OF SELF-SERVICE TECHNOLOGIES IN LIBRARIES OPPOSE STAFF REDUCTION AS LIBRARIANS KNOWLEDGE IS VALUABLE & PROVIDES A COMMUNITY RESOURCE WHICH SELF-SERVICE TECHNOLOGIES CANNOT
YOUR PROPOSAL TO CUT LIBRARY FUNDING - the library is a vital part of the community - you should be extending hours not cutting them. Staff make the experience.

Appendix 2

Q2 Which proposals do you not support and why?

S19 - Variations on library opening times, the libraries are a vital part of the communities, regardless of ages, gender or other considerations and it is used for much more than learning books.Meeting people, attending groups, Staff will lose their jobs too. This is a bad plan. S20, the same.
S19. introduction of self service technology in Libraries. I want a qualified librarian to be at a library, Volunteers don't have the experience/ S24 Libraries are not commercial spaces. This is what sets them apart. S21 people with poorer eyesight may not be able to read for long online.
Cuts to library hours & more self-service - I believe we need staff/people to meet & greet people as vulnerable people often need help with technology or advice.
Interaction - Community centres, hornsey library is a hub that needs to be open every day regular hours as people rely on it, provides warmth/comfort for the less well off, it's a large space for groups to meet and interact-providing discussion (broadening people's minds) Books are a vital asset, Technology is no substitute for a human being
I not sure why G& and C5 a total of 946 + 7436 are going into leisure services!! Surely libraries are also in need our support - as provide information + leisure + companionship. I would like to see leisure centres + libraries seen more on a par. Have more leisure activities in libraries etc. Encourage more young people to read by having sports quizzes in libraries etc. Combine the Fab benefits of all these estates!
REDUCING THE OPENING HOURS OF LIBRARIES. I USE ST ANN'S FROM 9AM MOST DAYS. ALSO, OTHERS USE THE LIBRARY FOR INTERNET AND WARMTH.
Proliferation of council advertising to generate income.
S19/S20/ As parents of a young child we regularly visit and use library services.
S19, S20, S21, S22 - Due to the significant resource that libraries provide in and to the community. There is no reasoned justification for such far reaching cuts & the introduction of digital infrastructure to replace the human element of the service.
The closure of limited library access. Libraries are the primary source for people of the community. This change affects many demographics as well as robbing may of a safe space.
I do not support this deep reduction in library hours for my local hours for my local library. I do not believe in self service technology, id like to go to the librarians for help and recommendationans and enjoy the interaction.
I don't support the cuts to libraries in the way proposed. The self-service/staff cuts in particular. Librarians make libraries & I wouldn't feel my children were safer w/ just CCTV
Reducing opening hours, The library is used for studying and thus reducing the opening hours would mean that there will not be enough time for this.
Changes to library service
S19 Variation of opening hours in library - this will cut off a valuable resource from people that need it the most (people in between jobs, Adults in continuing education, creative communities etc.)
Cutting hours of the library times, use of just two beds as some families have larger numbers and require a more personal service to meet their needs
-Variation of library opening hours -Introduction to self-service technology in libraries -Ending provision of hardcopy magazines and newspapers in libraries
Variation of library opening hours (S19). Many libraries are now places to work with working remotely massively popular. Therefore delayed opening hours in the morning would negatively impact. Money could be generated if your look at remote workkers needs.
Variation of library opening hours. Keep the libraries open, the community needs these places to be open, is good for learning and mental wellbeing.

Appendix 2

Q2 Which proposals do you not support and why?

Library proposals - Council needs to work closely with friends of the libraries groups. I have serious misgivings abiut all the proposals re the libraries
G7: Can Haringey look into partnering with a company other than Fusion rather than bringing services in-house? C22: Is this money for wfh? Haringey should use its offices.
S19, S20, S21 Libraries are essential to all age groups, but particular the youth and elderly people who need places to go and to study.
LIBRARY HOURS CUTS - DUE TO THE INTEGRAL ROLE THEY HAVE IN THE COMMUNITY AS ONE OF THE LAST PHYSICAL SPACES THAT UNITE AND SERVE EVERYONE.
s20 Barnet Council is not a borough to follow library-wise (or any other wise). Haringey library services have never been better in my 50 years as a resident, The community run option is a cop-out LBH - Should be able to do it for less as they dont have to make a profit
Please keep our excellent library service growing
LIBRARY CUTS - section S19, S20 + S21. The library service is the pride of the borough. Its very well used by all ages, we need it properly staffed and managed. Perhaps there could be some fundraising events but PLEASE PLEASE PLEASE don't axe our precious libraries.
Self service technology - i have been referred to the libraries by the machine - it doesnt always work