

## **Roosevelt Drive Complete Street Project**

### **Frequently Asked Questions**

#### **Project Overview**

**Q:** *What is the Roosevelt Drive Complete Street Project?*

**A:** The Roosevelt Drive Complete Street Project improves the segment of roadway between Cypress Gardens Boulevard (State Road 540) and Register Road. The project includes roadway reconstruction, a new roadway connection to Register Road, utility relocation and replacement, drainage improvements, pedestrian enhancements, and streetscape improvements to create a safer and more connected corridor.

#### **Construction Impacts**

**Q:** *When will construction begin and how long will it last?*

**A:** Construction is anticipated to begin in early August and be completed by Summer 2027. The project will be completed in phases to maintain traffic flow and business access throughout the corridor.

**Q:** *Will Roosevelt Drive be closed during construction?*

**A:** The project will be constructed in phases to maintain access along Roosevelt Drive. Temporary lane closures and traffic shifts will be required; however, the roadway is not expected to be fully closed for the duration of construction. Any temporary full closures, if required for specific operations, will be communicated in advance.

**Q:** *Will there be noise, dust, or construction activity near my property?*

**A:** Yes. Construction activity will generate temporary noise, dust, and equipment movement typical of roadway and utility construction. The Contractor will follow applicable regulations and work to minimize impacts to surrounding properties.

#### **Business & Property Access**

**Q:** *How will access to my business or property be maintained during construction?*

**A:** The Contractor will maintain access to businesses and properties throughout construction. Temporary driveway modifications, lane shifts, or short-term access changes may occur. The City and Contractor will coordinate with affected properties and provide advance notice of any temporary restricted access.

**Q:** *Will parking be affected during construction?*

**A:** On-street parking may be temporarily impacted in certain areas during construction. When impacts occur, signage and advance notice will be provided. Access to private parking lots will be maintained.

**Q:** *How will deliveries and customer access be handled?*

**A:** The Contractor will coordinate construction activities to maintain access for deliveries and customers whenever possible. Temporary adjustments may be needed during certain phases of work.

## **Utilities & Infrastructure**

*Q: Will utility service be affected during construction?*

A: No significant utility disruptions are anticipated. However, because the project includes relocation and replacement of the existing water main, temporary service interruptions may occasionally be required. In the event of a planned or unplanned interruption, advance notice will be provided when possible. If you experience an unexpected loss of water service, please contact Winter Haven Water's emergency line at (863) 291-5767.

*Q: Why is utility work part of this project?*

A: The city follows a "Dig Once" philosophy whenever possible to minimize disruptions to residents, businesses, and the traveling public. Because construction can be inconvenient, the city coordinates infrastructure improvements to occur at the same time rather than returning to excavate the roadway again in the future. As part of this project, the existing water main will be relocated and replaced to improve system reliability and support long-term infrastructure needs. Coordinating this work with the roadway improvements helps reduce future disruptions, avoids repeated excavation of the corridor, and provides cost savings by mobilizing a contractor only once.

## **Property Impacts**

*Q: Will driveways be impacted?*

A: Driveways impacted by construction will be temporarily modified and restored as necessary. Replacement will match existing materials when practical.

*Q: Will mail and trash service continue during construction?*

A: Yes. Mail delivery and solid waste collection services will be maintained throughout construction. Temporary adjustments may occur to accommodate construction activities, and residents and businesses will be notified if changes are needed.

## **Safety & Coordination**

*Q: Will emergency vehicles have access during construction?*

A: Yes. Emergency access will be maintained at all times throughout the project.

*Q: How will I be notified of construction impacts or changes?*

A: Updates will be provided through the Advancing Winter Haven project page. You can subscribe for updates and scan the QR code on project materials for direct access to the page.

*Q: Who can I contact with questions or concerns?*

A: You may contact the City of Winter Haven Public Works Department at (863) 291-5260. Staff is available to answer questions and assist with project-related concerns.