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Important Parking Consultation

Resident/Occupier in the
Bensham Manor Area

Please reply to:
parking.design@croydon.gov.uk

Our ref:
PD/H&T/DW/Area1/consultation

Date: 15 December 2025

Dear Resident/Occupier,

Possible Controlled Parking Zone in Bensham Manor – Have Your Say

I am writing to you following petitions received from residents in the Penshurst Road / Haslemere Road area and a meeting with residents in Haslemere Road in October 2025 asking the Council to introduce a Controlled Parking Zone (CPZ) to improve the parking conditions for residents.

The aim of a CPZ is to prioritise parking for residents and businesses by deterring commuter and other long-stay parking by non-residents, who are currently able to park for free and without time limit. It can help tackle problems with obstructed driveways/sightlines, congestion and improve parking availability for residents and their visitors.

The purpose of this letter is to encourage you to have your say on whether you would be in favour of parking controls being introduced into this area to help improve parking conditions as can be seen in nearby roads that are within the nearby Thornton Heath CPZ and North and N1 Permit Zones. Existing schemes in this area operate between 9am and 5pm, Monday to Saturday.

Since the introduction of parking controls in one road can affect parking in an adjacent one, as some parking spaces may be displaced there, we normally consult a wider area than the roads where the requests originated. Information is enclosed which explains how CPZs work, and the current costs involved. Please read this information carefully before responding.

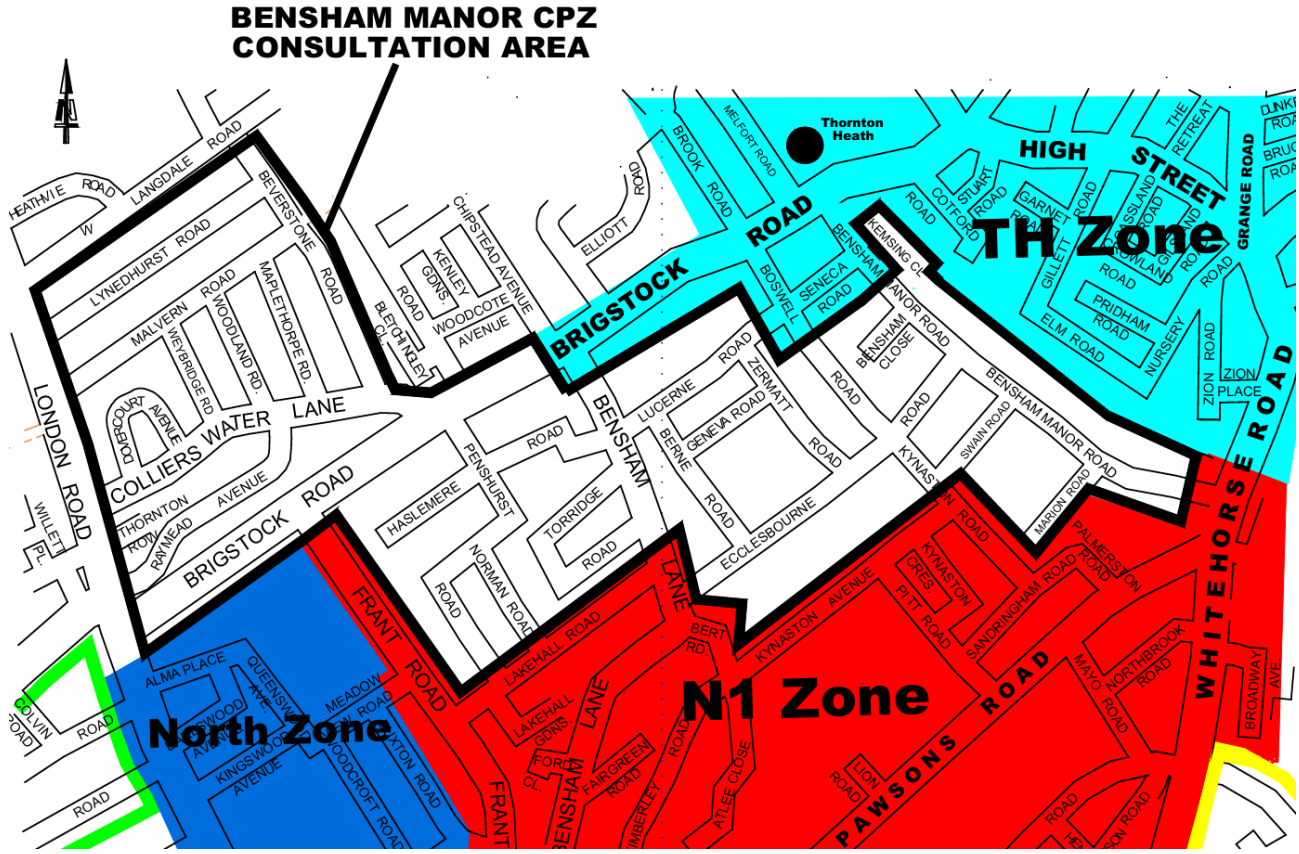
It is Council policy to engage with residents and businesses before making decisions that affect them. This is why your views are important to us, and we would be grateful if you could complete the on-line questionnaire by **Friday 23 January 2026**.

How to respond:

Only one response from each household / business address is required. Please complete the on-line questionnaire using the QR code at the bottom of the next page. If you are unable to complete the survey online or would like a hard copy of the questionnaire, please contact the Parking Design team via e-mail; parking.design@croydon.gov.uk or by phone 020 8726 6000 ext. 28444 leaving your name and address including the postcode and one will be posted to you with a postage paid return envelope.

Cont. overleaf

Map of consultation area, also showing existing permit zones:



Please ensure we have received your response by **Friday 23 January 2026**.
The Council would like to demonstrate that any measures have the support of the local community, so a good response is important. Please respond to the questionnaire even if you don't own a vehicle, and/or oppose a CPZ, because parking controls may still affect you or your visitors.

What happens next?

The results will be analysed for the whole area and on a street-by-street basis meaning that changes could be made in some roads and not others, if appropriate, and could either form a new CPZ or an extension to an existing one.

All questionnaire responses and representations received by 23 January 2026 will be presented in a Delegated Decision report. The report will be available to view in February 2026 – please e-mail Parking Design for a copy of the final report.

If it is agreed to introduce parking controls following this exercise, then a detailed design will be carried out and there will be an opportunity for residents and businesses to comment or object to the proposals at the public notice / formal consultation stage. All occupiers in the area will be contacted with any objections considered in a further report. Assuming that a scheme is favourable, parking controls could be introduced later in 2026.

Yours sincerely,

David Wakeling,
Parking Design Manager
cc Ward Councillors