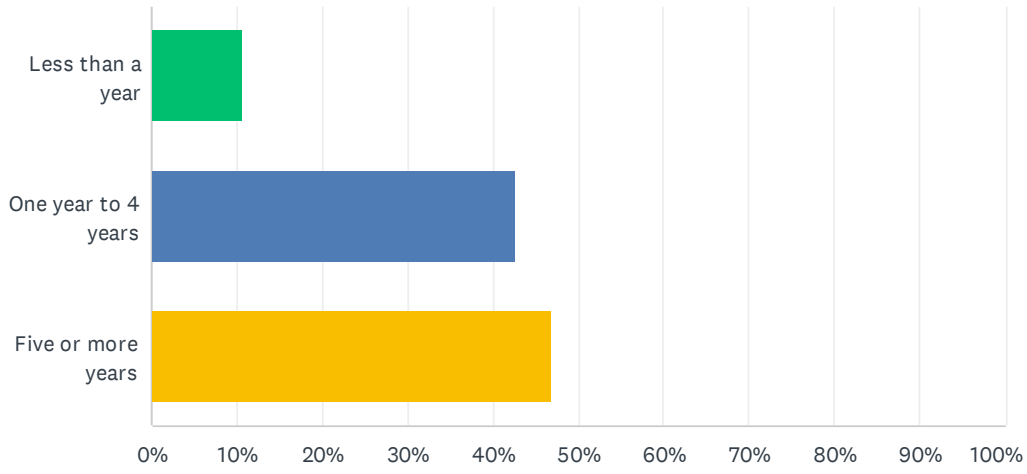


Q1 How many years have you been on your current committee?

Answered: 47 Skipped: 1



ANSWER CHOICES	RESPONSES	
Less than a year	10.64%	5
One year to 4 years	42.55%	20
Five or more years	46.81%	22
TOTAL		47

Q2 Why do you enjoy serving on a City Committee?

Answered: 47 Skipped: 1

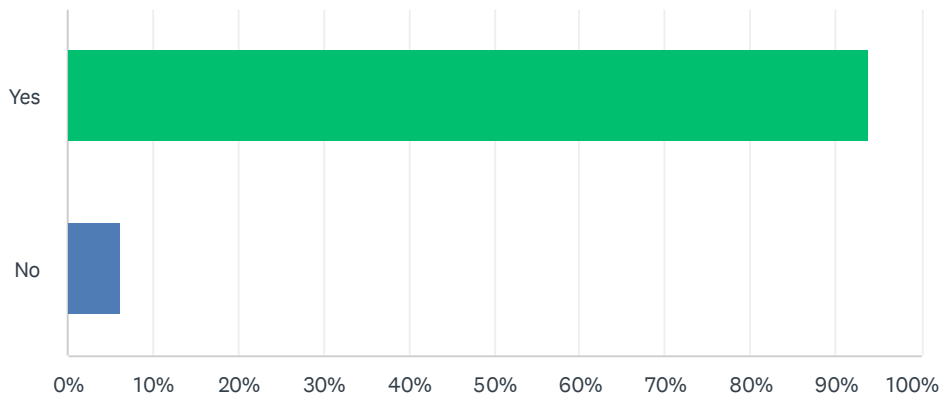
#	RESPONSES	DATE
1	its good to give back to your local community, -meet and be engaged with other community residents in a fun, positive and helpful capacity	10/16/2022 9:52 PM
2	Contribute to improving the town	6/1/2022 8:55 AM
3	give back, improve operations	6/1/2022 1:24 AM
4	working with people in town to add resources to the town	5/31/2022 6:57 PM
5	Allows me to work on radio projects and meet interesting people	5/31/2022 4:17 PM
6	The people in the Committee and the community involvement	5/31/2022 4:02 PM
7	It's a chance to give back	5/31/2022 2:51 PM
8	To better understand what is going on in our community. Meet the people who are the doers!	5/28/2022 11:29 AM
9	Emerging Technology and Technology Standing Committee	5/28/2022 10:57 AM
10	I like to contribute to the town. I enjoy meeting more town people. It helps me keep up with what the town is doing.	5/27/2022 5:04 PM
11	I love the town and utilize the pathways daily. I want to contribute to keeping it a wonderful place to live.	5/27/2022 4:40 PM
12	Connect with neighbors to make our town a better place	5/27/2022 3:08 PM
13	Making new friends and the desire to keep Los Altos Hills a semi-rural community.	5/27/2022 2:20 PM
14	I like being involved in the history of our community.	5/27/2022 1:26 PM
15	Meeting fellow members w same interests and maintaining relationships w city council.	5/26/2022 8:55 PM
16	To give back to the community. To help retain our semi-rural ambience.	5/26/2022 11:32 AM
17	I am interested in the work that our committee does and would like to help our town in a positive way.	5/26/2022 11:02 AM
18	I enjoy doing something for the community.	5/26/2022 10:12 AM
19	The feeling of community and helping to improve our city.	5/25/2022 5:53 PM
20	It may be a necessary job if an emergency occurs and my skills will prove necessary. I also enjoy talking with the other members and their skills.	5/25/2022 2:10 PM
21	Accomplishing tangible goals	5/25/2022 12:44 PM
22	I want to share my knowledge with staff and residents. I want to meet residents that share my priorities.	5/23/2022 11:42 AM
23	Nice to contribute to the Town, to work with other residents towards common goals.	5/22/2022 11:53 AM
24	Help the community	5/21/2022 9:26 PM
25	I enjoy giving back and helping the community	5/19/2022 9:43 PM
26	To participate in the community	5/18/2022 6:53 AM
27	Am retired - this keeps my brain occupied and me involved	5/18/2022 1:25 AM
28	Yes. and in this town it is one of the few ways to meet other interested residents	5/17/2022 1:10 PM
29	Ability to contribute, give back to the community.	5/17/2022 11:03 AM

Los Altos Hills Standing Committee Survey

30	To help recognize the outstanding volunteers in town	5/17/2022 12:12 AM
31	I want to give back to the beautiful community I live in.	5/16/2022 11:24 PM
32	Giving back to the town that I grew up in and being a steward for the continued enjoyment of the town's qualities for current and future residents.	5/16/2022 10:40 PM
33	Giving back to our town	5/16/2022 9:56 PM
34	Advise & recommend Town policies.	5/16/2022 8:08 PM
35	I don't, but the council and the committees are somewhat clueless and seem to need all the help from technically competent people that they can get.	5/16/2022 5:18 PM
36	I am committed to being a good Stuard of the the environment, which requires taking active interest in the environmental policies that govern day to day lives of the community.	5/16/2022 3:58 PM
37	I want to contribute something memorable to the Town.	5/16/2022 2:09 PM
38	Brings me closer to community and lets me know what is going on in the town	5/16/2022 1:54 PM
39	I am extremely concerned about climate change. I have learned so much from other members on the committee. I can't do much to help but I always show uo.	5/16/2022 1:34 PM
40	Trying to help bring my professional expertise to bear on town issues.	5/16/2022 1:32 PM
41	I am happy to be part of the committee. Committee members are hardworking, passionate about improving our community	5/16/2022 12:50 PM
42	I like working with other town residents to explore technology solutions and ideas for the betterment of the town and improve the quality of life.	5/16/2022 12:50 PM
43	Help town staff, improve outcomes for the town, participate in local governance.	5/16/2022 11:02 AM
44	To have insight into the topics my committee concerns itself with and has influence over.	5/16/2022 10:59 AM
45	engagement with construction projects and neighbors around town. I enjoy it.	5/16/2022 10:45 AM
46	Make a positive difference for the community by helping to make LAH a walkable community via our pathway system	5/16/2022 10:36 AM
47	opportunity to give back.	5/16/2022 10:32 AM

Q3 Are you aware of the City processes and policies (including agenda preparation and noticing, memorializing meetings, running meetings and training requirements) relative to your service as a committee member?

Answered: 48 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	93.75%	45
No	6.25%	3
TOTAL		48

Q4 Do you have a clear understanding of the mission of your committee and your role as a committee member? If not; what can the City do to assist you in acquiring a better understanding?

Answered: 45 Skipped: 3

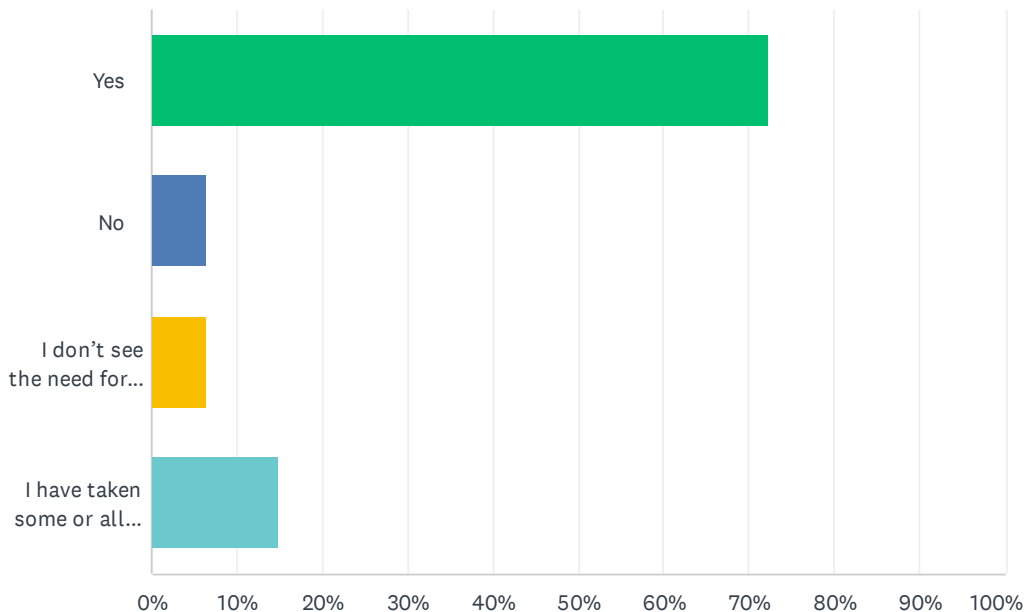
#	RESPONSES	DATE
1	yes	10/16/2022 9:52 PM
2	Yes	6/1/2022 4:06 PM
3	Posting the committee charters on the website might be useful?	6/1/2022 8:55 AM
4	yes	6/1/2022 1:24 AM
5	yes	5/31/2022 6:57 PM
6	I am aware of my role in the committee.	5/31/2022 4:17 PM
7	The understanding of the Committee is important and your role is extremely important	5/31/2022 4:02 PM
8	Yes	5/28/2022 11:29 AM
9	Yes	5/27/2022 5:04 PM
10	Yes	5/27/2022 4:40 PM
11	Mission is clear. Scope of our ability to act, and how we do so in relation the Town Council and staff is less so.	5/27/2022 3:08 PM
12	Yes.	5/27/2022 2:20 PM
13	I have a clear understanding.	5/27/2022 1:26 PM
14	Yes.	5/26/2022 8:55 PM
15	Yes	5/26/2022 11:32 AM
16	I have a pretty good understanding now, but it took a few months to become more familiar with it.	5/26/2022 11:02 AM
17	Yes, I have a clear understanding the mission of Community Relations Committee.	5/26/2022 10:12 AM
18	Yes	5/25/2022 5:53 PM
19	reasonably clear, on the county level there is training and practice for the work.	5/25/2022 2:10 PM
20	Yes.	5/25/2022 12:44 PM
21	I am currently learning and since it takes time, I think I'm proceeding at a good rate.	5/23/2022 11:42 AM
22	Yes	5/22/2022 11:53 AM
23	Yes	5/21/2022 9:26 PM
24	Yes	5/19/2022 9:43 PM
25	Yes	5/18/2022 6:53 AM
26	I have a good understanding	5/18/2022 1:25 AM
27	yes	5/17/2022 1:10 PM
28	Yes.	5/17/2022 11:03 AM
29	yes	5/17/2022 12:12 AM

Los Altos Hills Standing Committee Survey

30	I think so but always nice to have input and direction from the city staff members. Has been good to have the new city manager attend some of our meetings	5/16/2022 11:24 PM
31	Yes	5/16/2022 10:40 PM
32	Not a clear understanding. A summary document describing this and possibly some training would be good to have.	5/16/2022 9:56 PM
33	One of my committees has a clear charter. The other does not.	5/16/2022 5:18 PM
34	Yes. City—Deborah in particular— has been very active in supporting Brown Act related issues.	5/16/2022 3:58 PM
35	Yes, but it took a while to understand how the town functions.	5/16/2022 2:09 PM
36	Yes	5/16/2022 1:54 PM
37	I try to be very careful about the Brown Act.	5/16/2022 1:34 PM
38	I did but it appears town staff wants to set agendas rather than have the committee do so.	5/16/2022 1:32 PM
39	Yes	5/16/2022 12:50 PM
40	Yes	5/16/2022 12:50 PM
41	Yes	5/16/2022 11:02 AM
42	Yes.	5/16/2022 10:59 AM
43	I've been at this for almost 4 years. But a bit more of a committee training (vs learning on the job). The stuff Deborah Padovan is generic to all volunteer work. Need something more specific to our committee.	5/16/2022 10:45 AM
44	yes	5/16/2022 10:36 AM
45	yes	5/16/2022 10:32 AM

Q5 The City strives to provide committee members with the training and tools necessary to do their job. Do you feel that there is sufficient training in parliamentary procedure, Brown Act, Robert's rules of order, conflict of interest, and ethics?

Answered: 47 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	72.34%	34
No	6.38%	3
I don't see the need for some or all of this training	6.38%	3
I have taken some or all this training in the past	14.89%	7
TOTAL		47

#	PLEASE EXPLAIN FURTHER	DATE
1	It is very important to understand the Brown Act, conflict of interests and ethics when you serve on a committee	5/31/2022 4:02 PM
2	Though I joined during Covid, so the training was all online and pretty dry. I have worked on the public sector so am familiar with the requirements and understand it is a necessary step to ensure fairness and transparency.	5/27/2022 4:40 PM
3	I have taken the online Brown training.	5/25/2022 2:10 PM
4	I would prefer to learn rules as I go along so it's not too onerous rather than get a lot of info I may not fully take in.	5/23/2022 11:42 AM
5	Some committees like Community Relations, should not have to enforce Brown Act requirements as other committees (like Pathways) need to.	5/22/2022 11:53 AM

Los Altos Hills Standing Committee Survey

6	Been a while since we've had a refresh	5/21/2022 9:26 PM
7	Not much training of new members in recent years - there used to be more	5/18/2022 1:25 AM
8	I heard the brown act layer talk. I had some problem with a council person who was influencing decisions at my committee (at the time)	5/17/2022 1:10 PM
9	In my experience, the official training is supplemented by "on the job" training and guidance by longer serving committee members. Institutional knowledge is being passed in an organic fashion in addition to the formal channels.	5/16/2022 10:40 PM
10	I am just unaware if such material exists.	5/16/2022 9:56 PM
11	There's maybe not enough training on parliamentary procedure. The Brown Act training is sufficient but a little slow. The ethics training is less relevant to committee members because they don't actually have any authority.	5/16/2022 5:18 PM
12	If a committee does not have access to budget, why does it need the Brown Act. Also, there is no training in how the City Council functions and on the underlying relationship of the Volunteer Committee to the Council.	5/16/2022 2:09 PM
13	Please provide training	5/16/2022 12:50 PM
14	Yes. Brown Act is very well articulated/taught.	5/16/2022 10:45 AM

Q6 Are there other areas of training you feel will help you and your committee operate more efficiently and or effectively?

Answered: 30 Skipped: 18

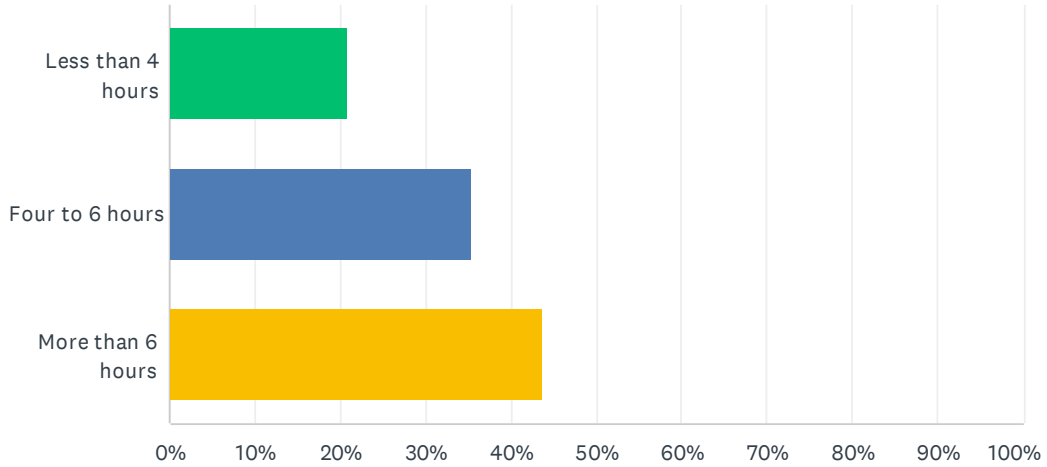
#	RESPONSES	DATE
1	not really - committees need to be fully supported by council and staff and City manager. Many times the committees recommendations are overwritten by staff or council.	10/16/2022 9:52 PM
2	Documenting the steps required to get from committee discussion of an issue to action by the town staff or town council.	6/1/2022 8:55 AM
3	no	6/1/2022 1:24 AM
4	Preparedness training	5/31/2022 4:17 PM
5	Not really	5/31/2022 4:02 PM
6	Some committee chairs need to delegate more and be more open to ideas of others.	5/28/2022 11:29 AM
7	Nothing in particular. It's very helpful to have the town liaison in the meeting. She often can answer questions we are unsure about.	5/27/2022 5:04 PM
8	Bob Elson has taken a lot of time to help bring me up to speed on the GIS system and other tools.	5/27/2022 4:40 PM
9	Clarify: (1) things that committees can act on their own to do, (2) things that committees can work with staff to accomplish, (3) things that committees require council endorsement to move on	5/27/2022 3:08 PM
10	No. The staff is very cooperative and are both knowledge and fun to work with.	5/27/2022 2:20 PM
11	I believe that our committee operates very efficiently.	5/27/2022 1:26 PM
12	No, we have members who are experts in their fields.	5/26/2022 8:55 PM
13	It would be helpful to have an easy reference, such as a webpage with summaries, as well as links to the necessary procedures. This would make it easier for committee members to learn and understand these procedures.	5/26/2022 11:02 AM
14	No	5/26/2022 10:12 AM
15	Can't think of any.	5/25/2022 2:10 PM
16	Zoom and / or Microsoft Teams training	5/25/2022 12:44 PM
17	It's helpful to attend as many meetings of other town bodies as possible, in order to become familiar with the scene. But I wouldn't want it to be mandated.	5/23/2022 11:42 AM
18	No	5/22/2022 11:53 AM
19	No	5/21/2022 9:26 PM
20	No	5/19/2022 9:43 PM
21	The City could provide training to committee Chairs to help them efficiently stay on the agenda, effectively manage discussions to curtail long, rambling, unproductive speakers, and understand how to set achievable goals and track progress.	5/18/2022 6:53 AM
22	maybe help reading the maps. contour line are imp to our decisions	5/17/2022 1:10 PM
23	no	5/17/2022 12:12 AM
24	No.	5/16/2022 10:40 PM
25	Tools to do the job better - the "how" to manual with examples would be a good thing to have.	5/16/2022 9:56 PM

Los Altos Hills Standing Committee Survey

26	Some town groups are grossly time inefficient. Planning commission is far-and-away the worst offender.	5/16/2022 5:18 PM
27	Better interfaces between committees for joint efforts	5/16/2022 2:09 PM
28	It would be good to train people to speak less.	5/16/2022 1:32 PM
29	To understand the decision making process better. City needs to be open about that	5/16/2022 12:50 PM
30	Consistency in rules. A template that says "this is the exact format for voting, reporting." that is missing. Instead feels like we are simply told you did this wrong. Templatize it across all committees.	5/16/2022 10:45 AM

Q7 How many hours do you spend monthly in your role as a committee member?

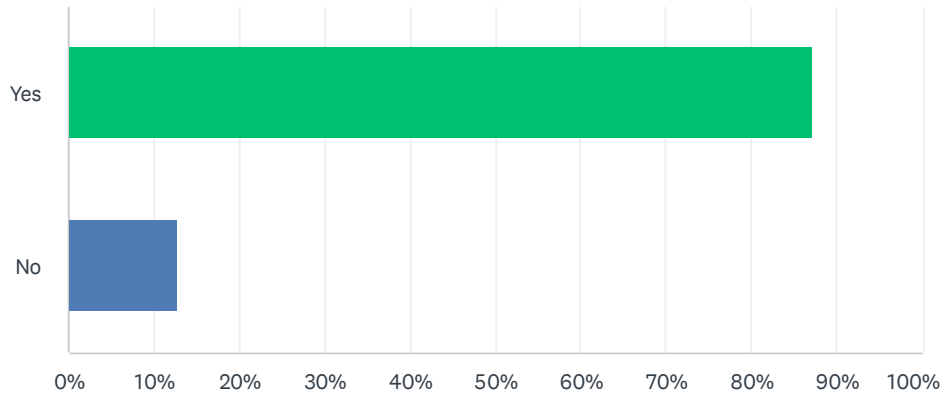
Answered: 48 Skipped: 0



ANSWER CHOICES	RESPONSES	
Less than 4 hours	20.83%	10
Four to 6 hours	35.42%	17
More than 6 hours	43.75%	21
TOTAL		48

Q8 Are you aware of your committee’s workplan for the year?

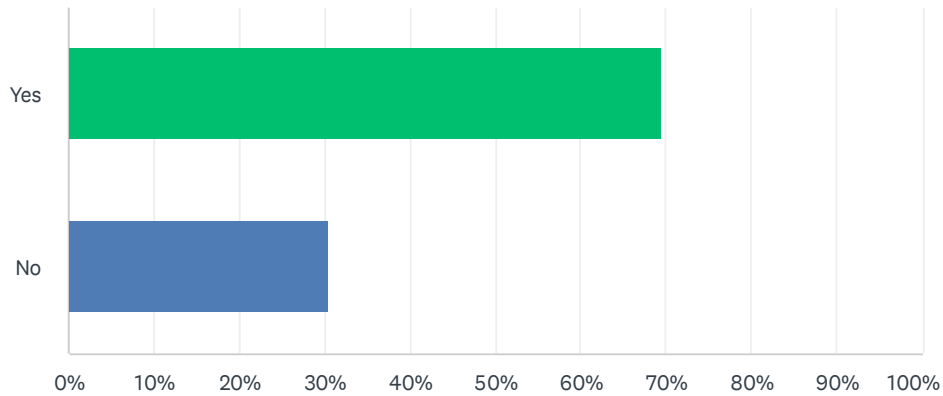
Answered: 47 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	87.23%	41
No	12.77%	6
TOTAL		47

Q9 Do you feel that your committee has sufficient digital tools (including a presence on the City’s website) to meet the Committee’s mission most efficiently?

Answered: 46 Skipped: 2



ANSWER CHOICES	RESPONSES
Yes	69.57% 32
No	30.43% 14
TOTAL	46

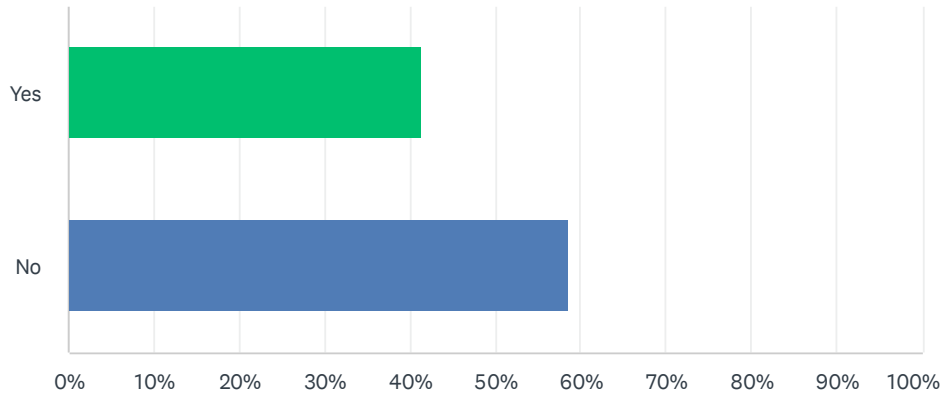
#	IF NOT, WHAT ADDITIONAL TOOLS WOULD BE HELPFUL?	DATE
1	could be better if committee could have better access to post items on website	10/16/2022 9:52 PM
2	Direct access to detailed account financial information	6/1/2022 1:24 AM
3	We would like better searchable access to oral histories and other documents, maps, and resources.	5/31/2022 6:57 PM
4	Video cameras High speed internet	5/31/2022 4:17 PM
5	We need to do a better job of updating membership	5/28/2022 11:29 AM
6	The website is woefully inadequate in explaining what each committee does and in its ability to allow members to collaborate	5/28/2022 10:57 AM
7	The town is very generous.	5/27/2022 5:04 PM
8	This is one area that can be approved. Most of the Committees are not taking advantage of their website. Also the History Committee could use more space.	5/27/2022 2:20 PM
9	There is quite a bit of historical information that should be added to the town's website.	5/27/2022 1:26 PM
10	A better repository for all of our shared documents than Dropbox.	5/26/2022 11:32 AM
11	FIC too dependent on a few individual members to administer Zoom or Microsoft Teams meetings	5/25/2022 12:44 PM
12	I said "yes" but I really don't know.	5/23/2022 11:42 AM
13	Committees need to be able to update their own web-pages (with working documents etc.) which "appear" to be part of the overall town website	5/18/2022 1:25 AM

Los Altos Hills Standing Committee Survey

14	Most of the town records are on paper and it makes analyzing the data very difficult. I hope town invests in digitalizing permit process and improve the Town's website.	5/16/2022 3:58 PM
15	Need a sandbox workspace with file storage; also clarify how Zoom is paid for wrt Committee use. Need agreement on tool usage and format for preparation and dissemination of minutes and other committee documents.	5/16/2022 2:09 PM
16	Need to open data provided by the city	5/16/2022 12:50 PM
17	Need access to a larger dropbox.	5/16/2022 10:45 AM
18	It would be nice if password protected files (work product) could be on the town's website	5/16/2022 10:36 AM

Q10 Are there any additional areas that you think could be improved to enhance your committee service experience ?

Answered: 41 Skipped: 7



ANSWER CHOICES	RESPONSES	
Yes	41.46%	17
No	58.54%	24
TOTAL		41

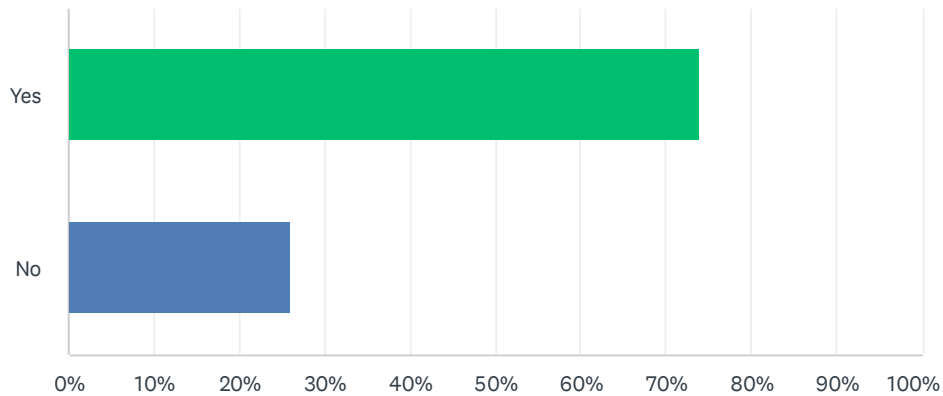
#	IF YES; PLEASE STATE WHAT THEY ARE.	DATE
1	Committees recommendations need to be carefully listened to by staff and council.	10/16/2022 9:52 PM
2	A connection between the annual town goals and our committee work would be helpful.	6/1/2022 8:55 AM
3	Some exhibit and storage space for historical books and artifacts of the town's history.	5/31/2022 6:57 PM
4	Communications technology training	5/31/2022 4:17 PM
5	Yes, the involvement of the city is a major element of the committee	5/31/2022 4:02 PM
6	Clear budget availability/expectations for small expenditures (e.g. committee wants to print flyers)	5/27/2022 3:08 PM
7	Getting more information about our committee out to the community.	5/27/2022 1:26 PM
8	Access to better technology, including a better website.	5/26/2022 8:55 PM
9	More town events testing communications.	5/25/2022 2:10 PM
10	There are many but none are critical to the Committee's mission.	5/25/2022 12:44 PM
11	Don't really know yet.	5/23/2022 11:42 AM
12	There is too much focus on term limits and making these volunteer committees bureaucratic and at times seemed antagonistic to our mutually achieving town goals. This was especially true of recent city councils. Hopefully the current council takes a different approach.	5/19/2022 9:43 PM
13	csn't think of any right now	5/18/2022 1:25 AM
14	How to access the digital info on the town computer	5/17/2022 1:10 PM
15	I think more input from the committee regarding proposals they support.	5/16/2022 11:24 PM

Los Altos Hills Standing Committee Survey

16	Make all applications to the Planning Department available online for review.	5/16/2022 8:08 PM
17	We need more active committee members. There vacancies on all committees. I don't know how but we need to recruit more people to actively participate in the town activities.	5/16/2022 3:58 PM
18	Clarify how committees can create, comment on and review internal documents without violating Brown act rules.	5/16/2022 2:09 PM
19	Our committee members worked hard to improve our community, however, I don't feel that our voices had been heard or taken seriously by city council	5/16/2022 12:50 PM
20	Designate cmte members to work on specific goals. Have shorter, more focused meetings, even if that means we have them more frequently.	5/16/2022 11:02 AM
21	Sometimes I feel that members forget that you must volunteer your time when elected to be on a committee.	5/16/2022 10:36 AM

Q11 Do you feel that your committee operates as effectively as it can?

Answered: 46 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	73.91%	34
No	26.09%	12
TOTAL		46

#	AND IF NOT, WHAT WOULD IMPROVE THE EFFECTIVENESS?	DATE
1	mostly	10/16/2022 9:52 PM
2	More active participation by members. More timely availability of information to be discussed.	6/1/2022 1:24 AM
3	Yes, given the membership that we have I think we operate very effectively. It would be better if a few more people would be interested in joining the committee.	5/31/2022 6:57 PM
4	Less beaucrocity, more projects	5/31/2022 4:17 PM
5	The addition of a person that wants to be involved in the process will make a difference	5/31/2022 4:02 PM
6	Chairs might benefit from facilitation training	5/27/2022 3:08 PM
7	More members.	5/27/2022 2:20 PM
8	Recruiting more members.	5/26/2022 11:32 AM
9	Again, as a practical matter, the Committee does an adequate to good job accomplishing its goals.	5/25/2022 12:44 PM
10	I guess...I'm a little too new to the job to have definitive answers.	5/23/2022 11:42 AM
11	Sometimes feel like 'the town' doesn't really like the committees. This was particularly true a year or two ago. Some occasional reaffirming feedback would be nice.	5/21/2022 9:26 PM
12	We have an excellent Chair, but of the 9 people on the Committee, other than the Chair, only 3-4 do any work. The City should more clearly set expectations regarding the time commitment that is needed for committee participation. Too many people think all they need to do is show up at the meetings.	5/18/2022 6:53 AM
13	We need to do a bettr job of educating newcomers to town about committees and opportunities to get involved	5/18/2022 1:25 AM
14	Improved support and cooperation from city manager, staff.	5/17/2022 11:03 AM

Los Altos Hills Standing Committee Survey

15	With the right staff member supporting the committee. I would like to commend Sarah Robustelli for her amazing work and support of the committee	5/16/2022 11:24 PM
16	But it could use more members.	5/16/2022 3:58 PM
17	It should be clear at the outset what expectations define committee participation: e.g., hours per month, rotating assignments, etc,	5/16/2022 2:09 PM
18	I am always amazed at the knowledge and hard work of the other committee members.	5/16/2022 1:34 PM
19	People tend to fill time and meetings run long.	5/16/2022 1:32 PM
20	We have some members that view the committee as an oversight body instead of an advisory body. We also have situations where the line between individual views/opinions get blurred with committee business.	5/16/2022 11:02 AM
21	We need a lot more people for what we do.	5/16/2022 10:45 AM
22	Continual improvement should be the order of the day	5/16/2022 10:36 AM