Housing

Delivery Director – Robbie Erbmann

Haringey LONDON

Date: 7 November 2025

Our ref: Baldewyne Court/Watersupply

Dear Resident,

Baldewyne Court – burst water pipe

As you may be aware there was a recent disruption to the water supply at Baldewyne Court earlier today. During construction works on site, our contractor accidentally struck a water pipe. As a result, the water supply to the block had to be turned off for a short period while the situation was assessed.

Thames Water attended promptly and carried out the necessary repairs. The water supply is back up and running as normal. There is further works and checks required which will take place on Monday. This will require the water to be disconnected on **Monday 10 November 2025.**

Please note details of the disconnection below:

- There will be no water supply to the flats for a period during the day. The disconnection will take place between **09:00am to 11:00am.**
- Please advise us if you have additional needs, or vulnerabilities and we will ensure that a supply of bottled water is provided well in advance of any disconnection.
- To avoid risk of water damage, please ensure you close all taps during the period when the water is disconnected, to prevent flooding/water penetration to your home and the neighbouring properties.
- AJC have a designated Utilities Manager, Craig Elkins, who will be overseeing the works to ensure everything is carried out safely, efficiently, and with minimal disruption to residents.

Should you have any questions or concerns, please do not hesitate to contact the AJC site manager, based at Baldewyne Court site office. **Mark Notton** on **07561 691 805.**

Or contact AJC Resident Liaison Officer, **Carley Saunders** on **07718 937181** or on **0208 961 5555**, or via email **carley@alexanderjamesltd.co.uk**.

Further information

For further information about the project visit: https://arundelcourtandbaldewynecourt.commonplace.is or email Engagement@haringey.gov.uk.

We apologise for any inconvenience this may have caused and appreciate your patience and understanding while the repair is completed.

If you have any questions or experience any further issues, please do not hesitate to get in touch.

Further information

If you have comments, questions or need to access this information in a different format, please contact me on engagement@haringey.gov.uk or call on 020 8489 3485. I would be happy to assist you.

Yours faithfully,

Judith Comrie

020 8489 3485 | engagement@haringey.gov.uk

Calls are answered Monday to Friday, 10am-4pm, except during the holidays.

Haringey Council
Level 5, Alexandra House,
10 Station Road,
Wood Green,
London, N22 7TR