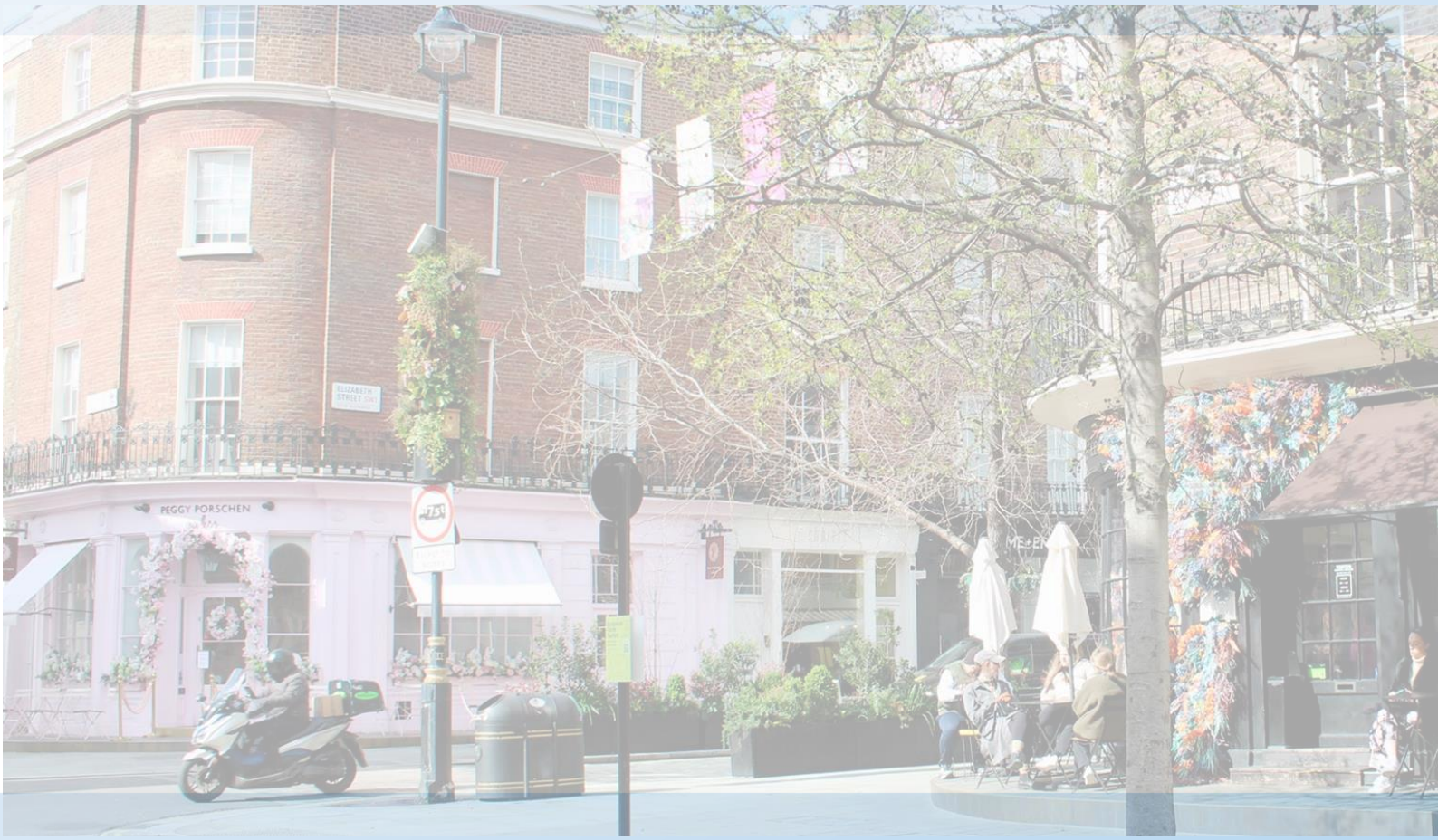
Westminster City Council

ELIZABETH STREET PUBLIC REALM IMPROVEMENTS

Consultation Report



NOVEMBER 2023

INTERNAL

Westminster City Council

ELIZABETH STREET PUBLIC REALM IMPROVEMENTS

Consultation Report

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ELIZABETH STREET PUBLIC REALM IMPROVEMENTS

Consultation Report

WSP

WSP House
70 Chancery Lane
London
WC2A 1AF

Phone: +44 20 7314 5000

WSP.com

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1

INTRODUCTION

INTERNAL

1 INTRODUCTION

1.1 BACKGROUND AND PREVIOUS ENGAGEMENT

Westminster City Council proposes to deliver an updated public realm in Elizabeth Street.

The new proposals build on successful elements of the outdoor dining and increased greening that were introduced to Elizabeth Street in 2020 on a temporary basis.

In August 2021, Westminster City Council carried out a public consultation on the temporary scheme to understand people's thoughts on:

- A permanent outdoor dining scheme
- The temporary scheme that would remain on Elizabeth Street until the permanent scheme is implemented.

Both elements were supported by most people and the responses helped inform the new designs.

Reference to the 2021 consultation is included on Westminster City Council's website https://www.westminster.gov.uk/alfresco.

1.2 WHAT IS BEING PROPOSED

The proposals to improve the public realm facilities along Elizabeth Street include:

- Retained outdoor dining to support retail tenants, operated via Pavement Licence. Dining areas are proposed to be reduced at Baker & Spice and Oliveto; a dining area has been introduced for Poilane.
- On-street parking and loading: minor alterations are proposed to better cater for servicing needs, including an additional loading bay outside Summerill & Bishop and a widened bay outside ME&EM. The 4 parking bays at Pepa & Co will act as loading bays from 7-11am, then revert to pay by phone parking bays.
- Footway level dining areas would match the existing pavement level and preserve adequate space for pedestrians, wheelchair users and those with visual impairments.
- Fixed planters would be improved to provide a traffic buffer whilst enhancing biodiversity. The planter design would be high quality and bespoke to Elizabeth Street.
- Planting and tree species that are tolerant to drought would be selected to minimise water usage; species that support pollinators (such as butterflies, moths and bees) would be prioritised.
- Additional lighting would be introduced to planting.

1.3 CONSULTATION APPROACH

This consultation ran from 18th October to 7th November 2023, with the information on the proposals available through the Council's Commonplace tool on their website (https://elizabethstreet.commonplace.is/). Please see Appendix F for screenshots of the Commonplace webpage.

Furthermore, an online briefing session and two in-person public events were organised throughout the consultation period to raise awareness of the proposals and give people the chance to ask questions of the design team. All events had specialist personnel available to answer questions including members from Grosvenor and Westminster City Council.

In person public events at Eccleston Yard SW1W 9NF

- Thursday 19th October, 5pm-7pm
- Wednesday 1st November, 12pm-2pm

Online briefing session

- 2nd November 6-7pm via Zoom

1.4 PROMOTIONAL AND CONSULTATION MATERIALS

A range of materials were used to promote the consultation. These are detailed below. All materials were available for the consultation period of 18th October to 7th November.

Lamp post wrap

One lamp post wrap was produced and located outside TomTom on the corner of Elizabeth Street and Gerald Road to inform people of the consultation. The lamp post wrap contained the dates of the consultation, the website address, the contact details for the team and the QR code linking to the website.

Figure 1-1 - Photograph taken of the lamp post wrap installed for the consultation period



Postcard

An A5 postcard was designed to promote the consultation and delivered to 4,390 addresses in the local area. The full postcard can be seen in Appendix A.

Commonplace website (https://elizabethstreet.commonplace.is/)

A Commonplace website was created and launched at the start of the consultation period. This was set up to enable public access to information about the consultation at any time and remains live. The webpage provided links to a range of materials including:

- Indicative plans and details regarding the proposed design
- Timeline for the project
- Details regarding the in-person events and online session
- Frequently asked questions
- Contact details for the team / sign up link to receive regular updates via email.

FAQ

FAQs were produced and were included on the website to answer frequently asked questions covering details about the proposals.

The FAQs can be found on **https://elizabethstreet.commonplace.is/en-GB/proposals/faq/step1** and covered topics such as parking, construction matters and accessibility. The full FAQs can be seen in Appendix B.

Questionnaire

A consultation questionnaire was designed to gather views and feedback on the proposed design.

The questionnaire included a total of 10 questions, four of which related directly to the proposals and the other six questions asked for information about the respondent, such as age, response capacity and connection to Belgravia. Additionally, nine optional questions were included at the end of the questionnaire and were aimed at understanding the demographics of those responding including special category data such as gender and ethnicity. These questions have not been analysed as a part of this project and so are not included in this report.

The questionnaire was hosted and made available on the Commonplace website and a hard copy could be requested by email or in person at the events. The full questionnaire can be seen in Appendix C.

1.5 EVENTS

Consultation drop-in events

The in-person consultation events were advertised via postcard, lamp wrap and social media to give the public an opportunity to view the proposed design, speak with members of the project team and to understand how to provide feedback on the proposals. Important questions and comments were noted down during the event which were then shared with the project team. To gather comprehensive feedback, attendees were encouraged to fill in an online questionnaire.

The events were carried out as drop-in sessions where attendees could turn up at any time between the advertised times. The events were held in Eccleston Yard, adjacent to Elizabeth Street on the

19th October and the 1st November. The in-person events lasted for 2 hours both days and were attended by 28 people combined.

Online drop-in event

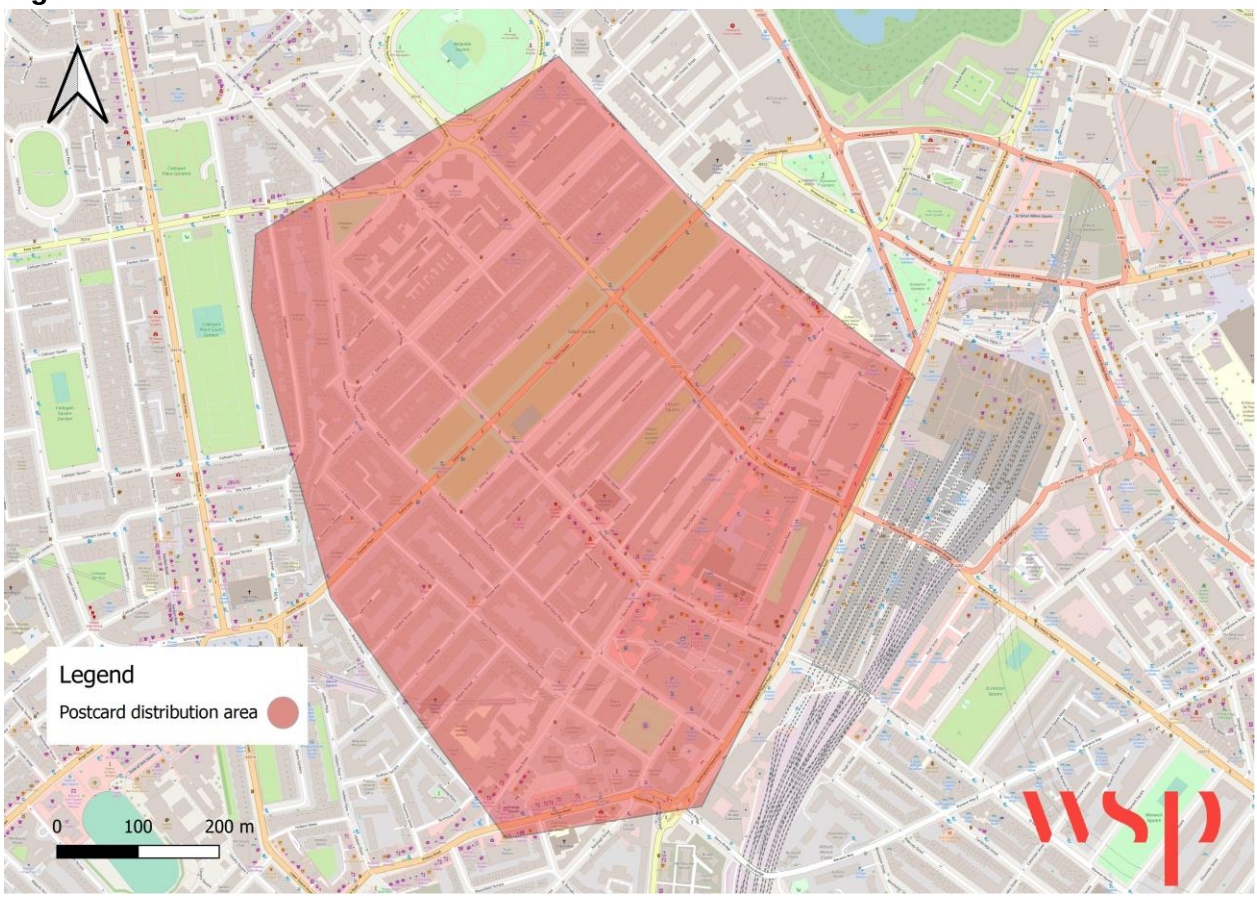
The online event was hosted on Zoom and had the same purpose as the in-person event. This delivery method was to ensure that members of the public who were unable to attend the public events were given the opportunity to speak with members of the project team remotely, ask questions and provide feedback on the proposals. The online event took place on 2nd November between 6pm and 7pm but was not attended by anyone.

1.6 CONSULTATION PROMOTION

A total of 4,390 postcards were produced and distributed to all postal addresses within at least a 25m radius of the scheme extent. These postcards were double-sided and included the dates of the consultation events, the website address, the contact details for the team, a summary of the proposals and a QR code linking to the Commonplace website. The postcards also included information about the consultation questionnaire and encouraged recipients to provide their views by 7th November 2023.

The postcards were delivered by the 12th of October to provide recipients ample notice of the consultation events. Additionally, 50 postcards were printed to be available at the in-person drop-in events, to allow members of the public to take a physical copy of the QR code and website link home and to share with other members of the community.

Figure 1-2 - Postcard distribution area



Westminster City Council's social media (Facebook and X- formally twitter) was used to promote the consultation. Several posts were published on their accounts over the consultation period and included reminders of the consultation events. Screenshots taken of the social media posts can be found in Appendix D.

1.7 ANALYSIS METHODOLOGY

The questionnaire consisted of open (free text) and closed (multiple choice) questions. Raw data from the closed questions was used to create charts that can be observed in the following sections of the report. The open-ended questions required further processing to identify common themes emerging from the data. Provisions were also made for e-mail responses.

Open questionnaire responses and email responses were required to go through a coding process, or thematic 'coding', whereby statements within comment boxes / emails were translated into a series of numeric codes, to identify common themes and enable the categorisation of the comments. These codes were then analysed quantitatively to identify the most frequently recurring areas of comment.

A code frame is a list of the codes which represent the different themes and areas of comment raised by respondents. This is created by reviewing a large sample of the responses and identifying common themes and areas of comment, each of which is given a unique number. The code frame for this consultation underwent a series of reviews during the analysis to ensure that any new themes that emerged in the data were incorporated. The coding of responses was subject to a series of quality assurance checks to ensure consistency and accuracy throughout the process, including random sampling of coded responses to check for errors or discrepancies and to ensure that coding rules and guidelines were followed correctly.

Closed questions allowed respondents to choose their preference between multiple choices. These provide quantitative data where the preferences of respondents can easily be compared.

Note the percentages have been rounded to zero decimal places and so the total may not always equal 100%.

A full breakdown of the code frame can be found in Appendix E.

2

RESPONSES TO THE CONSULTATION

INTERNAL

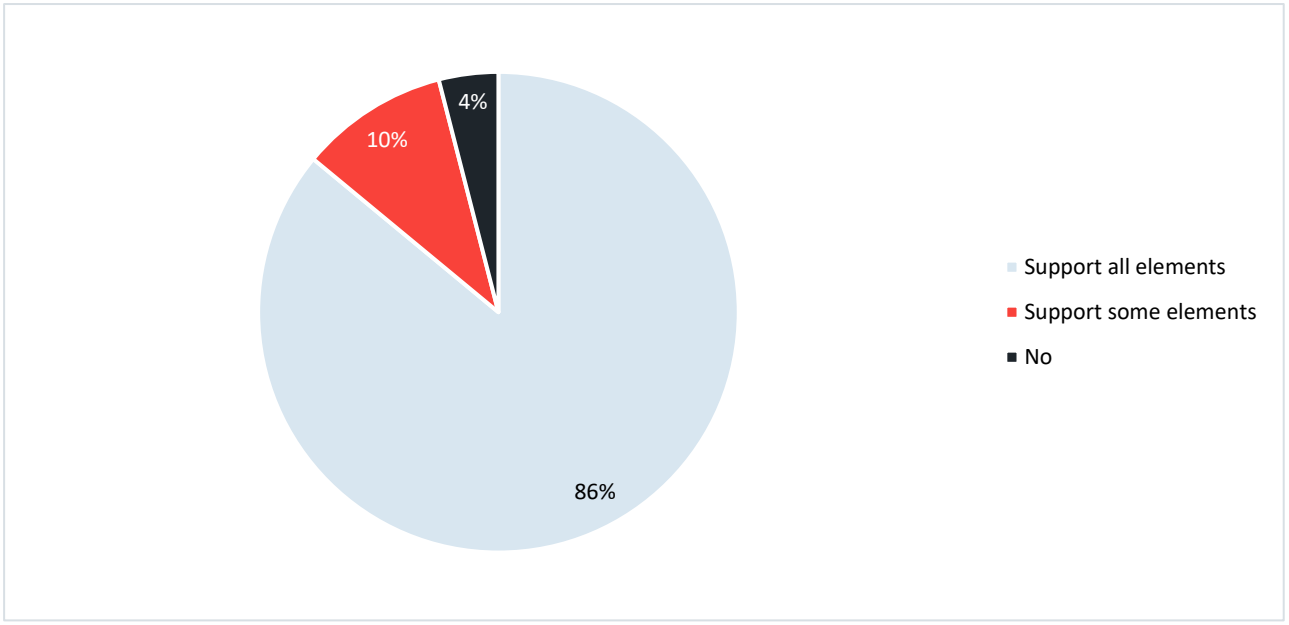
2 RESPONSES TO THE CONSULTATION

Overall, a total of 150 responses were received via the online questionnaire hosted by Commonplace and two responses were received via email. The two responses submitted via email came from one individual and so have been combined and included in the following coding analysis.

2.1 QUESTIONNAIRE ANALYSIS

Question 1 sought to understand if respondents were in favour of the proposed changes to Elizabeth Street. A total of 147 responses were received for this question as 3 individuals chose to skip. Of the 147 responses, 86% (127 respondents) supported all elements of the proposed changes, 10% (14 respondents) supported some elements and 4% (6 respondents) answered “no” (did not support the proposed changes). The full details can be seen in the chart below.

Figure 2-1 - Do you support the proposed changes to Elizabeth Street?



Base = 147

Question 2 was an open question and asked respondents to outline the elements of the proposals they particularly supported. A total of 91 respondents provided a response to this question via the online questionnaire. Additionally, one respondent provided a response via two emails, and their analysis is included in the following coded data.

As illustrated in the table below, the most frequently occurring coded comment was "retention of outdoor dining" with 33% of the total mentions. Additionally, 14% of the coded comments supported the improvements to fixed planters, particularly because of their ability to buffer the traffic and enhance biodiversity. Please see below for a breakdown of the code frame, noting that themes with less than 1% of comments are not shown. Additionally, please note that each response could be assigned more than one code.

Table 2-1 - Which elements do you particularly support?

Themes	Mentions	Percentage of mentions
Retention of outdoor dining	57	33%
Fixed planters to buffer traffic and enhance biodiversity	24	14%
Improved attractiveness of the area	24	14%
Planting and tree species	19	11%
Additional comments (including design)	13	7%
Positive impact on local business (economy)	11	6%
Additional lighting introduced to planting	8	5%
Preservation of space for pedestrians	7	4%
All elements	4	2%
Improvements to on street parking and loading	3	2%
Footway level dining areas	3	2%

Base = 174 total mentions

Question 3 asked respondents to identify any elements of the proposals that they think need further consideration. This was an open question, and a text box was provided for respondents to explain their thoughts. A total of 53 respondents provided a response to this question via the online questionnaire. Additionally, one respondent provided a response via two emails, and their analysis is included in the following coded data.

The most frequently occurring coded comment, that was related to the proposals, voiced concern about the impact of changes on residents. This theme was mentioned in 7% of the responses.

Additionally, the height and location of the proposed planters was mentioned in 6% of the responses. Please see below for a breakdown of the code frame, noting that themes with less than 1% of comments are not shown. Additionally, please note that each response could be assigned more than one code.

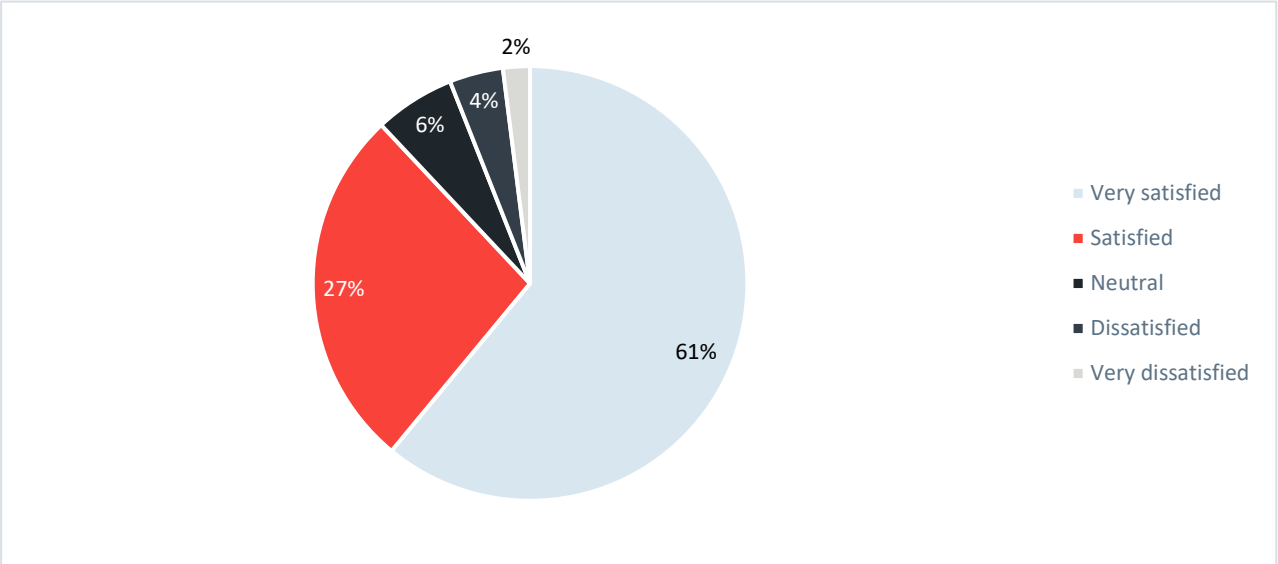
Table 2-2 - Are there any elements you think need further consideration?

Themes	Mentions	Percentage of mentions
Response was "NA"	17	17%
Concerned about the impact on quality of life for residents	7	7%
Enforcement e.g., street licences	6	6%
Height/location of planters to be considered for safety reasons e.g., blind spots	6	6%
Anti-social behaviour and security concerns	6	6%
Comments on the engagement and information provided	6	6%
Comments on pedestrian access	6	6%
Comments about noise pollution	5	5%
Proposals are unnecessary/outdoor dining is not needed	5	5%
Additional comments (including design)	5	5%
Certain vehicle movements should be reduced on Elizabeth Street e.g., buses/lorries	4	4%
Comments about light pollution	4	4%
Comments on management of the street after construction	4	4%
Comments about loading bays	3	3%
Pedestrianize certain sections of Elizabeth Street	2	2%
Comments about air pollution	2	2%
Proposals do not go far enough	2	2%
Shop variety should be considered e.g., areas for children, library etc	2	2%
More seating is needed e.g., built into planters	2	2%
Funding should be used elsewhere	2	2%

Base = 100 total mentions

Question 4 asked respondents to identify their level of satisfaction with the engagement process. 124 responses were received for this question (26 respondents chose to skip) and of these, 88% (109 respondents) suggested they were satisfied to some degree. On the other hand, 6% (7 respondents) highlighted they were dissatisfied to some degree. 6% (8 respondents) were neutral. The full details can be seen in the figure below.

Figure 2-2 - Overall, how satisfied are you with the way Westminster City Council and Grosvenor have engaged you on the proposals?



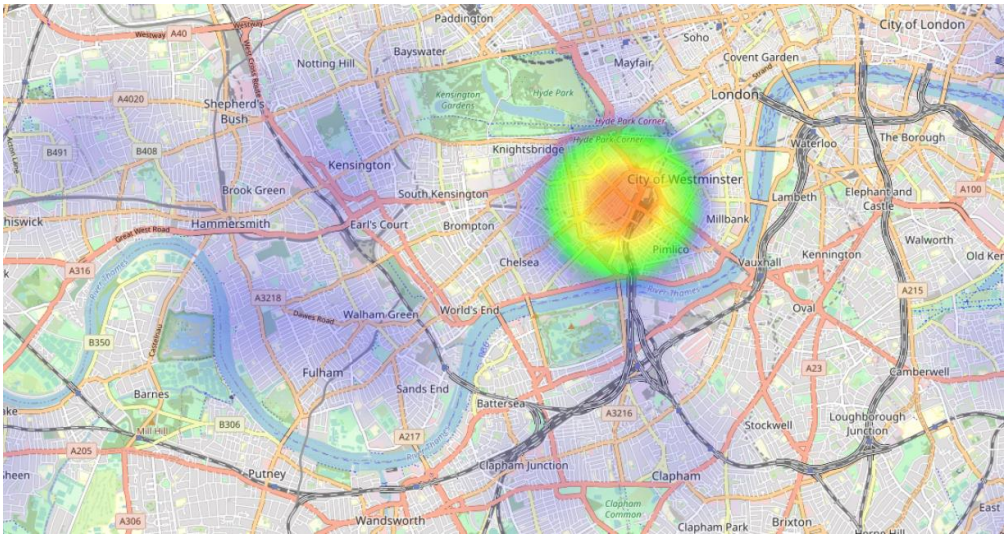
Base = 124

2.2 ABOUT THE RESPONDENTS

Questionnaire respondents were asked to complete a series of demographic-related questions. Respondents did not have to complete this section and all questions were optional.

To enable a geographic analysis of the responses, respondents were asked to provide their postcode in question 5. A total of 71 respondents completed this question and a heatmap of the responses can be seen below. Please note that the warmer colours indicate higher values and colder colours indicate lower values. In this case, values represent the frequency that each postcode was mentioned.

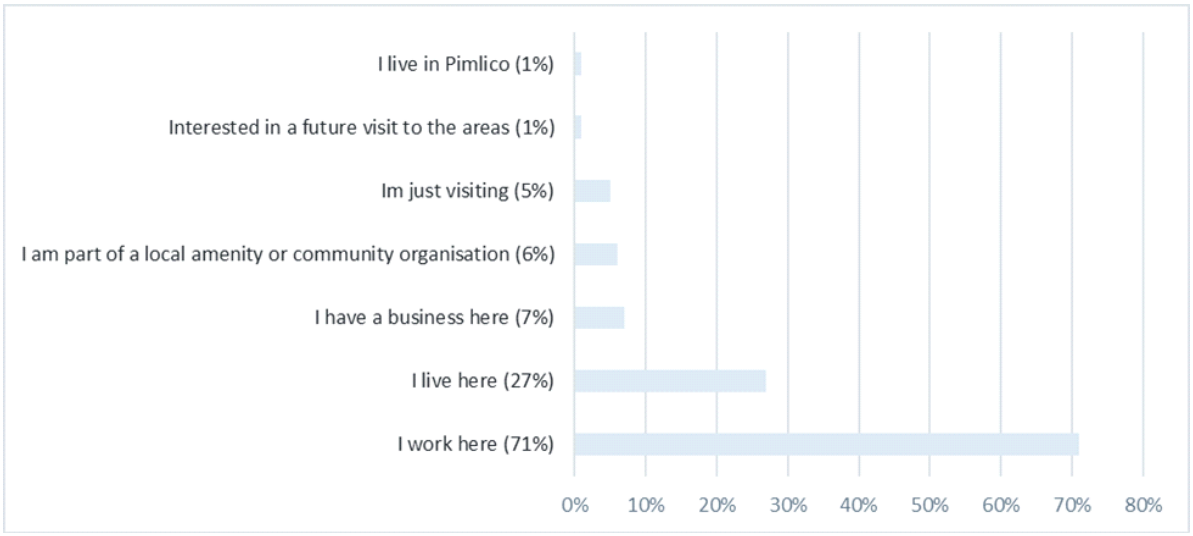
Figure 2-3 - Heatmap showing the respondents postcodes



The postcode most frequently provided was SW1W which covers parts of the Belgravia and Knightsbridge neighbourhoods in London. In total, 25% (18) respondents included this postcode district in their response.

Question 6 asked respondents to choose which option best represented their connection to Belgravia. A total of 85 respondents provided an answer to this question and the majority were local workers at 71% (61 respondents). 27% (24 respondents) were residents. Those who chose to provide their own option told us they were residents of Pimlico. Please note that respondents could choose more than one option and so the percentages add up to more than 100%. More information can be found in the figure below.

Figure 2-4 - What is your connection to Belgravia



Base = 85

Question 7 asked if respondents were a part of a local organisation or group. Responses included:

- Run and Become
- Belgravia Neighbourhood Forum Ltd
- Grosvenor
- Belgravia Traders Association
- Savills
- 25 EP
- Summerill and Bishop
- Local Estate Agents
- Operations Team
- BRA
- Grosvenor Estate
- Belgravia Residents Association
- Amie Wine Studio
- Belgravia traders
- Brent & Westminster Swifts Group

Question 8 asked if respondents who were responding on behalf of a group had the authority to do so. A total of 67 responses were received for this question with 28% (19 respondents) answering No, 8% (5 respondents) answering Yes and 64% (43 respondents) highlighting that this was not applicable.

Out of the five respondents who highlighted they had the authority to answer on behalf of an organisation, three provided a name:

- Summerill and Bishop
- Operations Team
- Brent and Westminster Swifts Group

Question 9 asked respondents to select their age group. In total, 79 respondents provided an answer for this question. The age group with the highest proportion of responses was 30-39 with 33% (26 respondents). On the other hand, the age group with the lowest proportion of responses was 70-79 with 1% (1 respondent). More information can be seen in the table below. Note the percentages have been rounded to a zero decimal place and so may not equal 100%.

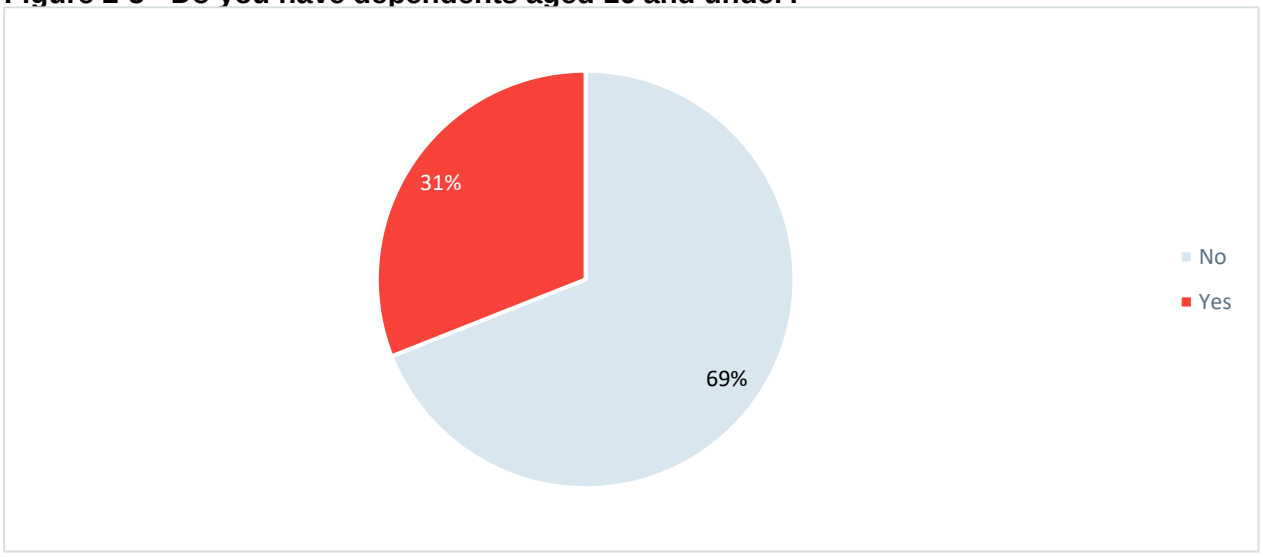
Table 2-3 - What is your age?

Age group	Number of responses	Percentage of responses
30 to 39	26	33%
18 to 29	17	22%
40 to 49	13	16%
50 to 59	11	14%
60 to 69	6	8%
Prefer not to say	3	4%
80 or over	2	3%
70 to 79	1	1%

Base = 79

Question 10 asked respondents to identify if they had dependents aged 16 and under. Out of a total of 77 responses received for this question, 69% (53 respondents) were for "No" and 31% (24 respondents) were for "Yes".

Figure 2-5 - Do you have dependents aged 16 and under?



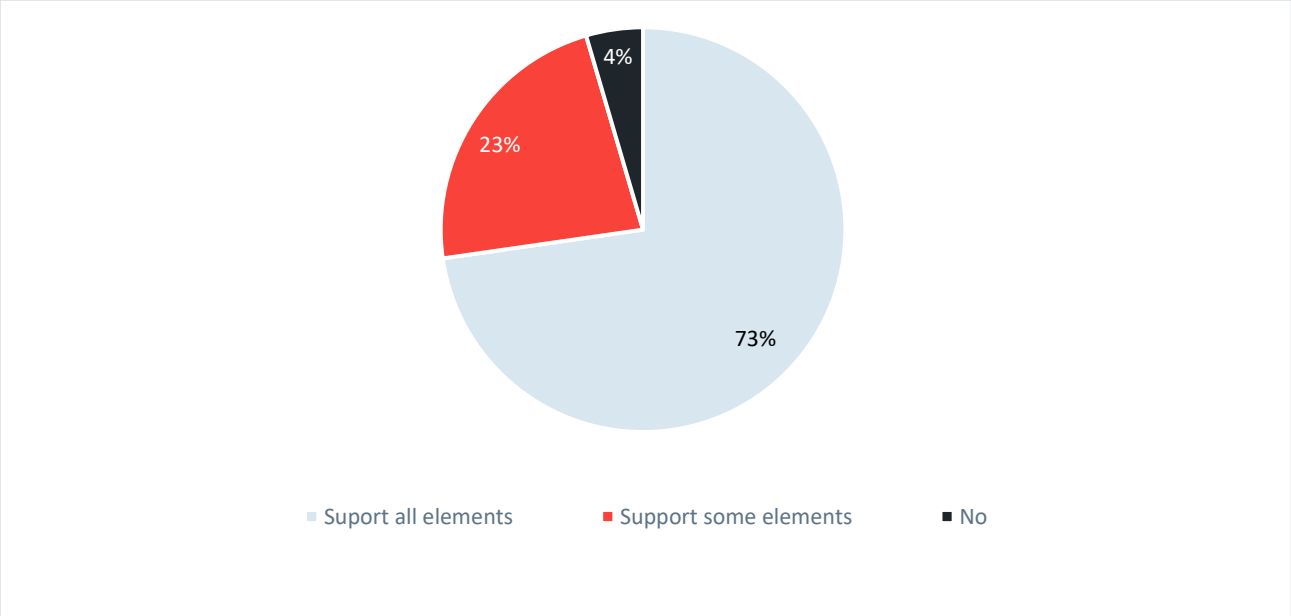
Base = 77

2.3 RESPONSES FROM RESIDENTS

As a component of a more extensive dataset (details of which can be found in the previous sections of this report), this specific Belgravia resident subcategory was defined based on respondent's self identification in response to the question, “what is your connection to Belgravia?”. In total, 24 responses were received from individuals that identified themselves as Belgravia residents (ticked “I live here”) to question 6. Please note that these respondents may also have selected other categories, as it was a multiple-choice question.By concentrating on these demographics, the ensuing document aims to provide a specific understanding of the perspectives and characteristics unique to individuals directly within with the Belgravia residential community.

From the 24 residents, a total of 22 responses were received for this question (2 residents skipped the question), and a visual breakdown of the responses can be found in the figure below. Most residents expressed support of the proposals to some degree, with 73% (16 residents) indicating they support all elements and 23% (5 residents) support some elements, in response to question 1 (“do you support the proposed changes to Elizabeth Street?”). On the other hand, one single resident respondent (4%) opposed the proposals and answered "No".

Figure 2-6 - Do you support the proposed changes to Elizabeth Street? (Residents)



Base = 22

From analysing the 15 residents’ responses to question 2 (“which elements do you particularly support?”), the most frequently occurring coded comment voiced support for the retention of outdoor dining which received 32% of all coded comments. Additionally, responses supporting the proposals to improve the fixed planters, planting and trees received 28% of the total coded comments. A proposal that received no mentions, was the improvements to parking and loading. More details on the coding can be found in the table below, noting that coded comments which received 0% of mentions, are not included.

Table 2-4 - Which elements do you particularly support? (Residents)

Themes from residents	Mentions	Percentage of mentions
Retention of outdoor dining	9	32%
Fixed planters to buffer traffic and enhance biodiversity	4	14%
Planting and tree species	4	14%
Additional comments (including design)	4	14%
Additional lighting introduced to planting	2	7%
Preservation of space for pedestrians	2	7%
Improved attractiveness of the area	1	4%
All elements	1	4%
Footway level dining areas	1	4%

Base = 28 total mentions

A total of 11 responses were received from residents to question 3, which asked respondents to detail any elements of the proposals which they think need further consideration. The data was then analysed, revealing key themes. Notably, comments about the height and location of the planters, enforcement of street licenses, and concerns about an increase in anti-social behaviour each accounted for 12% of all coded comments. Additionally, noteworthy comments receiving multiple mentions included concerns about noise pollution, the impact on quality of life for residents, pedestrian access changes and the overall engagement. Each of these categories constituted 8% of the total coded comments. Finally, one resident's response included a design request, asking for improvements to the area around Chestnut Bakery, including cleaning, decorating and maintenance. More details on the coding can be found in the table below, noting that coded comments which received 0% of mentions, are not included.

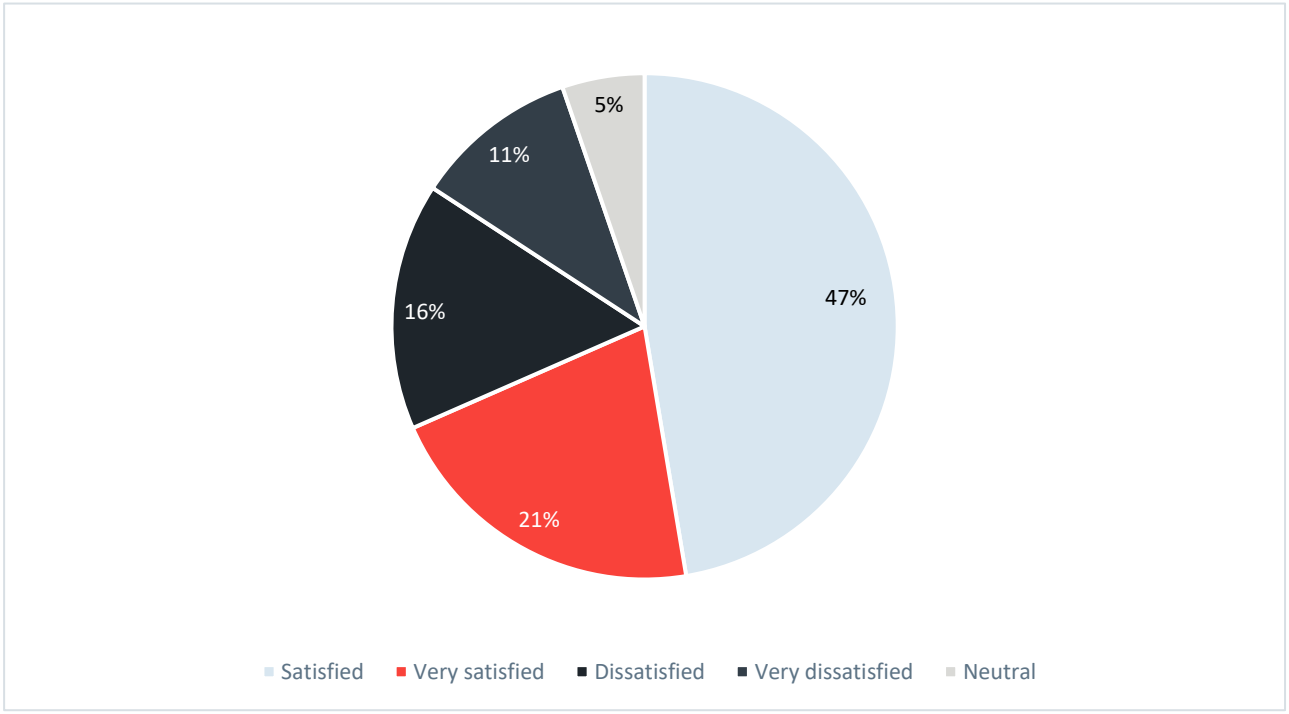
Table 2-5 - Are there any elements you think need further consideration? (Residents)

Themes from residents	Mentions	Percentage of mentions
Enforcement e.g., street licences	3	12%
Height/location of planters to be considered for safety reasons e.g., blind spots	3	12%
Anti-social behaviour and security concerns	3	12%
Comments about noise pollution	2	8%
Impact on quality of life for residents	2	8%
Comments on the engagement and information provided	2	8%
Comments on pedestrian access	2	8%
Make Elizabeth Street one-way	1	4%
Comments about light pollution	1	4%
Proposals do not go far enough	1	4%
Shop variety should be considered e.g., areas for children, library etc	1	4%
Proposals are unnecessary/outdoor dining is not needed	1	4%
Funding should be used elsewhere	1	4%
Comments on management of the street after construction	1	4%
Comments on loading bays	1	4%
Additional comments (including design)	1	4%

Base = 26 total mentions

Question 4 asked respondents to identify their level of satisfaction with the way Westminster City Council and Grosvenor have engaged on the proposals. A total of 19 residents responded to this question, with just over half, suggesting they are satisfied (47% of respondents). Additionally, 21% were very satisfied, 16% were dissatisfied and 11% were very dissatisfied. One respondent was neutral. Please see the figure below for a visual breakdown.

Figure 2-7 - Overall, how satisfied are you with the way Westminster City Council and Grosvenor have engaged you on the proposals? (Resident)

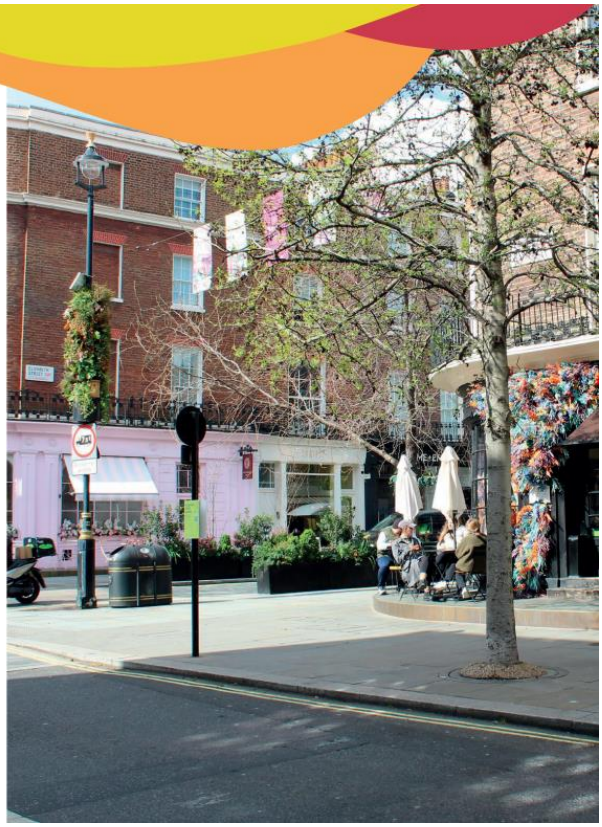


Base = 19

Appendix A

A5 POSTCARD

INTERNAL



Have your say on Elizabeth Street Public Realm Improvements

FAIRER WESTMINSTER | City of Westminster | GROSVENOR

We want to hear your views.

We are seeking views on proposed changes to the section of Elizabeth Street between Ebury Street and Chester Square. These proposals build on successful elements of the outdoor dining and increased greening that were introduced to Elizabeth Street in 2020 on a temporary basis.

Proposed improvements include:

- Reconfigured outdoor dining areas (small reduction), which match existing pavement levels and materials, and preserve adequate space for pedestrians, wheelchair users and those with visual impairments
- Minor alterations to parking and loading to better cater for servicing
- New high-quality planters and planting bespoke to Elizabeth Street
- Improved and additional lighting

These proposals are being developed in partnership between Westminster City Council and Grosvenor.

Drop by to find out more and ask questions about the Elizabeth Street proposals. These sessions will be hosted in Eccleston Yards, 21 Eccleston Place, SW1W 9NF.

- Thursday 19th October, 5pm-7pm
- Wednesday 1st November, 12pm-2pm

We will also be holding an **online event** on Thursday 2nd November, 6pm-7pm. To find out more and to register, please visit https://elizabethstreet.commonplace.is Content live from 12pm, 18th October 2023.

Scan here to share your feedback
Scan the QR code or type in the website address to find out more and give us your views **between 12pm, 18th October and 11:59pm, 7th November 2023**.
https://elizabethstreet.commonplace.is
Please email us at WCC-Consultations@wsp.com if you would prefer a printed version of the questionnaire.

Appendix B

FAQ (ON COMMONPLACE)

INTERNAL

Will the scheme involve any loss of parking spaces?

No, no parking is proposed to be lost from what is currently on the ground as a result of this scheme.

Are more alfresco dining measures proposed for the street?

These works are purely for public realm improvements to the highway. No additional alfresco measures are being proposed by WCC as part of this scheme.

I am worried that this scheme has the potential to increase pedestrian footfall, increase noise and increase anti-social behaviour if further alfresco dining provisions are allowed in the street.

All alfresco dining provisions are managed through WCC's pavement licence process. Any new alfresco dining proposals would need to be applied for by the business in question to WCC, and the application would be reviewed. WCC can revoke a pavement licence at any time if it is not being managed in an acceptable way. Grosvenor will also help to oversee that such provisions adhere to WCC expectations through a dedicated Property Liaison Manager for the area.

How long will it take for the works to be completed if the scheme is approved?

If approved to proceed, the works will commence on site in late February and aim to be complete by 30 April 2024. Works notification letters will be issued out to all frontages within the immediate area closer to the time to advise of the pending works with dates, traffic management arrangements and contact details for any further enquiries on the scheme.

Will the road need to close whilst the works are being carried out?

At present, there is no need for a full road closure to be implemented to allow works to be undertaken as there is no work proposed to be carried out in the carriageway. The proposed works relate to footway only and so these will be completed on one side of the road at a time. Some parking/loading may need to be temporarily suspended in order for the works to be completed safely, however, this will be kept to a minimum and will be completed as quickly as possible in order to minimise disruption.

Will the works be noisy?

The works that create the most noise is breaking out the existing paving, as we require heavy machinery to complete this work. We appreciate this is not ideal for local residents and businesses but it is a small part of the overall process and it is essential to enable us to complete the works. We will ensure that no noisy works are completed before 8am to help minimise any inconvenience.

Will access to my frontage be restricted whilst the works are being carried out?

No. If the scheme is approved to be implemented, access to all properties will be maintained.

Can I use an outside space for tables and chairs?

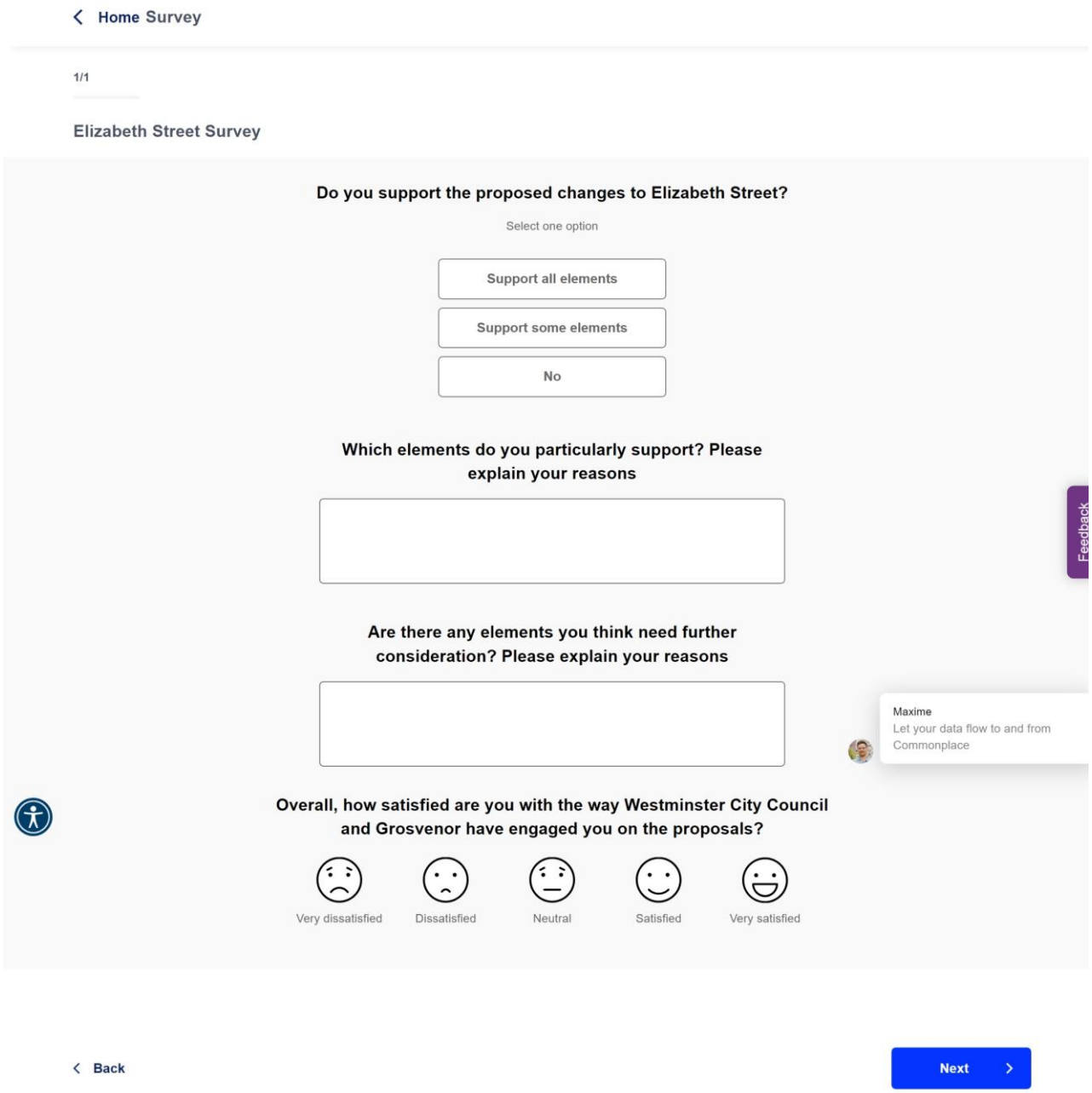
If you wish to use an outside space which is part of the highway you will need a licence for the use of that space. Businesses can apply for either a pavement licence under the Business and Planning Act 2020 or tables and chairs licence under the City of Westminster Act 1999.

The council has provided information on its website on pavement licences and tables and chairs licences.

Appendix C

QUESTIONNAIRE

INTERNAL


Home Survey
1/1
Elizabeth Street Survey
Do you support the proposed changes to Elizabeth Street?
Select one option
Support all elements
Support some elements
No
Which elements do you particularly support? Please explain your reasons
Are there any elements you think need further consideration? Please explain your reasons
Feedback
Maxime
Let your data flow to and from Commonplace
Overall, how satisfied are you with the way Westminster City Council and Grosvenor have engaged you on the proposals?
Very dissatisfied
Dissatisfied
Neutral
Satisfied
Very satisfied
Back
Next

Tell us more about you

Hello!
Seems you're new to **Elizabeth Street Consultation** , a few final questions to include your comment in our findings.



Take a quick moment to help us put inclusivity and diversity at the heart of our local decision making. Information about you is **stored securely** in your Commonplace profile and **will never be shared publicly.**

Feedback

What is your home postcode?

Start typing your postcode

What is your connection to Belgravia?

Select one or more options

I live here | I work here | I study here | I have a business here | I am part of a local amenity or community organisation | I'm just visiting

Add something else

This helps ensure that a balanced group of people have been reached.

Maxime
Let your data flow to and from Commonplace

If you are a part of a local organisation or group, please let us know which one below

If you are responding on behalf of an organisation or group, do you have authority to speak on behalf of the organisation?

Select one option

Yes | No | Not applicable

What is your age group

Select one option

13 to 18 | 18 to 29 | 30 to 39 | 40 to 49 | 50 to 59 | 60 to 69 | 70 to 79 | 80 or over | Prefer not to say

Do you have dependent(s) aged 16 and under?

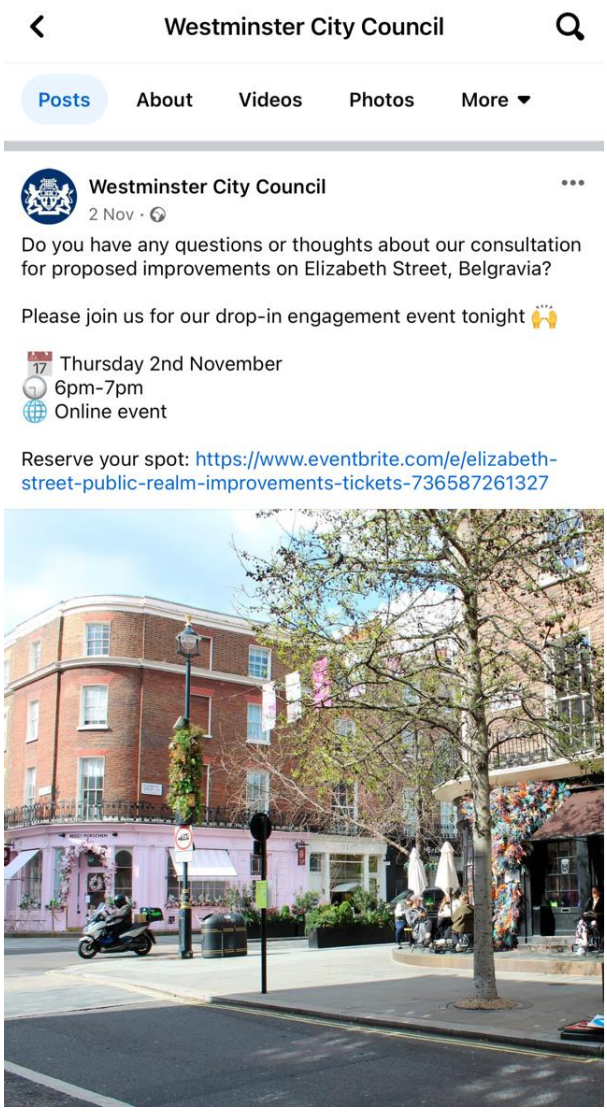
Select one option

Yes | No

Appendix D

WCC SOCIAL MEDIA

INTERNAL


Westminster City Council
Posts
About
Videos
Photos
More
Westminster City Council
2 Nov ·
Do you have any questions or thoughts about our consultation for proposed improvements on Elizabeth Street, Belgravia?
Please join us for our drop-in engagement event tonight 🙌
Thursday 2nd November
6pm-7pm
Online event
Reserve your spot: https://www.eventbrite.com/e/elizabeth-street-public-realm-improvements-tickets-736587261327


Westminster City Council · 02/11/2023
Do you have any questions or thoughts about our consultation for proposed improvements on Elizabeth Street, Belgravia?
Please join us for our drop-in engagement event tonight 🙌
Thursday 2nd November
6pm-7pm
Online event
Reserve your spot:
eventbrite.com/e/elizabeth-st...
ALT
1
2
682

Appendix E

CODE FRAMES

INTERNAL

Which elements do you particularly support?
Retention of outdoor dining
Improvements to on street parking and loading
Footway level dining areas
Preservation of space for pedestrians
Fixed planters to buffer traffic and enhance biodiversity
Planting and tree species
Additional lighting introduced to planting
All elements
Positive impact on local business (economy)
Improved attractiveness of the area
Comments not relating to the question
NA

Are there any elements you think need further consideration?
Make Elizabeth Street one-way
Pedestrianize certain sections of Elizabeth Street
Certain vehicle movements should be reduced on Elizabeth Street e.g., buses/lorries
Comments about light pollution
Comments about noise pollution
Comments about air pollution
Proposals do not go far enough
Enforcement e.g., street licences
Height/location of planters to be considered for safety reasons e.g., blind spots
Shop variety should be considered e.g., areas for children, library etc
Anti-social behaviour and security concerns
Impact on quality of life for residents
Reduce parking spaces even more
More seating is needed e.g., built into planters
Comments on the engagement and information provided
Proposals are unnecessary/outdoor dining is not needed
Funding should be used elsewhere
Comments on management of the street after construction
Comments on loading bays
Comments on pedestrian access
Additional comments (including design)

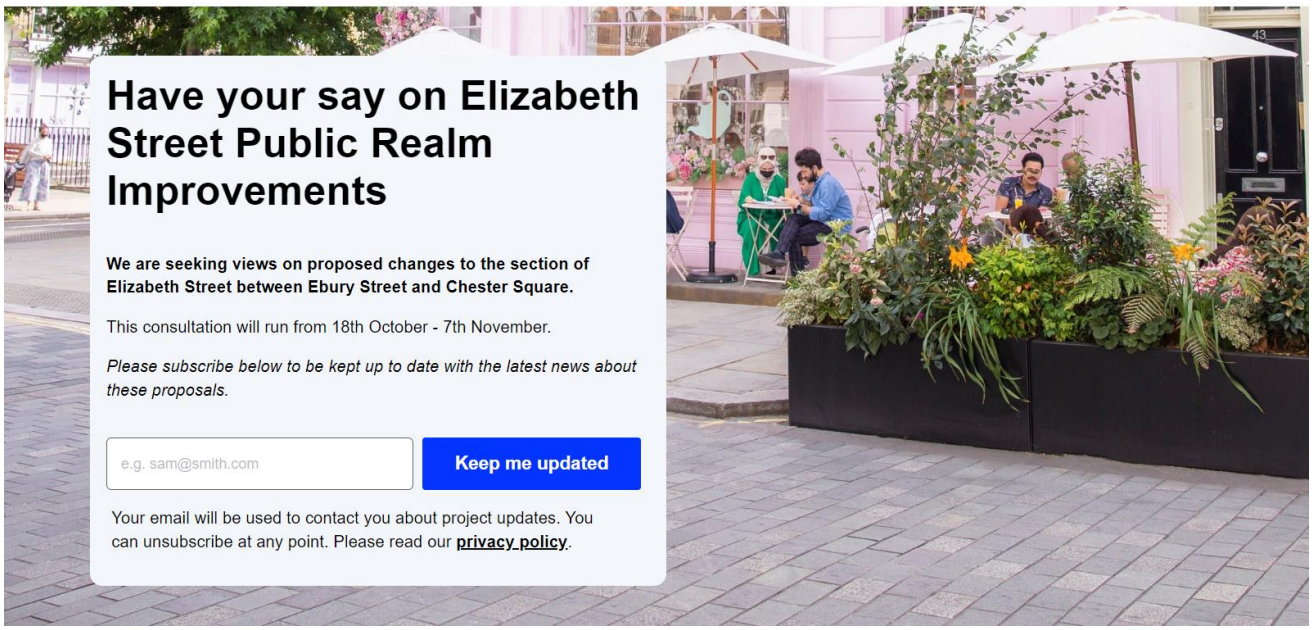
Appendix F

COMMONPLACE WEBSITE

INTERNAL

FAIRER WESTMINSTER | City of Westminster

Elizabeth Street Consultation



Have your say on Elizabeth Street Public Realm Improvements

We are seeking views on proposed changes to the section of Elizabeth Street between Ebury Street and Chester Square.

This consultation will run from 18th October - 7th November.

Please subscribe below to be kept up to date with the latest news about these proposals.

e.g. sam@smith.com

Keep me updated

Your email will be used to contact you about project updates. You can unsubscribe at any point. Please read our privacy policy.

About the project | Timeline | Latest news | Have your say | The team | FAQ

How to take part

1. Find out more about the proposals
2. Join a drop in or online briefing
3. Share your feedback by completing the survey by 7th November

These proposals are being developed in partnership between Westminster City Council and Grosvenor.

HAVE YOUR SAY

3 proposals



Completed

Proposals

Click to find out more about the Elizabeth Street proposals

See the proposal



Completed

Survey

Have your say on the Elizabeth Street proposals

110

Answer the survey



Completed

Join a drop-in or online briefing

We are hosting in-person drop-ins & an online briefing where you can find out more and ask questions.

Join the conversation

PROJECT TIMELINE

Learn more



Develop designs considering feedback received

November 2023 • In Progress

LATEST NEWS

More news

Have your say on Elizabeth Street Public Realm Improvements

We are seeking feedback on proposed changes to the section of Elizabeth Street between Ebury Street and Chester Square. We're keen to hear your feedback including elements you particularly like, as well as anything you think needs further consideration. Proposed improvements: These propos…

Posted on 17th October 2023

by Westminster City Council and Grosvenor

MEET THE TEAM

Learn more

Westminster City Council

Grosvenor

CONTACT TEAM

Description

Email: WCC-Consultations@wsp.com



WSP House
70 Chancery Lane
London
WC2A 1AF

wsp.com

INTERNAL