Alexandra Transport & Travel Review

Prepared for
London Borough of Haringey
by ECF

October 2024



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INTRODUCTION

1. Introduction

Transport issues have long been prominent in the Alexandra area, particularly regarding traffic congestion and air pollution, with the wider borough being designated an Air Quality Management Zone. The issue has been rather contentious, with many publicly calling for changes to transport policy.

Given the often-controversial nature of such proposals, Haringey has recently undertaken an in-depth engagement process to learn more about the preferences and aspirations of residents and visitors regarding transportation in the Alexandra area. This has focused on people's personal experiences and observations, as well as their broader insights as to how local transportation can be improved. The scope of the engagement has included various forms of transportation such as public transport, cars, walking and bicycles.

This report details the engagement approach taken during the recent engagement period and summarises the key findings of the feedback that was provided on transport in Alexandra.



Alexandra Palace bus stop

EXECUTIVE SUMMARY

2. Executive Summary

Haringey Council has undertaken a period of engagement with residents to gather feedback on transportation in the Alexandra area. This is part of ongoing efforts to create an attractive and safe environment for people walking and cycling, and other active transport users.

This engagement took the form of gathering information on people's personal experiences with transport and travel in Alexandra, including buses, trains, walking, cycling, and driving for various purposes (work, leisure, shopping, socialising, community activities, etc.). Observations were sought on the current state of transport spaces, including aspects appreciated and areas needing improvement. Haringey also gathered insights on how proposed changes might impact the overall quality of life in the area and contribute to a healthier, happier, and more vibrant community.

Following the conclusion of this exercise, ECF has analysed the data produced to highlight residents' key concerns and suggest areas where people would like to see improvements.

1078 responses to the survey

628 Interactive map comments

42 email responses

22nd July to 6th Sept engagement period



2. Executive Summary

A total of 1078 survey responses were received expressing people's observations and insights, as well as 42 emails and 628 comments on the interactive map.

This feedback included:

- Speeding and air pollution are important issues which respondents would like to see addressed as a priority.
- Improvements to pedestrian and cycle infrastructure such as cycle lanes, wider pavements and additional crossings would encourage active travel.
- Public transport in the borough is broadly well regarded, with the confluence of different forms of public transport providing an effective hub.
- While traffic congestion is a major concern, respondents expressed a mix of views on existing Low Traffic Neighbourhoods (LTNs). Some concerns were raised about displaced traffic concentrating on nearby roads, while some supported expanding LTNs to create safer, healthier neighbourhoods. There is also a broader desire for safer, more sustainable transport options.
- Detailed findings, categorised by activity, are presented in Section 5 of this report.



Wood Green Underground Station

ENGAGEMENT ACTIVITY

3. Engagement Approach

This section of the report sets out the engagement approach undertaken, and the corresponding methodologies used.

Community feedback was gathered through the following methods:

- An online survey to collect people's experiences, observations and insights.
- An online interactive map which allowed participants to leave comments.
- A hard copy survey.
- An email address, AlexandraTTR@haringey.gov.uk, to which people could submit comments and feedback.
- Additionally, printed copies of the hard copy survey were distributed as follows:
  - 75 copies to Alexandra Park Library
  - 75 copies to Wood Green Library
  - 100 copies to Haringey Council .

- The engagement opened on 22nd July 2024 and closed on 6th September 2024.

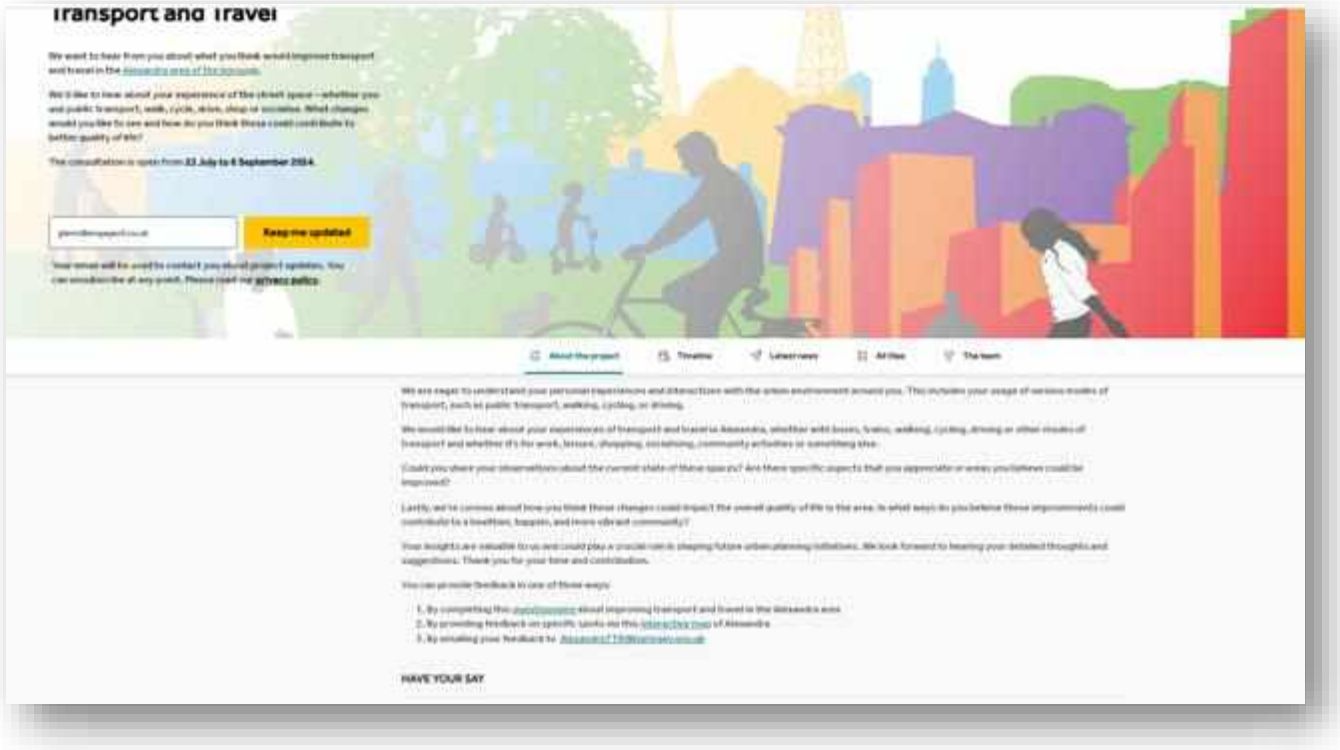
- 1,063 responses to the questionnaire were received through the consultation website.
- 15 Hard copy surveys were received.
- 628 comments were left on the interactive map
- 42 e-mails were received.

3. Engagement Approach

3.1 Project website

- A project website was created using the CommonPlace digital engagement platform (appendix B).

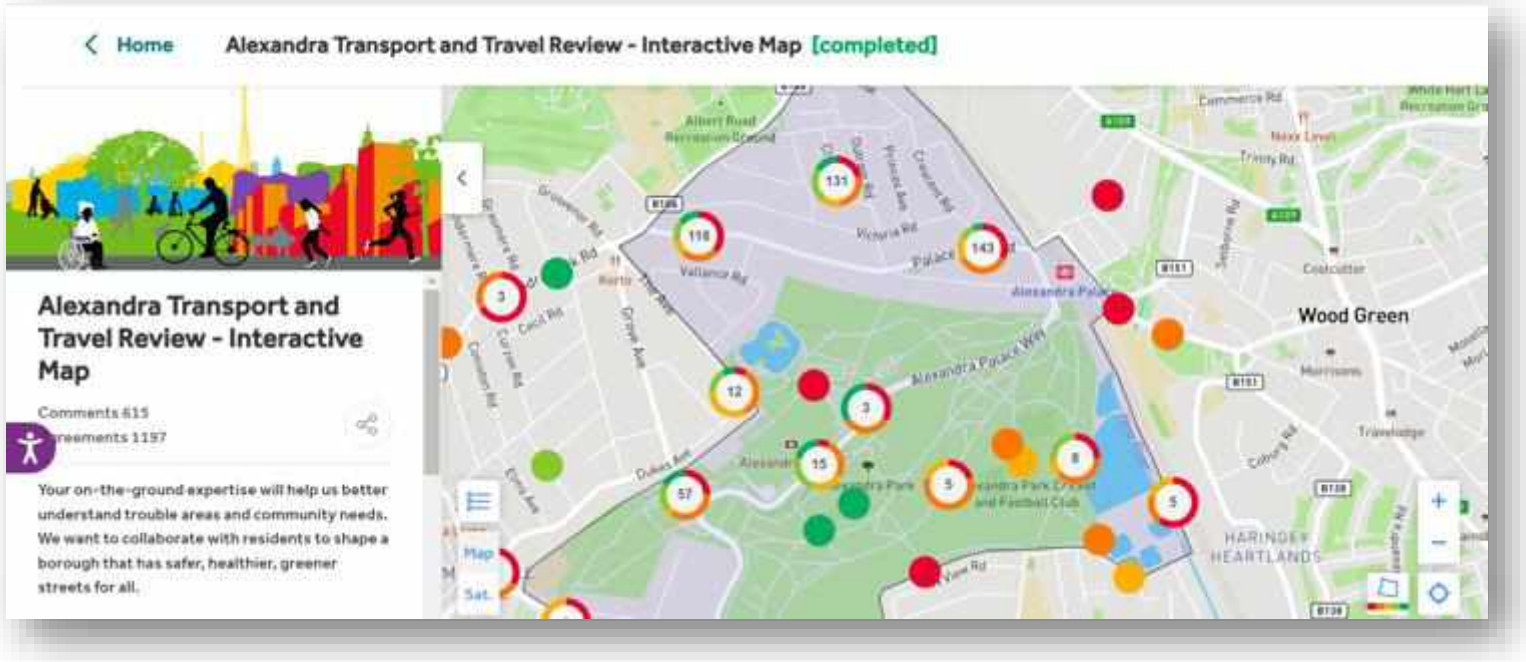
- This site featured the engagement questionnaire (appendix A) and interactive map (Section 3.2), as well as an explanation of the engagement process and the type of information LB Haringey wished to gather.



3. Engagement Approach

3.2 Interactive Map

- The engagement website featured and interactive map which allowed participants to leave comments at specific locations to highlight particular issues or to emphasise positive features (Appendix C)



Demographics

4. Demographics

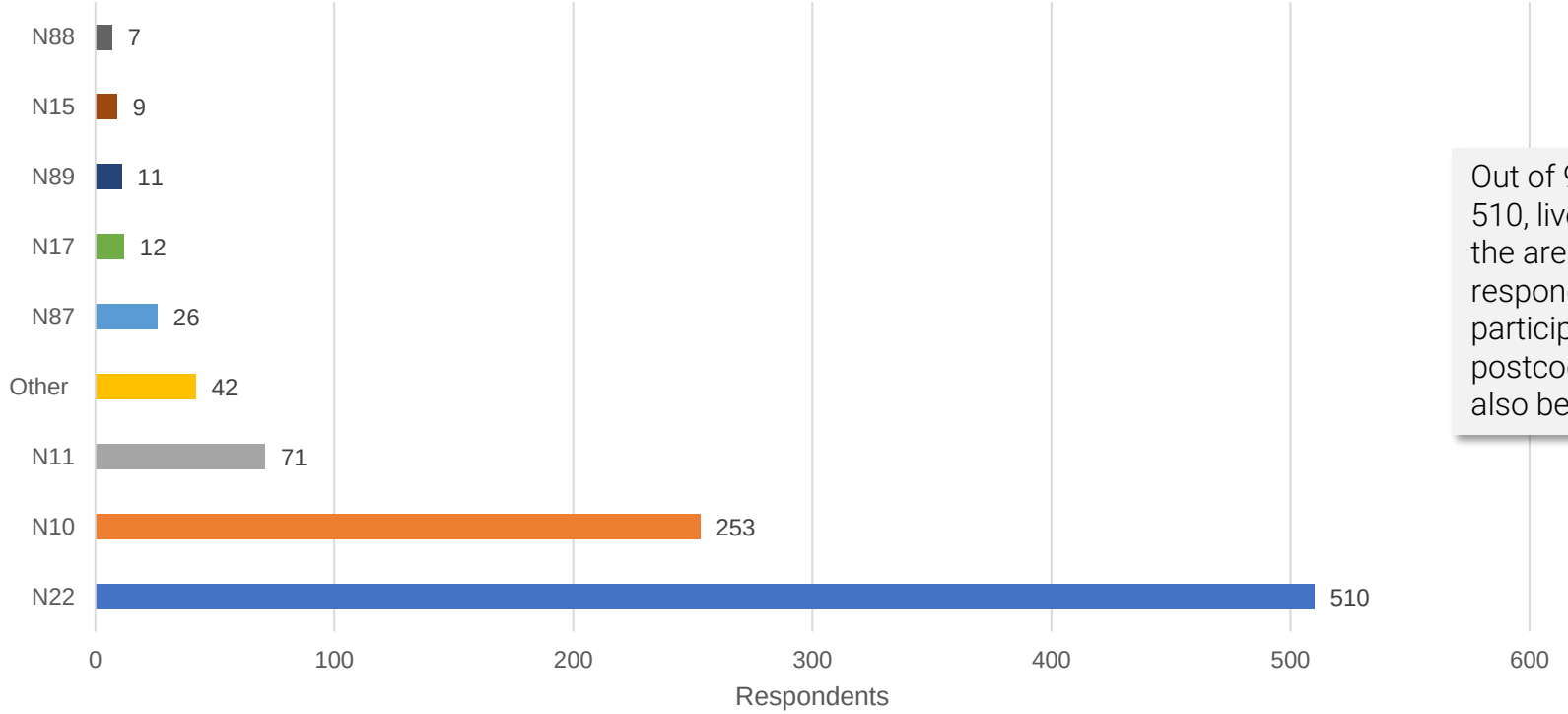
This section of the report covers the demographic makeup of participants in the engagement process.

- *8% of respondents considered themselves to have a disability*
- *Respondents were 52% Female & 44% Male (4% prefer not to say)*
- *45-54 was the most common age bracket for respondents*
- *N10 and N22 were the most common postcodes for respondents*
- *White was the most common ethnicity amongst respondents.*
- *Public Transport is the most common method of travelling to work.*

4. Demographics

4.1 Postcode

Q) What is Your Postcode? (969 responses)

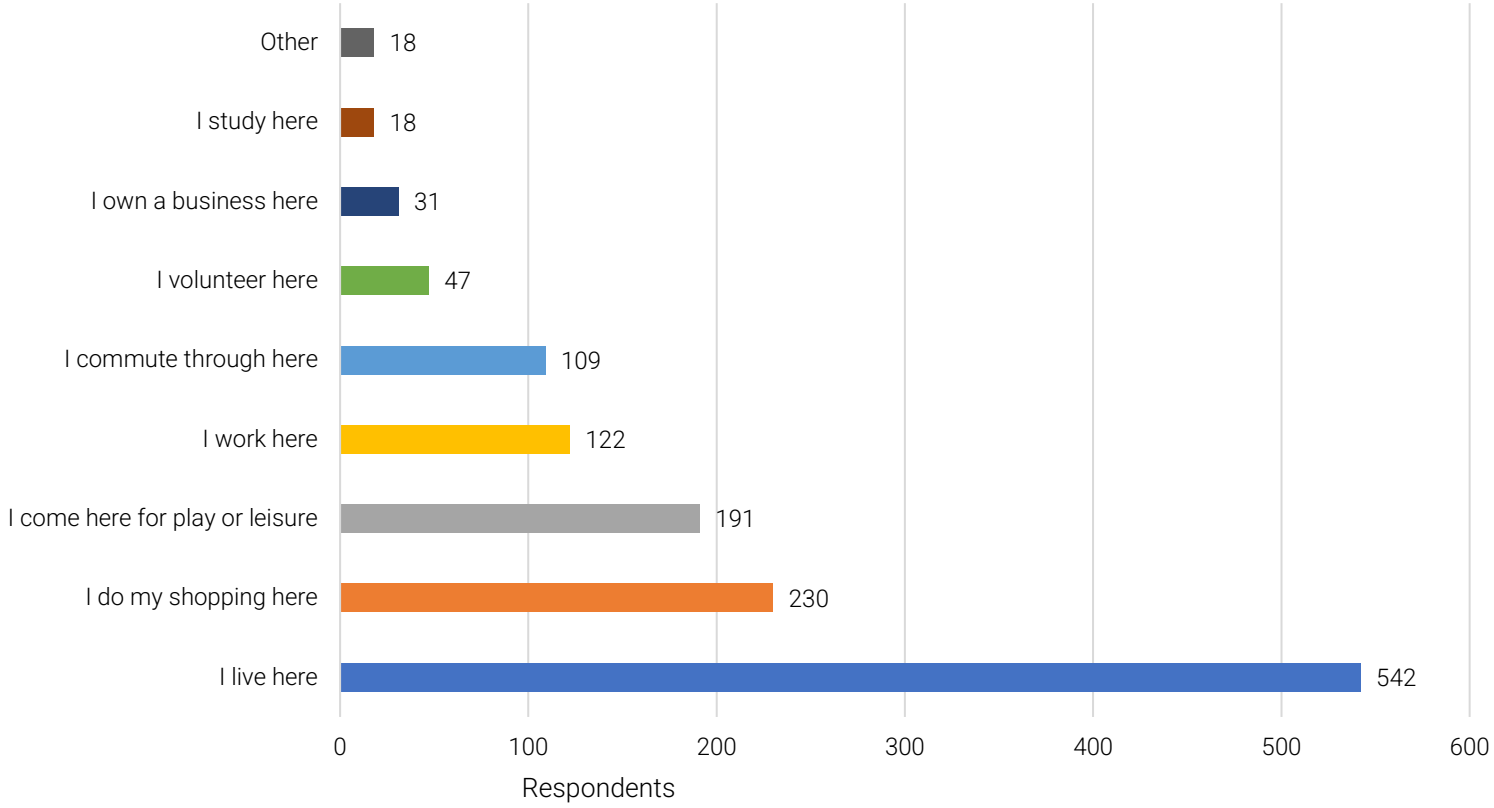


Out of 969 respondents, a majority, 510, live in the N22 postcode. N10 is the area where a further 253 respondents live in N10. While most participants could be found in this postcode, a notable amount could also be seen in N11 (71).

4. Demographics

4.2 Connection with the area

Q) What is your connection with the Alexandra area? (*660 responses, participants were able to select more than one response*)

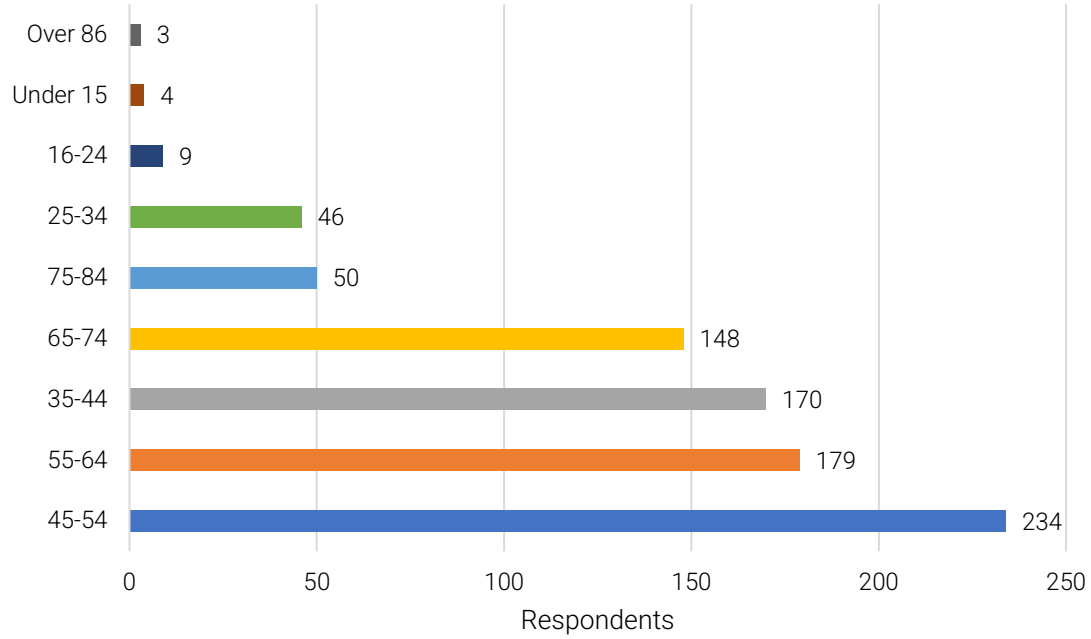


542 mentions indicated that respondents live in the area, while 230 mentions noted that people also do their shopping there, and 191 mentions stated that respondents come for play or leisure

4. Demographics

4.3 Age Group

Q) What is your age group? (844 responses)



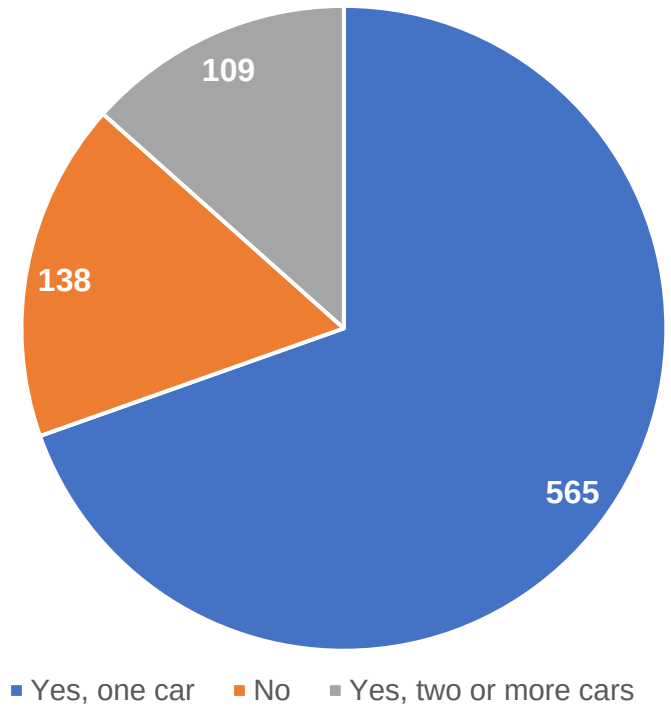
Out of 844 responses, 234 people (28%) stated their age as 45-54, 179 (21%) as 55-64, and 170 (20%) as 35-44.

4. Demographics

4.4 Car Access

Q) Does your household have access to a private car? (813 responses)

Number of responses

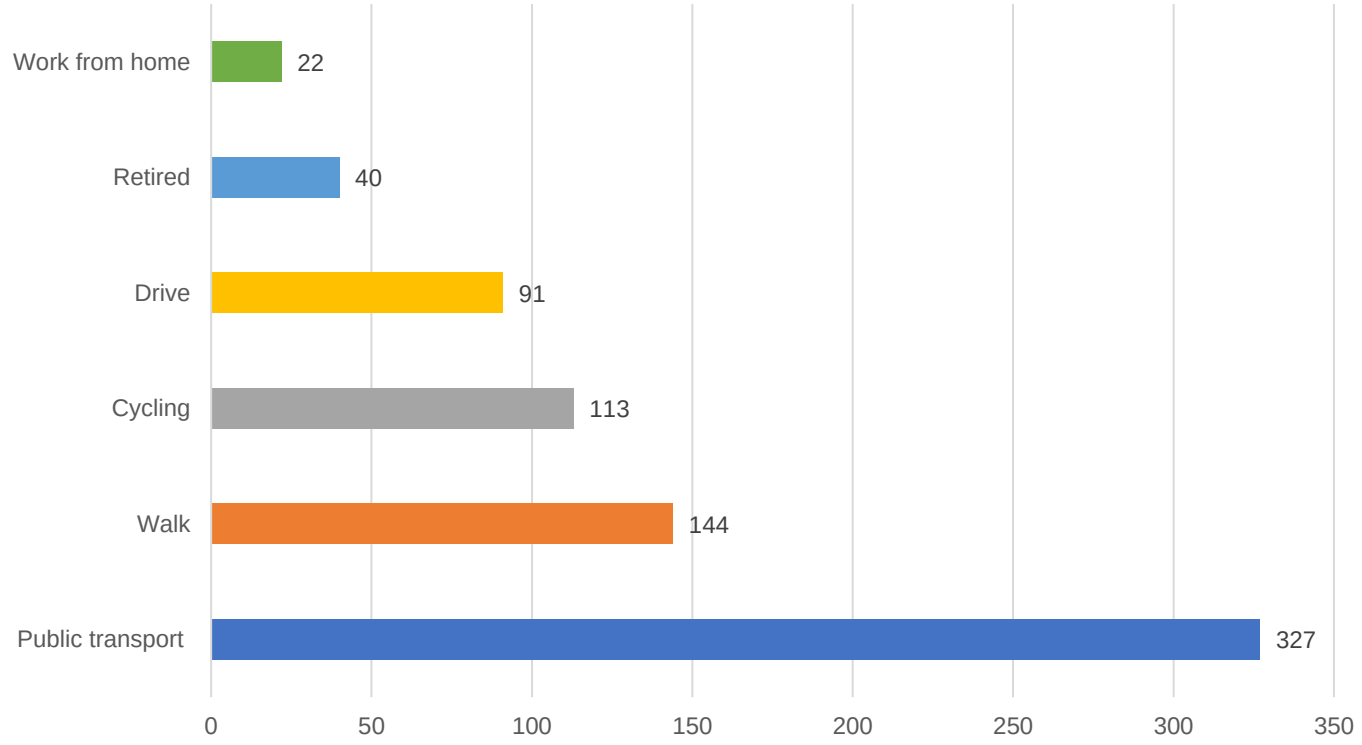


Out of 813 responses, 565 people (70%) indicated that their household has access to one car, followed by 138 people (17%) had no access and 109 (13%) who had access to two or more..

4. Demographics

4.5 Travel to work

Q) How do you travel to work? (*754 responses*)



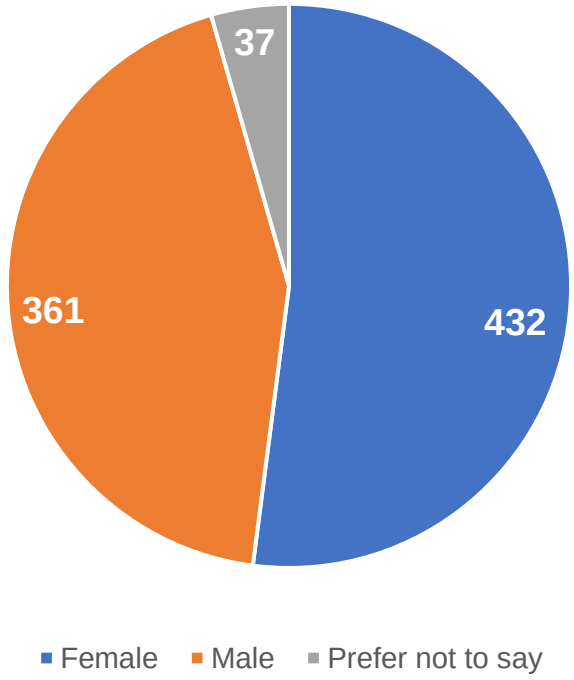
Out of 754 respondents , 327 people (43%) indicated they use public transport to travel for work, followed by 144 people (19%) who walk and 113 (15%) who cycle.

4. Demographics

4.6 Gender

Q) What is your gender? (*832 responses*)

Number of responses



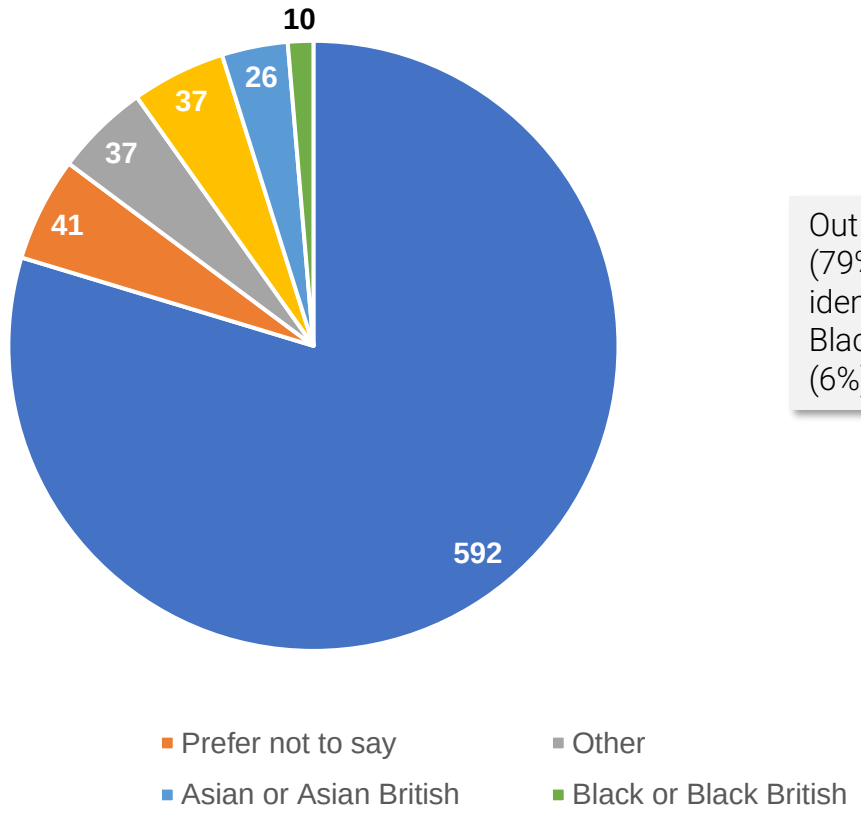
Out of 832 responses, 432 people (52%) identified as female, 361 (43%) identified as male, and 37 (4%) preferred not to say.

4. Demographics

4.7 Ethnicity

Q) What is your ethnic identity? (*745 responses*)

Number of responses



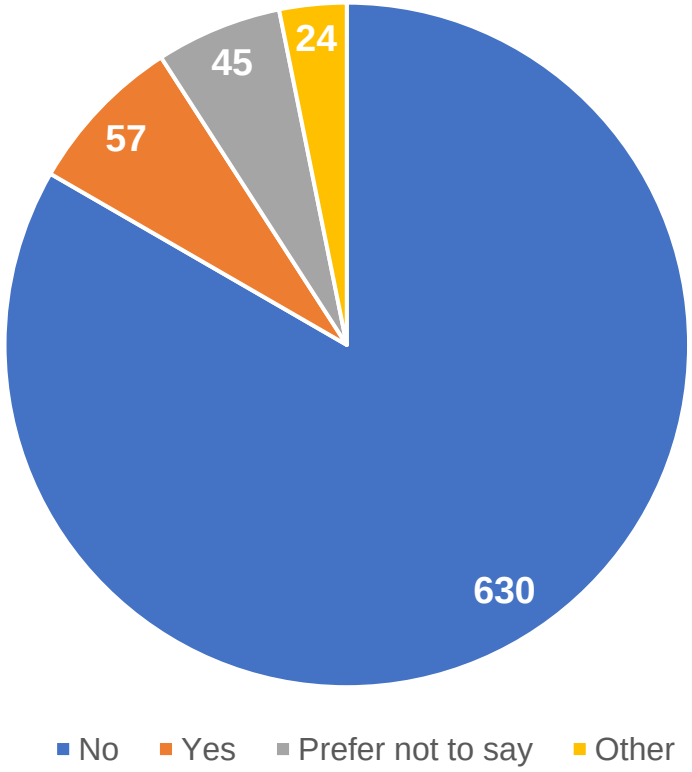
Out of 745 responses, 592 people (79%) identified as white and 37 (5%) identified as mixed. 5% identified as Black and 3% Asian. 41 respondents (6%) preferred not to say.

4. Demographics

4.8 Disability

Q) Do you have a disability? (756 *responses*)

Number of responses



Out of 756 responses, 630 respondents (83%) indicated they did not have a disability, 57 (8%) stated that they did, and 45 (6%) preferred not to say.

ENGAGEMENT FINDINGS

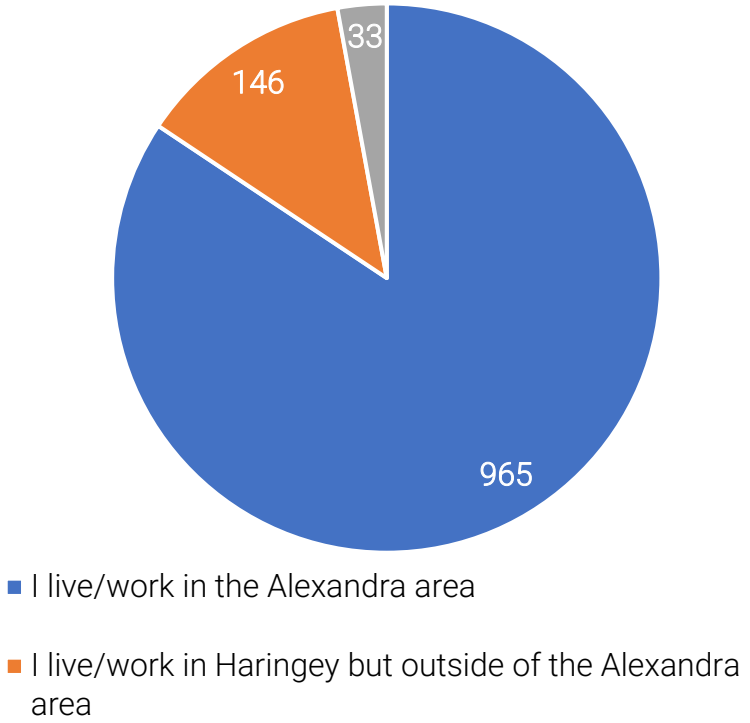
5. ENGAGEMENT FEEDBACK

5.1 Online and paper survey

Haringey received 1,078 responses to its questionnaire, 1,063 digital and 15 written. The following section sets out the full analysis with further data sets available in the appendices. Responses in this section include feedback received from the online and paper survey.

Q1) What is your relationship with the Alexandra area? *(1143 responses were received, with some respondents selecting multiple options).*

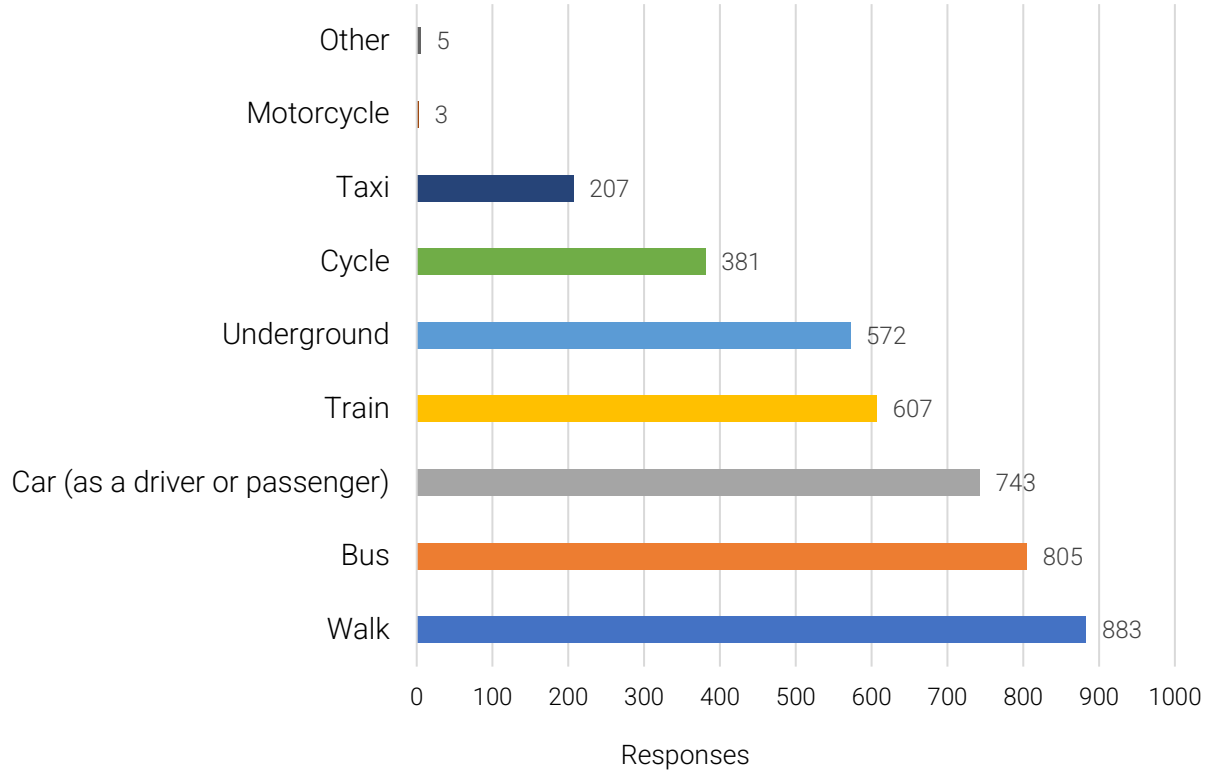
Number of responses



Out of 1,143 survey responses, 965 respondents (84%) indicated that they live and work in the Alexandra area. Additionally, 146 respondents (13%) said they live and work in Haringey but outside the Alexandra area, while 33 respondents (3%) selected 'Other'.

5.1 Online and paper survey continued

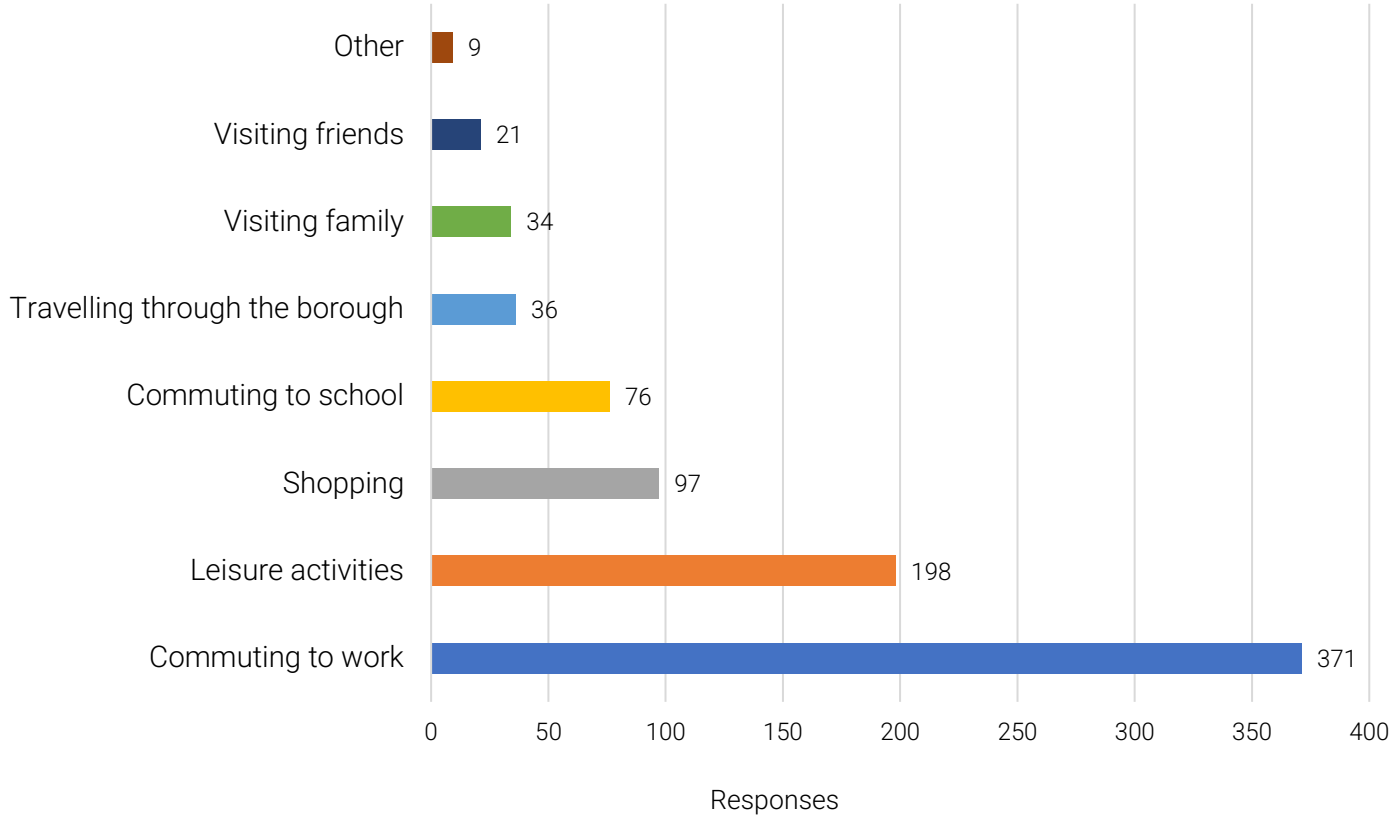
Q2) Which modes of transport do you currently use to move around the Alexandra area?
(For this question, respondents were asked to select all options that apply)



Out of 963 survey responses, 883 mentioned walking as their primary mode of getting around the Alexandra area, highlighting the importance of pedestrians. This was closely followed by 805 mentions of taking the bus, and 743 mentions of using a car.

5.1 Online and paper survey continued

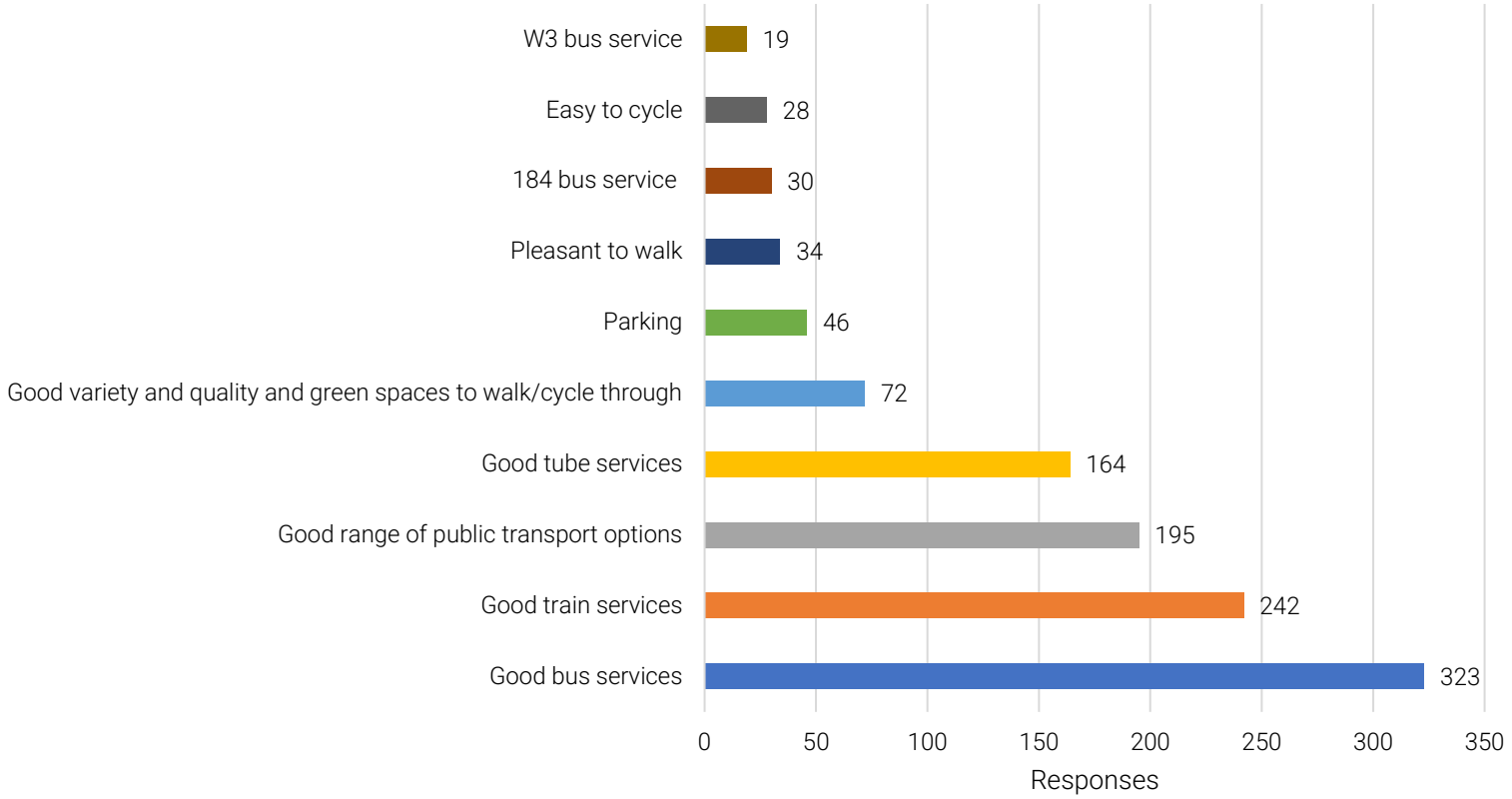
Q3) What are the main things that you travel for in the area? (**Please rank in order of preference with 1 being most important**)
This chart shows peoples number one priority



Out of 842 survey responses, 371 people ranked commuting to work as their primary reason for travel in the area. This was followed by 198 people traveling for leisure activities, with shopping being the third most common reason, mentioned by 97 people.

5.1 Online and paper survey continued

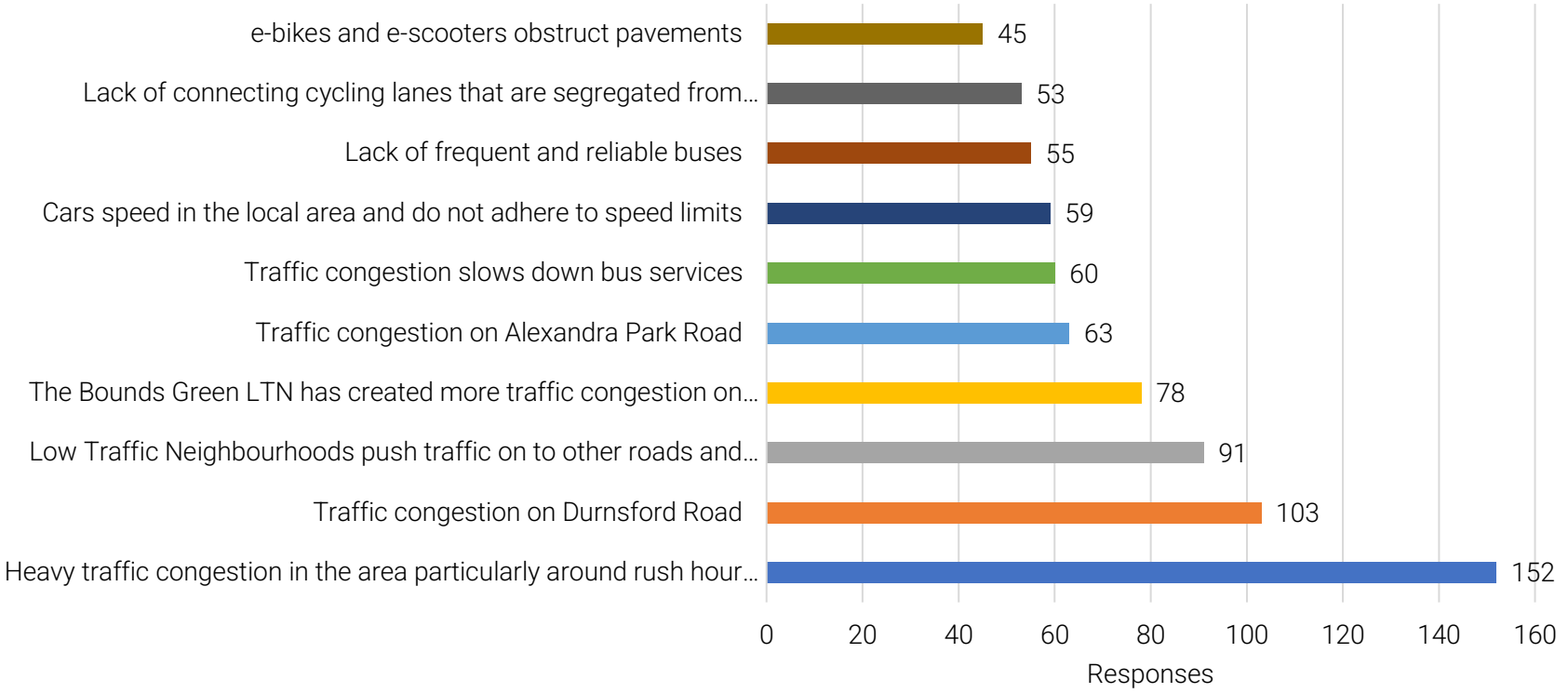
Q4) What do you think is positive about transport and travel in the Alexandra area? (726 responses).
This was an open question, with response coded by themes and quantified below. Full response tables can be seen in appendix D.



Out of 726 respondents, 323 mentioned the availability of good bus services in the Alexandra area, while 242 noted good train services. Additionally, 195 respondents highlighted the versatile range of public transport options available in the area

5.1 Online and paper survey continued

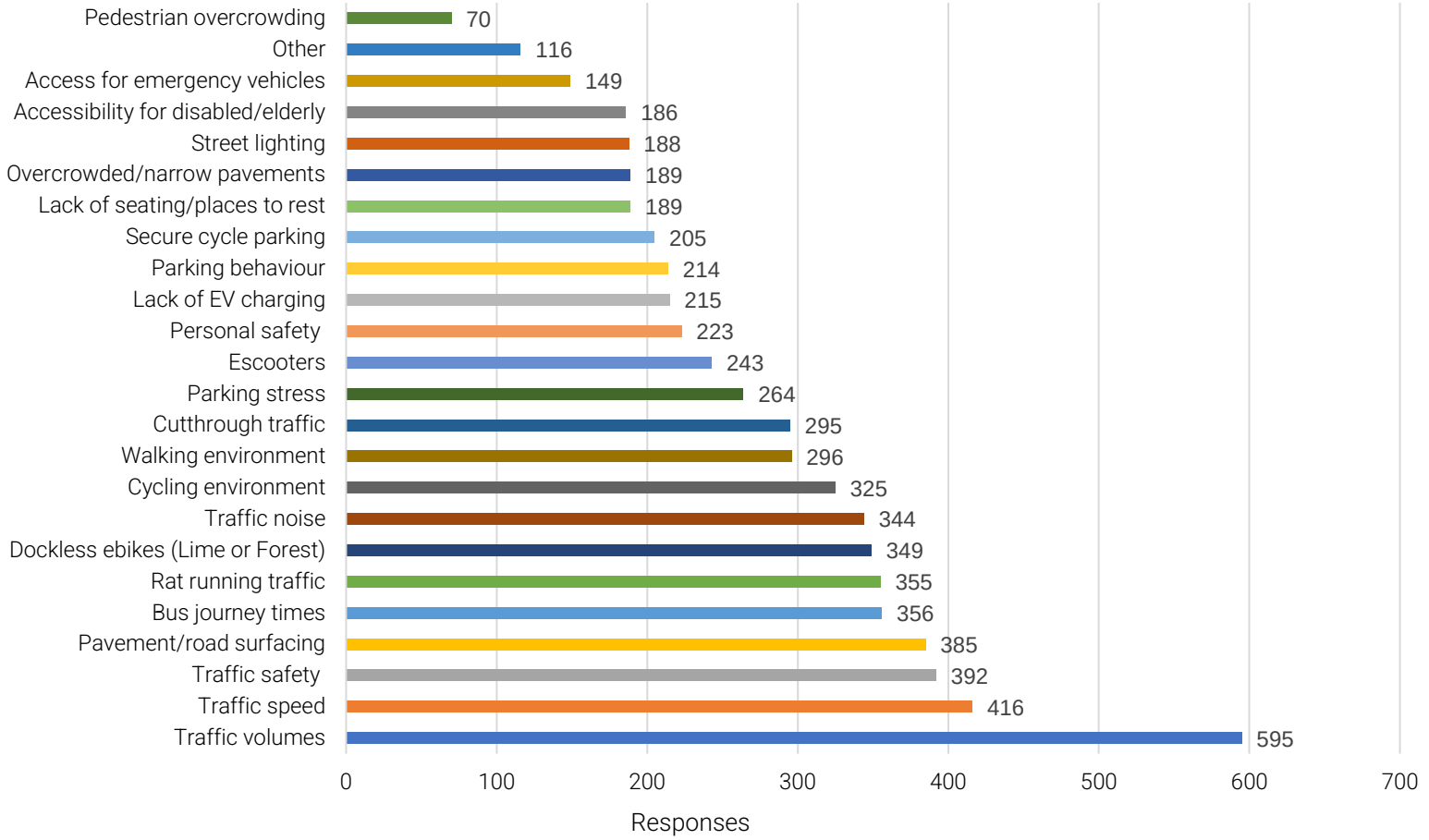
Q5) What do you think is negative about transport and travel in the Alexandra area? (*759 responses*)
This was an open question, with response coded by themes and quantified below. Full response tables can be seen in appendix E.



Out of 759 responses, the most frequently mentioned negative aspect of transport and travel was heavy traffic congestion, particularly during rush hour. Durnsford Road was specifically identified as being heavily impacted, with 103 mentions, and 91 respondents expressed concerns that Low Traffic Neighbourhoods were pushing traffic onto other roads in the area

5.1 Online and paper survey continued

Q6a) Do you have concerns about any of the following in the Alexandra area? *(Tick all that apply)*



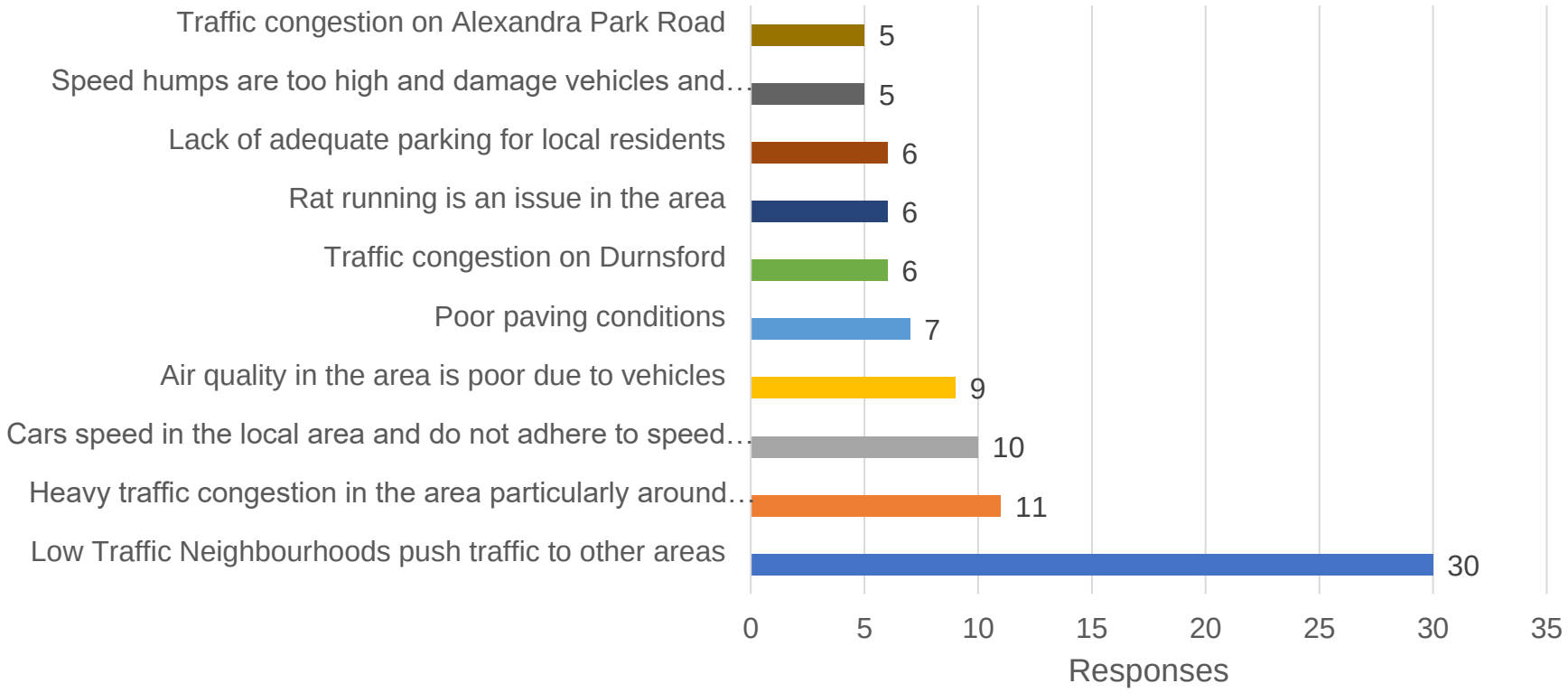
Out of 806 respondents, the volume of traffic in the Alexandra area emerged as the most frequently mentioned concern (mentioned 595 times) which was followed by the speed of traffic (416) and concerns over the safety of traffic (392)

5.1 Online and paper survey continued

Q6b) If you selected "Other" please specify:

(Note this question followed on from Q6a: Do you have concerns about any of the following in the Alexandra area?)

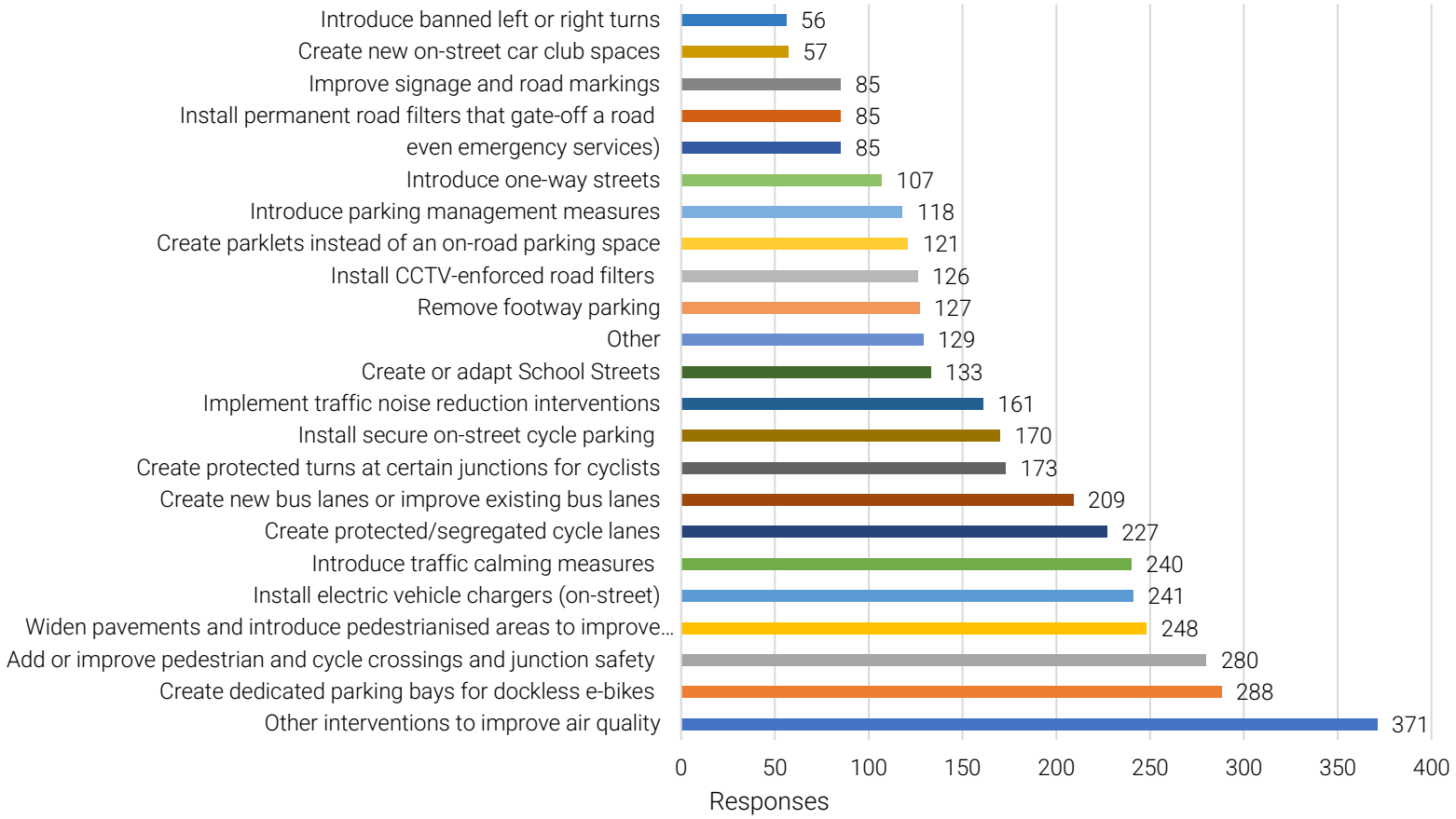
This was an open question, with response coded by themes and quantified below. Full response tables can be seen in appendix F.



Out of 148 responses, there were 30 mentions that Low Traffic Neighbourhoods push traffic to other areas, 11 mentions that heavy traffic congestion is an area of concern and 10 mentions that cars are speeding in the local area.

5.1 Online and paper survey continued

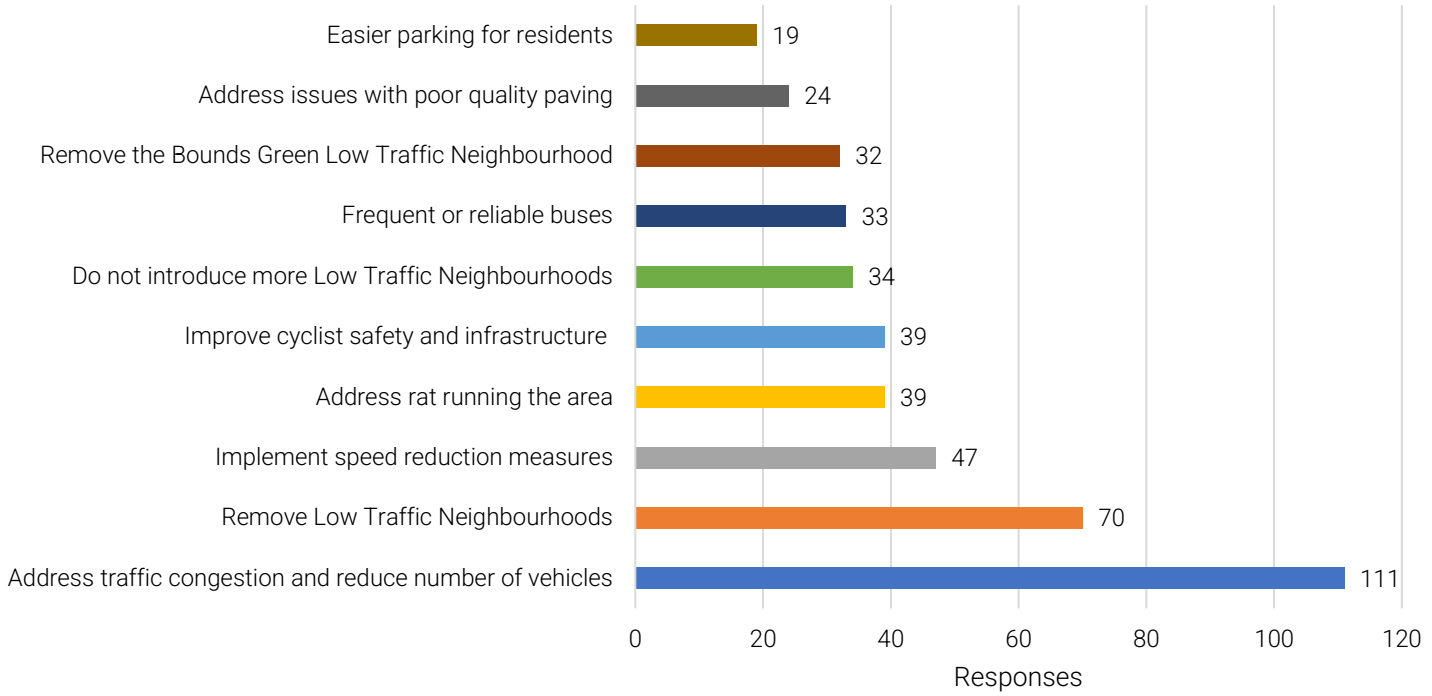
Q7) Which of the following options do you think could improve transport and travel in the Alexandra area? Tick all that apply:



Out of 717 responses, there were 371 mentions that other interventions to improve air quality could be implemented to improve transport and travel around Alexandra. This was followed by suggestion to create dedicated parking bays for dockless e-bikes (288) and the implementation and improving of safe pedestrian and cycle crossings (248).

5.1 Online and paper survey continued

Q8) What is your single biggest priority for improvement?:
This was an open question, with responses coded by themes and quantified below. Full response tables can be seen in appendix G.

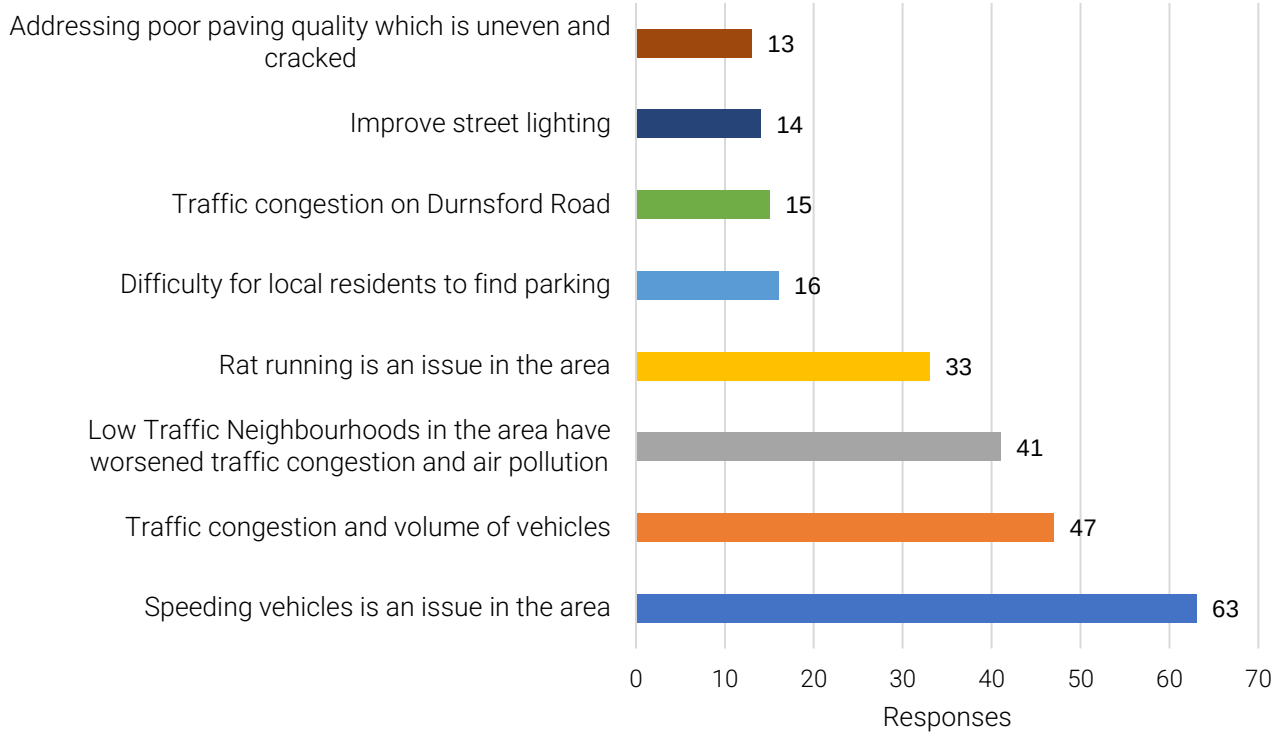


Out of 685 responses, the most frequently mentioned area for improvement would be to address traffic congestion and reduce the number of vehicles travelling through Alexandra (111). This was followed by 70 mentions to remove Low Traffic Neighbourhoods and 47 mentions to implement speed reduction measures.

5. ENGAGEMENT FEEDBACK

5.2 Interactive Map Feedback

Q) Provide detail on the problems and/or opportunities for improvement:
Full response tables can be seen in appendix H.



Out of 628 responses to this question, speeding vehicles emerged as the most frequently mentioned issue in the area (63) which was followed by traffic congestion (47) and concerns that Low Traffic Neighbourhoods have worsened traffic congestion and air pollution in the area (41).

5. ENGAGEMENT FEEDBACK

5.3 Alternative Accessible Survey

Provide detail on the problems and/or opportunities for improvement? *Full response tables can be seen in appendix I.*

12 responses were given in relation to issues and opportunities in Alexandra. Of the 12 responses received 4 felt neutral about the area they selected, 3 were happy, 2 were satisfied, another 2 were unhappy and 1 person was dissatisfied. All but one respondent lived in the area.

Below are the themes that emerged from the alternative survey:

- One respondent raised concerns about the reduction of parking spaces on Clyde Road due to the introduction of EV charging points, bike racks, and shared car club spaces, making it harder for local residents to find parking. Another individual highlighted difficulties in parking on Alexandra Park Road and expressed strong opposition to any potential implementation of Controlled Parking Zones (CPZs).

- Several responses touched on road safety and maintenance. One respondent pointed to the lack of signage and road markings at the junction of Hill Top and Albert Road, while another mentioned the poor state of road maintenance throughout Alexandra.

- Traffic congestion was a common theme, with individual respondents highlighting problem areas such as Crescent Road, Durnsford Road, and Bedford Road. Some respondents linked traffic congestion to Low Traffic Neighbourhoods (LTNs), with one person reporting worsening congestion on Durnsford Road and another pointing to similar issues near Bounds Green Station.

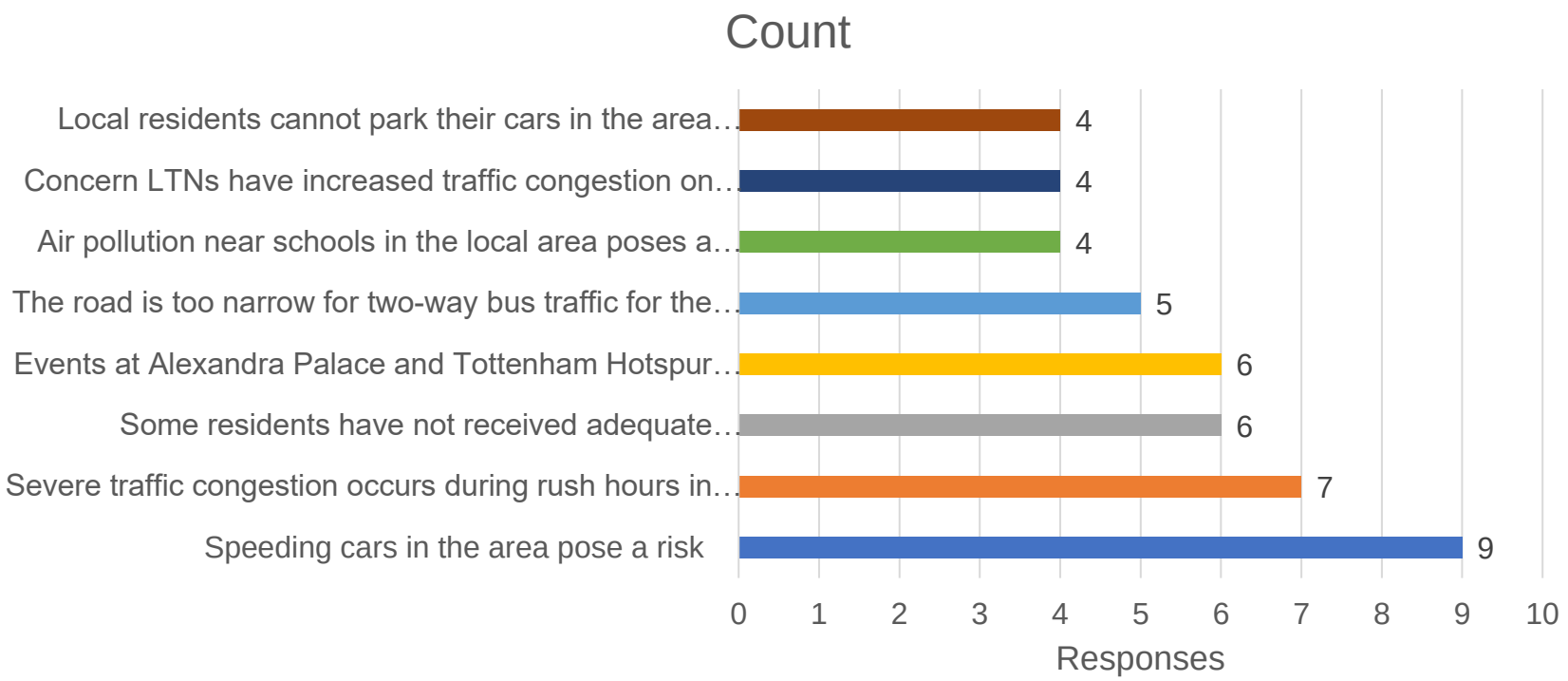
- Additional individual concerns included issues with anti-social behaviour on Bedford Road, dog fouling on the pavements of Dukes Avenue, and cyclists riding on pavements, especially on Dukes Avenue, which posed risks to pedestrians. One person raised safety concerns about hireable e-bikes lacking bells.

- There were also calls for improvements, with one person requesting more trees be planted on Dukes Avenue, and another asking for better bus services to meet local needs.

5. ENGAGEMENT FEEDBACK

5.4 Emails

42 emails were received. Below is a summary of the most frequent themes that emerged from these emails:
Full response tables can be seen in appendix J.



Out of 42 emails received, the most frequent theme that emerged was concern over speeding cars in the area, with 9 mentions, followed by severe traffic congestion during rush hour periods, noted by 7 respondents.

Events taking place in Alexandra Palace and Tottenham were also frequently mentioned as worsening traffic congestion in the area, with 6 mentions, along with concerns that some residents did not receive adequate information or time to respond to the consultation, also cited by 6 respondents.

CONCLUSIONS

6. CONCLUSIONS

LTNs

- Congestion is a major concern for survey respondents. When asked what they thought was negative about transport in Alexandra, large numbers of responses referenced congestion, commonly related to areas such as Durnsford Road and Alexandra Park Road. Residents expressed a mix of views on existing Low Traffic Neighbourhoods (LTNs), with concerns about displaced traffic alongside some support for expanding LTNs to create safer, healthier neighbourhoods.

- A significant number of people who responded felt that low traffic neighbourhoods made the problem worse rather than better, pushing additional vehicles onto the remaining open roads. When asked about their travel concerns, LTNs driving traffic to non LTN areas was the most common result written under “other”.

- When respondents were asked their priorities, the largest “other” response was a desire to reduce the number of vehicles on the road, followed by a desire to remove all LTNs. This demonstrates a challenge, and both having and not having LTNs seems likely to generate notable amounts of local opposition. However, there is also some support for expanding LTNs and a broader desire for safer, more sustainable transport options. While opinions on LTNs are divided, it is important to consider both the concerns and the support for expanding LTNs to achieve a balanced approach.

Air Quality

- There is a strong feeling that measures should be taken to improve air quality and reduce pollution this being the number one factor which people felt could improve travel in the area. There is a feeling, particularly among those who responded through the interactive map, that LTNs have exacerbated this problem by increasing vehicle idling. Improving air quality and reducing pollution are top priorities, reflecting the community's desire for more sustainable transport options.

Roads and Pavements

- Concerns relating to speed and volume of traffic are widespread, with many response being related to it. 74% believe that traffic volumes are too high, with speed, rat running and general safety also considered to be issues. Poor road and pavement quality was also making travellers uneasy.

- Aside from traffic related issues, some residents felt that dockless e-bikes and e-scooters were something that concerned them, often cluttering the pavement and presenting additional challenges for those with mobility issues. There is a feeling that they would be better stored in dedicated hubs.

- Widened pavements and increased pedestrianisation were popular with respondents, as were additional pedestrian/cycle crossings to make it easier to walk/cycle around the area. Dedicated cycle infrastructure is another measure which would encourage active travel in Alexandra. Widened pavements, increased pedestrianisation, and dedicated cycle infrastructure are popular measures that would encourage active travel in Alexandra.

6. CONCLUSIONS CONTINUED

Speeding

- Many respondents feel that there is an issue in Alexandra with vehicles travelling at excessive speed. Speeding was the issue most marked on the interactive map and the most raised topic in the emails received, as well as the second biggest concern in the Alexandra area. There is a feeling that speed limits are not properly enforced, with 240 respondents calling for traffic calming measures.

Parks and Greenspaces

- Positive references were made in qualitative responses to the high quality of Alexandra's parks and greenspaces, with many feeling that they are defining features of the area.

Public Transport

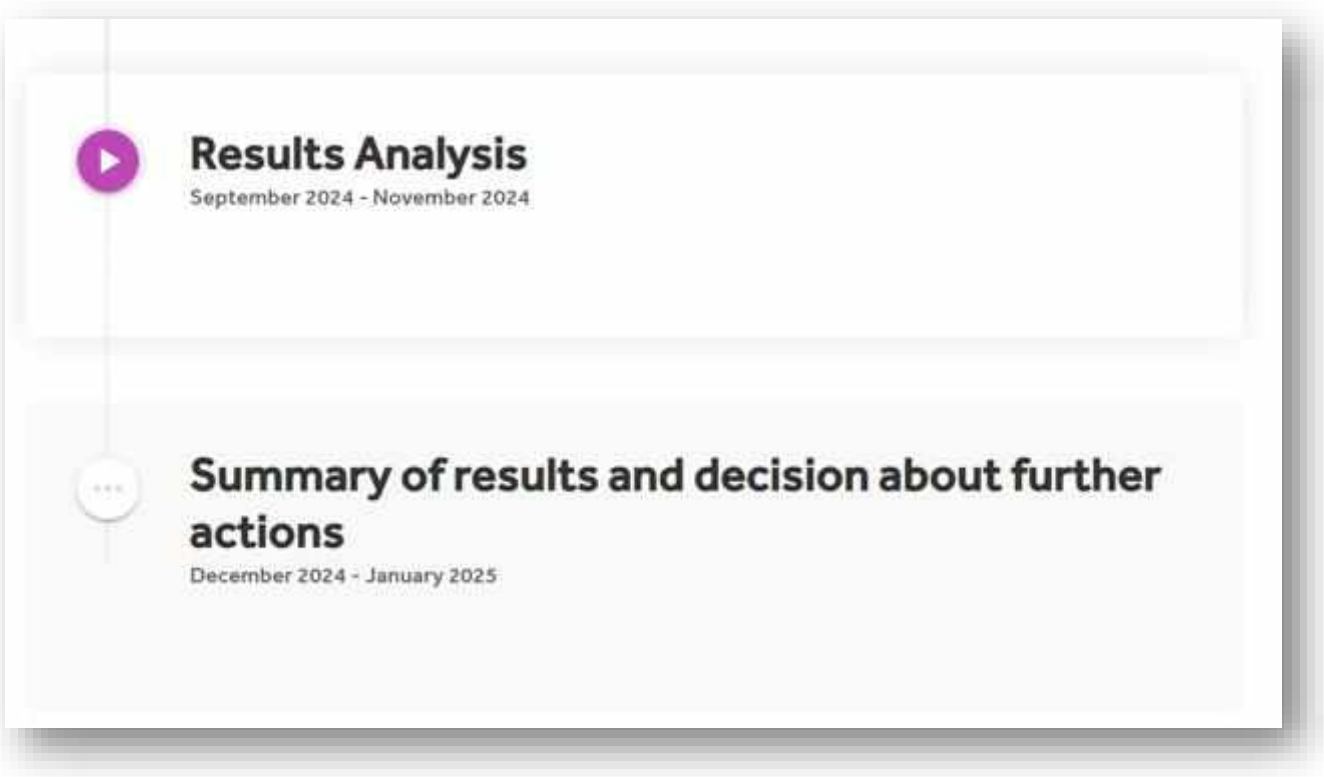
- There is a general feeling that public transport in Alexandra is easy to use, and that the confluence of buses, tube lines and overground makes it an expedient transport hub. When asked what they thought was positive about transport in the area, the majority of the comments referenced the usefulness or quality of public transport offering. Public transport was nonetheless a matter of concern for some participants, who suggested they would like the buses to be more frequent and reliable, while drawing attention to the impact of congestion on their routes. While public transport is generally well-regarded, there is support for further enhancements to make it more frequent and reliable.

6. CONCLUSIONS

6.1 Next Steps

- LB Haringey will now review the findings from this report, using the information gathered to formulate potential proposals for improving transport in the Alexandra area.

- The key decisions as to what actions should be progressed will then be made in early 2025. Where solutions can be brought forward and implemented more quickly, we will endeavour to do so.



APPENDICES

APPENDIX A.

Survey Questionnaire



Alexandra area

Improving Transport and Travel

We want to hear from you about what you think would improve transport and travel in the Alexandra area of the borough.

We'd like to hear about your experiences, whether with buses, trains, walking, cycling, driving or other ways of getting around and whether it's for work, leisure, shopping, socialising or something else.

CLOSING DATE 19 AUGUST 2024

Haringey LONDON



1. What is your relationship with the Alexandra area?

☐ I live/work in the Alexandra area ☐ I live/work in Haringey but outside of the Alexandra area

☐ Other (please specify)

2. Which modes of transport do you currently use to move around the Alexandra area?
Please select all that apply:

☐ Walk ☐ Cycle ☐ Bus ☐ Car (as a driver or passenger)

☐ Train ☐ Taxi ☐ Underground

☐ Other (please specify)

3. What are the main things that you travel for in the area? Please rank in order of preference with 1 being most important.

☐ Commuting to work ☐ Commuting to school ☐ Leisure activities

☐ Visiting friends ☐ Visiting family ☐ Shopping

☐ Travelling through the borough ☐ Other (please specify)

4. What do you think is positive about transport and travel in the Alexandra area?

5. What do you think is negative about transport and travel in the Alexandra area?

6a. Do you have concerns about any of the following in the Alexandra area? Tick all that apply.

☐ Bus journey times ☐ Lack of EV charging ☐ Lack of car club spaces

☐ Cycling environment ☐ Secure cycle parking/storage ☐ Docklessa e-bikes (Lime/Forest)

☐ E-scooters ☐ Walking environment ☐ Accessibility for disabled/elderly

☐ Pedestrian overcrowding ☐ Narrow pavements ☐ Pavement surface

☐ Parking behaviour ☐ Parking stress ☐ Traffic volumes

☐ Traffic speed ☐ Traffic safety ☐ Traffic noise

☐ Road surface ☐ Red running traffic ☐ Access for emergency vehicles

☐ Street lighting ☐ Personal safety ☐ Lack of seating/places to rest

☐ Other



6b. If you selected Other, please specify.

7. Which of the following options do you think could improve transport and travel in the Alexandra area? Tick all that apply.

☐ Create new bus lanes or improve existing bus lanes

☐ Install electric vehicle chargers (on-street, lamppost or kerb gully chargers)

☐ Create new on-street car club spaces

☐ Create protected/segregated cycle lanes

☐ Create protected turns at certain junctions for cyclists

☐ Install secure on-street cycle parking (bike hangars)

☐ Create dedicated parking bays for dockless e-bikes (Lime or Forest bikes)

☐ Add or improve pedestrian and cycle crossings – for example new or improved zebra crossings

☐ Improve junction safety

☐ Widen pavements to improve walking environments and reduce speeding

☐ Introduce pedestrianised areas

☐ Remove footway parking

☐ Introduce traffic calming measures (e.g. speed humps, speed tables, reduced carriageway widths, electronic speed warning signs, 20mph zones) to manage traffic speeds

☐ Create parklets (a public space at footway level for community use) in place of an on-street parking space

☐ Implement traffic noise reduction measures

☐ Introduce parking management measures – e.g. residents permit parking or a Controlled Parking Zone (CPZ)

☐ Create or adapt School Streets

☐ Install permanent road filters that gate-off a road (closing the road to all vehicle through-traffic, even emergency services)

☐ Install CCTV-enforced road filters (that will only allow the emergency services, buses and other specific authorised vehicles through)

☐ Introduce one-way streets

☐ Introduce banned left or right turns

☐ Improve signage and road markings

☐ Other interventions to improve air quality (street planting and urban greening, street tree-planting, tree-planting in parks and green spaces, anti-idling measures, pollution screens, etc.)

☐ Other (please specify)

8. What is your single biggest priority for improvement?



Equalities information

You are not required to provide this information but sharing it will help us identify if there are specific issues affecting specific individuals and groups and it will support the Council in its aim to get feedback which is representative of the whole community.

1. What is your home postcode?

2. What is your connection with the area?

☐ I live here ☐ I do my shopping here ☐ I commute through here

☐ I work here ☐ I study here ☐ I volunteer here

☐ I own a business here ☐ I come here for play or leisure ☐ Other

3. What is your age group?

☐ Under 15 ☐ 16–45 ☐ 66–75

☐ 16–25 ☐ 46–55 ☐ 76–85

☐ 26–35 ☐ 56–65 ☐ Over 86

4. Does your household have access to a private car?

☐ No ☐ Yes, one car ☐ Yes, two or more cars

5. How do you normally travel to work?

☐ Walk ☐ Drive ☐ Motorcycle

☐ Cycling ☐ Public transport (train, bus or underground) ☐ Other

What is your gender?

☐ Male ☐ Other

☐ Female ☐ Prefer not to say

Which of these best describes your ethnic group?

☐ White ☐ Black or Black British ☐ Prefer not to say

☐ Mixed ☐ Arab

☐ Asian or Asian British ☐ Other

Do you have any disabilities that affect the way you travel?

☐ Yes ☐ No ☐ Prefer not to say

If you would like a copy of this questionnaire in another language or any of the following formats, please email: alexandratfr@haringey.gov.uk

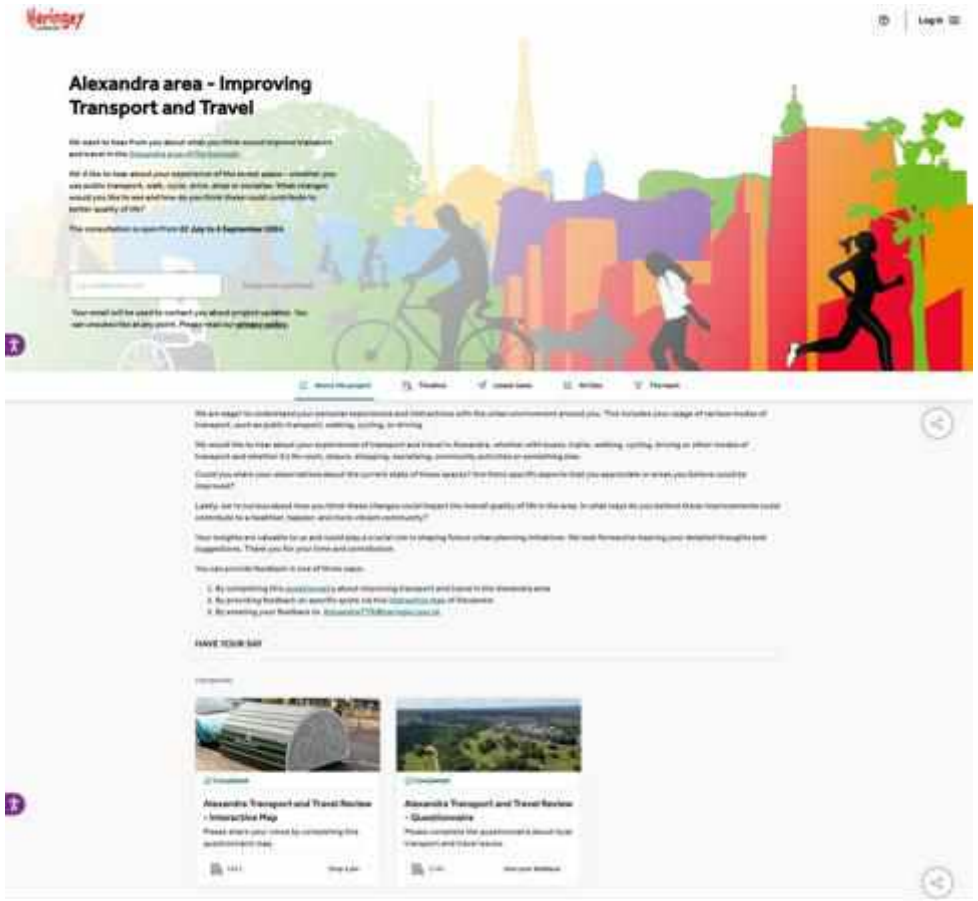
Large print, on disk, on audio tape, braille, or another language.

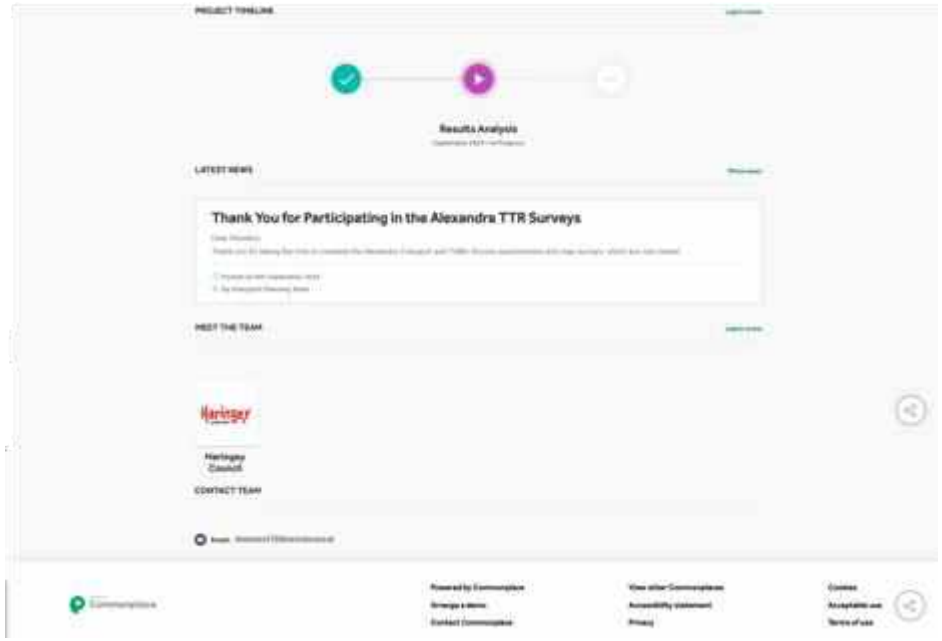
Complete this questionnaire and return by Freepost (no stamp required) to:

Freepost RTKX-ALJC-ULRY, Frontline Consultation
London Borough of Haringey, River Park House, 225 High Road, London, N22 8HQ

APPENDIX B.

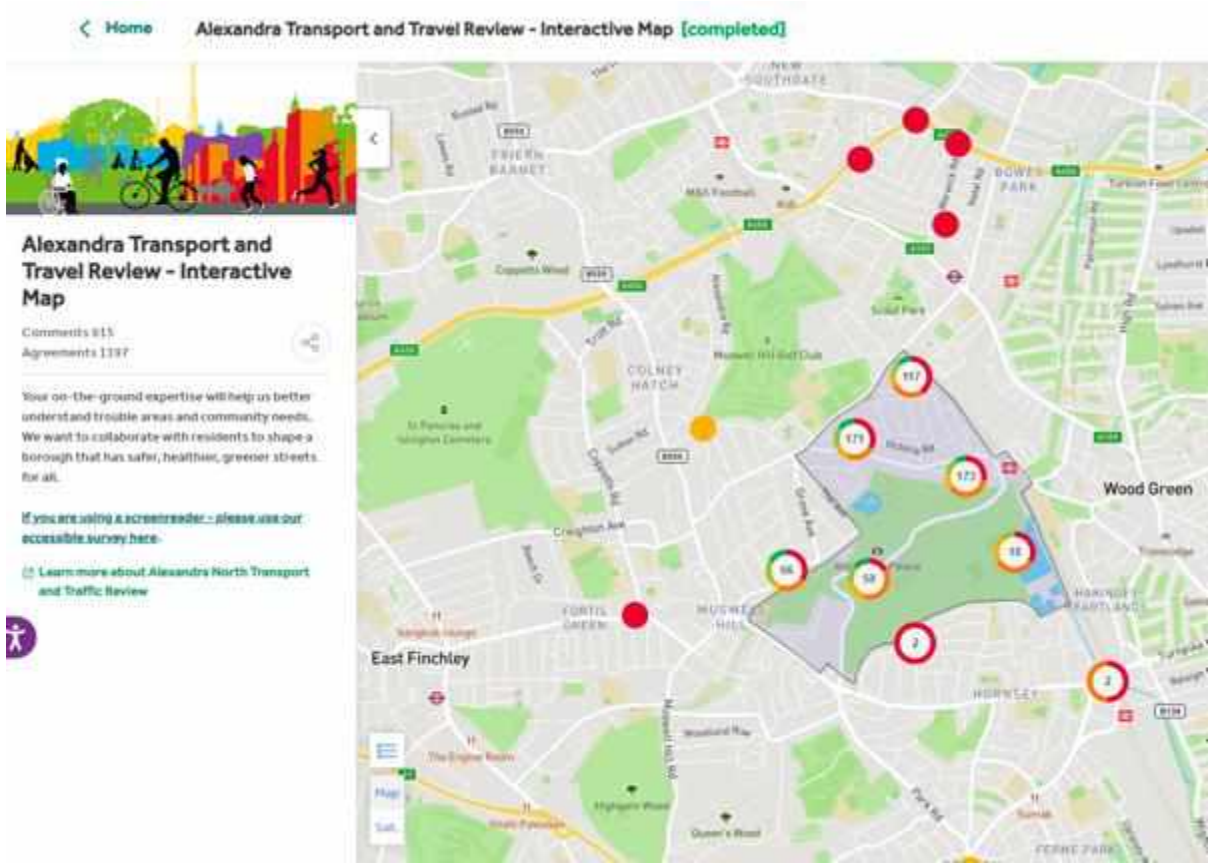
Alexandra area – Improving Transport and Travel Commonplace Homepage





APPENDIX C.

Interactive Map



APPENDIX D.

Q4: What do you think is positive about transport and travel in the Alexandra area? (Survey)

Theme	Sub-theme	Count
General	Good range of public transport options	195
Accessibility	Good accessibility	2
Roads	Quiet Roads	16
	20mph limit	14
	Easy to drive	4
	Roads have safe crossing points	4
	Wide roads	3
	Clean road layout	2
	Cycle lanes	2
	No School Streets	2
	Near to North Circular	1
Speeding	Speed bumps	2
Parking	Free parking and the lack of Controlled Parking Zones (CPZs)	46
	Easy to park	22
	No resident's parking	8

APPENDIX D.

Q4: What do you think is positive about transport and travel in the Alexandra area? (Survey)

Theme	Sub-theme	Count
Parking	On the street electric vehicle charging points	2
	Car sharing infrastructure	1
Low Traffic Neighbourhoods	No Low Traffic Neighbourhoods	21
	Nearby Low Traffic Neighbourhoods	14
	Car free areas	1
Buses	Good bus services	323
	184 bus services	30
	W3 bus services	19
	102 bus services	10
	Electric buses	9
	The reinstatement of the 299 bus service	6
	43 bus services	3
	Free bus travel for under 16s	1
	Buses to Bounds Green	1

APPENDIX D.

Q4: What do you think is positive about transport and travel in the Alexandra area? (Survey)

Theme	Sub-theme	Count
Trains	Good train services	242
	Good tube services	164
	Close to tube stations	23
Cycling	Easy to cycle	28
	E-bikes available for hire	12
	Secure cycle storage	4
Safety	Palace Gate Road Zebra Crossing	1
Pollution	ULEZ Zone	1
Pavements	Pleasant to walk	34
	Resurfaced pavements	10
	Wider pavements	4
	Tree lined streets	3
	Clean pavements	1
Crossings	Zebra crossing at Palace Gates Road	1
Parks and Green space	Good variety and quality of parks and green spaces to walk/cycle through	72

APPENDIX D.

Q4: What do you think is positive about transport and travel in the Alexandra area? (Survey)

Theme	Sub-theme	Count
Negative	Nothing/Not much	27
	Traffic on Alexandra Park Road	2
	LTN causing congestion on Albert Road	1

APPENDIX E.

Q5: What do you think is negative about transport and travel in the Alexandra area? (Survey)

Theme	Sub-theme	Count
General	The area is fine	16
	No comment	6
Accessibility	Lack of accessible features at train and tube stations in the area	13
	Lack of lifts at Alexandra Palace Station	9
	Traffic congestion impacts those with mobility issues and who are vulnerable	5
	Lack of dropped curbs in the area	2
	Lack of adequate seating on buses for elderly passengers	1
	Not enough consideration for those with mobility issues	1
	Make buses more accessible for elderly with better information about arrival times	1
Roads	There are too many disruptive roadworks and road closures	31
	Poor road surfacing in the area	9
	Roads are too narrow in the local area for two-way flowing traffic	9
	Alexandra Park Road is closed too frequently, leading to disruption	3
	Poor road surfacing quality on Alexandra Palace Way	1
	Lack of one-way road system on Crescent Road	1

APPENDIX E.

Q5: What do you think is negative about transport and travel in the Alexandra area? (Survey)

Theme	Sub-theme	Count
Roads	Lack of one-way road system on Alexandra Park Road and Palace Gates Road	1
Traffic	Heavy traffic congestion in the area particularly around rush hour periods	152
	Traffic congestion on Durnsford Road	103
	Traffic congestion on Alexandra Park Road	63
	Traffic congestion around Bounds Green	38
	Traffic congestion on Albert Road	31
	Traffic congestion on Palace Gates Road	15
	Traffic congestion on Crescent Road	7
	Traffic congestion on Colney Hatch Lane	5
	Traffic congestion around Alexandra Palace Station	3
	Traffic congestion on Vallance Road	2
	Traffic congestion on Talbot Road	2
	Traffic congestion Mayes Road	1
	Traffic congestion on The Avenue	1
	Traffic congestion on Dukes Avenue	1

APPENDIX E.

Q5: What do you think is negative about transport and travel in the Alexandra area? (Survey)

Theme	Sub-theme	Count
Traffic	Traffic congestion near Wood Green Station	1
	Speed reducing humps lead to worsened traffic congestion	1
Rat running	Rat running is an issue in the area	30
	Rat running on Alexandra Park Road	7
	Rat running on Dukes Avenue	6
	Rat running on Crescent Road	4
	Rat running on Albert Road	3
	Rat running on Palace Gates Road	2
	Rat running on Colney Hatch Lane	1
	Rat running on Rings Lace Road	1
	Rat running on Watson Road	1
	Rat running on Grove Avenue Road	1
	Rat running on Palace Gates Road	1
Speeding	Cars speed in the local area and do not adhere to speed limits	59
	Cars speed on Alexandra Park Road	16

APPENDIX E.

Q5: What do you think is negative about transport and travel in the Alexandra area? (Survey)

Theme	Sub-theme	Count
Speeding	Speed bumps are too high and damage vehicles and post a risk to safety	15
	Lack of adequate traffic calming measures	10
	Loud exhausts ride through local streets, often at high speeds, ignoring traffic rules and causing disturbances	8
	Cars speed on Albert Road	5
	Cars speed on Crescent Road	3
	20mph speed limits	3
	Cars speed on Durnsford Road	2
	Cars speed on Outram Road	1
	Cars speed on Harcourt Road	1
	Lack of adequate traffic calming measures on Albert Road, Durnsford Road and Crescent Road	1
Parking	Lack of adequate parking space for local residents	22
	Lack of EV charging points	11
	Cars parked on pavements impact pedestrians and wheelchair users and damage pavements	11
	Parked cars on bus routes slow bus services such as the 184	10
	Residents cannot park on event days in the area	9

APPENDIX E.

Q5: What do you think is negative about transport and travel in the Alexandra area? (Survey)

Theme	Sub-theme	Count
Parking	Parked car narrow the road and worsen traffic congestion	9
	Controlled Parking Zones (CPZs) cause parking issues	4
	Lack of parking around Alexandra Palace	2
	Cars parking on double yellow lines	2
	Lack of adequate parking spaces around Wood Green and Bounds Green station	1
	Lack of sign posting for blue badge car park in Alexandra Palace	1
	Lack of car club parking bays	1
	Lack of parking on Victoria Road	1
	Lack of parking around Alexandra Park Road	1
	Springfield Avenue not having a Controlled Parking Zone (CPZ)	1
	The removal of car parking spaces for EV charging points and cycle storage has worsened parking issues for residents	1
	Large parked vans make it difficult for residents to park	1
Low Traffic Neighbourhoods	Low Traffic Neighbourhoods push traffic on to other roads and worsen traffic congestion	91
	The Bounds Green Low Traffic Neighbourhood has created more traffic congestion on Alexandra Park Road, Durnsford and Bounds Green	78

APPENDIX E.

Q5: What do you think is negative about transport and travel in the Alexandra area? (Survey)

Theme	Sub-theme	Count
Low Traffic Neighbourhoods	The Bounds Green Low Traffic Neighbourhood has worsened air pollution	19
	There should be more Low Traffic Neighbourhoods added to the local area	5
	Low Traffic Neighbourhoods impact local residents' ability to navigate the local area	5
	The Bounds Green LTN poses a danger to people in the local area	2
	Ease of travel is worsened by LTNs	1
Buses	Traffic congestion slows down bus services	60
	Lack of frequent and reliable buses	55
	The W3 bus service being diverted is disruptive for local residents	16
	Lack of bus connectivity to Muswell Hill	14
	The 184 bus service is not frequent or reliable	14
	The W3 bus service is not frequent or reliable	11
	Lack of bus lanes	9
	Lack of digital display for bus arrival times at bus stops	8
	No direct buses to Crouch End	8
	Lack of bus connectivity to Hampstead	5

APPENDIX E.

Q5: What do you think is negative about transport and travel in the Alexandra area? (Survey)

Theme	Sub-theme	Count
Buses	The W7 bus service being diverted is disruptive for local residents	5
	The 184 bus service being diverted is disruptive for local residents	4
	The 184 bus service has a "hail-and-ride" section, but it only stops at specific points, reducing its flexibility due to parked cars blocking stopping areas.	3
	The loss of the bus 299 bus	3
	The 102 bus service is not frequent enough	3
	Buses drive too fast on Alexandra Park Road and cause vibrations to disrupt local residents	3
	Lack of bus lanes on Alexandra Park Road and Durnsford Road	2
	The 299 bus service is not frequent enough	2
	Lack of bus connectivity to Highgate	1
	Better bus connections to Tottenham	1
	The bus lane on Muswell hill Broadway turning into a parking space resulting in delays to buses.	1
	There should be a shuffle bus towards tube stations	1
	Buses are stuck in traffic congestion	1
Trains	Trains in the area are unreliable	3
	Lack of connections to the tube services in the area	3

APPENDIX E.

Q5: What do you think is negative about transport and travel in the Alexandra area? (Survey)

Theme	Sub-theme	Count
Trains	Thameslink trains that go to St Pancras line do not stop at Alexandra Palace Station	2
	The passengers evade paying fares by jumping fences or tailgating others at Alexandra Palace Station	1
Cycling	Lack of connecting cycling lanes that are segregated from vehicles	53
	e-bikes and e-scooters obstruct pavements	45
	Cycling does not feel safe	28
	Cycling facilities in the area are inadequate	20
	Lack of safe bike racks in the area	19
	Cycling lanes are too narrow	6
	Potholes in cycling lanes	5
	Cyclists ride on pavements and pose a risk to pedestrians	2
	Hireable bikes have led to an increase in theft	2
	A lack of affordable e-scooters or e-bikes	2
	Too many cycle lanes	2
	Lack of segregated cycling lanes that are connected	2

APPENDIX E.

Q5: What do you think is negative about transport and travel in the Alexandra area? (Survey)

Theme	Sub-theme	Count
Cycling	Lack of segregated cycling lanes on Alexandra Palace Way	2
	Lack of segregated cycling lanes on Durnsford Road	1
	Lack of segregated cycling lanes on Crouch End	1
Safety	Incidents of aggressive driving in the area	6
	High number of thefts in the area	6
	Anti-social behaviour around Alexandra Palace	5
	Bounds Green is not safe due to thefts	2
	Anti social behaviour around train stations and bus stops	1
	Lack of parking around underground stations in the area poses a risk to women late at night	1
Pollution	High levels of air pollution is a concern	20
	High levels of noise pollution is a concern	5
	High levels of air pollution on Albert Road and Durnsford Road	3
	High level of air pollution on Bounds Green Station and Colney Hatch Lane	1
Pavements	Poor uneven paving makes travelling difficult to for wheelchair users and pushchairs	3
	Uneven paving on Palace Gates Road	1

APPENDIX E.

Q5: What do you think is negative about transport and travel in the Alexandra area? (Survey)

Theme	Sub-theme	Count
Pavements	Uneven paving on Grove Avenue	1
	Poor paving on Palace Gates Road and Crescent Road	1
	Poor paving on New River Path section of garden opposite St Michael's Terrace and Park Road	1
Pedestrians	Lack of adequate street lighting	17
	Lack of adequate lighting in Alexandra Park	8
	It does not feel safe to be a pedestrian	7
	Pedestrianise high streets	1
	Lack of segregation for pedestrians away from vehicles	1
	Lack of lighting on Dukes Avenue	1
	Lack of lighting on Talbot Road	1
Crossings	Lack of safe pedestrian crossings in the area	14
	Removing of the central island on Durnsford Road has made the crossing more dangerous	6
	Some drivers fail to stop for pedestrians at Zebra crossings, particularly on Bedford Road and Alexandra Park Road	6
	Lack of safe pedestrian crossings in Alexandra Park Road	1

APPENDIX E.

Q5: What do you think is negative about transport and travel in the Alexandra area? (Survey)

Theme	Sub-theme	Count
Crossings	Lack of controlled crossings on junction between Crescent Road and Palace Gates Road	1
Maintenance	Lack of maintenance of the trees on The Avenue	1
	Lack of maintenance of Parkland Walk	1
	Better maintenance of cycle infrastructure	1

APPENDIX F.

Q6b: If you selected Other, please specify (Survey)

Theme	Sub-theme	Count
General	Locals should be prioritised for ease of access during events	1
	Lack of shops open after 6.00pm	1
	Events in the area worsen traffic congestion	1
Accessibility	Lack of step free access to train stations	1
	Lack of clear signage in the area	1
	Lack of access to streets and pavements for disabled pedestrians and wheelchair users	1
	Lack of continuous pavements impacts disabled travellers	1
Roads	There are too many disruptive roadworks and closures	3
	Lack of one way roads	1
	Crescent Road is too narrow for two-way traffic flow.	1
	Drivers having altercations on The Avenue due to the narrow road	1
	Lack of a box junction for Woodfield Way	1
	Palace Gates Road is not wide enough for large vehicles	1
	HGVs use Watson Road	1
	Double yellow lines at junctions are too long and reduce parking spaces	1

APPENDIX F.

Q6b: If you selected Other, please specify (Survey)

Theme	Sub-theme	Count
Traffic	Heavy traffic congestion in the area particularly around rush hour periods	11
	Traffic congestion on Durnsford Road	6
	Traffic congestion on Alexandra Park Road	5
	Traffic congestion around Bounds Green	4
	Traffic congestion on Albert Road	1
	Traffic congestion around Wood Green	1
	Traffic congestion on Station Road	1
	Traffic congestion on Buckingham Road	1
Rat running	Rat running is an issue in the area	6
	Rat running on Crescent Road	1
	Rat running on Harcourt Road	1
Speeding	Cars speed in the local area and do not adhere to speed limits	10
	Speed humps are too high and damage vehicles and disturb local residents	5
	Cars speed through Alexandra Palace	5
	Lack of speed reduction measures	3

APPENDIX F.

Q6b: If you selected Other, please specify (Survey)

Theme	Sub-theme	Count
Speeding	Cars speed through Durnsford Road	1
	Cars speed through Rhodes Avenue	1
Parking	Lack of adequate parking for local residents	6
	Cars parking on pavements	2
	Controlled Parking Zones (CPZs)	2
	Lack of Controlled Parking Zones (CPZs)	2
	Insufficient car sharing infrastructure	1
	Car park in Alexandra Park are used by lorries	1
	Lack of parking in Alexandra Palace	1
	Lack of EV charging infrastructure	1
Low Traffic Neighbourhoods	Low Traffic Neighbourhoods push traffic to other areas	30
	The Bounds Green Low Traffic Neighbourhood has worsened traffic congestion	5
	Low Traffic Neighbourhoods worsen air quality	4
	Low Traffic Neighbourhoods reduce ease of access to local residents	2

APPENDIX F.

Q6b: If you selected Other, please specify (Survey)

Theme	Sub-theme	Count
Buses	Buses are not frequent or reliable	2
	Lack of bus connections to other areas of Haringey	2
	Bus services are slowed by traffic congestion	2
	The 184 bus is infrequent and unreliable	2
	Lack of bus shelters	1
Cycling	Anti-social behaviour	1
	Grove Avenue is dangerous	1
	Dogs in parks pose a danger to pedestrians	1
Pollution	Air quality in the area is poor due to vehicles	9
	Noise pollution from vehicles is an issue in the area	4
Pavements	Poor paving conditions	7
	The pavement is too narrow in areas	2
	Rubbish bins left on Dukes Avenue Methuen Park	1
	Motorbikes and scooters use Dukes Avenue pedestrian pathways	1

APPENDIX F.

Q6b: If you selected Other, please specify (Survey)

Theme	Sub-theme	Count
Pedestrians	Lack of adequate lighting in Alexandra Palace Park	4
	Lack of adequate street lighting	1
	Lack of street lighting on residential roads	1
	Lack of seating for pedestrians in Alexandra Park to rest on	1
Crossings	Lack of safe controlled crossings	4
	Lack of safe pedestrian crossings on Palace Gates Road and Crescent Road	1
	Removal of the central island on Durnsford Road has worsened pedestrian safety	1
Maintenance	Trees and hedges are not maintained	3
	Lack of public toilets	2
	Litter is not adequately maintained	1
	Fly tipping is an issue in the area	1
	Dog foul is an issue in the area	1
	Litter is around Bright Horizon Nursery	1
Greenery	Lack of greenery	3
	Lack of SuDs systems	1

APPENDIX G.

Q8: What is your single biggest priority for improvement? (Survey)

Theme	Sub-theme	Count
General	Leave everything as it is	18
	Encourage active travel through public transport	14
	Improved ease of access to the area	3
	More local amenities	1
Accessibility	Accessible features at train stations such as step free access and lifts	7
	Improve accessibility to pavements such as dropped kerbs	4
Vehicles	Stop HGVs coming through residential roads	2
Roads	Improve road maintenance	12
	Introduce one-way roads	10
	Coordination of road works	4
	Do not close Alexandra Palace Way	2
	The junction by Bounds Green tube station is unsafe and crowded.	1
	Introduce traffic lights at the mini roundabout on Station Road	1
	Introduce one-way roads for buses	1

APPENDIX G.

Q8: What is your single biggest priority for improvement? (Survey)

Theme	Sub-theme	Count
Traffic	Address traffic congestion and reduce number of vehicles	111
	Address traffic congestion on Durnsford Road	18
	Address traffic congestion on Alexandra Park Road	10
	Address traffic congestion around Bounds Green	4
	Address traffic congestion on Albert Road	2
	Address traffic congestion on Palace Gates Road	2
	Address traffic congestion on Muswell Hill	1
	Address traffic congestion on Dukes Avenue	1
	Address traffic congestion on the Avenue	1
	Address traffic congestion on Rhodes Avenue	1
Rat running	Address rat running the area	39
	Add modal filters to reduce rat running	2
	Address rat running rat running on Crescent Road	2
	Address rat running on Albert Road	2
	Address rat running on Durnsford Road	1

APPENDIX G.

Q8: What is your single biggest priority for improvement? (Survey)

Theme	Sub-theme	Count
Speeding	Implement speed reduction measured	47
	Do not introduce more speed humps	10
	Reduce speed of buses	5
	Implement speed bumps	1
	Reduce number of 20mph roads	1
Parking	Easier parking for residents	19
	Remove Controlled Parking Zones (CPZs)	17
	Implement more EV charging points	13
	Enforcement of parking rules	11
	Implement Controlled Parking Zones (CPZs)	10
	Remove EV charging points	6
	Address issues with parking during events at Alexandra Palace	1
	Address pavement parking on Colney Hatch	1
Low Traffic Neighbourhoods	Remove Low Traffic Neighbourhoods	70
	Do not introduce more Low Traffic Neighbourhoods	34

APPENDIX G.

Q8: What is your single biggest priority for improvement? (Survey)

Theme	Sub-theme	Count
Low Traffic Neighbourhoods	Remove the Bounds Green Low Traffic Neighbourhood	32
	Introduce more LTNs to areas such as The Avenue and Alexandra Palace Park	7
	Redesign Low Traffic Neighbourhoods to improve the flow of traffic on boundary roads and ease of access for residents.	5
	Consider the impacts of Low Traffic Neighbourhoods	2
	Implement cameras to ensure residents inside Low Traffic Neighbourhoods have ease of access through local areas.	1
	Do not implement school streets schemes	1
	Ease Low Traffic Neighbourhood restrictions during weekdays	1
Buses	Frequent and reliable buses	33
	Implement bus lanes	15
	Better bus connections to other areas of Haringey such as Muswell Hill, Alexandra Palace and Highgate	14
	Improve the 184-bus service particularly around Palace Gates Road	5
	Implement bus gates	4
	Improve the W3 bus service	2
	Use more electric buses	1

APPENDIX G.

Q8: What is your single biggest priority for improvement? (Survey)

Theme	Sub-theme	Count
Buses	Decrease the costs of public transport	1
	Address traffic congestion impacting bus services	1
Trains	Improve train services	2
	Campaign for Cross Rail 2 services	1
Cycling	Improve cyclist safety and infrastructure	39
	Implement cycle lanes	31
	Provide dedicated parking space for e-bikes	16
	Address cyclists and scooters riding on pavements	9
	Ban e-bikes and e-scooters	5
	Better cycling connections	2
	Regulate e-bikes and e-scooters	2
	Remove cycle lanes	1
Safety	Improve safety against thefts	10
	More policing	2
	Improve women's safety around Alexandra Palace	1

APPENDIX G.

Q8: What is your single biggest priority for improvement? (Survey)

Theme	Sub-theme	Count
Pollution	Address air pollution from traffic congestion	17
	Address noise pollution	11
	Implement rain gardens to mitigate against flooding	1
Pavements	Address issues with poor paving quality	24
	Prioritise pedestrians over vehicles	7
	Wider pavements	4
	Introduced pedestrianised areas	4
	Improved paving on Alexandra Park Road	1
	Improved paving on Dukes Avenue	1
	Improve paving on Grove Avenue	1
	Improve paving on Danvers Road	1
Pedestrians	Improve pedestrian safety	20
	Improve street lighting	7
	More seating	1

APPENDIX G.

Q8: What is your single biggest priority for improvement? (Survey)

Theme	Sub-theme	Count
Crossings	Improve pedestrian crossings	14
	Improve pedestrian crossings near schools and parks	1
	Improve pedestrian crossings on Durnsford Road	1
	Reintroduce the central island crossing on Durnsford Road	1
	Improve pedestrian crossing near the junction of Vallance Road and The Avenue	1
	Improve pedestrian crossings near Sunshine Garden Centre	1
	Improve pedestrian crossings on Muswell Hill Roundabout	1
Maintenance	Addressing tree maintenance	3
	Addressing street litter and dog fouling	3
	Ensure the maintenance of drainage system to prevent flooding	1
Greenery	More planting of greenery	8

APPENDIX H.

Provide detail on the problems and/or opportunities for improvement (Interactive Map)

Theme	Sub-theme	Count
General	Encourage Active Travel through public transport	3
	Leave everything as it is	
Accessibility	Accessible features at train stations such as step free access and lifts	9
	There is a lack of accessible features at train stations such as step free access and lifts	8
	Improve accessibility to pavements such as dropped curbs	3
	Lack of accessible pavements such as dropped curbs	2
	Implement dropped curbs Crescent Hardware	1
Vehicles	HGVs coming through residential roads	2
	Limit HGV access along Alexandra Park Road	1
	Limit HGV access along Albert Road	1
Roads	Roads are too narrow for two-way flow traffic	12
	Alexandra Palace Way being closed and buses diverted due to events	6
	Roadwork disruption and road closures	6
	Lack of road maintenance	5

APPENDIX H.

Provide detail on the problems and/or opportunities for improvement (Interactive Map)

Theme	Sub-theme	Count
	Implement a yellow box junction on busy congested junctions	4
Roads	Introduce one-way roads to some roads	3
	Improve road maintenance	3
	Improved road signage on who has priority	3
	The Avenue is too narrow for two way flow traffic	2
	Poor visibility of roads from Grosvenor Gardens or Springfield Avenue	1
	Victoria road is too narrow for two way flow traffic	1
	Albert Road is too narrow for two way flow traffic	1
	Do not close Alexandra Palace Way and divert buses for events	1
	Roads with sharp turns should have mirrors installed to help visibility	1
	Ban right turns into Albert Road from Durnsford Road	1
	Variable timing traffic lights on Brownlow	1
	Introduce one way roads for buses	1
Traffic	Traffic congestion and volume of vehicles	47
	Traffic congestion on Durnsford Road	15

APPENDIX H.

Provide detail on the problems and/or opportunities for improvement (Interactive Map)

Theme	Sub-theme	Count
Traffic	Address traffic congestion and reduce number of vehicles	11
	Traffic congestion on Alexandra Park Road	6
	Traffic congestion on Albert Road	5
	Traffic congestion on Palace Gates Road	4
	Address traffic congestion on Durnsford Road	3
	Address traffic congestion on Albert Road	2
	Reroute traffic to Colney Hatch	2
	Traffic congestion around Wood Green	2
	Traffic congestion on Dukes Avenue	1
	Traffic congestion is worsened by two islands near Avenue Gardens and Wood Green Common	1
	The junction on the North Circular at New Southgate leads to traffic congestion on Durnsford Road	1
	Traffic congestion on the Avenue	1
	Traffic congestion on Crescent Road	1
	Traffic congestion around Bounds Green	1
	Address traffic congestion around Wood Green	1

APPENDIX H.

Provide detail on the problems and/or opportunities for improvement (Interactive Map)

Theme	Sub-theme	Count
Traffic	Address traffic congestion on Alexandra Park Road	1
Rat Running	Rat running is an issue in the area	33
	Address rat running in the area	11
	Rat running on Crescent Road	3
	Rat running on Valance Road	3
	Rat running on Durnsford Road	2
	Rat running on Durnsford Road	2
	Add modal filters to reduce rat running	1
	Address rat running on Alexandra Park Road	1
	Address rat running on Crescent Road	1
	Rat running to and from the north circular	1
	Rat running on Talbot Road	1
	Rat running on Alexandra Park Road	1
Speeding	Speeding vehicles is an issue in the area	63
	Implement effective speed bumps	9
	Speeding buses and HGV's cause disturbances to local residents	8

APPENDIX H.

Provide detail on the problems and/or opportunities for improvement (Interactive Map)

Theme	Sub-theme	Count
Speeding	Speeding vehicles on Albert Road	8
	Reduce speed of buses which cause disturbances to local residents	7
	Speed humps disturbances to local residents	6
	Speed humps are too high and damage vehicles	6
	Do not introduce more speed humps	5
	Speeding vehicles on Alexandra Park Road	4
	Speeding vehicles on Durnsford Road	2
	Address speeding vehicles on Alexandra Park Road	2
	Implement Vehicle Activated Signs (VAS)	2
	Reduce number of 20mph roads	2
	Address Speeding vehicles on Muswell Hill	1
	Address Speeding vehicles on Albert Road Road	1
	Implement speed cushions	1
	Implement speed bumps on Muswell Hill	1
	Speeding vehicles on Victoria Road	1
	Speeding vehicles on Bellmouth Road	1

APPENDIX H.

Provide detail on the problems and/or opportunities for improvement (Interactive Map)

Theme	Sub-theme	Count
Parking	Difficulty for local residents to find parking	16
	Remove parking on some roads to improve traffic flows	11
	Address pavement parking	9
	Implement Controlled Parking Zones (CPZs)	9
	Implement more EV charging points	6
	Cars park on pavements	6
	Easier parking for residents	4
	Residents struggle to park during events in the local area	3
	Lack of EV charging points	3
	Cars parked worsen traffic congestion	3
	Enforcement of parking rules	2
	Abolish parking fees	2
	Controlled Parking Zones worsen parking in non-controlled parking zone areas	2
	Dangerous parking by Rhodes Avenue Primary School during drop-off and pick up times	1
	EV charging points worsen parking availability for local residents	1
	Remove Controlled Parking Zones (CPZs)	1

APPENDIX H.

Provide detail on the problems and/or opportunities for improvement (Interactive Map)

Theme	Sub-theme	Count
Parking	Implement shared cars parking infrastructure	1
Low Traffic Neighbourhoods	Low Traffic Neighbourhoods in the area have worsened traffic congestion and air pollution	41
	Introduce more LTNs to areas and retain current LTNs	16
	Remove Low Traffic Neighbourhoods	16
	Concern over the potential introduction of more LTNs	13
	Low Traffic Neighbourhoods worsen ease of access for local residents to the area	12
	Removal of the Bounds Green Low Traffic Neighbourhood	11
	Lack of Low Traffic Neighbourhoods	5
	Removal of the Blake Road Low Traffic Neighbourhood	2
	Close Alexandra Palace Way to all traffic except buses, cyclists and emergency services	2
	Implement a Low Traffic Neighbourhood on Crescent Rise	1
	Implement a Low Traffic Neighbourhood to Muswell Hill	1
	Limit Low Traffic Neighbourhood restrictions to peak hours	1
	Implement traffic restrictions on Crescent Road	1
Buses	Buses are infrequent and slowed by traffic congestion	12
	Implement bus gates	11

APPENDIX H.

Provide detail on the problems and/or opportunities for improvement (Interactive Map)

Theme	Sub-theme	Count
	The 184 bus service is unreliable and slow	9
	Alexandra Park Road is too narrow for two buses to pass by each other	8
	Improve the frequency and reliability of bus services	5
	Buses are frequently diverted, causing disruption for local residents	5
	Better bus connections to other areas of Haringey such as Muswell Hill, Alexandra Palace, and Highgate	4
	Improve the 184 bus service, particularly around Palace Gates Road and Bounds Green Station	3
	The W3 bus service is unreliable and slow	3
	Lack of bus connections to other areas of Haringey	3
	Do not implement bus gates	2
	Lack of bus lanes	2
	Use more electric buses	1
	Do not implement bus lanes	1
	Bus stops to be moved closer to train stations	1
	The 102 bus service is unreliable and slow	1
	The 299 bus service is unreliable and slow	1

APPENDIX H.

Provide detail on the problems and/or opportunities for improvement (Interactive Map)

Theme	Sub-theme	Count
Trains	Passengers on trains do not have tickets	1
	Add barriers adjacent to pavements near playgrounds to improve the safety of children	1
	Ensure all passangers have train tickets	1
	More exits from Alexandra Park Stations	1
	Train services to Kings Cross	1
	Improved train services	1
Cycling	Implement cycle lanes	12
	E-scooters and e-bikes being parked on pavements which obstruct pedestrians and wheelchair users	9
	Improve cyclist safety and infrastructure	6
	Improved signage for cycling lanes	4
	Lack of safety for cyclists	4
	Lack of cycling lanes	4
	Improved bike racks	3
	Wider cycling paths	3
	Cyclists and scooters riding on pavements	2

APPENDIX H.

Provide detail on the problems and/or opportunities for improvement (Interactive Map)

Theme	Sub-theme	Count
Cycling	Address cyclists and scooters riding on pavements	1
	Make Farrer Road two way for cyclists	1
	Ban e-bikes and e-scooters	1
	Lack of secure bike racks in the area	1
	Narrow cycling lanes	1
Safety	Implement CCTV cameras	7
	Anti-social behaviour	5
	Lack of safety against thefts	4
	More policing	3
	Lack of CCTVs	2
	Improve safety against thefts	2
	Implement CCTV cameras on Springfield Avenue	1
	Address anti-social behaviour	1
	Lack of policing	1
Pollution	Air pollution from traffic congestion	12

APPENDIX H.

Provide detail on the problems and/or opportunities for improvement (Interactive Map)

Theme	Sub-theme	Count
Pollution	Noise pollution from vehicles	7
	Car washes are sources of noise pollution	2
	Noise pollution from Victoria Stakes and The Priory Pubs	2
	Publish data on LTN's impact on air pollution	1
	Address noise pollution from vehicles	1
Pavements	Addressing poor paving quality which is uneven and cracked	13
	Wider pavements	7
	Narrow pavements	2
	Poor paving on Grove Avenue	1
	Widen pavements of Alexandra Palace Station Bridge	1
	Prioritise pedestrians over vehicles	1
Pedestrians	Improve street lighting	14
	Lack of pedestrian safety	5
	Lack of street lighting	4
	Improve pedestrian safety	2

APPENDIX H.

Provide detail on the problems and/or opportunities for improvement (Interactive Map)

Theme	Sub-theme	Count
Pedestrians	Keep Alexandra Park pathways open to the public even during events	2
	Ensure bins do not obstruct pavements	2
	Pedestrian pathways in Alexandra Park being closed during events	2
	More seating on Crescent Road	1
	Create more pathways for people leaving Alexandra Palace after an event	1
	More seating in Alexandra Park	1
	Improve access for pedestrians to Alexandra Park from the W7 bus stop	1
	Improve pedestrian accessibility	1
	Use LED lighting in Alexandra Park	1
	Improved street lighting in Springfield Avenue	1
	Improved street lighting in Alexandra Park	1
	Lack of street lighting on Alexandra Palace	1
Maintenance	Lack of tree and hedge maintenance	12
	Addressing tree and greenery maintenance	6
	Ensure pedestrian pathways are maintained	3

APPENDIX H.

Provide detail on the problems and/or opportunities for improvement (Interactive Map)

Theme	Sub-theme	Count
Maintenance	The entrance to Woodridings Court is dominated by large scale dustbins	2
	Springfield Avenue is not adequately maintained from litter	1
	Improve playgrounds with new play equipment	1
	The Penstock Path is not adequately maintained from litter	1
	Issues with rats in Woodriding Court	1
	Street litter and dog fouling	1
	Clear offensive graffiti	1
	Implement a public toilet	1
	Install water fountains in Alexandra Park	1
	Ensure the maintenance of drainage system to prevent flooding	1
Greenery	More greenery and trees	8
	Lack of greenery	4
	Lack of greenery on Crescent Road	1
	Planters on Brownlow Road worsen traffic congestion	1
	Implement rain gardens to mitigate against water flooding	1
	More greenery on the junction at Albert Road are welcomed	1

APPENDIX I.

Provide detail on the problems and/or opportunities for improvement (Alternative Survey)

Theme	Sub-theme	Count
Parking	EV charging points, bike racks and shared car club spaces have reduced parking spaces for residents on Clyde Road	1
	Difficulty for local residents parking on Alexandra Park Road	1
	Do not try to implement Controlled Parking Zones (CPZs)	1
	Alexandra Palace should have its own dedicated parking space	1
Roads	Lack of signage and road markings on Hill Top and Albert Road Junction	1
	Lack of road maintenance in Alexandra	1
	Closing of roads between Alexandra Park Road and Colney Hatch Lane worsens traffic congestion around Alexandra Park	1
	Lack of signage on Bedford Road warning of the sharp left bend on the road	1
Speeding	Speeding is an issue on Bedford Road	1
	Speed restrictions are not enforced on Dukes Avenue	1
Traffic	Cars not queuing properly at the 144 and W7 bus stop on Muswell Hill Broadway.	1
	Traffic congestion on Durnsford Road	1
	Traffic congestion on Crescent Road	1
	Bedford Road has heavy traffic congestion	1

APPENDIX I.

Provide detail on the problems and/or opportunities for improvement (Alternative Survey)

Theme	Sub-theme	Count
Pollution	Noise pollution is an issue in the area	2
	Noise pollution on Albert Road	1
	Noise pollution on Bedford Road	1
	Noise pollution on Dukes Avenue	1
Maintenance	Issues with dog fouling left on the pavements of Dukes Avenue	1
Safety	Anti-social behaviour on Bedford Road	1
Low Traffic Neighbourhoods	Low Traffic Neighbourhoods have worsened traffic congestion on Durnsford Road	1
	Low Traffic Neighbourhoods have worsened traffic congestion on Bounds Green Station	1
Finance	Implement a local car tax based on engine sizes and exempt commercial vehicles	1
Cyclists	Hireable e-bikes lack bells	1
	Cyclists ride on pavements on Dukes Avenue posing a risk to pedestrians	1
Buses	Bus services do not adequately serve the needs of local residents	1
Greenery	Plant more trees on Dukes Avenue	1

APPENDIX J.

Email feedback

Theme	Sub-theme	Count
Consultation	Some residents have not received adequate information regarding the consultation and did not receive adequate time to respond to the survey	6
	Haringey Council should have further discussions with the local area once both the Alexandra Area Transport and Travel Review and Public Engagement: Pavement (Footway) Parking Removal consultation data has been collated	2
	There should be more information regarding the budget allocation to the Alexandra North LTN in the Walking and Cycling Action Plan	1
	Concern that the consultation was launched during school holidays and may not capture all the resident's feedback	1
	The current consultation method of focusing on specific areas rather than considering a more comprehensive, joined-up approach to traffic and environmental problems is an issue.	1
Speeding and safety	Speeding cars in the area pose a risk	9
	Cars speed on Albert Road	3
	Cars speed on Alexandra Park Road	3
	Rat running is an issue on Alexandra Park Road, Albert Road and Durnsford Roads.	2
	Vehicles use Dunford Road to rat run	2
	There are no speed cameras on Palace Gates Road	2
	Cars speed on Crescent Road	1

APPENDIX J.

Email feedback

Theme	Sub-theme	Count
Speeding and safety	Lorries use Crescent Rise to turn back to Bounds Green	1
	Delivery drivers on motorbikes drive on pavements	1
	Do not implement traffic or parking changes to Clifton Road	1
	Parents driving children to school drive dangerously on Alexandra Park Road	1
	More CCTV to reduce anti social behaviour	1
Traffic	Traffic congestion on Alexandra Park Road	7
	Severe traffic congestion occurs during rush hours in the local area	7
	Events at Alexandra Palace and Tottenham Stadium causes traffic congestion in the local area	6
	Make accessing air quality and traffic flow information easier to obtain	3
	Implement temporary one-way system traffic system on major event days between The Avenue and Grove Avenue	3
	Traffic congestion on Palace Gates Road	2
	Traffic congestion on Dunford Road	2
	Traffic congestion on Albert Road	1
	Traffic lights near schools creates dangerous driving behaviour during drop-off and pick up times.	1

APPENDIX J.

Email feedback

Theme	Sub-theme	Count
Traffic	The closure of Alexandra Palace Way during events leads to increased traffic congestion and impacts the W3 bus route	1
	Temporary lights caused by works worsen traffic congestion in the local area	1
	Share traffic congestion data on the B106 at peak travel and how it has been affected by the LTN introduction	1
	Implement measures to reduce traffic during busy rush hours	1
	Traffic congestion on Albert Road	1
	Traffic congestion on The Avenue	1
Low Traffic Neighbourhoods	Concern Low Traffic Neighbourhoods have increased traffic congestion on Alexandra Park Road	4
	The introduction of Low Traffic Neighbourhoods in the area has led to rat running on other roads in the area	3
	The introduction of the Bounds Green Low Traffic Neighbourhood has worsened traffic in the area	2
	Opposed to any further Low Traffic Neighbourhoods being introduced	1
	Publish data around the impacts of LTNs on traffic flows in the area and air pollution	1
	Review and reconsider the Bounds Green LTN	1

APPENDIX J.

Email feedback

Theme	Sub-theme	Count
Parking	Local residents cannot park their cars in the area during events at Alexandra Palace and Tottenham Hotspurs home matches.	4
	Lack of parking spaces leads to cars parking on pavements and a risk to pedestrians	2
	Implement Event Day parking restrictions for non-residents during events.	2
	Implement a time-limited no-parking zone on The Avenue adjacent to the park during rush hours (8-9 am and 4-6 pm) to alleviate congestion caused by parked vehicles	2
	Resident parking zones will push parking issues to other areas.	1
	Review and adjust parking regulations to prevent vehicles from being parked in a way that obstructs bus routes and creates hazards.	1
	Move taxi drop off points away from residential areas to reduce congestion	1
	Install more EV charging points	1
	Remove parking on one side of Palace Gates Road to allow buses and emergency vehicles to pass	1
	Taxi's dropping off passengers for events in the area exacerbate traffic congestion	1
	The introductions of Controlled Parking Zones (CPZs) will cause more traffic congestion in the local area	1
	Lack of EV charging points	1

APPENDIX J.

Email feedback

Theme	Sub-theme	Count
Parking	Parked cars on both sides of The Avenue cause traffic congestion during peak hours	1
Cycling and e-scooters	Designated areas to park bikes should be introduced for hired bikes	3
	Improved cycling infrastructure in the area	3
	Hired bikes are left on pavements and obstruct pathways	2
	Lack of cycling paths in the local area	2
	People cycling on pavements pose a risk to pedestrians and children	1
	Station Road is dangerous for cyclists	1
	Improved cycling infrastructure on Station Road	1
	Improved cycling infrastructure on Green Lanes	1
	Improved cycling infrastructure on Durnsford Road	1
Pedestrian	Improve pedestrian accessibility in the area	3
	Improve paving in the area	2
	Promote active travel	1
Crossing	The removal of the island on Durnsford Road has made the crossing more dangerous despite a zebra crossing being implemented.	2
	Reintroduce an island on Durnsford Road where a near zebra crossing has been placed	1

APPENDIX J.

Email feedback

Theme	Sub-theme	Count
Crossing	Add more crossings to reduce the speed of cars	1
Public Transport	The road is too narrow for two-way bus traffic for the 184 Bus Route and lead to parked cars being damaged	5
	The W3 bus route is unreliable due to diversions from events	2
	Introduce a bus lane on Alexandra Park Road to encourage residents to take public transport	2
	Residents parking on the curb to avoid damage from vehicles on the 184-bus route received penalty notices	2
	Buses are frequently stuck in traffic	1
	Find ways to make public transport more accessible	1
	Bus stops next to Cranley Gardens are not in service	1
	Bus shelters lack real time notifications for arriving buses	1
	Give parents and children free travel to and from school	1
	There should be more bus services during drop-off and pick-up times for schools	1
	Consider one way roads to address issues with the 184 bus route	1
	Install electronic notifications at bus shelters	1
	Implement a bus shuttle service through Alexandra Park	1

APPENDIX J.

Email feedback

Theme	Sub-theme	Count
Public Transport	Allow the W3 bus to continue its normal route through Alexandra Park but limit the number of stops whilst in the park	1
	Pressure to TfL to improve communication regarding bus diversions	1
	Introduce a bus lane towards Bounds Green to encourage residents to take public transport	1
Pollution	Air pollution near schools in the local area poses a risk to children	4
	Noise pollution in the area is an issue	3
	Air pollution on Durnsford Road	1
	Vibrations from heavy duty vehicles disturb local residents	1
	LTN's are worsening air quality	1
	Install noise cameras to penalise loud vehicles	1
	Better cleaning provisions to address the litter and mess caused by event crowds.	1
	Restrict the use of certain park entrances during events to reduce crowding and noise pollution	1



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