NEIGHBOURHOOD
Area Committee
North Tandridge

MAKE IT HAPPEN

North Tandridge Neighbourhood Area Committee (NAC)

5th November 2025, 3:30 pm to 5:30 pm – Meeting Notes



North Tandridge Neighbourhood Area Committee (NAC) 5th November Meeting Notes

Chair:

Samantha AungThin – Voluntary Action Surrey East

Vice Chair:

Jeremy Webster – Surrey County Council

Attendees:

Name	Organisation
Cllr Jeremy Webster	Surrey County Council
Cllr Deborah Sherry	Tandridge District Council
Cllr Jan Moore	Chelsham & Farleigh Parish Council
Cllr Robin Spencer	Tandridge District Council
Cllr Robin Clements	Caterham Hill Parish Council
Cllr Tony Pearce	Surrey County Council
Lidia Fincham	Barnados - Tandridge Family Centre
Sarah Henke-Monti	Citizens Advice Tandridge
Robin Gwynn	Caterham & District Foodbank
Andy Buchan	Access to Tandridge
Mary Marsden	Westway
Lyndsey Whatley	Surrey Police
Mohsin Asharia	North Tandridge Primary Care Network & Growing Health Together

Apologies:

Name	Organisation
Sam Aung-Thin	Voluntary Action Surrey East - VASE
Stewart Strachan	Warlingham School
MS	North Tandridge Primary Care Network, Clinical Lead
Cllr KP	Tandridge District Council
Cllr Jeremy Pursehouse	Warlingham Parish Council
Sue McGeown	Caterham BID

Agenda	
3:30 pm	Welcome, including review of meeting 1 & resident engagement update
3:35 pm	Presentations: Data & Insight from Subject Matter Experts (SMEs)
4:10 pm	Priority area discussions
4:55 pm	Developing initial recommendations
5:25 pm	Meeting close

Priority Area Discussions:

Table 1 - Poverty and Economy	
Poverty	
Discussion Points	• Need for data and geographic mapping to identify pockets of deprivation. • Importance of engaging people with lived experience and NAC members (planned for November). • Current lack of a strategic policy for poverty. • Challenges: people falling through gaps, lack of coordination, temporary housing issues, marriage breakdown linked to poverty, low income. • Overlap between foodbank use, mental health, and young people. • Ideas: Poverty Truth Commission, poverty pledge, cross-cultural activities, outreach to energy companies. • Budget planning and metrics to measure outcomes.

Actions	**Short-term:** • Gather geographic data/maps to identify deprivation areas. • Reach out to local facilities and services. • Hold discussions with people with lived experience and NAC members in November. • Invite more SMEs to NAC meetings. • Explore setting up a Poverty Truth Commission. • Consider creating a Temporary Accommodation pack. **Long-term:** • Develop a strategic poverty policy. • Expand and sustain local services. • Create a fund to support people in need. • Implement poverty pledge and cross-cultural activities. • Establish metrics to track outcomes.
Economy	
Discussion Points	• Need for more short-term data on root causes of economic challenges. • How to attract more businesses to the area.
Actions	• Collect and analyse economic data. • Develop strategies to attract SMEs and other businesses to Tandridge.

Table 2 – Health and Wellbeing (Children and Young People Mental Health and Physical Activity)	
Discussion Points	• Important to recognise that those in need are not always visible in the community • Affluence is linked to opportunity with regards to health and wellbeing given that many things may not be affordable to those on lower income

	• Affluence is linked to opportunity with regards to health and wellbeing given that many things may not be affordable to those on lower income • Issue flagged however about new youth club provision that is free however is getting low take up • There can be lack of access / opportunities during teenage years • Friday Night project shared as a programme that is well attended. Friday Night Project at Tandridge Leisure Centre | Freedom Leisure and Friday Night Project at de Stafford Sports Centre | Freedom Leisure • Importance of engaging and working from what Young People are saying was emphasised. • Some opportunities may be possible with reach out to local clubs. Eg. the foodbank had been approached by local golf club to see how could engage those that use their service. • The importance of connection was flagged with regards to accessing clubs – discussion on how could develop bridging programmes • Would be good to understand what local clubs are doing to enable affordability / accessibility of their activities. • Issue of AI being used by younger ages to support with MH however that comes with clear risks • A lack of lower cost / discounted activities for Young People was felt to be an issue as there was potentially for Adults eg. exercise on prescription

	• Active Surrey flagged multi-activity sessions (not purely physical activity) sessions have found to be popular elsewhere
	• With regards to mental health some initiatives provided low level support to persons whilst they were waiting for treatment / appointments to come through “waiting well”
	• Ideally recognised that this would be more preventative however to prevent need to join waiting list in the first place
	• Rather than seeing as hard to reach, there was discussion on how can hear from young people that have greater challenges / disadvantage in their circumstances.
	  ○ Those engaged with criminal justice system
	  ○ Allocated youth workers
	  ○ Food banks
	  ○ Those engaged with MH support
	  ○ Schools
	  ○ Police Youth engagement officers
	  ○ Family Centres
	  ○ ESDAS

Developing initial recommendations / Actions

Poverty	
Short-term	• Geographic Map • Link Data to Geographic Map • Identify pockets of deprivation • Identify deprived areas and targeted groups • Discussion with people with lived experience • Reach out to current facilities
Long-term	• Expand the service • Funding for additional services • Strategic policy for poverty budget • Allocation of budget through local council budget
Local Action	• Invite more subject matter experts (SMEs) from local foodbanks • Hold workshop with people with lived experiences and members of the NAC to find out how to get pantry up and running • More places for “benefit” applications
Wider System Action	• Look at why people fall through the gaps • Work closer with community transport • Increase capacity for services already available at foodbanks • Set up a poverty truth commission

Economy	
Short-term	• Collect more local data
Long-term	• Look at planning policy to drive more business into Caterham
Wider System Action	• What can we do to attract more business to the area

Health and Wellbeing	
Short-term	• Follow up with User Voice Participation team • Follow up with targeted youth services • Contact Amanda Bird with regards to understanding mapping of Youth Provision • Learn from other areas how can provide discounted leisure / club / activity access • Understand presence locally of programmes such as stripey stork and hygiene bank to share doc to collate with NAC members ahead of next meeting • As part of above, reach out to YMCA deputy CEO re. how they could support / engage locally
Long-term	• Collaborate to develop provision of pantries as has been seen through the Good Company's programme • Understand why some surrey wide agencies are not particularly active in North Tandridge to see if can enable
Local Action	• Parish Councils could support food banks / pantry approach by liaising with manufacturers (eg air fryers) to achieve savings / more efficient provision of items • Explore what could be done with the local golf club to enable more equitable access • Reach out to other local clubs to achieve greater access for those on lower income •
Wider System Action	• Conduct exercise similar to the East Surrey poverty truth commission eg. a cross cutting survey that would allow the voice of those with lived experience to come through and inform longer term action • Explore how we hear voice of Young People before moving forwards with any more significant actions / programmes