Important information for residents

New heating and hot water charges: drop-in sessions

Your new energy bill charges will start on Monday, 7 October. You'll receive the first individual bill for your heating and hot water at the end of October 2024.

Join our Income Management team and energy advice service, SHINE, at the drop-in sessions to discuss any questions you may have:



When	Where
Wednesday 30 October* 11am to 1pm	Repairs Surgery BWF Medical Centre
Wednesday 6 November 11am to 1pm	Repairs Surgery BWF Medical Centre
Thursday 7 November 2pm to 4pm	BWF Community Centre Jazz Café
Tuesday 12 November▲ 11am to 2pm	BWF Community Centre Jazz Café
Thursday 21 November*▲ 4pm to 7pm	BWF Community Centre Jazz Café

*A Turkish interpreter is attending this session. ▲Sycous is attending to discuss any questions about your first bill.

Improving Broadwater Farm together

Get in touch

If you have any questions before the sessions, please contact the teams provided in the information leaflet posted through your door or visit **www.broadwaterfarmestate.commonplace.is**

If you haven't received the leaflet, contact **bwf@haringey.gov.uk** or visit the community centre for a copy.

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