Broadwater Farm Residents' Survey 2020

Overview

This report is the summary of results from the Broadwater Farm residents' which explores residents' views and their preferred means of communication.

The survey took place between the 30th of August and 30th of September 2020.

Methodology

The survey was sent on paper via post and an online submission option was also made available for residents. Responses were received from a total of 65 residents. 48 responded via letter (74%), whilst 17 responded via online submission (26%).

Figure 1: Which block do you live in?

Overall, the majority of the survey respondents live in the Hornchurch block (15%), followed closely by Lympne (12%) and Kenley (12%).

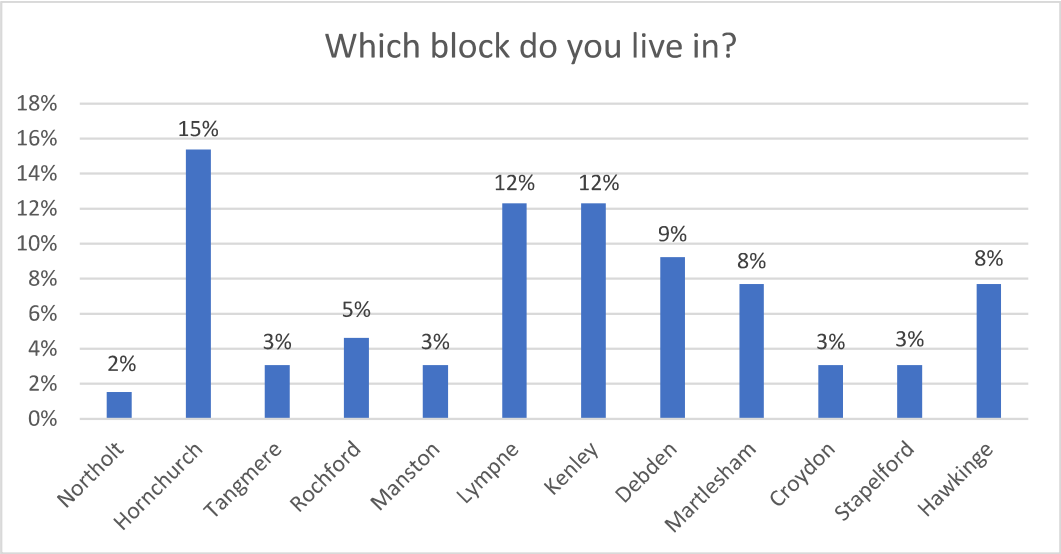


Figure 2: Do you have access to the internet at home?

The majority of the responding residents (69%) have access to the internet at home, with (29%) of the respondents reporting that they do not have access.

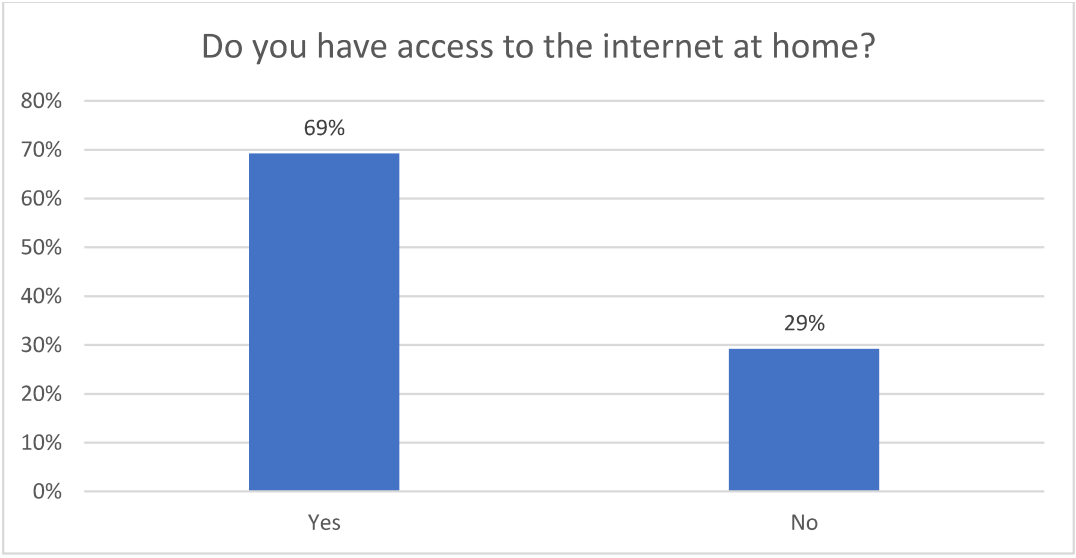


Figure 3: What, if any, devices do you have at home?

Nearly two-thirds of the responding residents reported that they have a smart phone device at home (69%), in addition to also having other devices such as a computer (38%), followed by a tablet device (31%). (12%) of the responding residents did not have any of the suggested devices at home.

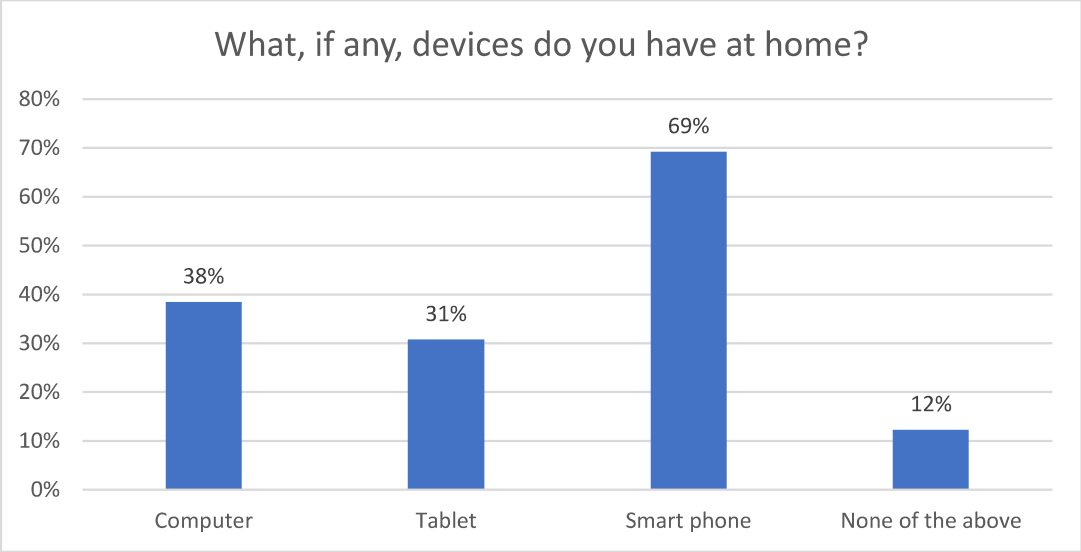


Figure 4: How would you like to be kept up to date about the project?

The survey results show that postal mail is the most popular method of being updated about the project (66%). This was followed by newsletters (34%) and the option of an email list (26%). Updates via phone – texts (23%) and notice boards (17%) were also popular responses. The other available suggestions were under-utilised.

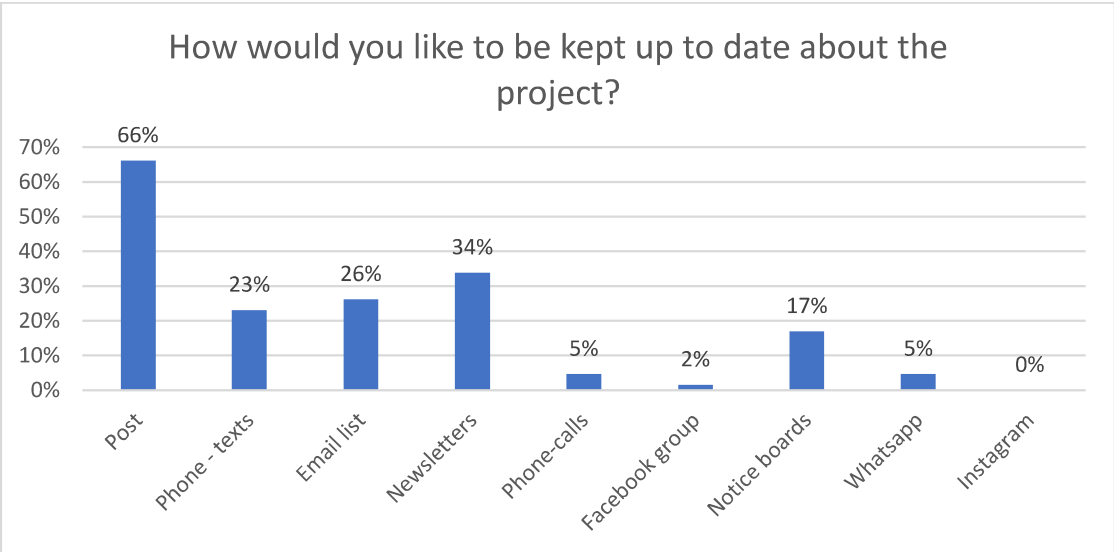


Figure 5: How would you prefer to engage with us on this project?

The majority of responding residents indicated that they would prefer to engage with the project via post (42%) and closely followed by online submission (34%). Outdoor face-to-face to meetings were also a popular response with (22%).

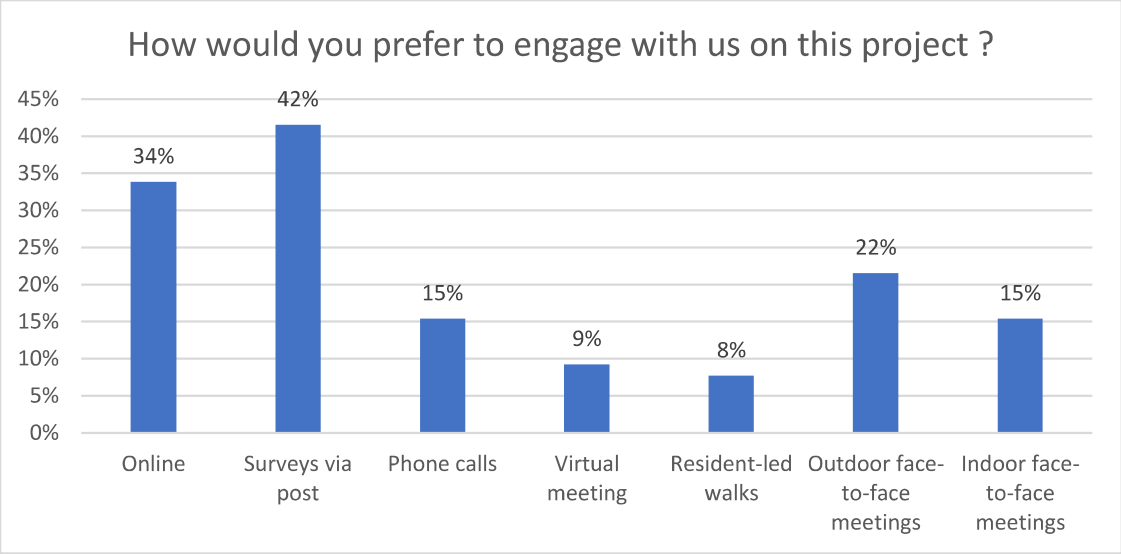


Figure 6: What do you like best about living on Broadwater Farm Estate?

The majority of responding residents have reported that their home (46%) is the best about living on Broadwater Farm Estate, followed by location (28%) and the proximity to the Lordship Recreation (25%). Additional comments highlighted free parking, quality of schools and culture are contributing factors.

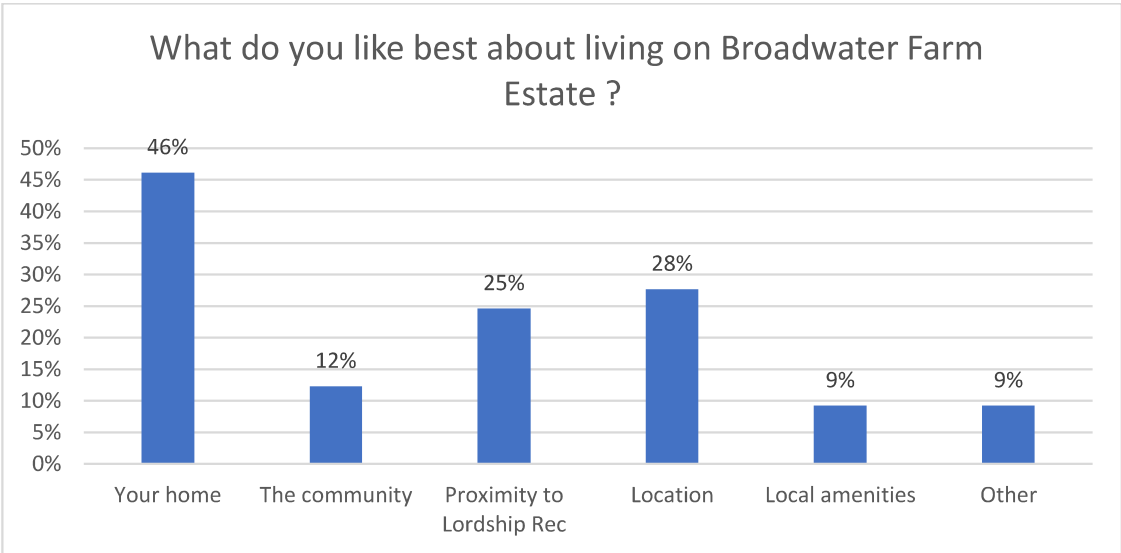


Figure 7: Before Covid-19, which of the following did you use on a regular basis?

Nearly half of the responding residents (51%) have reported that that they used the healthcare services regularly before Covid-19, followed by the Lordship Lane Recreation ground (37%). The community centre was also a popular response (14%).

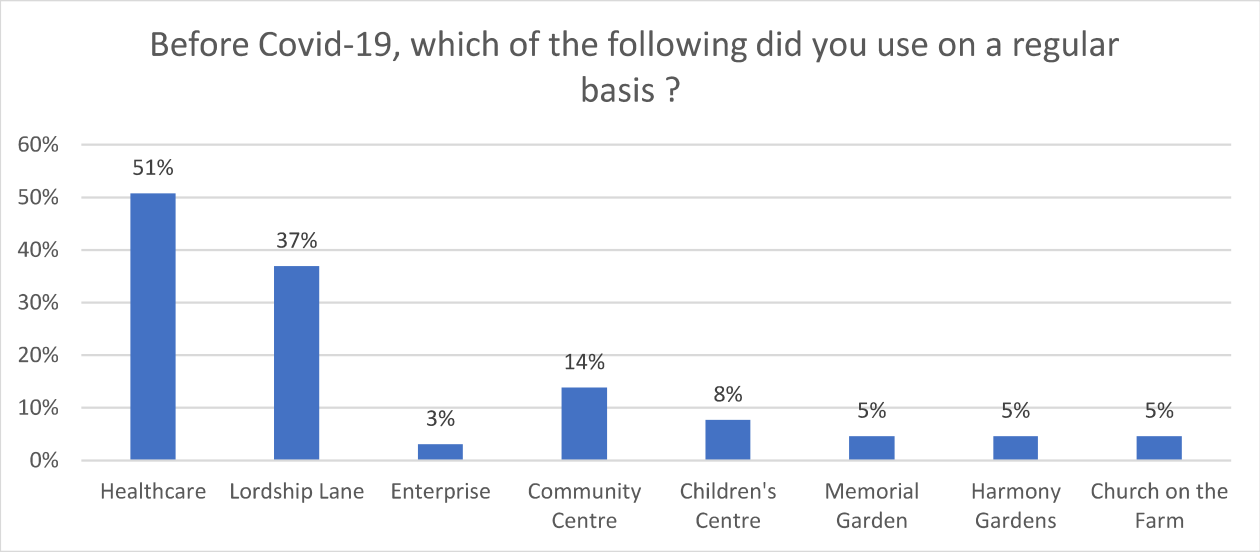


Figure 8: Do you use the public spaces (spaces between the buildings) and outdoor areas on the estate?

Just over half of the responding residents (51%) reported that they sometimes use the public space, followed by (34%) of the responding residents never using the space. Only (15%) of the responding residents indicated they utilise the outdoor areas on the estate.

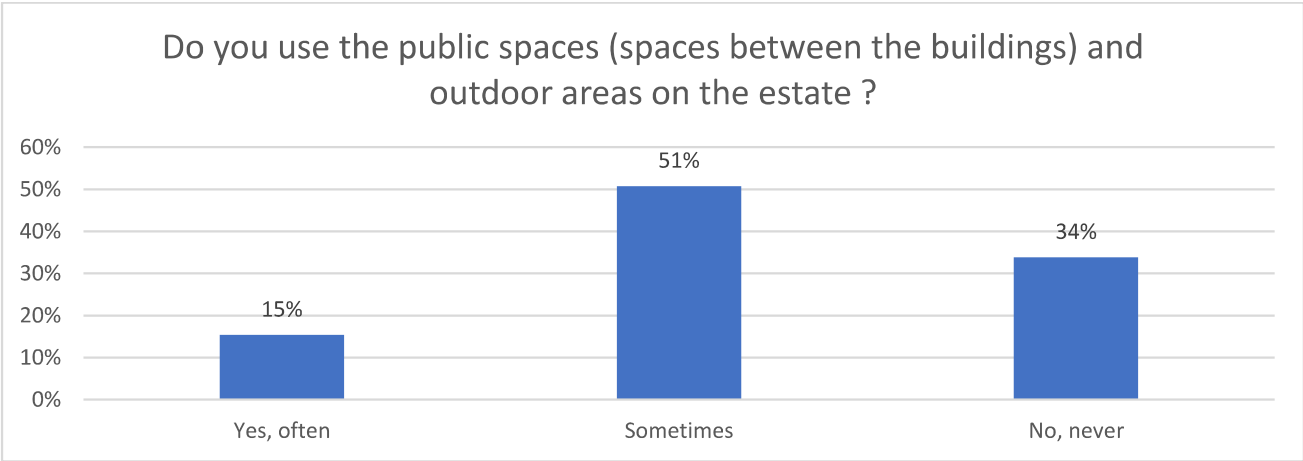


Figure 9: What do you use the outdoor areas and public spaces on the estate for?

Four out of ten (40%) of the responding residents use the outdoor areas and public spaces on the use it only as a through route, followed by exercise (28%) and play for children (23%).

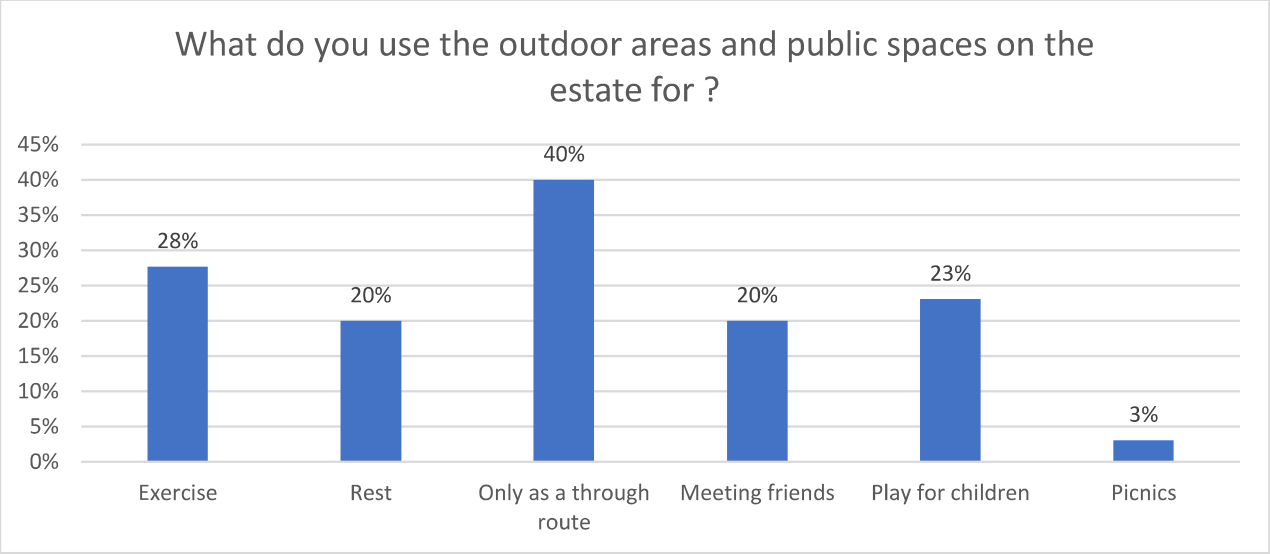


Figure 10: How do you usually travel to/from your home?

A large majority of the responding residents (85%) travel to/from their home via bus whilst only (6%) percent say they cycle or use the overground. Using a car (31%) and walking (46%) were also among popular responses.

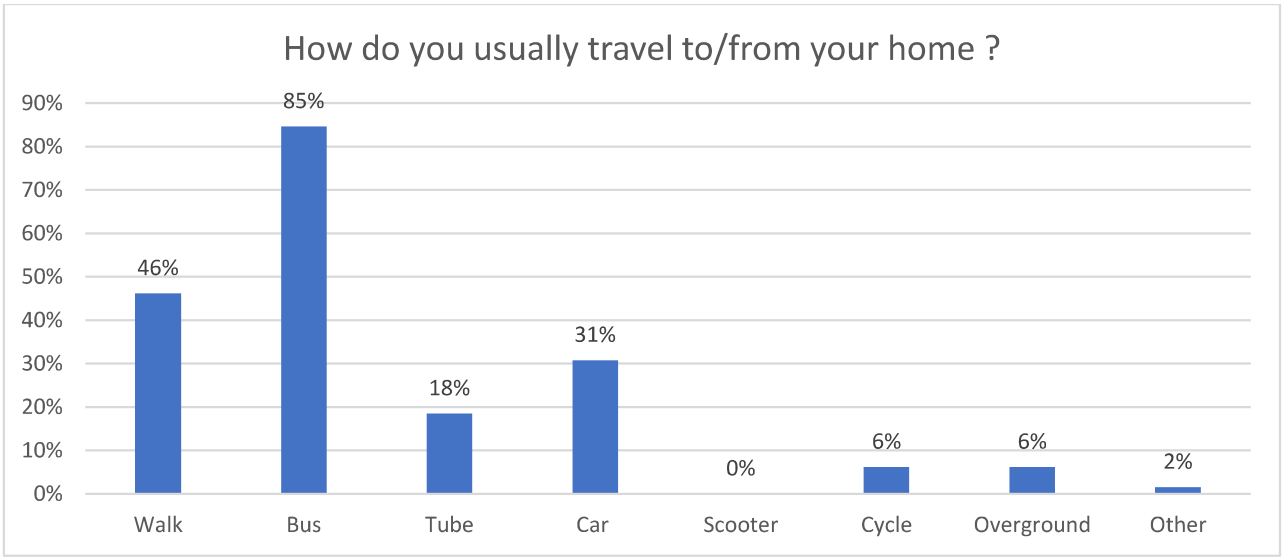
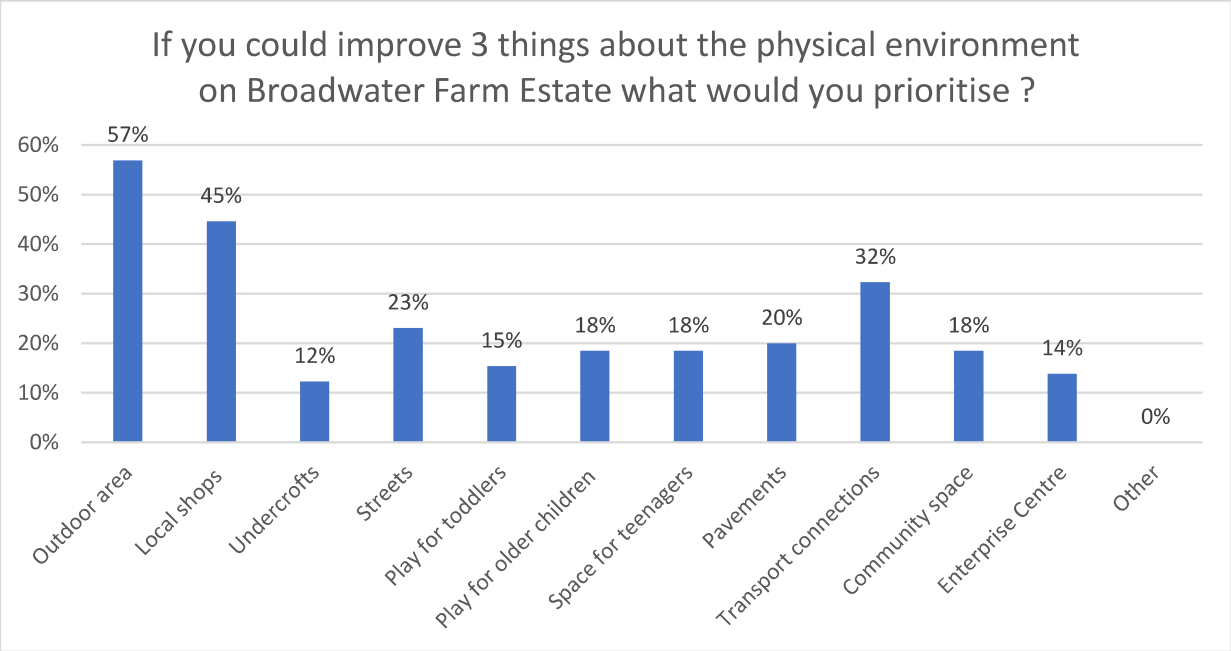


Figure 11: If you could improve 3 things about the physical environment on Broadwater Farm Estate what would you prioritise?

More than half (57%) of the responding residents would prioritise the outdoor area of the Broadwater Farm Estate, closely followed by (45%) of local shops. Popular responses were transport connections (32%) and streets (23%).



Question 9: What is your vision for the future of the estate?

This question revealed the importance of cleanliness and safety, reduction in anti-social behaviour and the regeneration of the estate amongst the responding residents. Below is a sample of comments.

"Convert to nicer flats or houses, more local shops (mainstream supermarkets), building looks old and not safe to walk around"

"Refurbishment and renovation for the whole estate. The estate needs to be rebuilt. The houses and flats need much work done to them."

"I feel the whole estate needs to be rebuilt to help with the quality of life and to help to prevent gangs"

Figure 12: Anything else you would like to share with us?

(43%) of responding residents provided a comment in response to this question. Responses to this question reflected general support of the regeneration of the Broadwater Farm estate with the perception of an increase of safety and security, eliminating pollution (e.g. waste) and an improved quality of living. Responses also expressed concerns over the allocation of potential new builds. Below is a sample of comments.

"I want you guys to demolish BWF estate and build a new one. Please help us rebuild our estate. You need to demolish the estate because it's too old and the crime is too much for our children"

"The whole estate is in a state of disrepair and the cosmetic refurbishments do not last. The cracks always show after a couple of months. The Pidgeon droppings are also a risk to our health"

"I would like to know who the houses will be given to?"

Figure 13: What is your tenancy?

The majority of responding residents are social tenants (63%), followed by (12%) of leaseholder tenants.

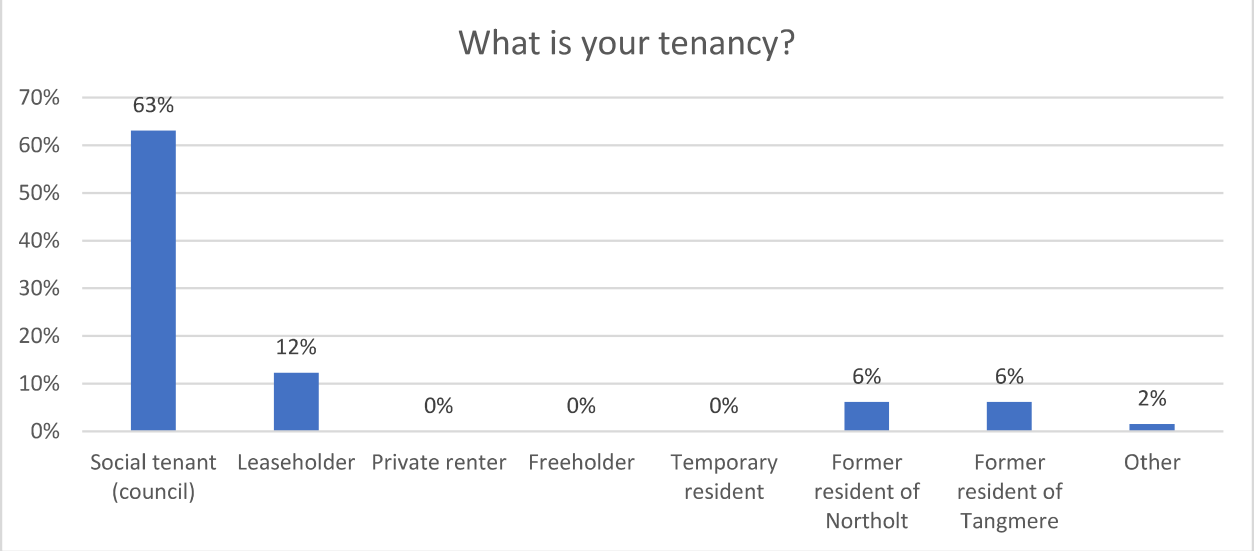


Figure 14: Age range

Nearly a third (29%) of the responding residents identify with the age range from 61+, followed by (17%) in the 45-60 range.

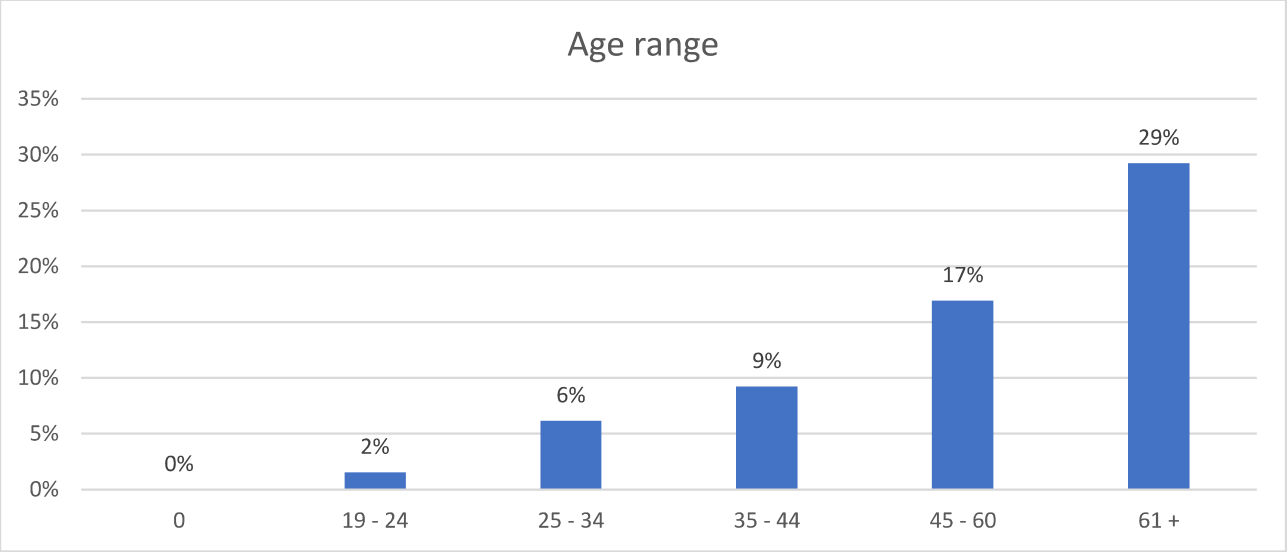


Figure 15: Gender

Nearly half of the responding residents (40%) identify as male, followed by (23%) identifying as female.

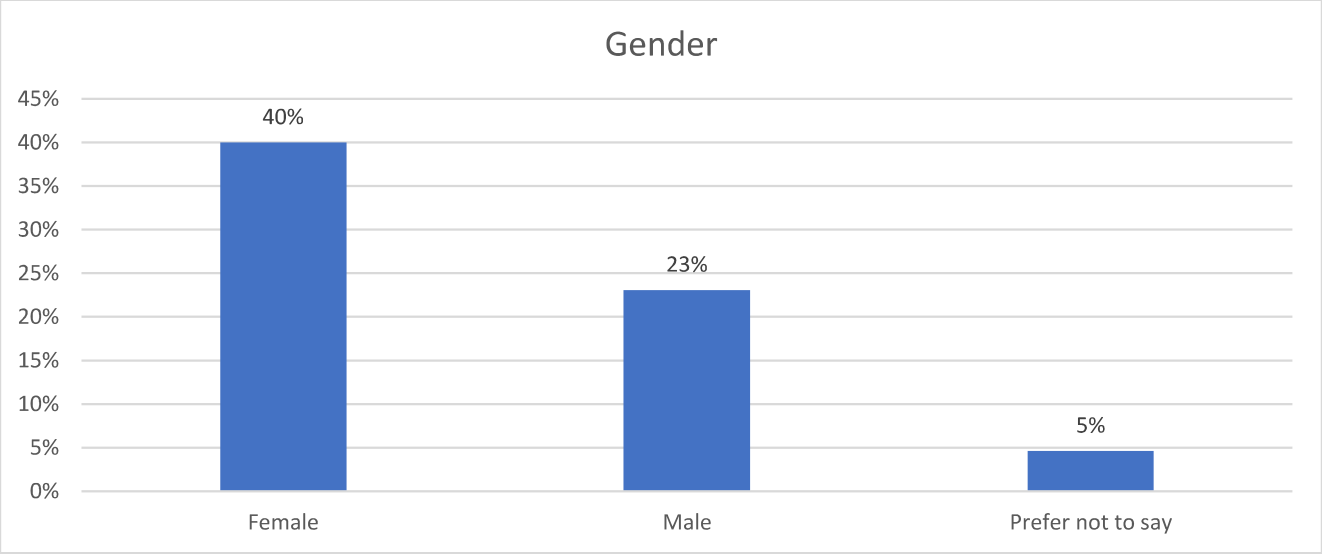


Figure 16: Has it changed?

Responding residents were asked if their gender has changed and (21%) reported no, the same, followed by (2%) reporting that they would prefer not to say.

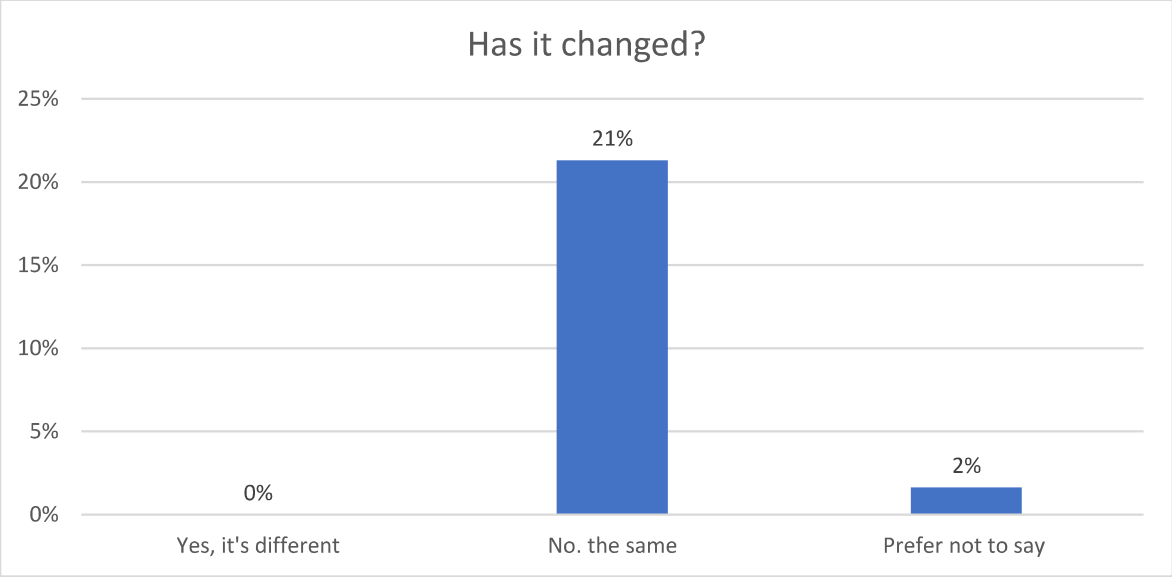


Figure 17: Ethnicity

More than a third of the responding residents identify as Black, African, Caribbean or Black British (33%), followed by (16%) identifying as White or White British. (8%) identify as Asian or Asian British. (11%) identify as other such as Kurdish, Turkish and Greek.

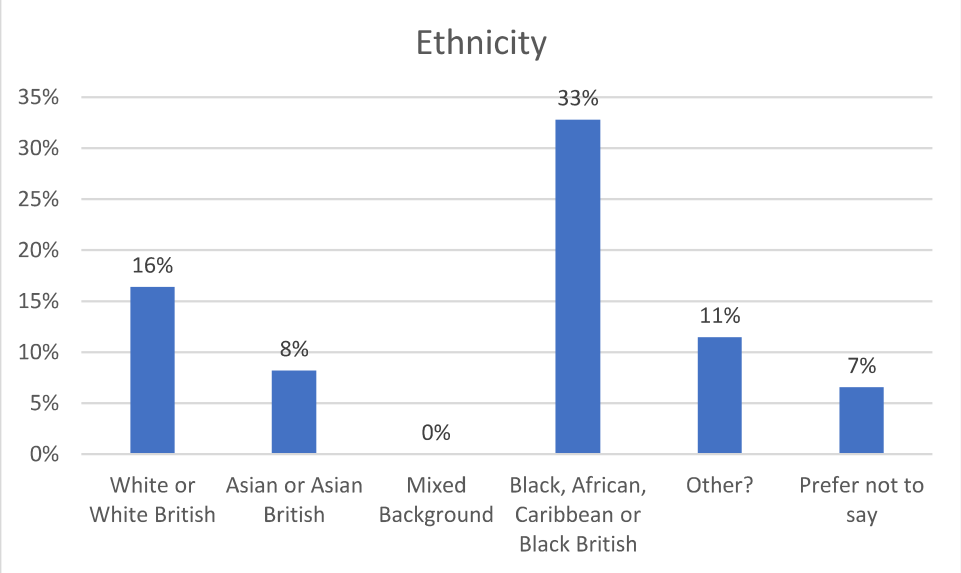


Figure 18: Religious belief

More than a third of the responding residents identify as Christian (38%), followed by (18%) identifying as Muslim and (6%) have no religion or belief.

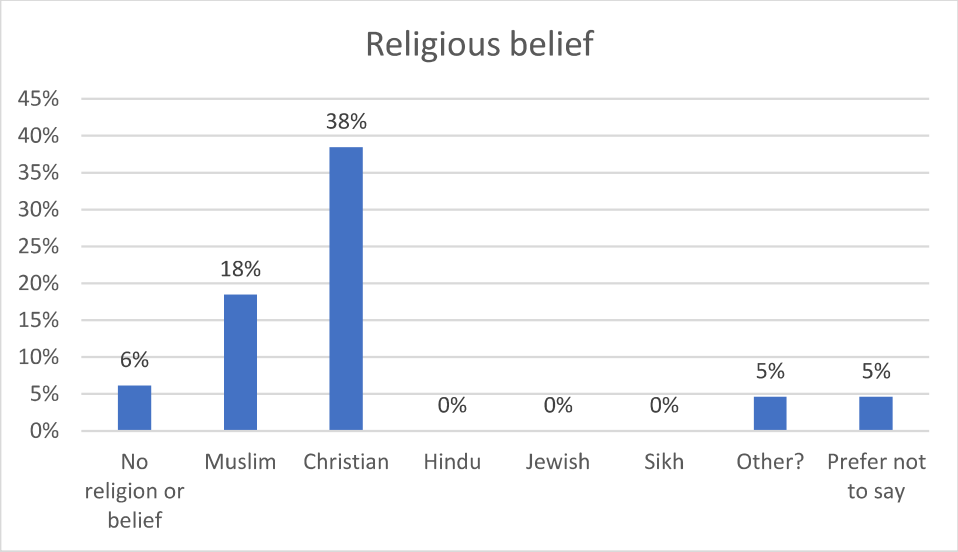


Figure 19: Disability

More than a third of the responding residents report that they do not have a disability (34%), whilst (22%) identify having a disability. (12%) preferred not to say.

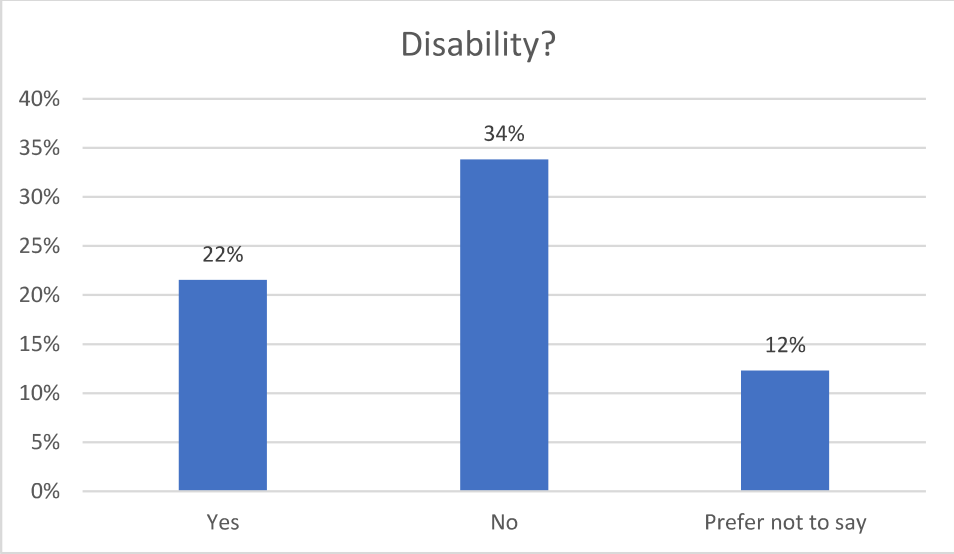


Figure 20: Sexual orientation

Nearly half of the responding residents identify as straight (51%), whilst (11%) of the responding residents prefer not to say.

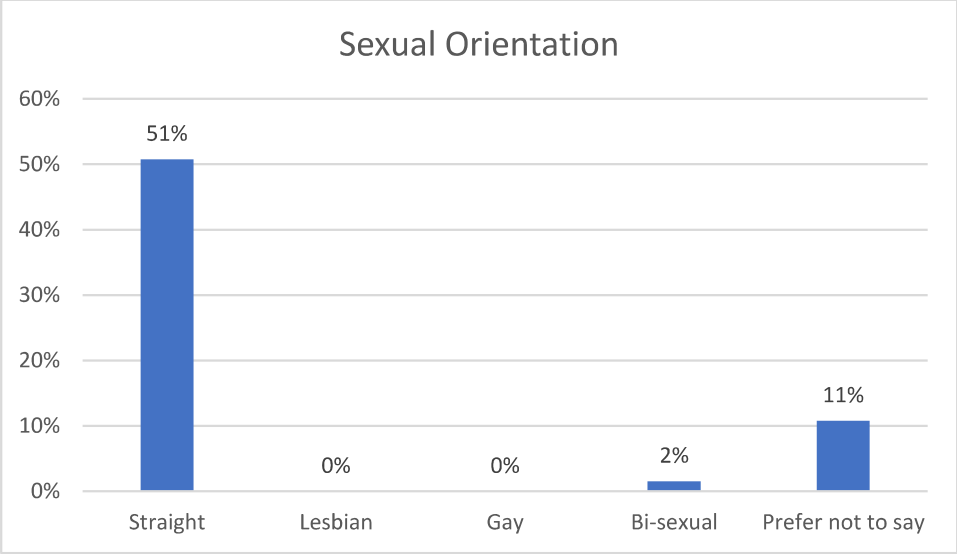


Figure 21: Marriage & Civil Partnership

A third of the responding residents report that they are single (35%), whilst (17%) are married. Divorced respondents make up (8%), whilst (3%) are widowed.

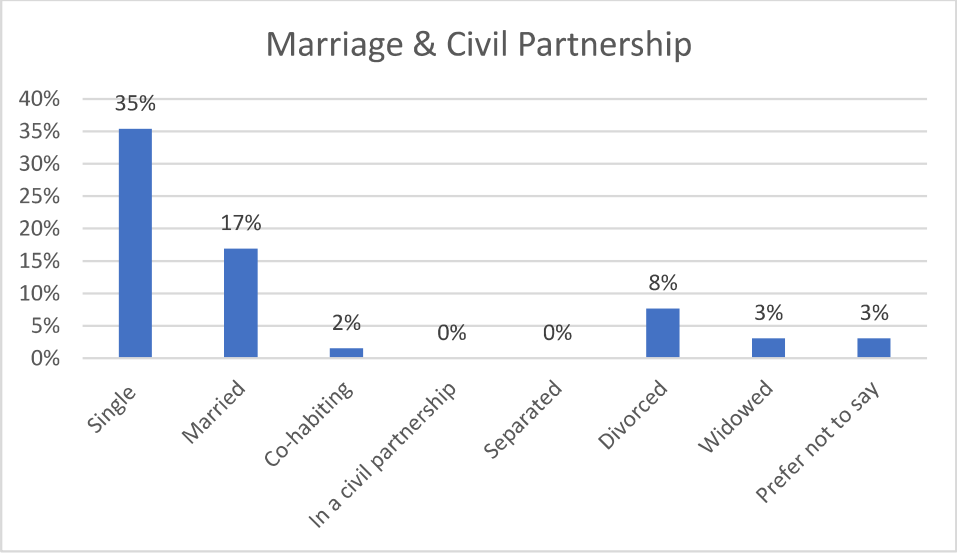


Figure 22: Language

More than a third of the responding residents reported their language as English (37%), whilst (12%) reported other. Some of the specified languages reported were Russian, Amharic and Vietnamese.

