Dorking and Villages Engagement Event
Chart Downs Community Cafe - Winter Warmer

Friday 28 November 2025

NAC Engagement Overview

In line with Neighbourhood Area Committee meetings the engagement is a shared commitment to listening and learning. Through conversation we invited residents to explore 4 questions.

The insights gathered will be compiled and shared with NAC members to support thoughtful discussion and guide future planning. This ensures that the community's voice is not only heard but placed at the centre of decision-making and action.



Resident Insight & Feedback



- No barrier along A25 - fast road and narrow pavement making it feel unsafe.
- The new provision for mothers and babies is proving popular.
- The improvements to the building including new toilets and improved disability access have made it a warmer and more welcome place to be.
- Bus times did not match up with school times.
- Difficulties in getting appointments with Citizens Advice.





Quotes and Partner Participation

CAMV (Citizens Advice Mole Valley) volunteer comment - "a lot of people need support to fill out online forms as they don't know how to themselves".



Next Steps

Explore options of improving digital skills, such as through Tech Angels or Clarion Futures digital offer?